

DHCS AUDITS AND INVESTIGATIONS  
CONTRACT AND ENROLLMENT REVIEW DIVISION  
SUBSTANCE USE DISORDER REVIEW SECTION

**REPORT ON THE DRUG MEDI-CAL ORGANIZED  
DELIVERY SYSTEM (DMC-ODS) REVIEW OF  
SANTA CLARA COUNTY  
FISCAL YEAR 2025-26**

Contract Number: 22-20156

Contract Type: Intergovernmental Agreement 2023-2027

Review Period: July 1, 2024 - June 30, 2025

Dates of Review: December 9, 2025 — December 10, 2025

Report Issued: February 6, 2026

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## I. INTRODUCTION

Santa Clara (County) is governed by a Board of Supervisors and contracts with the Department of Health Care Services (DHCS) for the purpose of providing Drug Medical Organized Delivery System (DMC-ODS) funded Substance Use Disorder (SUD) services to county residents.

The County is located in Northern California. The County provides services in seven cities: San Jose, Sunnyvale, Santa Clara, Milpitas, Gilroy, Morgan Hill, and Campbell.

## II. EXECUTIVE SUMMARY

This report presents the findings of the DHCS review for the period of July 1, 2024, through June 30, 2025. The review was conducted from December 9, 2025, through December 10, 2025. The review consisted of a documentation review and interviews with the County's representatives.

A Closing Conference with the Plan was held on December 10, 2025. The County was allowed additional days following the date of the Closing Conference to provide supplemental information addressing the potential review findings. On December 12, 2025, the County submitted additional documentation after the Closing Conference. The evaluation results of the County's response are reflected in this report.

The review evaluated requirements from five categories of performance: Availability of DMC-ODS Services, Access and Information Requirements, Coverage and Authorization of Services, Beneficiary Rights and Protections, and Program Integrity.

The prior DHCS compliance report, covering the review period from July 1, 2023, through June 30, 2024, identified deficiencies incorporated in the Corrective Action Plan (CAP). The prior year CAPs were not completely closed at the time of the review.

The summary of the findings by category follows:

### **Category 1 – Availability of DMC-ODS Services**

There were no findings noted for this category during the review period.

### **Category 4 – Access and Information Requirements**

There were no findings noted for this category during the review period.

### **Category 5 – Coverage and Authorization of Services**

There were no findings noted for this category during the review period.

### **Category 6 – Beneficiary Rights and Protections**

There were no findings noted for this category during the review period.

### **Category 7 – Program Integrity**

There were no findings noted for this category during the review period.

## **III. SCOPE/REVIEW PROCEDURES**

### **SCOPE**

The DHCS, Contract and Enrollment Review Division conducted the review to ascertain that medically necessary services provided to County members comply with federal and state laws, regulations, and guidelines, and the State's DMC-ODS Intergovernmental Agreement.

### **PROCEDURE**

DHCS conducted a review of the Plan from December 9, 2025, through December 10, 2025, for the review period of July 1, 2024, through June 30, 2025. The review included an inspection of the Plan's policies for providing services, procedures to implement these policies, and the process to determine whether these policies were effective. Documents were reviewed and interviews conducted with County representatives.

### **POST REVIEW**

Technical Assistance (TA) can be requested during the review. All DMC TA requests are forwarded to DHCS's Behavioral Health Oversight and Monitoring Division (BHOMD), County Liaison and Operations Support Section (CLOS) for resolution. The County did not request TA during the review.