Medi-Cal Behavioral Health Corrective Action Plan (CAP)

KERN

Compliance Review Date: 6/17/2025

Corrective Action Plan Fiscal Year: Fiscal Year 2024-25

SMHS

Deficiency Number and Finding	Corrective Action Description and Mechanism for Monitoring	Corrective Action Implementation Date	Evidence of Correction	DHCS Response
5.2.1 Concurrent Review of Adult Residential Treatment **Finding:** The Plan did not conduct concurrent reviews to authorize or re-authorize medically necessary ART services.	1. Authorization process as outlined in Policy 5.1.19 includes the submission of authorization requests for services by the Long-Term Care Team once placement is determined for discharging hospital patients. 2. Concurrent review of documentation is completed by the Authorizations team to determine continued need for services. 3. Reauthorization request	1. Authorization of ART services implemented: July 1st, 2025 2. Tracking and monitoring of ART authorization requests implemented: July 1st, 2025 3. Monthly coordination meeting implemented: August 20th, 2025	1. Initial and Reauthorization request forms and associated email correspondence 2. Service Authorization Requests Database 3. Monthly ART meeting minutes	

Deficiency Number and Finding	Corrective Action Description and Mechanism for Monitoring	Corrective Action Implementation Date	Evidence of Correction	DHCS Response
	reviews will coincide with scheduled IDT's quarterly 4. Monthly meetings between the Long Term Care team and Authorizations will be held to monitor current clients on the ART roster, discuss pending/potential reauthorization dates, discuss identification and review needed verification of any new ART facilities of which KernBHRS clients are placed. 5. Initial and Reauthorization Requests records are maintained in the Authorization Request Database.			

Submitted by: KernBHRS   **Date: 11/24/2025**

Title: Donna Robinson, QID Quality Monitoring Team Supervisor