

**Mental Health Services Act Plan of Correction**

1.	County/City:	Tehama
2.	POC Submitted for:	MHSA Performance Review
3.	Date of Audit/Performance Review	August 22, 2023
4.	Name of Preparer:	
5.	Preparer Contact Email:	
6.	Preparer Contact Telephone:	

#	Finding #	Finding	Recommendation	Action Taken to Correct Finding (Identify Timeline / Evidence of Correction)
7.	1	Tehama County did not include documentation of achievement in performance outcomes for Community Services and Support (CSS), Prevention and Early Intervention (PEI), and Innovation (INN) programs and projects in the adopted Fiscal Year (FY) 2022-23 Annual Update (Update). (County Performance Contract (6.)(A.)(5)(d.); (Welfare and Institution Code (W&I Code) section 5848).	The County must include documentation of achievement in performance outcomes for CSS, PEI, and INN programs and projects in each subsequent adopted Three-Year Program and Expenditure Plan (Plan) and Update thereafter.	<p>Tehama County will include documentation of achievement in performance outcomes for CSS, PEI, and INN programs and projects in each subsequent adopted Three-Year Program and Expenditure Plan (Plan) and Update thereafter; scheduled on-going meetings with TCHSA Data Analysts and will share the performance outcomes tool with DHCS no later than March 1, 2024.</p> <p><b>TCHSA Update 7/22/2025</b></p> <ul style="list-style-type: none"> <li>• TCHSA has developed Policy</li> </ul>

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				<p>and Procedure 03-02-2102 MHSA Performance Outcomes to support adherence to meetings with Data Analysts to monitor and discuss outcomes. Furthermore, the P&amp;P outlines meeting frequency.</p> <ul style="list-style-type: none"> <li>• TCHSA will provide a copy of the P&amp;P by 9/12/2025.</li> <li>• TCHSA performance outcomes were added to the 23-26 Three-Year Plan and the 24-25 Annual Update. The pages where the data can be located are: 14, 16, 17, 18, 19, 20, 21, &amp; 40. TCHSA will provide a copy of the P&amp;P by 9/12/2025.</li> </ul>
8.	2	Tehama County did not include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served county residents who qualify for MHSA services in the FY 2020-23 Plan.	The County must include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served county residents who qualify for MHSA services in each subsequent	Tehama County will include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served county residents who qualify for MHSA services in each subsequent

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		(California Code of Regulations, title 9, section 3650(a)(1)(A)).	adopted Plan thereafter.	<p>adopted Plan. Will include in the subsequent Annual Update to be submitted no later than June 30, 2024.</p> <p><b>TCHSA Update 7/22/2025</b></p> <ul style="list-style-type: none"><li>• TCHSA developed a policy and procedure 03-01-2103 to address Title IX regulations to meet the needs of our members who are unserved, underserved/ inappropriately served, and fully served county residents.</li><li>• The 24-25 Revised Annual Update was amended to include narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served county residents who qualify for MHSA services The pages where the data can be located page 7.</li><li>• TCHSA will provide a copy of the P&amp;P and narrative</li></ul>

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				analysis by 9/12/2025.
9.	3	Tehama County did not indicate the number of children, TAY, adults, and seniors to be served and the cost per person for CSS, PEI, and INN programs in the FY 2022-23 Update. (W&I Code section 5847(e)).	The County must indicate the number of children, TAY, adults, and seniors and cost per person for CSS, PEI, and INN programs, to be served in each subsequent adopted Plan and Update thereafter.	<p>Tehama County will indicate the number of children, TAY, adults, and seniors and cost per person for CSS, PEI, and INN programs, to be served in each subsequent adopted Plan and Update thereafter; beginning with FY 2024-2025 Annual Update.</p> <p><b>TCHSA Update 7/22/2025</b></p> <ul style="list-style-type: none"> <li>TCHSA developed a policy and procedure 03-01-2104 to address WIC 5847(e), number of person's served by MHSA and timely financial reporting for accurate costs per person.</li> <li>The 24-25 Revised Annual Update was amended to include number of persons served and cost per member on pages 12, 22, &amp; 42.</li> </ul>

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				<ul style="list-style-type: none"> <li>TCHSA will provide a copy of the P&amp;P and page numbers for location of changes by 9/12/2025.</li> </ul>
10.	4	Tehama County did not specify the methods and activities used to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and/or seeking mental health services for each Stigma and Discrimination Reduction Program in the adopted FY 2020-23 Plan and FY 2022-23 Update. (Cal. Code. Regs., tit. 9, §§ 3750(d); 3755(f)(3)).	The County must include a description of each Stigma and Discrimination Reduction Program and use a validated method to measure changes in attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and/or seeking mental health services in each subsequent adopted Plan and Update thereafter.	Tehama County will include a description of each Stigma and Discrimination Reduction Program and use a validated method to measure changes in attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and/or seeking mental health services in each subsequent adopted Plan and Update thereafter, beginning with FY 2024-2025 Annual Update. In order to accomplish this, TCHSA will develop pre and post instruments to be administered with every future Stigma Reduction Program, i.e., Mental Health First Aid (MHFA), Youth Mental Health First Aid (YMHFA), and Crisis Intervention

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				<p>Training (CIT); beginning January 1, 2024.</p> <p><b>TCHSA Update 7/22/2025</b></p> <ul style="list-style-type: none"><li>• TCHSA developed a policy and procedure 03-01-2105 to address Title IX 3750(d); 3755(f)(3), Stigma and Discrimination Reduction Program and the validation method used.</li><li>• The 24-25 Revised Annual Update was amended to include pre and post instrumentation surveys on pages 26-33.</li><li>• TCHSA will provide a copy of the P&amp;P and page numbers for location of changes by 9/12/2025.</li></ul>

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Instructions: Complete the MHSA Plan of Correction (POC) to address Findings from the Fiscal Audit Report or Performance Review Report.

Row 1: Enter County/City name.

Row 2: Select from the drop down menu if this POC is submitted in response to a Fiscal Audit or a Performance Review.

Row 3: Enter the date that the Fiscal Audit or Performance Review was conducted.

Row 4: Enter the name of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 5: Enter the contact email address of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 6: Enter the contact telephone number of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Rows 7-28, Column A: Enter the number of the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column B: Enter the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column C: Enter the specific recommendation from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column D: Enter the description of the actions taken to correct the Finding. Must include 1) timeline for implementation and/or completion of actions; 2) proposed (or actual) evidence of correction to be submitted to DHCS.

This completed form must be submitted to [MHSA@dhcs.ca.gov](mailto:MHSA@dhcs.ca.gov).