

DHCS AUDITS AND INVESTIGATIONS
CONTRACT AND ENROLLMENT REVIEW DIVISION
SUBSTANCE USE DISORDER REVIEW SECTION

**REPORT ON THE DRUG MEDICAL ORGANIZED
DELIVERY SYSTEM (DMC-ODS) REVIEW OF
TULARE COUNTY
FISCAL YEAR 2025-2026**

Contract Number: 21-10036

Contract Type: Intergovernmental Agreement 2021-2024

Review Period: July 1, 2024 - June 30, 2025

Dates of Review: November 18, 2025 - November 19, 2025

Report Issued: January 2, 2026

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I. INTRODUCTION

Tulare County is governed by a Board of Supervisors and contracts with the Department of Health Care Services (DHCS) for the purpose of providing Drug Medi-Cal Organized Delivery System (DMC-ODS) funded Substance Use Disorder (SUD) services to county residents.

Tulare County is located in the California San Joaquin Valley. The County provides services within the unincorporated county and in the cities of Visalia and Porterville.

II. EXECUTIVE SUMMARY

This report presents the findings of the DHCS review for the period of July 1, 2024 through June 30, 2025. The review was conducted from November 18, 2024 through November 19, 2025. The review consisted of a documentation review and interviews with the County's representatives.

An Exit Conference with the Plan was held on December 16, 2025. The County was allowed 15 calendar days from the date of the Exit Conference to provide supplemental information addressing the potential review findings. On December 16, 2025, the County submitted additional documentation after the Exit Conference. The evaluation results of the County's response are reflected in this report.

The review evaluated requirements from four categories of performance: Availability of DMC-ODS Services, Coverage and Authorization of Services, Beneficiary Rights and Protections, and Program Integrity.

The prior DHCS compliance report, covering the review period from July 1, 2023, through June 30, 2024, identified deficiencies incorporated in the Corrective Action Plan (CAP). The prior year CAPs were completely closed at the time of the review.

The summary of the findings by category follows:

Category 1 – Availability of DMC-ODS Services

There were no findings noted for this category during the review period.

Category 5 – Coverage and Authorization of Services

There were no findings noted for this category during the review period.

Category 6 – Beneficiary Rights and Protections

There were no findings noted for this category during the review period.

Category 7 – Program Integrity

There were no findings noted for this category during the review period.

III. SCOPE/REVIEW PROCEDURES

SCOPE

The DHCS, Contract and Enrollment Review Division conducted the review to ascertain that medically necessary services provided to County members comply with federal and state laws, regulations, and guidelines, and the State's DMC-ODS Intergovernmental Agreement.

PROCEDURE

DHCS conducted a review of the Plan from November 18, 2025 through November 19, 2025. for the review period of July 1, 2024 through June 30, 2025. The review included an inspection of the Plan's policies for providing services, procedures to implement these policies, and the process to determine whether these policies were effective. Documents were reviewed and interviews conducted with County representatives.

POST REVIEW

Technical Assistance (TA) can be requested during the review. All DMC TA requests are forwarded to DHCS's Behavioral Health Oversight and Monitoring Division (BHOMD), County Liaison and Operations Support Section (CLOS) for resolution. The County did not request TA during the review.