

Mental Health Services Act Plan of Correction

1.	County/City:	Napa County
2.	POC Submitted for:	MHSA Performance Review of FY 23-25 Three Year Plan
3.	Date of Audit/Performance Review	May 15, 2025
4.	Name of Preparer:	
5.	Preparer Contact Email:	
6.	Preparer Contact Telephone:	

#	Finding #	Finding	Recommendation	Action Taken to Correct Finding (Identify Timeline / Evidence of Correction)
7.	Finding #1	Napa County did not summarize and analyze the recommended revisions received during the 30-day comment period in the adopted Fiscal Year (FY) 2023-26 Three-Year Program and Expenditure Plan (Plan). (Welfare and Institution Code (W&I Code) section 5848(b); (California Code of Regulations (Cal. Code Regs), title 9, section 3315(a)(3)).	Recommendation #1: The County must provide evidence of compliance for a summary and analysis of the recommended revisions received during the 30-day public comment period, for FY 2023-24. If no recommendations received, identify no recommendations provided.	Response #1: The public comments that were received by BH Division on the FY 2023-26 MHSA Three-Year Program and Expenditure Plan and the Division's responses to those comments were included as Appendix 12 - Public Comments Received and Responses on pg. 441 of the Plan. – Please see Attachment 1.
8.	Finding #1a:	Napa County did not include any substantive written recommendations for revision received during the 30-day	Recommendation #1a: The County must provide evidence of compliance for the substantive changes made based on	Response #1a: The BH Division included the public comments received on the Three Year Plan in Appendix 12 on pg. 441 of the

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		comment period for FY 2023-24 in the adopted FY 2023-26 Plan. (W&I Code section 5848(b)).	recommendations received, and County responses provided during the 30-day comment period for FY 2023-24. If no changes are made, identify no changes made.	Plan. The BH Division included responses to the public comments in Appendix 12 and made changes to the FY 25- 26 Three Year Plan as a result of those comments. Please see Attachment 2 - Documentation of changes in FY23-26 Three Year Plan.
9.	Finding #2:	Napa County did not address all the components in their assessment of the county's capacity to implement proposed mental health programs and services in the adopted FY 2023-26 Plan. Specifically, only the following components were addressed: 1. Bilingual proficiency in threshold languages (Cal. Code Regs., tit. 9, § 3650(a)(5)).	Recommendation #2: The County must provide evidence of compliance with an assessment of its capacity to implement mental health programs and services which addresses and includes all the following required components: 1. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations, 2. Percentages of diverse cultural, racial/ethnic and	Response #2: The BH Division noted in the 2023-26 MHSA Three-Year Program and Expenditure Plan that contractors' responses to the BH Division's MHSA Capacity Assessment Survey were insufficient to create a comprehensive report in FY 2023-24, so the Division stated that we would reach out to contractors and redouble our efforts to collect meaningful input. The Division prepared a more robust report based on additional input received from contractors collected after the FY

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			linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served, and 3. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.	2023-26 Three Year Plan had already been submitted to DHCS. That report addresses Recommendations 2.1, 2.2, and 2.3, and was included with the survey tool in the FY 2024-25 MHSA Annual Update to the Three Year Plan. Please see Attachment 3 - the MHSA Capacity Assessment Report and Attachment 4 – MHSA Capacity Assessment Survey.
10.	Finding #3:	Napa County did not provide an estimate of the number of clients, in each age group, to be served in the Full-Service Partnership (FSP) category for each fiscal year of the adopted FY 2023-26 Plan. Specifically, the county only provided for FY 2023-24. (Cal. Code Regs., tit. 9, § 3650(a)(3)).	Recommendation #3: The County must provide evidence of compliance by providing an estimate of the number of clients, in each age group, to be served in the FSP service category for FY 2024-25, and FY 2025-26.	Response #3: The BH Division acknowledges this omission in the FY 2023-24 Three Year Plan and addressed it by including actual individuals served in FY 2023-24 and the estimated number of clients in each age group to be served by the FSPs for FY 2024-25, and FY 2025-26 in the FY 2024-25 MHSA Annual Update to the Three Year Plan. Please see Attachment 5 for

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				extracted pages for each FSP from the FY 24- 25 Annual Update.
11.	Finding #4:	Napa County did not indicate the number of children, transition aged youth (TAY), adults, and older adults to be served, and did not provide the cost per person for Prevention and Early Intervention (PEI), and Innovation (INN) programs in the adopted FY 2023-26 Plan. (W&I Code section 5847(e)).	Recommendation #4: The County must provide evidence of compliance for the estimated number of children, TAY, adults, and older adults per age group, to be served, and indicate the cost per person for PEI, and INN programs for FY 2023-24, FY 2024-25, and FY 2025-26.	Response #4: Napa County acknowledges that this information was missing from the FY 23-26 Three Year Plan. Please see Attachment 6 for the estimated number of children, TAY, adults, and older adults by age group, to be served, and the cost per person for each PEI program. In FY 2023-24 and FY 2024-25, Napa County participated in two statewide Innovation Projects sponsored by the Mental Health Services Oversight and Accountability Commission (MHSOAC) – the UC Davis-led Learning Healthcare Network for Early Psychosis and the Third Sector-led Multi-County

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				FSP Collaborative Project. Both INN projects were administrative, and no clients were served by these programs. The BH Division did not have an approved INN project for FY 2025-26 listed in the FY 23-26 Annual Update.
12.	Finding #5:	Napa County did not explain for each PEI, Access and Linkage to Treatment Program, how individuals, and as applicable, their parents, caregivers, or other family members will be linked to County mental health services, a primary care provider, or other mental health treatment in the adopted Plan; and how the program will follow up with the referral to support engagement in treatment in the adopted FY 2023-26 Plan. (Cal. Code Regs., tit. 9, §§ 3755(h)(4), 3755(h)(5)).	Recommendation #5: The County must provide evidence of compliance explaining how individuals, and as applicable, their parents, caregivers, or other family members will be linked to County mental health services, a primary care provider, or other mental health treatment; and how the program will follow up with the referral to support engagement in treatment.	Response #5: Napa County's only PEI Access and Linkage to Treatment Program in FY 23-24 was Napa Valley Education Foundation's American Canyon Access to Mental Health Program. Referrals were actively followed up to support engagement through: • Direct communication with students and caregivers to confirm connection to services. • Coordination with school staff to verify attendance at initial appointments.

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				Ongoing check-ins during subsequent program contacts. Follow-up actions were documented in a standardized spreadsheet developed by the County, ensuring that individuals referred to treatment received consistent, proactive support in connecting to care.

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Instructions: Complete the MHSA Plan of Correction (POC) to address Findings from the Fiscal Audit Report or Performance Review Report.

Row 1: Enter County/City name.

Row 2: Select from the drop down menu if this POC is submitted in response to a Fiscal Audit or a Performance Review.

Row 3: Enter the date that the Fiscal Audit or Performance Review was conducted.

Row 4: Enter the name of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 5: Enter the contact email address of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 6: Enter the contact telephone number of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Rows 7-28, Column A: Enter the number of the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column B: Enter the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column C: Enter the specific recommendation from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column D: Enter the description of the actions taken to correct the Finding. Must include 1) timeline for implementation and/or completion of actions; 2) proposed (or actual) evidence of correction to be submitted to DHCS.

This completed form must be submitted to MHSA@dhcs.ca.gov.