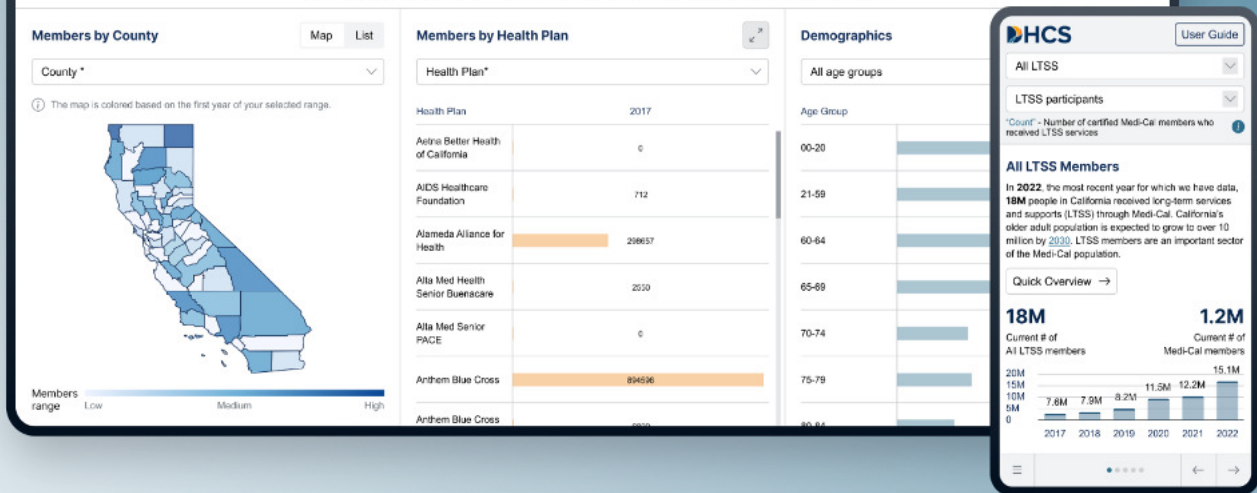
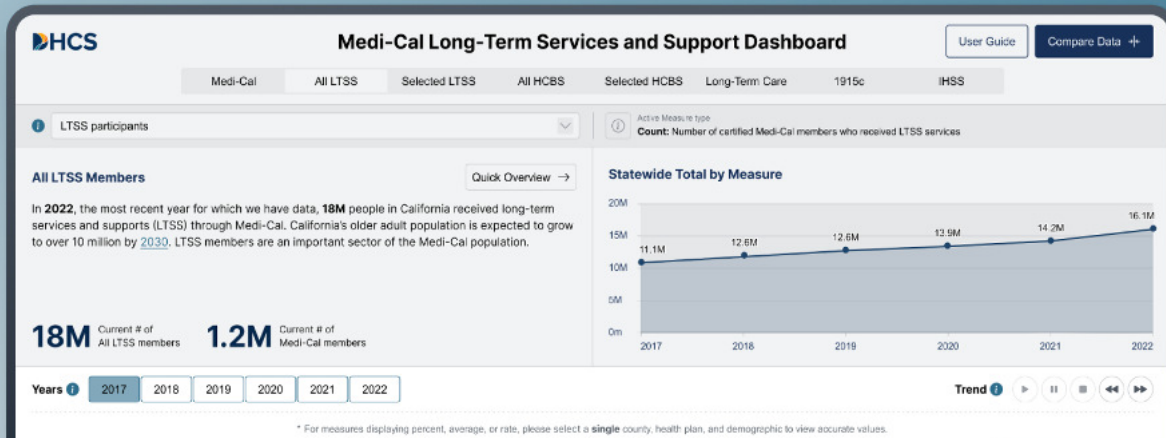


# Medi-Cal Long-Term Services and Supports (LTSS) Dashboard Training Manual



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## California Long-Term Services and Supports

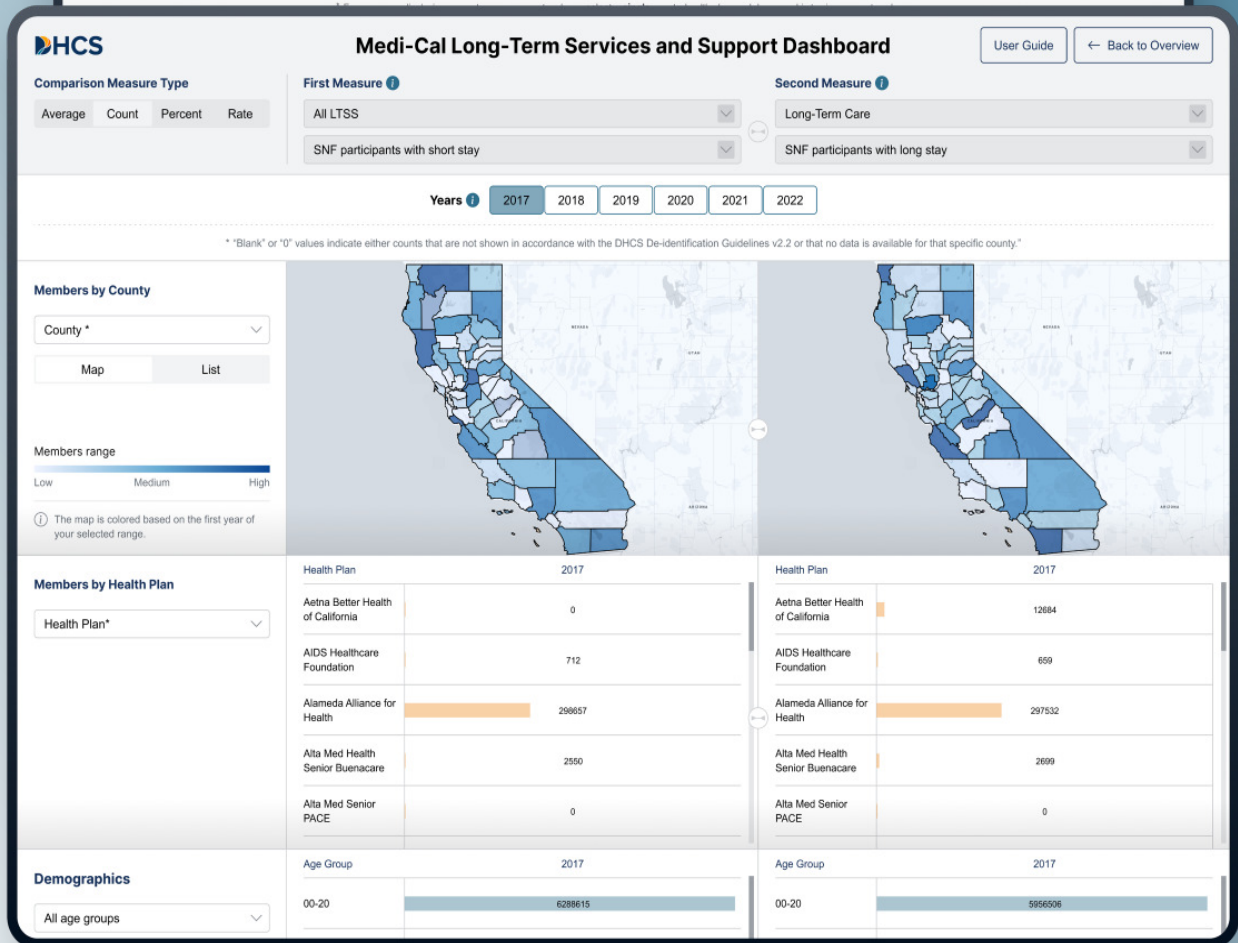
This comprehensive manual is designed to help you understand and navigate the various features and functionalities within the platform. Explore each section of the dashboard to gain insights into the extensive data and customizable filters to see all that the dashboard has to offer.

Over 784,600 people in California received LTSS through Medi-Cal as of June 2021 (DHCS, 2022). In 2020, the State's older adult population was approximately 8,576,000, and the population is expected to grow to over 10 million people by 2030.

DHCS' LTSS Data Dashboard is one of several projects included under the Data Transparency Initiative within the HCBS Spending Plan. The primary goal of the LTSS Data Dashboard is to provide public facing data so stakeholders have access to information about LTSS, including demographic, utilization, quality, and cost data.

This dashboard provides statewide LTC and HCBS data to increase the transparency of Medi-Cal LTSS for regulators, policymakers, and the public while the state continues to expand, enhance, and improve the quality of LTSS in all home, community, and congregate settings.

# LTSS Dashboard - Desktop Version





# How to access the LTSS Desktop Dashboard

## Onboarding Pages

The LTSS dashboard is divided into seven distinct sections, each tailored to showcase particular data and insights. We'll start by navigating through the various dashboard sections before diving into the filters and metrics.

**A** Open the Medi-Cal Long-term Services and Support [Dashboard webpage](#).

**B** Learn to use the dashboard with the help of a User Guide.

**Welcome to the LTSS Dashboard**

**1 User Guide**  
 This interactive LTSS dashboard tracks demographic, utilization, quality, and cost data related to LTSS services with the ability to analyze data across ten different demographic dimensions.  
 The dashboard leverages interactive visualizations and filtering capabilities to enhance understanding of this important population.

**2** <   **4**   >   **3**

**5** Enter LTSS Dashboard →

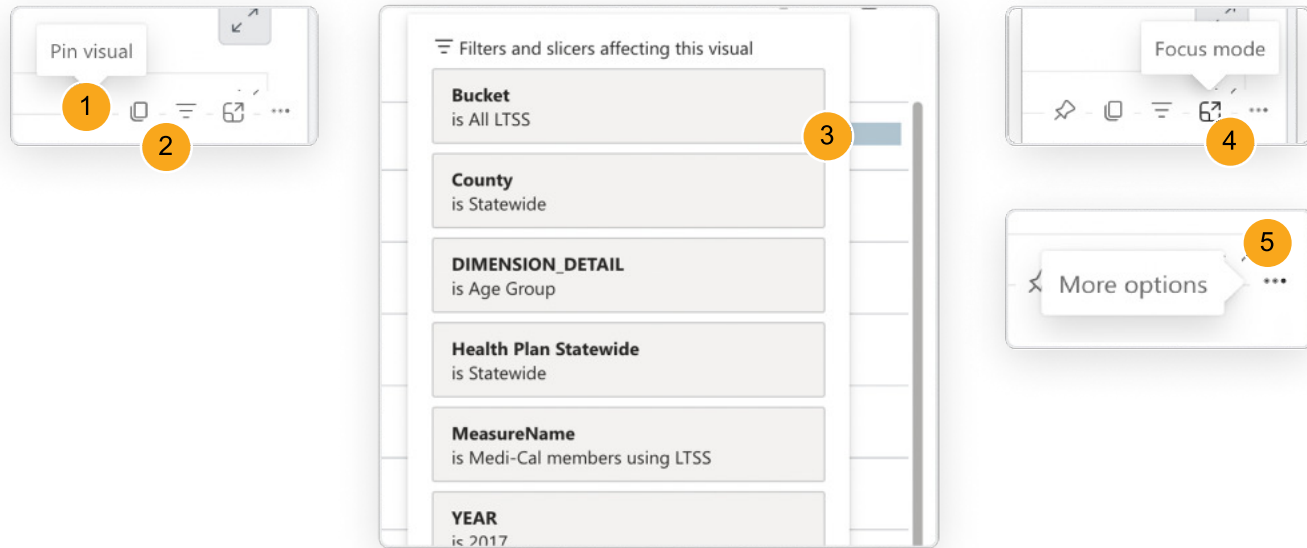
"Blank" or "0" values indicate either counts that are not shown in accordance with the DHCS Data De-identification Guidelines v2.2 or that no data is available for that specific county

## Step-by-step

- 1 DHCS developed a User Guide detailing how to navigate the dashboard. This introduction offers an overview of the dashboard's layout and features.
- 2 The Previous button will allow users to go back
- 3 The Forward button will allow users to go forward
- 4 Shows the number of screens in the User Guide.
- 5 Select "Enter LTSS Dashboard" to launch the dashboard.

# LTSS Desktop Dashboard Tools: Widgets, User Guide, & Filters

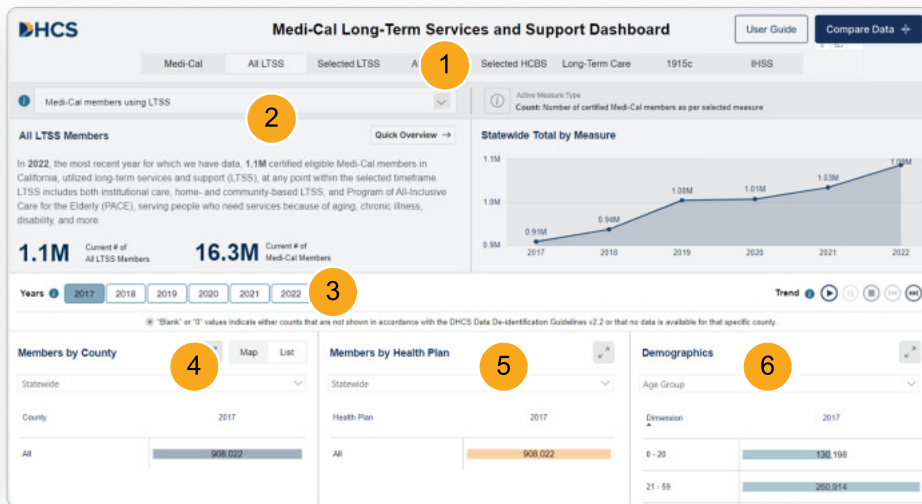
## Widgets



### Each Dashboard widget includes options such as:

- 1 Pin for future access.
- 2 Copy image to clipboard.
- 3 Filter what is displayed for visualization.
- 4 Toggle to enlarge a section for a closer view and to exit the enlarged view.
- 5 Additional options, such as 'add a comment', 'export data', 'show as a table', allow users to view data in different ways.

## Filters

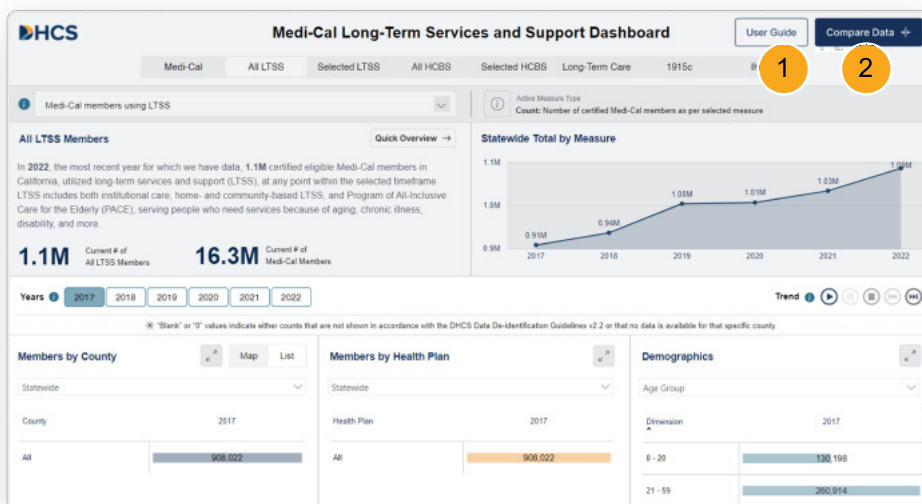


Data can be filtered by the following:

- 1 LTSS populations of focus, which are divided into tabs on the menu bar.
- 2 Measures, which are located in the drop-down menu.
- 3 Years: one or more years can be selected.
- 4 County or counties, by using the drop-down menu or hovering over a county to view corresponding data.
- 5 Health Plan(s), by using the drop-down menu.
- 6 Demographics, which includes age, primary language, race and ethnicity, and sex.

When changing the selected sub-population tab, select a new measure

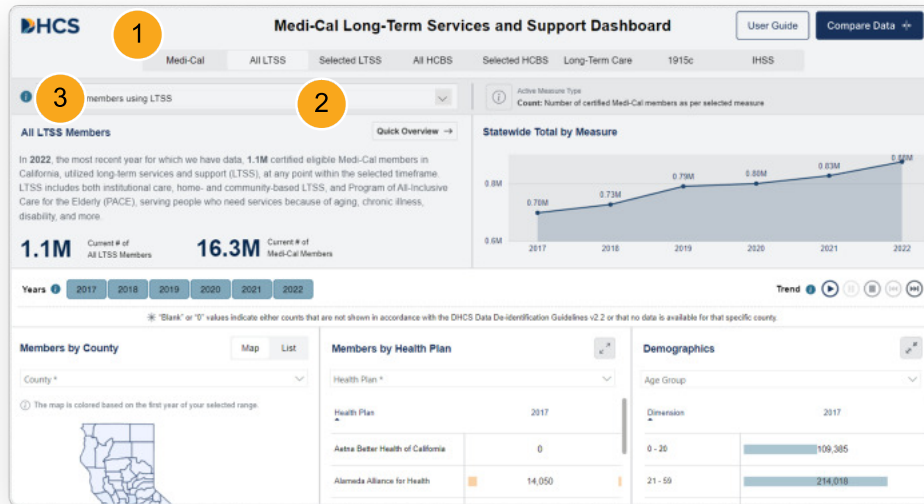
## User Guide and Comparison View



- 1 Select 'User Guide' to return to the "Onboarding" page to access detailed instructions for navigating the dashboard's features and capabilities.
- 2 Select "Compare Data" to analyze selected subpopulations and measures.

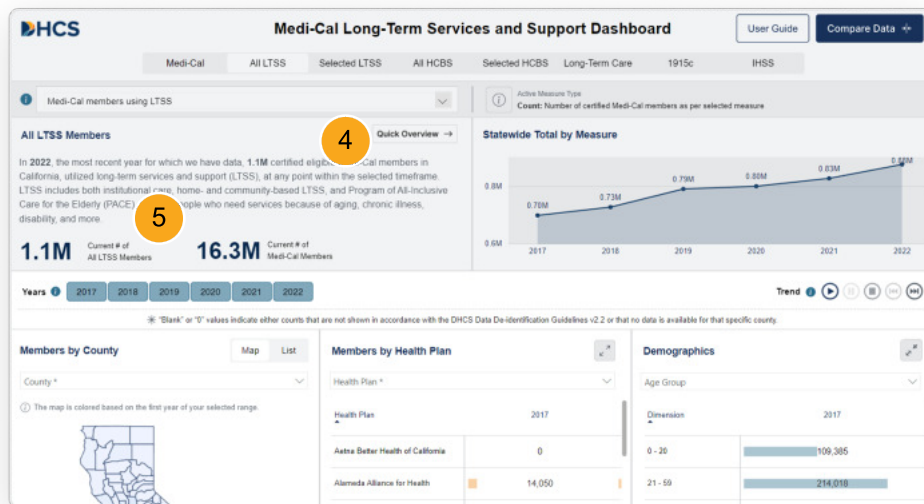
# LTSS Desktop Dashboard Overview

## Population and Measures



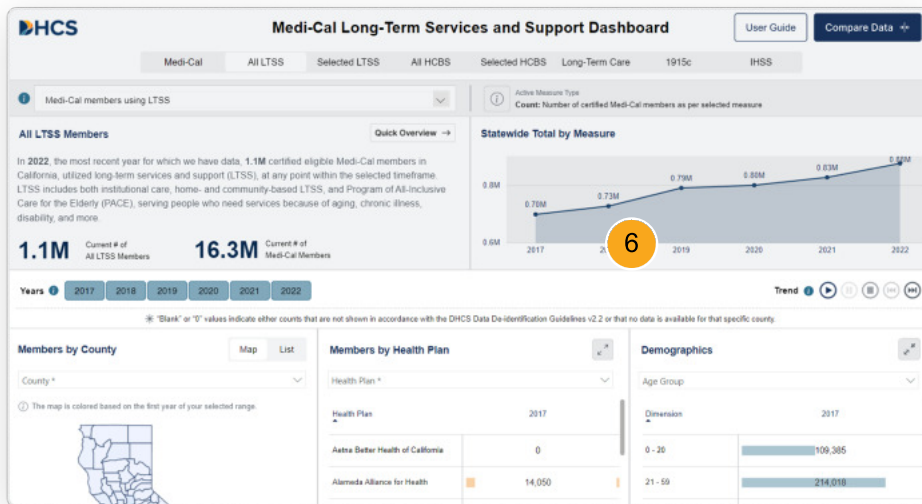
- 1 Menu Bar - select on a tab to select a distinct subpopulation of LTSS Members for the related data.
- 2 In the drop-down menu - select a measure to view corresponding data for the subpopulation.
- 3 Hover over the “i” icon to learn more about the measure of interest.

## Population Summary



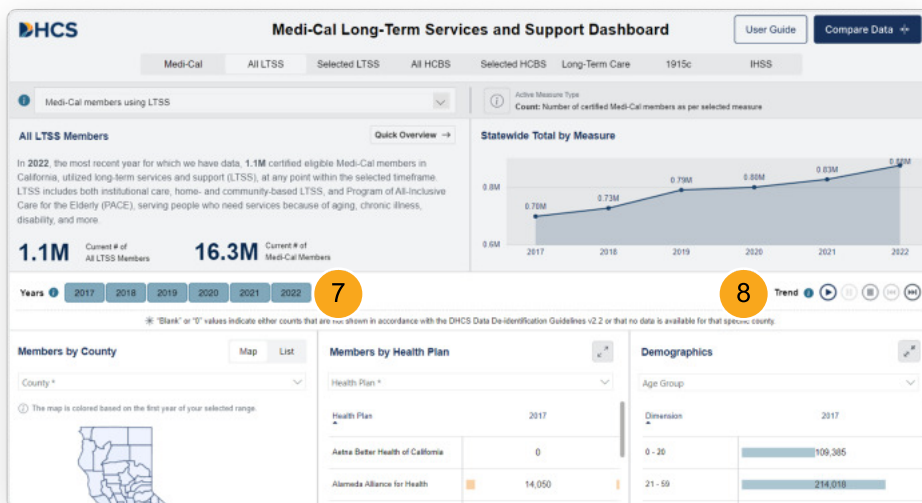
- 4 Select “Quick Overview” to see a summary of data related to the selected subpopulation.
- 5 This section shows the current number of members for the selected subpopulation for the year 2022.

## Statewide Total by Measure



- 6 The line graph depicts the statewide total number of members in the selected subpopulation receiving the specified measure, for the selected year(s), county or counties, health plan(s), and demographics.

## Years and Trends



- 7 Year - select one or more years to view corresponding data.

- 8 When you select multiple years, the 'Trend' player becomes accessible, allowing you to observe trends across selected years.

**i** The "Trend" player can only be used for the "Members by County", "Members by Health Plan" and "Demographics" sections.

## Members by County



- 9 Members can be filtered by counties, which can be viewed in map or list view by selecting the corresponding tab.
- 10 The drop-down menu allows for selection of specific county or counties.
- 11 This map displays the distribution of members across California's counties. Hovering over the county will provide the name and corresponding data.
- 12 The gradient color scale represents the size of the member population with higher numbers in dark blue and lower numbers in light blue.

## Members by Health Plan



- 13 The expand button allows the user to enlarge a specific section of the dashboard for a more detailed view, and to return to normal view.
- 14 The drop-down menu allows for selection of specific health plan(s).
- 15 Use the horizontal bar below to scroll across the table.



## Members by Demographics



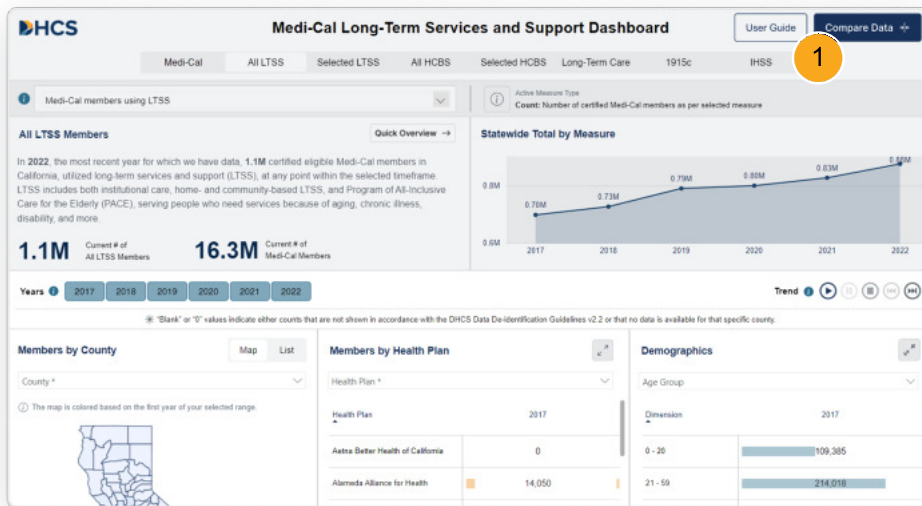
16 Select from the drop-down to display data by age, primary language, race and ethnicity, or sex.

17 This section displays data for the selected demographics.

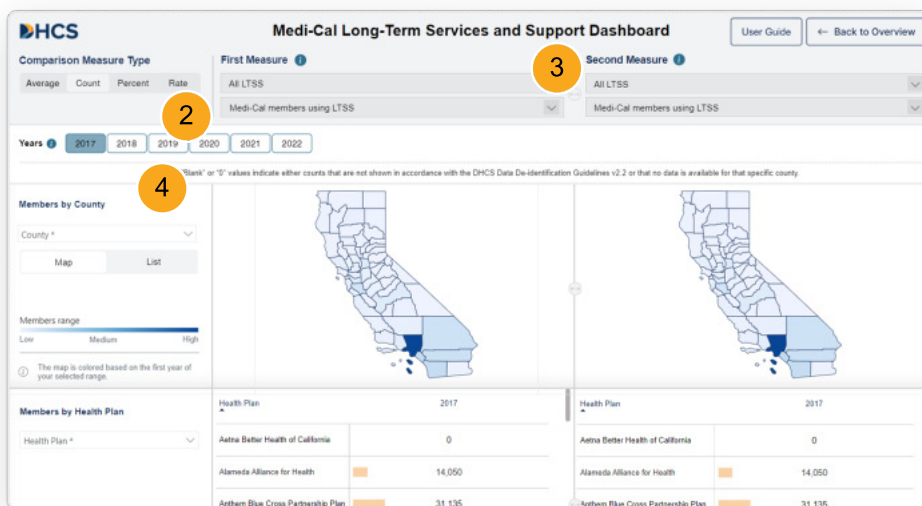
# LTSS Desktop Dashboard Comparison View

## Comparison View

The comparison view allows users to compare data on selected subpopulations and measures by year(s), county/counties, health plan(s), and demographics. The comparison view is only available on the desktop version.



- 1 To compare two subpopulations and measures, click on the “Compare Data” button to open the comparison view.



- 2 Select the type of data for comparison: percentage, count, etc.
- 3 Select two subpopulations and measures in the drop-down menus to compare services received by the selected subpopulations.
- 4 Lastly, select year(s), county(s), health plan(s), and demographics to view and compare corresponding data for the selected subpopulation and measures.

Apart from this distinct filtering method, all sections on this page function similar to the “Overview” page.

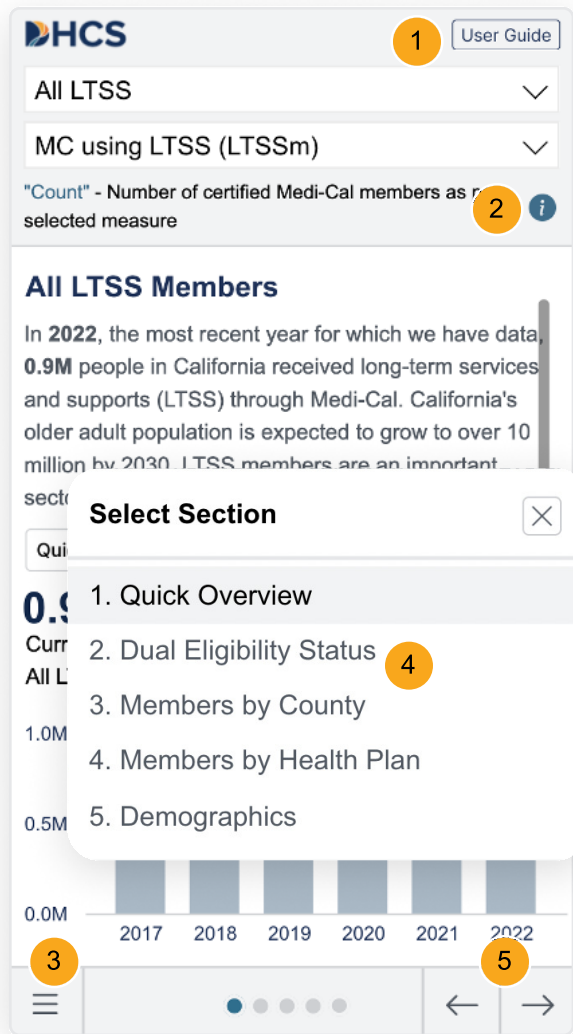
# LTSS Dashboard - Mobile Version



# How to access and navigate the LTSS Mobile Dashboard

## Access

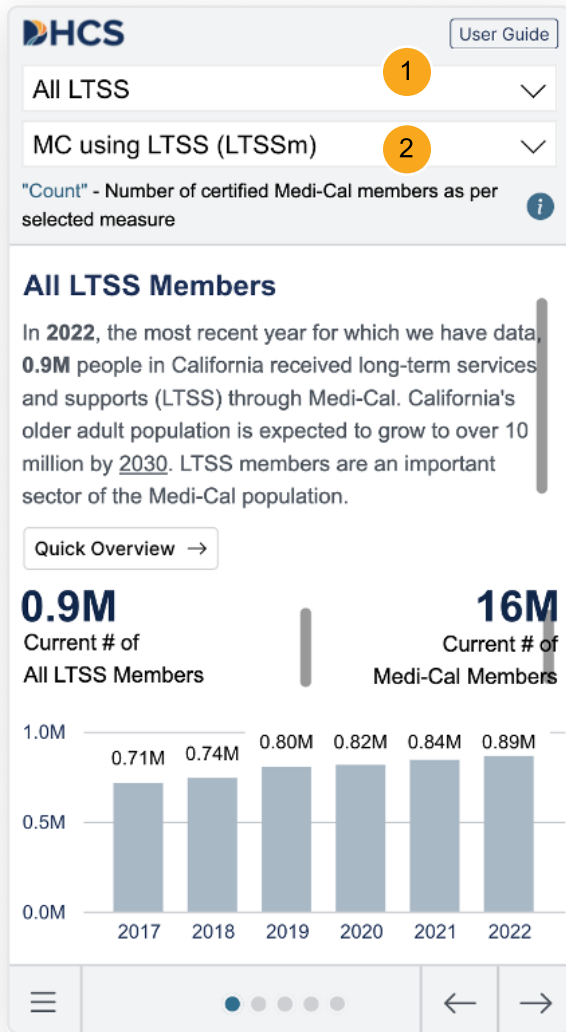
Open the California Long-Term Services and Supports [Dashboard webpage](#).  
 Scroll through and find “Welcome to the LTSS Dashboard”.



## Navigation

- 1 Select the “User Guide” button to return to the “Onboarding” page for information on how to navigate the dashboard.
- 2 Hover over the “i” icon to get more information about the measure.
- 3 Optionally, select the “hamburger” icon for a pop-up menu to help navigate the dashboard.
- 4
- 5 Select the arrow buttons to navigate to the previous and next section.

## LTSS Mobile Dashboard Tools

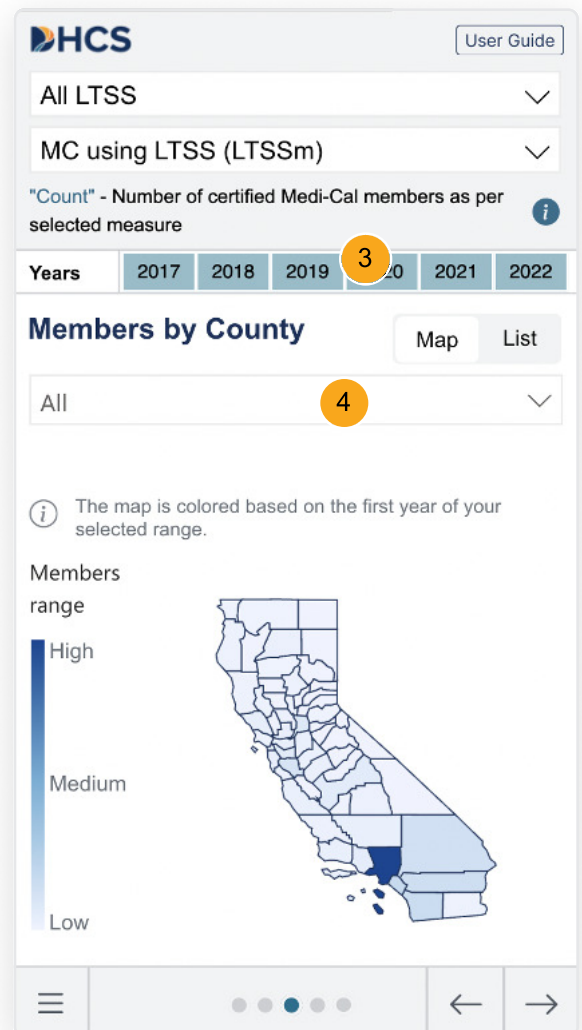


### Filters

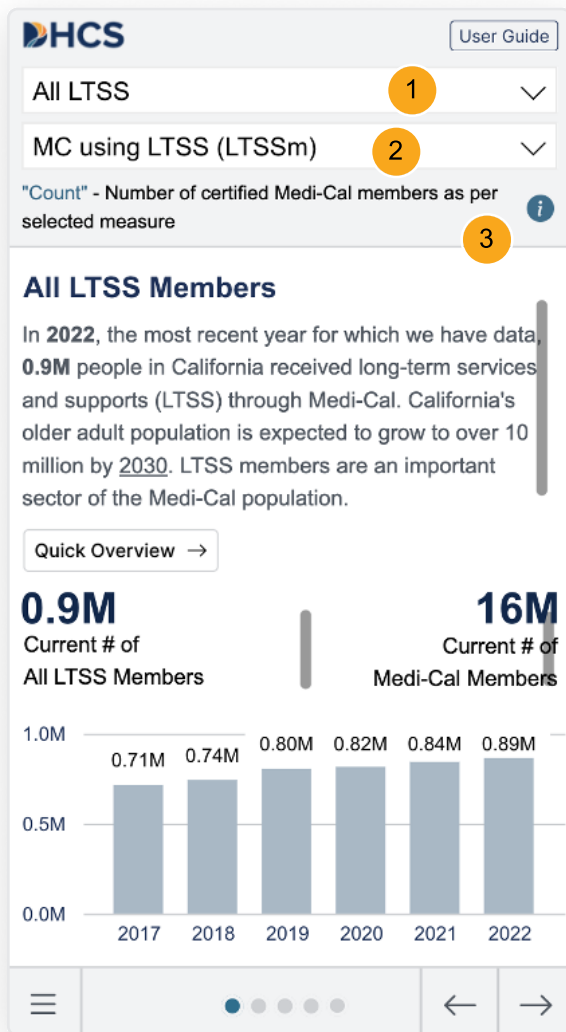
Data can be filtered by the following:

- 1 LTSS population of focus, which are in tabs on the menu bar.
- 2 Measures, which are services received by members, located in the drop-down menu. Refer to measure specification document on the website for definitions.

- 3 Years: one or more years can be selected.
- 4 "County", "Health Plan", and "Demographics", which are in individual sections with drop-down menus.



# LTSS Dashboard Mobile Overview

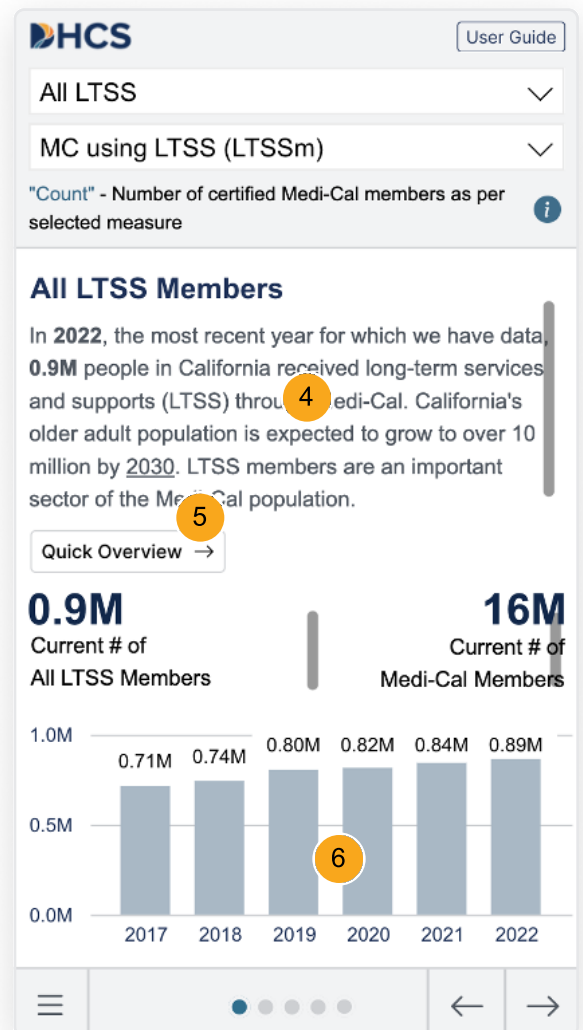


## Population and Measures

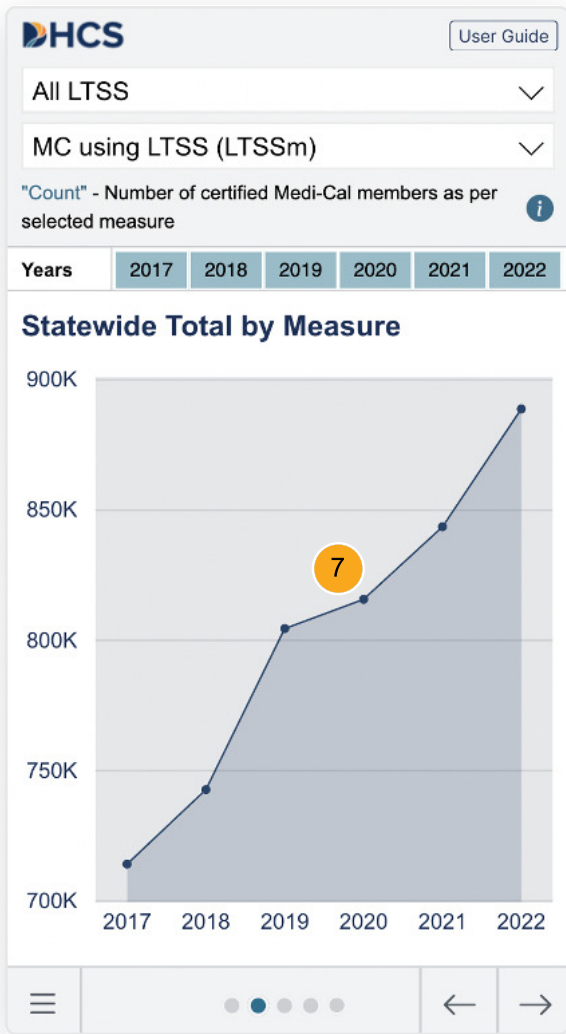
- 1 Select an LTSS population of focus from the drop-down menu.
- 2 Select a specific measure (service received by the population of focus) from the drop-down menu.
- 3 Hover over the "i" icon to get more information about the measure.

## Population Summary

- 4 This section shows the current number of members for the selected subpopulation for the year 2022.
- 5 Select "Quick Overview" to see a summary of data related to the selected subpopulation.
- 6 This bar graph displays the statewide total number of members for the selected subpopulation and measure.







### Statewide Total by Measure

- 7 This line graph depicts the statewide total number of members in the selected subpopulation receiving the specified service (measure) from 2017 - 2022.

### Years and Members by County

- 8 Select one or more years to view corresponding data.
- 9 The drop-down menu allows for selection of specific county and counties.
- 10 This map displays the distribution of members across California's counties. Tapping over the county will provide the name and corresponding data.





## Members by Health Plan

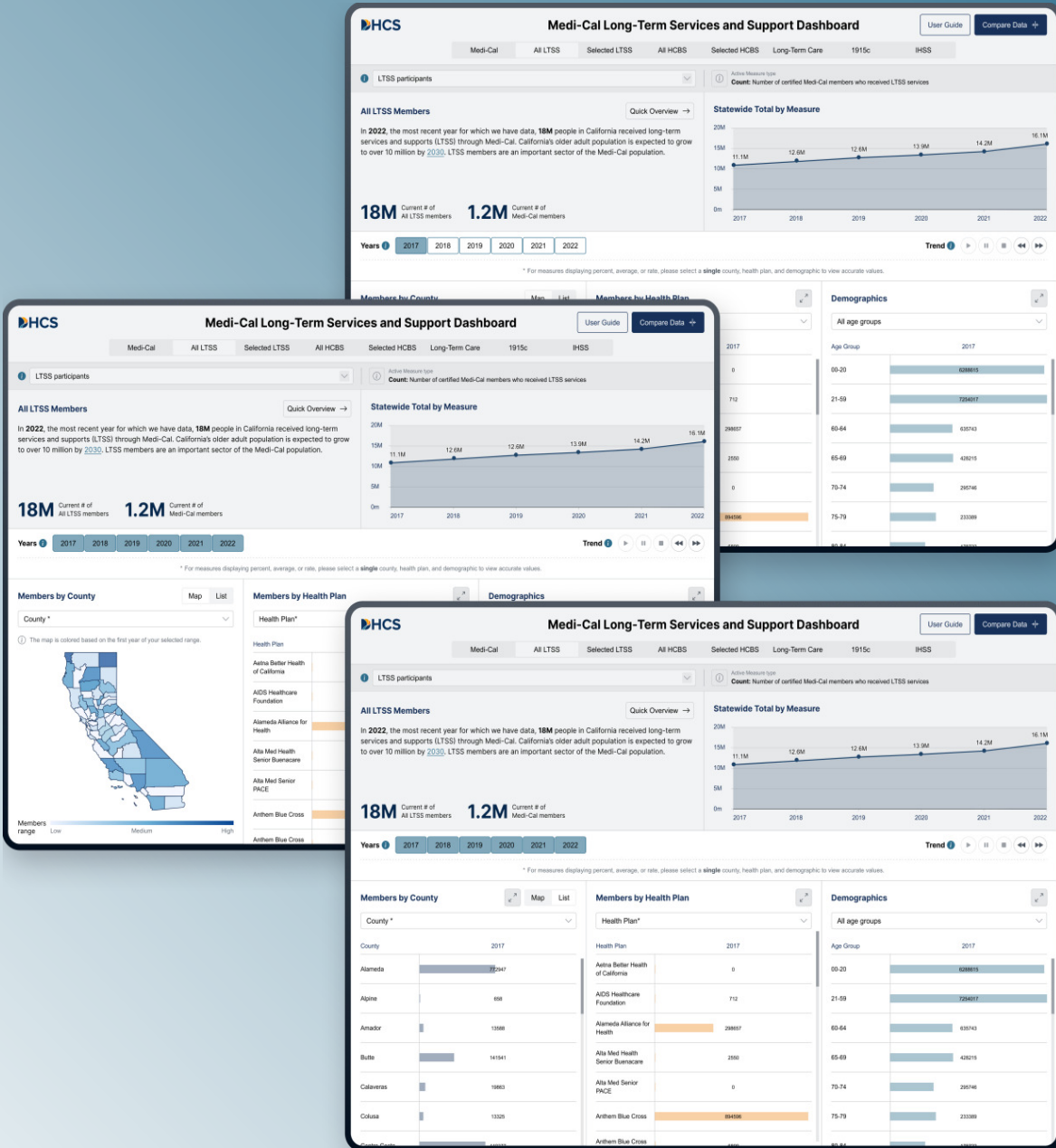
- 11 The drop-down menu allows for selection of specific health plan(s).
- 12 The corresponding data is displayed in table format. Bar length visually represents the number of members by Health Plan, with numbers providing specific details.
- 13 Use the horizontal bar below to scroll across the table.

## Members by Demographics

- 14 Select from the drop-down to display data by age, primary language, race and ethnicity, or sex.
- 15 The corresponding data is displayed in table format. Use the horizontal bar below to scroll across the table.



# Use Cases

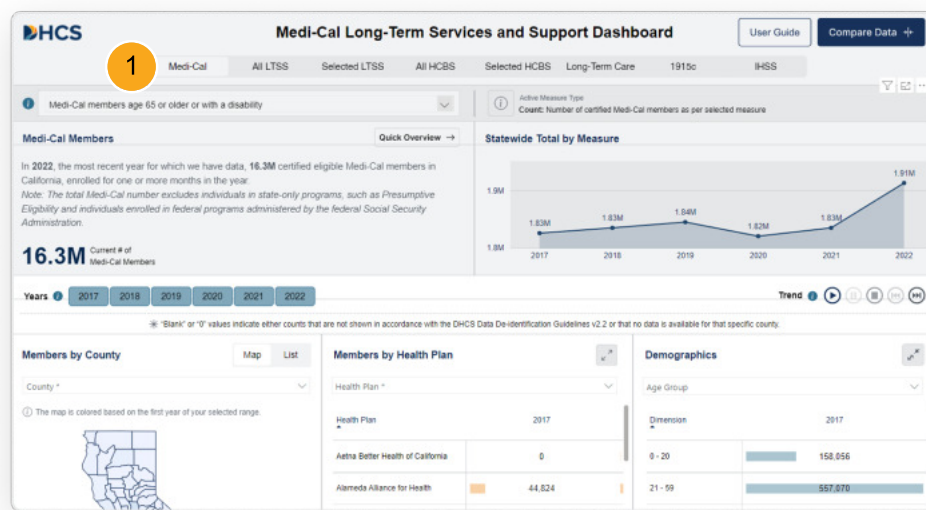


These use cases are presented with step-by-step instructions for users to interact with the LTSS Dashboard to learn how to search and select desired filters; visualize the various data presentation (map, lists and graphs); and how to view and compare data.

## Use Case 1: Learn how to select sub-population and measures

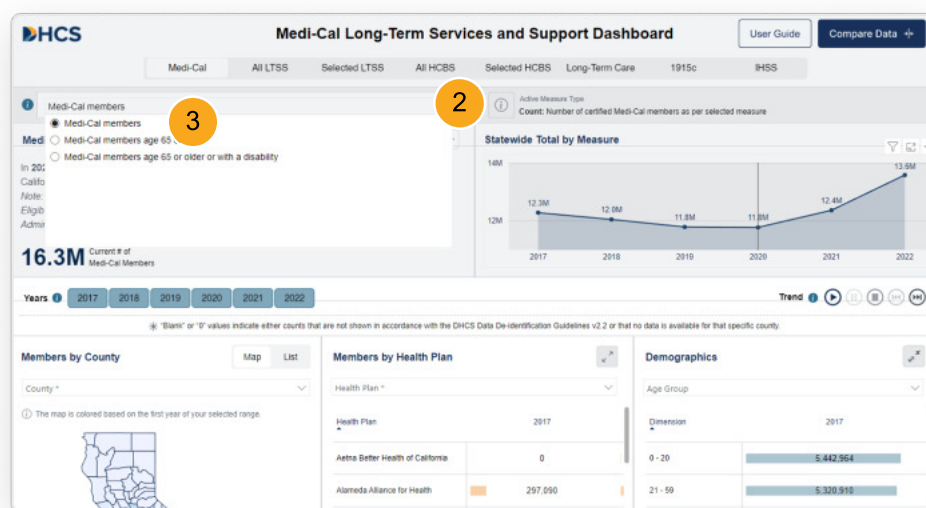
I would like to see the data for "Medi-Cal Members" in Alameda County for years 2017-2019 provided under Anthem Blue Cross Partnership Plan for ages 60-64.

### Step 1



1 Select "Med-Cal" tab.

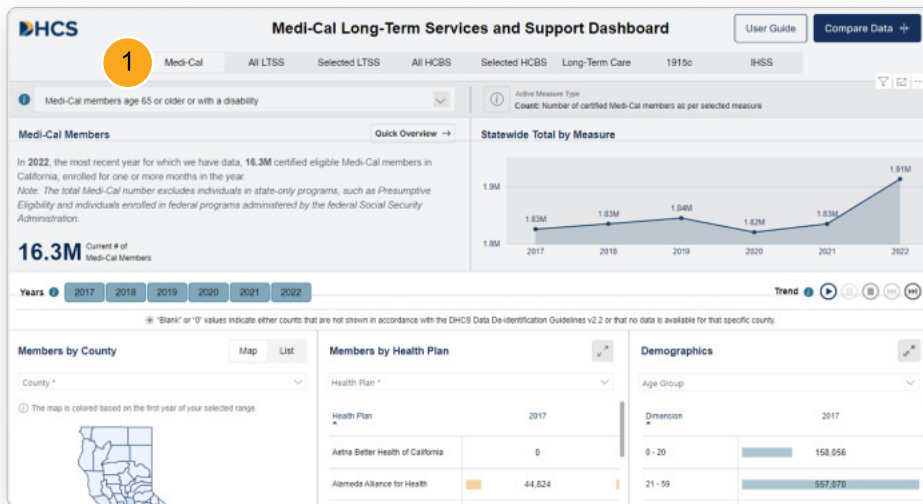
### Step 2



2 Select the arrow to open the dropdown menu.

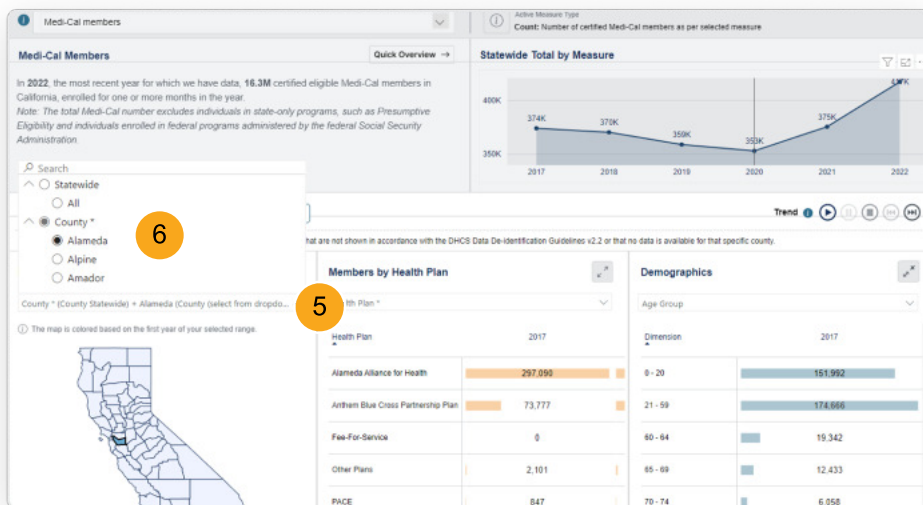
3 Select "Medi-Cal members".

### Step 3



- Select years 2017, 2018, and 2019.

### Step 4

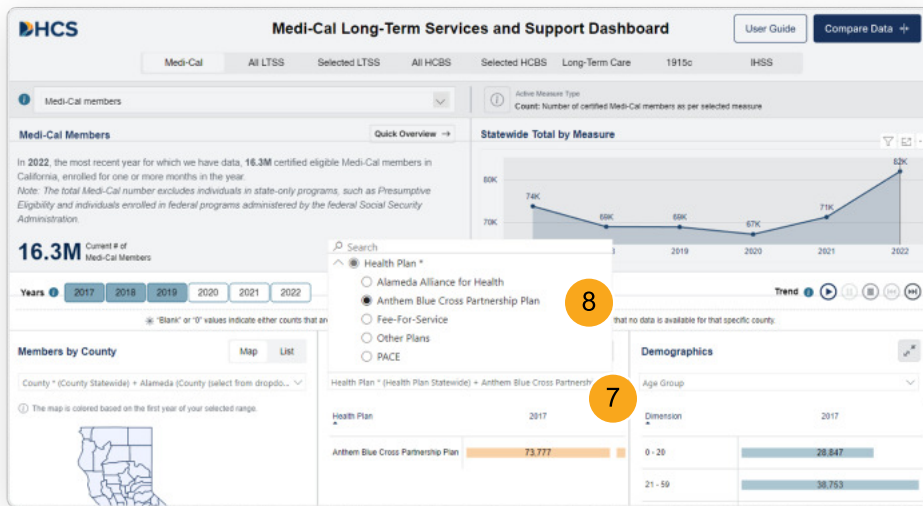


- Select on the input field to open the "Measure by County" dropdown menu.

- Select "Alameda".



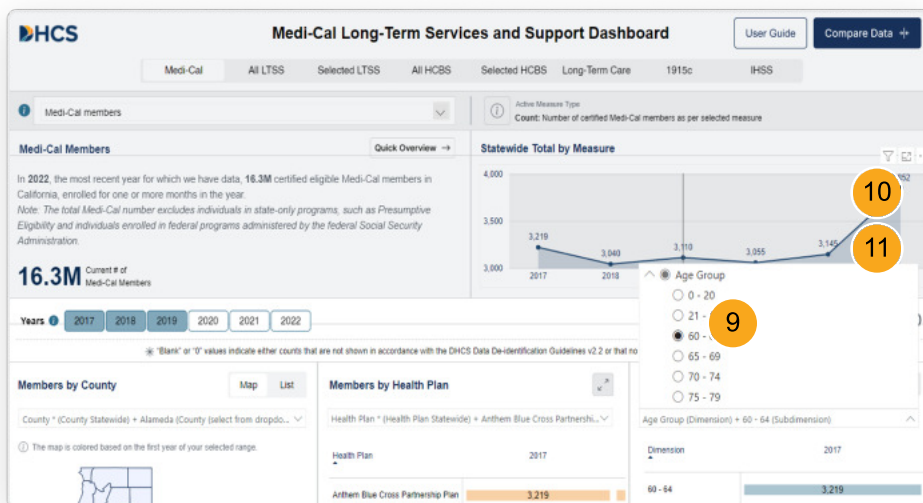
## Step 5



7 Select on the input field to open the “Measure by Health Plan” dropdown menu.

8 Select “Anthem Blue Cross Partnership Plan”.

## Step 6



9 Select on the “Demographics” input field to open the dropdown.

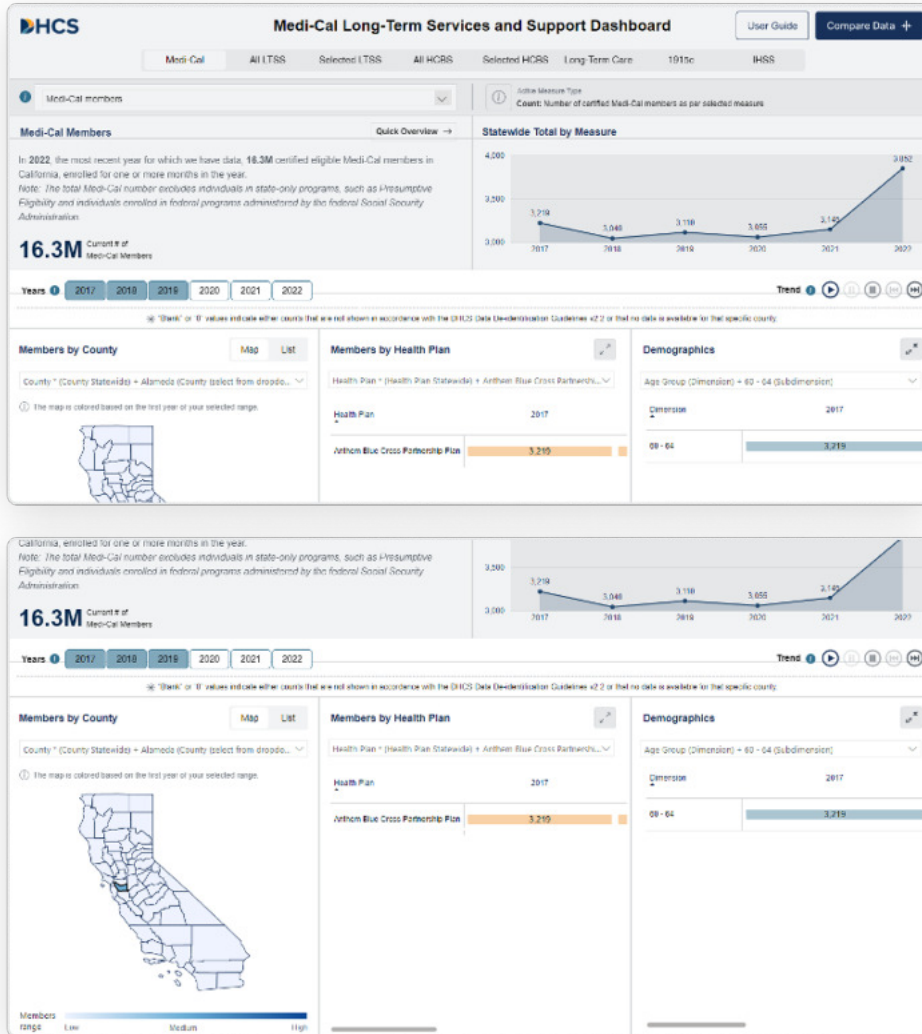
10 Select the arrow to open “Age Group” details.

11 Select “60-64”.



## Final Result

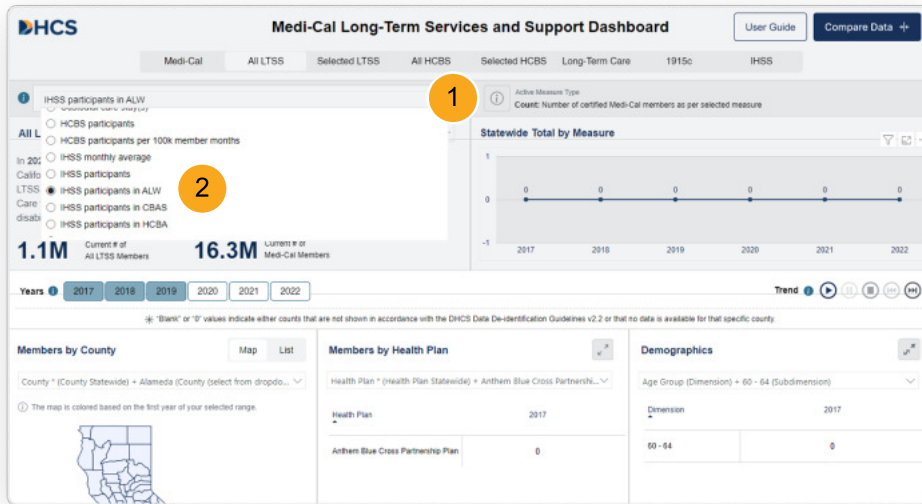
LTSS data shows that there were 3,219 Medi-Cal Members between ages of 60-64 who received Medi-Cal services from Anthem Blue Cross Partnership Plan between 2017 and 2019.



## Use Case 2: Learn how to filter by years and county

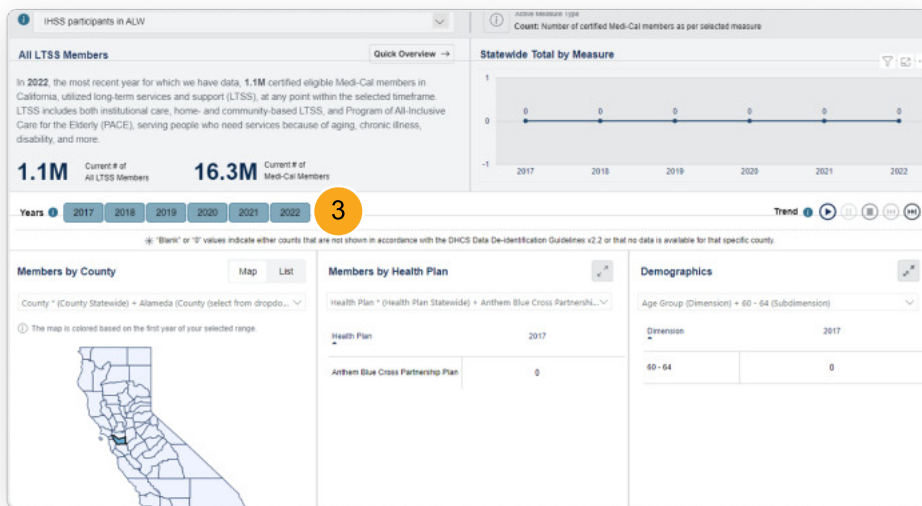
I would like to see the data for "IHSS participants in ALW" in LA County for years 2017-2022 for LA Care Health Plan for the Hispanic Population.

### Step 1



- 1 Select the arrow to open dropdown menu.
- 2 Search for "IHSS participants in ALW" and select it.

### Step 2



- 3 Select 2017, 2018, 2019, 2020, 2021 and 2022 tabs to select 2017-2022 time period.

### Step 3

**Medi-Cal Long-Term Services and Support Dashboard**

Active Measure Type: Count: Number of certified Medi-Cal members as per selected measure

**All LTSS Members**

In 2022, the most recent year for which we have data, 1.1M certified eligible Medi-Cal members in California, utilized long-term services and support (LTSS), at any point within the selected timeframe. LTSS includes both institutional care, home- and community-based LTSS, and Program of All-Inclusive Care for the Elderly (PACE), serving people who need services because of aging, chronic illness, disability, and more.

Search:  Members

Members by County: County \* (County Statewide) + Los Angeles (County (select from dropdown))

Members by Health Plan

Health Plan	2017
LA Care Health Plan	67

Demographics

Age Group	Dimension	2017
0 - 20		0
21 - 59		

Statewide Total by Measure

Year	Count
2017	67
2018	45
2019	113
2020	76
2021	91
2022	341

4 Select on the input field to open the “Members by County” dropdown.

5 Type “Los Angeles” in the search bar.

6 Select “Los Angeles”.

### Step 4

**Medi-Cal Long-Term Services and Support Dashboard**

Active Measure Type: Count: Number of certified Medi-Cal members as per selected measure

**All LTSS Members**

In 2022, the most recent year for which we have data, 1.1M certified eligible Medi-Cal members in California, utilized long-term services and support (LTSS), at any point within the selected timeframe. LTSS includes both institutional care, home- and community-based LTSS, and Program of All-Inclusive Care for the Elderly (PACE), serving people who need services because of aging, chronic illness, disability, and more.

1.1M Current # of All LTSS Members | 16.3M Current # of Medi-Cal Member

Years: 2017, 2018, 2019, 2020, 2021, 2022

Members by County: County \* (County Statewide) + Los Angeles (County (select from dropdown))

Members by Health Plan

Health Plan	2017
LA Care Health Plan	67

Demographics

Age Group	Dimension	2017
0 - 20		0
21 - 59		

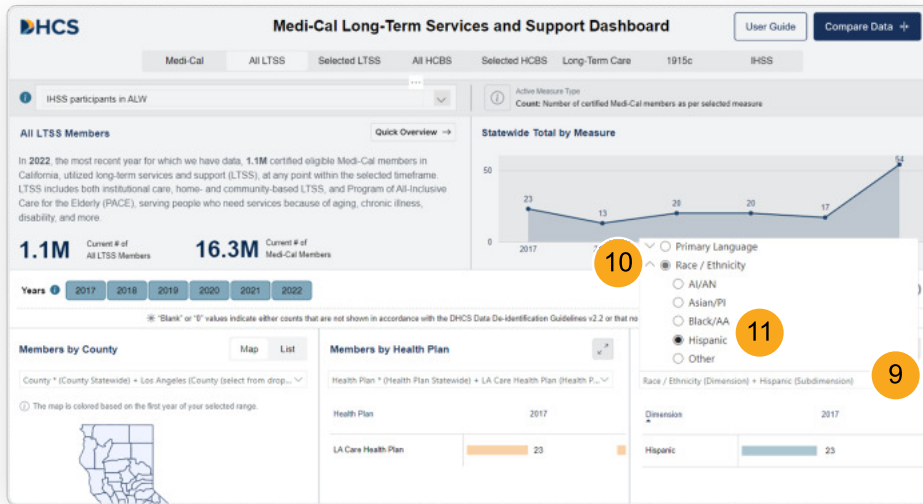
Statewide Total by Measure

Year	Count
2017	67
2018	45
2019	113
2020	76
2021	91
2022	341

7 Select on the input field to open the “Members by Health Plan” dropdown.

8 Select “LA Care Health Plan”.

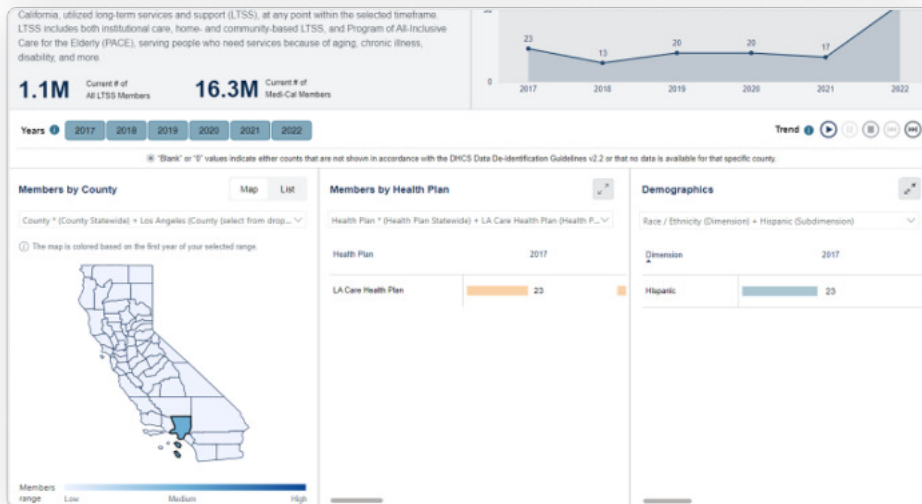
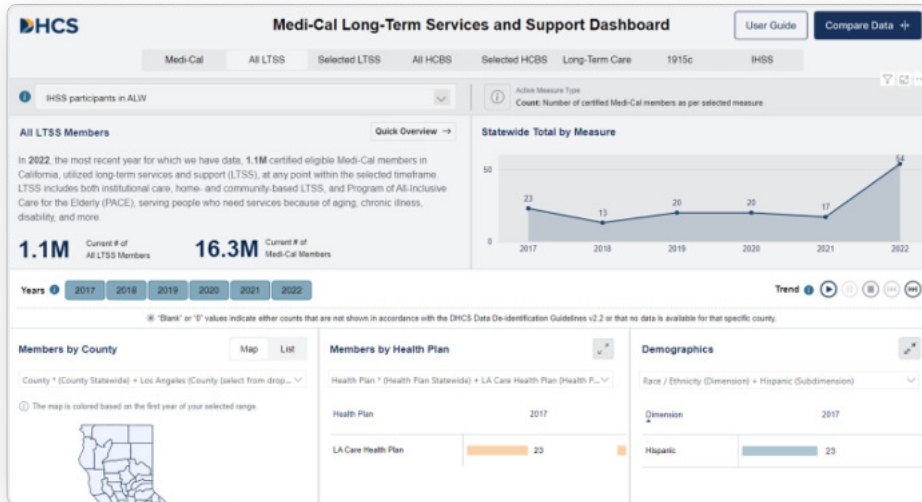
## Step 5



- 9 Select on the input field to open the “Demographics” dropdown.
- 10 Select the arrow to open “Race / Ethnicity” details.
- 11 Select “Hispanic”.

## Final Result

LTSS data shows that there were 23 ALW participants who also received IHSS within the same waiver year, who were of Hispanic decent and enrolled in LA Care Health Plan, between 2017 and 2022.



## Use Case 3: Learn how to filter by health plan and demographics

I would like to see the data for “IHSS participants with SNF” stay, who’s primary language is English, with Health Net health plan, in Sacramento county for year 2017-2022.

### Step 1

The screenshot shows the dashboard with the following elements:

- 1**: A dropdown arrow next to the filter "IHSS participants with SNF stay".
- 2**: The selected filter "IHSS participants with SNF stay" in the filter list.
- Statewide Total by Measure**: A line chart showing data from 2017 to 2022. The y-axis ranges from 1,000 to 1,500. The data points are: 2017 (1,316), 2018 (1,414), 2019 (1,339), 2020 (905), 2021 (1,173), and 2022 (1,496).
- Members by County**: A map of California with a dropdown menu set to "County \* (County Statewide) + Los Angeles (County select from drop...".
- Members by Health Plan**: A dropdown menu set to "Health Plan \* (Health Plan Statewide) + LA Care Health Plan (Health P...".
- Demographics**: A dropdown menu set to "Race / Ethnicity (Dimension) + Hispanic (Subdimension)".

- 1 Select the arrow to open the dropdown.
- 2 Select “IHSS participants with SNF stay”.

### Step 2

The screenshot shows the dashboard with the following elements:

- 3**: A dropdown arrow next to the filter "IHSS participants with SNF stay".
- 4**: The search input field in the "Members by County" dropdown containing the text "sacra".
- 5**: The selected filter "Sacramento" in the "Members by County" dropdown.
- Statewide Total by Measure**: A line chart showing data for 2019 and 2020. The y-axis ranges from 12 to 18. The data points are: 2019 (17) and 2020 (12).
- Members by Health Plan**: A dropdown menu set to "Health Plan \* (Health Plan Statewide) + Health Net (Health Plan)".
- Demographics**: A dropdown menu set to "Race / Ethnicity (Dimension) + Hispanic (Subdimension)".

- 3 Select on the input field to open the “Members by County” dropdown.
- 4 Type “Sacramento” to accelerate your search.
- 5 Select “Sacramento”.



### Step 3

The screenshot shows the 'Medi-Cal Long-Term Services and Support Dashboard'. At the top, there are navigation tabs for 'Medi-Cal', 'All LTSS', 'Selected LTSS', 'All HCBS', 'Selected HCBS', 'Long-Term Care', '1915c', and 'IHSS'. Below the tabs, there are two main sections: 'All LTSS Members' and 'Statewide Total by Measure'. The 'All LTSS Members' section displays '1.1M' for 'Current # of All LTSS Members' and '16.3M' for 'Current # of Medi-Cal Members'. A 'Years' selector at the bottom of this section shows years from 2017 to 2022, with 2020 highlighted by a red circle and the number 6. The 'Statewide Total by Measure' section features a line graph showing data for 2019 (value 17) and 2020 (value 12).

- 6 Select 2017, 2018, 2019, and 2020 tabs to select 2017-2020 time period.

### Step 4

This screenshot shows the same dashboard as Step 3, but with the 'Members by Health Plan' dropdown menu open. The search field contains 'Health Plan \*' and the search results list several options: 'Aetna Better Health of California', 'Anthem Blue Cross Partnership Plan', 'Fee-For-Service', 'Health Net', and 'Kaiser NorCal (KP Cal LLC)'. 'Health Net' is selected with a radio button, and this selection is highlighted with a red circle and the number 8. The 'Members by Health Plan' table below shows 'Health Net' for the year 2019 with a value of 17.

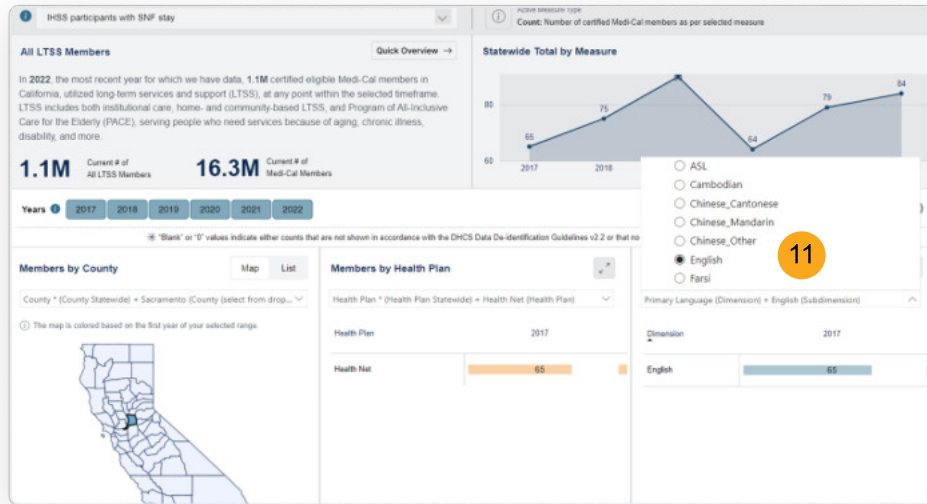
- 7 Select on the input field to open the “Members by Health Plan” dropdown.
- 8 Search “Health Net” to accelerate your search.

### Step 5

This screenshot shows the dashboard with the 'Demographics' dropdown menu open. The dropdown menu lists several categories: 'Age Group', 'Primary Language', 'Race / Ethnicity', and 'Hispanic'. 'Primary Language' is selected with a radio button, and this selection is highlighted with a red circle and the number 10. The 'Demographics' table below shows 'Primary Language' for the year 2017 with a value of 65.

- 9 Select on the input field to open the “Demographics” dropdown.
- 10 Select the arrow to display the “Primary Language”.

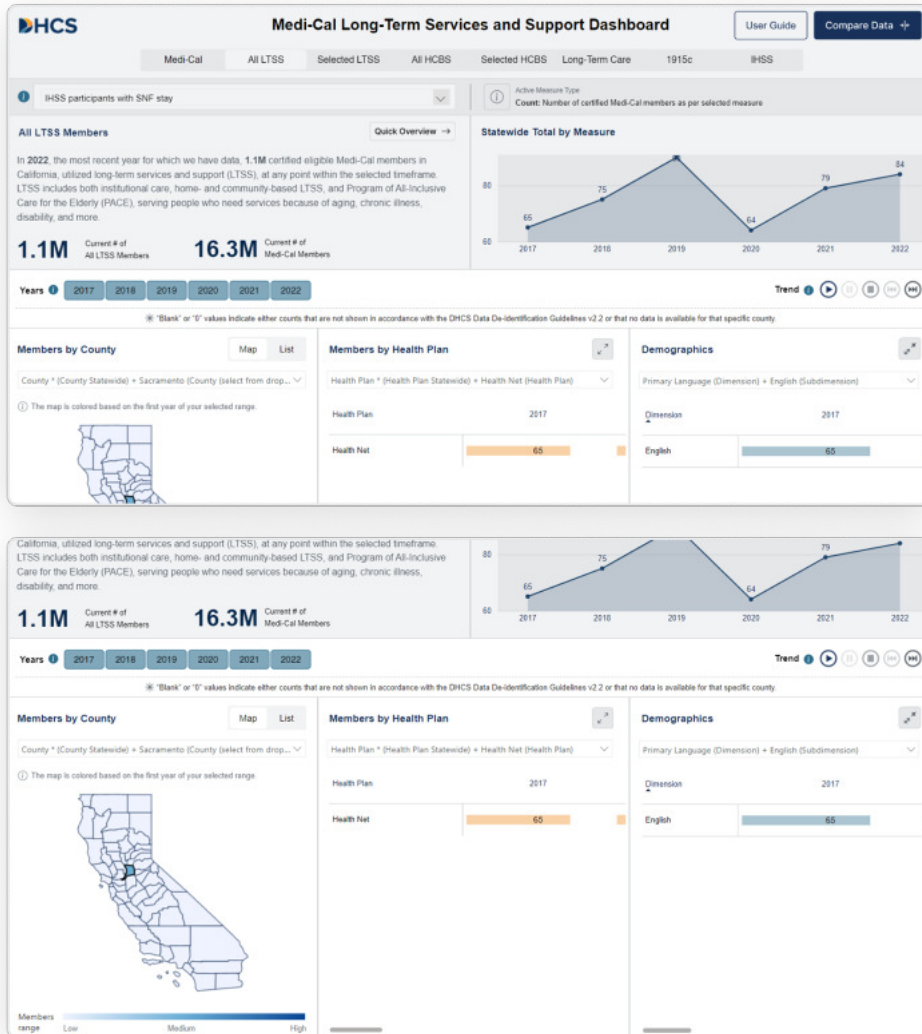
### Step 6



11 Select "English".

## Final Result

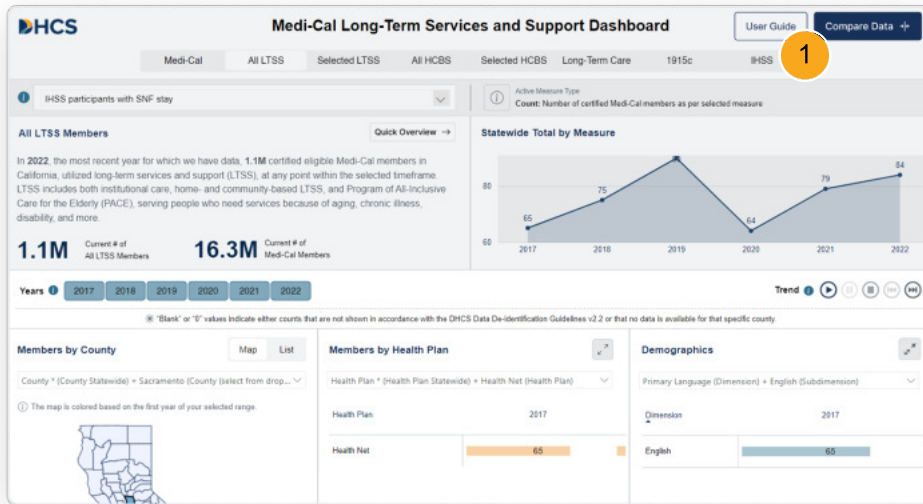
LTSS data shows that there were 65 IHSS participants who had a SNF stay in the same calendar year as their IHSS, who lived in Sacramento County, were enrolled in HealthNet, and identified English as their primary language, between 2017 and 2020.



## Use Case 4: Learn how to compare data

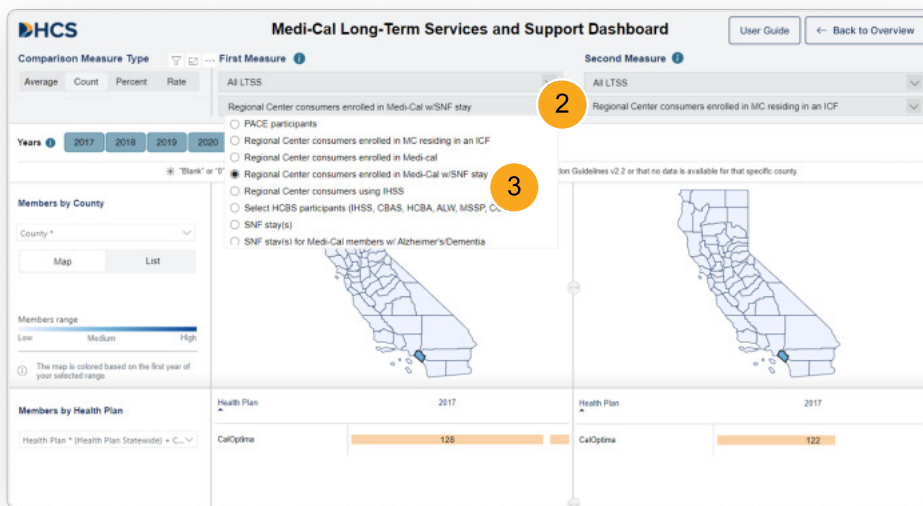
I want to compare Regional Center consumers (RCC) in SNF vs. RCC in ICF, with CalOptima health plan, who are 60 years and older, in all counties for 2022.

### Step 1



- 1 To compare RCC in SNF and RCC in ICF, click Compare Data button on the upper right corner.

### Step 2



- 2 Select on the drop-down menu.
- 3 Select "Regional Center consumers enrolled in Medi-Cal w/ a SNF stay".

### Step 3

4 Select on the drop-down menu.

5 Select “Regional Center consumers who reside in an ICF”.

### Step 4

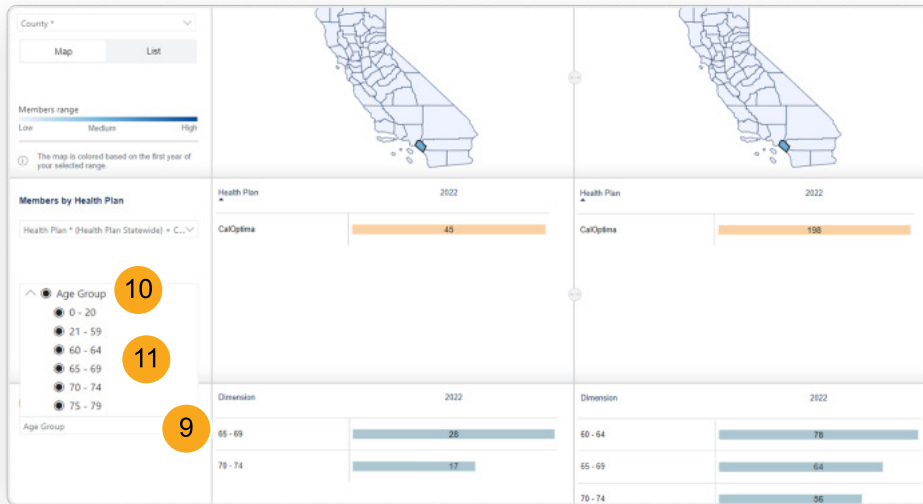
6 Select 2022.

### Step 5

7 Select on the drop-down menu.

8 Search and select “CalOptima”.

## Step 6

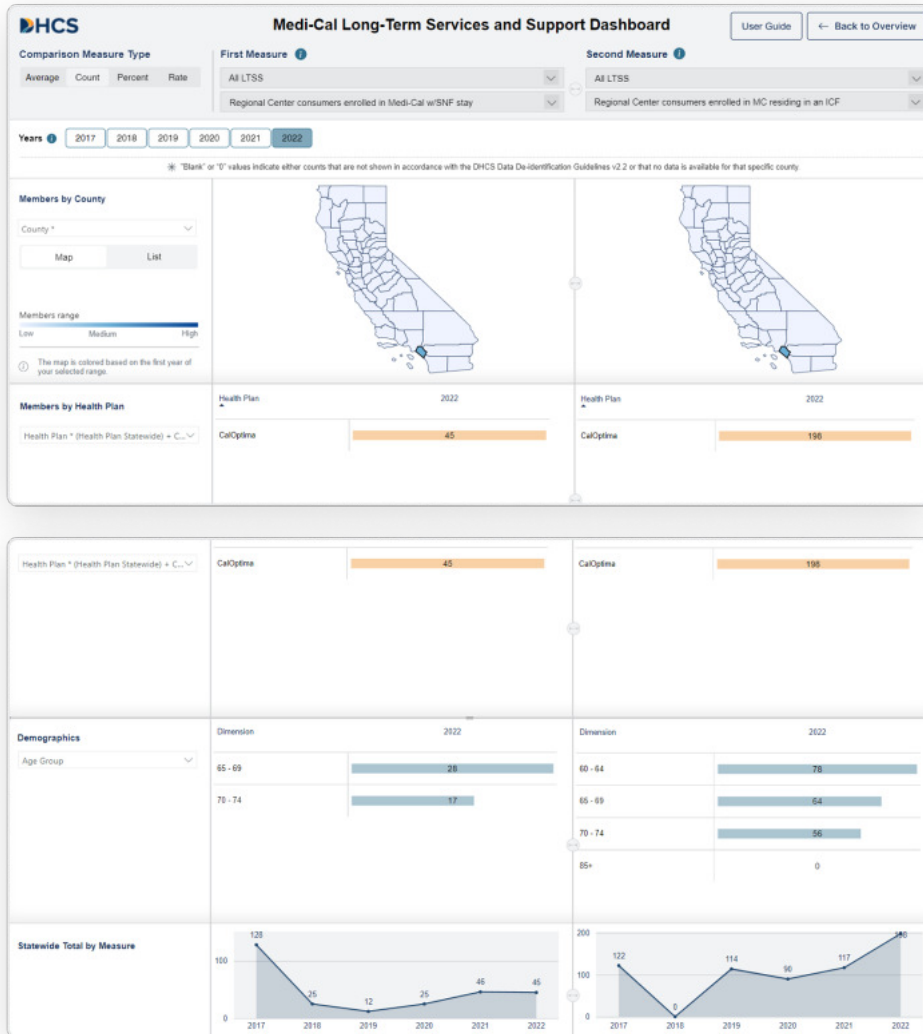


- 9 Select on the drop-down menu.
- 10 Select the arrow to display the "Age Group".
- 11 All age groups are selected by default.



## Final Result

LTSS data shows that there were 45 regional center consumers (RCC) ages 60 and older enrolled in Medi-Cal receiving SNF services, and 198 RCCs ages 60 and older enrolled in Medi-Cal residing in ICFs, who were Members of CalOptima in 2022.



## Use Case 5: Learn how to view the trends

I want to track which Kaiser health plan has more patients in SNF and see if there's an increase in SNF residents from 2021 to 2022.

### Step 1

The screenshot shows the 'Medi-Cal Long-Term Services and Support Dashboard'. The 'SNF stay(s)' dropdown menu is open, showing options like 'Regional Center consumers enrolled in Medi-Cal w/SNF stay', 'Regional Center consumers using IHSS', and 'SNF stay(s)'. A red circle with the number '1' is placed over the dropdown arrow, and another red circle with the number '2' is placed over the 'SNF stay(s)' option.

1 Select the arrow to open dropdown.

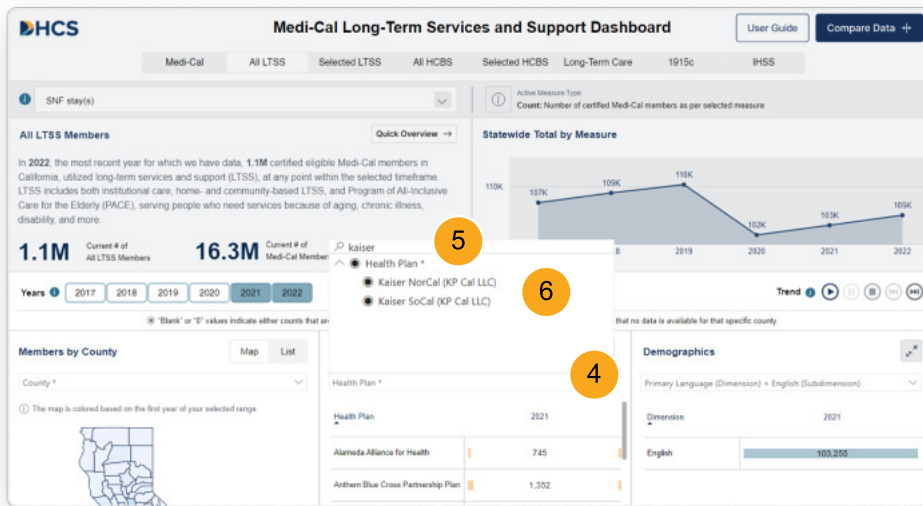
2 Select "SNF stay(s)".

### Step 2

The screenshot shows the same dashboard as in Step 1, but with the 'Years' filter set to 2021 and 2022. A red circle with the number '3' highlights the year selection buttons. The 'Members by Health Plan' table shows data for 2021, and the 'Demographics' section shows data for 2021.

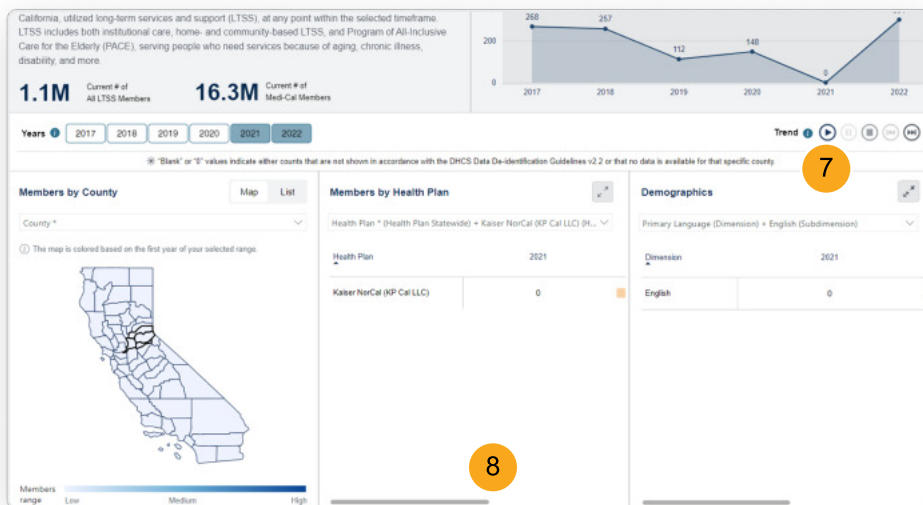
3 Select 2021, and 2022 year and deselect 2017.

### Step 3



- 4 Select on the input field to open the “Members by Health Plan” dropdown.
- 5 Type “Kaiser” to accelerate your search.
- 6 Select “Kaiser NorCal (KP Cal LLC)” and “Kaiser SoCal ( KP Cal LLC).

### Step 4

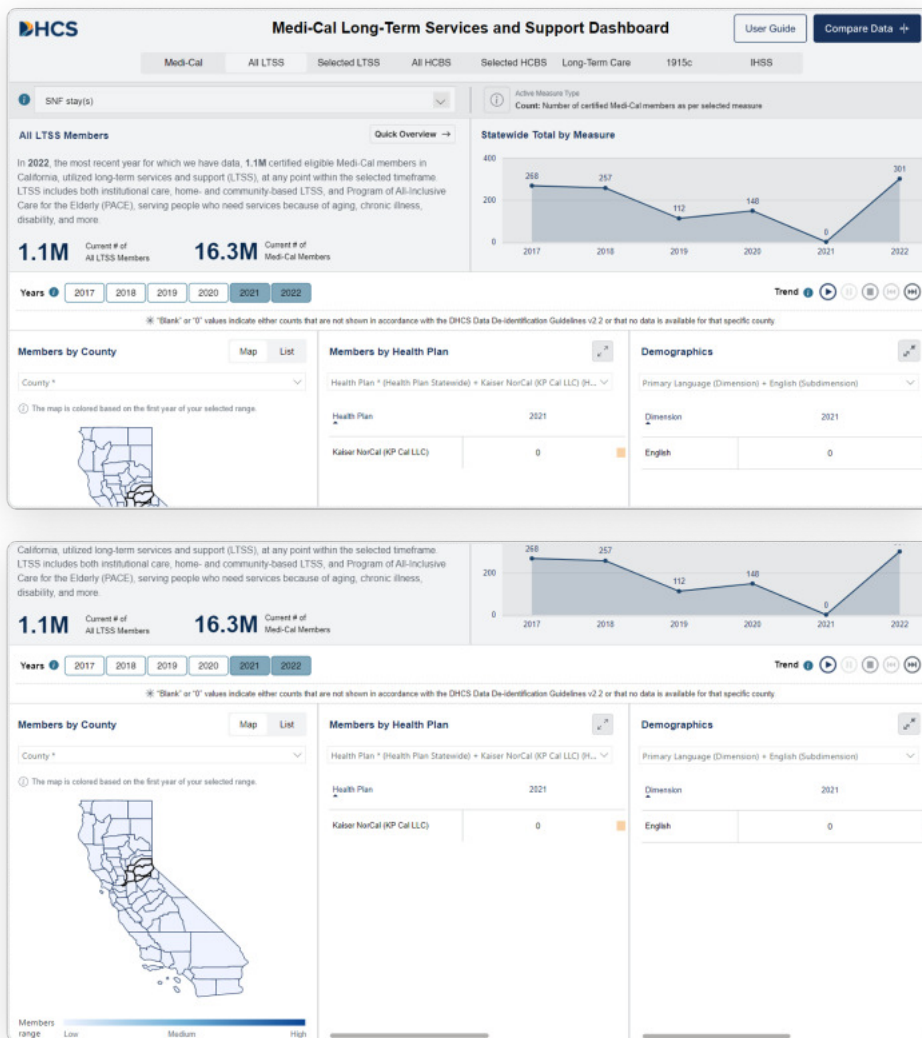


- 7 Click on Play button to observe trends across selected years
- 8 Click and drag to compare data by years.

## Final Result

LTSS data shows that in 2021, Kaiser NorCal had 37 Members with a SNF stay, and Kaiser SoCal had 384 Members with a SNF stay. In 2022, Kaiser NorCal had 0 Members with a SNF stay, and Kaiser SoCal had 365 Members with a SNF stay.

Note: “Blank” or “0” values indicate one of the following scenarios: 1. the final count does not meet DHCS publication and de-identification guidelines, or 2. no data is available for the selected search criteria.



## Use Case 6: Learn how to use multiple filters

I provided IHSS services in Sacramento County in 2022, and I wanted to see which health plan provides the most IHSS services to individuals who speak Vietnamese.

### Step 1

The screenshot shows the 'Medi-Cal Long-Term Services and Support Dashboard'. At the top, there are tabs for 'Medi-Cal', 'All LTSS', 'Selected LTSS', 'All HCBS', 'Selected HCBS', 'Long-Term Care', '1915c', and 'IHSS'. The 'IHSS' tab is selected. On the left, there are several filter sections: 'IHSS participants' (with a circled '1' next to the dropdown arrow), 'All LTSS Members' (with a circled '2' next to the 'IHSS participants' radio button), and 'Years' (with 2017-2022 buttons). The main area features a 'Statewide Total by Measure' line chart showing data from 2017 to 2022. Below the chart are three panels: 'Members by County' (with a map of California), 'Members by Health Plan' (with a table for 2017 data), and 'Demographics' (with a table for 2017 data).

Health Plan	Count
Aetna Better Health of California	0
Alameda Alliance for Health	10,550

Age Group	Count
0 - 20	38,427
21 - 59	140,511

1 Select the arrow to open the “Medi-Cal members using LTSS” dropdown.

2 Type “IHSS participants” in the input field to expedite your search. Select “IHSS participants”.

### Step 2

The screenshot shows the same dashboard as Step 1, but with the 'Years' filter set to 2022 (indicated by a circled '3'). The 'Members by Health Plan' table now shows data for 2022, and the 'Demographics' table shows data for 2022.

Health Plan	Count
Aetna Better Health of California	409
Alameda Alliance for Health	14,955
Anteon Blue Cross Partnership Plan	28,577
Blue Shield of California Promise	5,455
Cal MediConnect	32,132

Age Group	Count
0 - 20	64,594
21 - 59	159,867
60 - 64	51,453
65 - 69	55,124
70 - 74	59,346

3 Deselect 2017 and select 2022.



### Step 3

**Medi-Cal Long-Term Services and Support Dashboard**

Active Measure Type: Count: Number of certified Medi-Cal members as per selected measure

**All LTSS Members**

In 2022, the most recent year for which we have data, 1.1M certified eligible Medi-Cal members in California, utilized long-term services and support (LTSS), at any point within the selected timeframe. LTSS includes both institutional care, home- and community-based LTSS, and Program of All-Inclusive Care for the Elderly (PACE), serving people who need services because of aging, chronic illness, disability, and more.

sacramento County \*  
Sacramento

**Statewide Total by Measure**

Year	Total
2017	13K
2018	14K
2019	16K
2020	17K
2021	19K
2022	20K

**Members by Health Plan**

Health Plan	2022
Aetna Better Health of California	251
Arthen Blue Cross Partnership Plan	7,867

**Demographics**

Age Group	2022
0 - 20	3,152
21 - 59	8,012

4 Type "Sacramento" in the input field to expedite your search.

5 Select "Sacramento" county.

### Step 4

**All LTSS Members**

1.1M Current # of All LTSS Members | 16.3M Current # of Medi-Cal Members

Years: 2017, 2018, 2019, 2020, 2021, 2022

**Members by County**

Sacramento

**Members by Health Plan**

Health Plan	2022
Aetna Better Health of California	290
Arthen Blue Cross Partnership Plan	7,867
Fee-For-Service	0
Health Net	5,018
Kaiser NorCal (KP Cal LLC)	4,405

**Demographics**

Primary Language	2022
Arabic	418
Armenian	155
ASL	13
Cambodian	13
Chinese_Cantonese	267

6 Select the arrow to open "Primary Language" details.

**All LTSS Members**

1.1M Current # of All LTSS Members | 16.3M Current # of Medi-Cal Members

Years: 2017, 2018, 2019, 2020, 2021, 2022

**Members by County**

Sacramento

**Members by Health Plan**

Health Plan	2022
Arthen Blue Cross Partnership Plan	183
Fee-For-Service	0
Molina Healthcare of California	37
PACE	0
UnitedHealthcare Community Plan	0

**Demographics**

Primary Language (Dimension) - Vietnamese (Subdimension)	2022
Vietnamese	270

7 Select "Vietnamese".



## Final Results

LTSS data shows that Anthem Blue Cross Partnership Plan covered IHSS for the highest number of Members who identify Vietnamese as their Primary Language, 183 people out of 270, in Sacramento County in 2022.

