

XX/XX/XXXX



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Nyob zoo txog Medi-Cal Tus Tswv Cuab,

Tsab ntawv yav tas los teev tseg tias pib txij **Lub Xya Hli Tim 1, 2026**, Medi-Cal yuav tso tseg kev them cov kev pab kho hniav rau qee tus tswv cuab neeg laus, zam rau qhov xwm txheej ceev xwb (raws li tau hais hauv qab no). Hnub siv rau qhov kev hloov pauv no tau raug ncua mus rau **Lub Xya Hli Tim 1, 2027**. Qhov kev hloov pauv no yog raws li txoj cai nkag teb chaws. Qhov kev hloov pauv tsuas yog cuam tshuam rau cov tswv cuab Medi-Cal uas muaj hnub nyoog 19 xyoo thiab laus dua xwb thiab tsis muaj cai tsim nyog rau tsoom fwm qib siab Medi-Cal tag nrho. Cov tswv cuab uas cuam tshuam los ntawm qhov kev hloov pauv no raug txhawb kom nrhiav kev kho hniav tam sim no ua ntej **Lub Xya Hli Tim 1, 2027**.

Yog xav paub seb txij Lub Xya Hli Tim 1, 2027, qhov kev hloov pauv puas siv tau rau koj, nyeem Daim Ntawv Qhia Txog Kev Nkag Teb chaws ntawm:

<https://www.dhcs.ca.gov/Medi-Cal/Pages/immigration-status-categories.aspx>.

Koj yuav tau txais kev pab cuam Medi-Cal uas muaj tag nrho cov kev pab cuam kho hniav txawm tias koj txoj cai nkag teb chaws yog tias:

- Koj cev xeeb tub (thiab txog li ib xyoo tom qab cev xeeb tub tas), los sis
- Koj muaj hnub nyoog qis dua 19 xyoo, los sis
- Koj muaj hnub nyoog qis dua 26 xyoo thiab nyob hauv kev saib xyuas me nyuam thaum koj hnub yug thib 18th

Yog tias koj tsis tsim nyog tau txais Medi-Cal tag nrho nrog cov txiaj ntsig kho hniav, koj tuaj yeem tau txais cov kev pab kho hniav thaum muaj xwm txheej ceev.

Cov kev pab kho hniav thaum muaj xwm txheej ceev yog dab tsi?

Cov kev pab kho hniav thaum muaj xwm txheej ceev yog cov kev kho mob uas xav tau tam sim ntawd kom tsis txhob mob hnyav los sis kuaj mob thiab kho cov teeb meem kev kho mob sai thiab mob hnyav. Cov kev pab kho hniav thaum muaj xwm txheej ceev tuaj yeem yog rau:

- Ntshav tsis nres
- Mob o hauv lossis ib puag ncig koj lub qhov ncauj
- Mob hniav los yog mob puab tsaig
- Kev raug mob rau koj lub ntsej muag los sis lub puab tsaig
- Kev kis kab mob hauv koj cov pos hniav los sis cov hniav nrog rau qhov mob los sis o
- Kev saib xyuas tom qab phais (xws li hloov daim ntaub qhwv los sis tshem cov xov)
- Ib tug hniav tawg los yog raug ntaus tawm
- Txiaiv los sis kho cov xov hlau hauv cov kaus hniav uas ua rau koj lub plhu los sis cov pos hniav mob

Txhawm rau kawm paub ntau ntiv txog cov kev pab cuam thaum muaj xwm txheej ceev, mus saib: <https://smilecalifornia.org/common-questions-2/what-should-i-do-if-i-have-a-dental-emergency/>.

Yam twg kuv yuav tsum tau paub?

- Yog tias qhov kev hloov no cuam tshuam rau koj, koj tuaj yeem siv koj cov txiaj ntsig kho hniav Medi-Cal kom txog thaum **Lub Rau Hli Tim 30, 2027**. Txij li thaum Lub Xya Hli Tim 1, 2027, koj yuav tsis muaj cov txiaj ntsig kho hniav tag nrho lawm thiab tej zaum yuav raug rho tawm ntawm koj txoj kev npaj kho hniav Medi-Cal (Dental Managed Care Plan).
- Yog koj muaj xwm txheej ceev txog kev kho hniav, koj tuaj yeem mus ntsib tus kws kho hniav Medi-Cal kom tau txais kev kho mob.
- Yog xav nrhiav ib tus kws kho hniav Medi-Cal nyob ze koj, mus rau: <https://dental.dhcs.ca.gov/find-a-dentist/home>. Los sis hu rau Medi-Cal Dental ntawm **1-800-322-6384**.
- Txhawm rau kawm paub ntau ntiv txog Medi-Cal Dental, mus saib ntawm: <https://smilecalifornia.org/>.
- Yog tias koj txoj cai nkag teb chaws hloov pauv, hu rau koj lub chaw ua hauj lwm Medi-Cal hauv zos kom paub seb koj puas tsim nyog tau txais kev pab cuam kho hniav. Nrhiav cov ntaub ntawv qhia txog chaw ua hauj lwm Medi-Cal hauv koj lub nroog ntawm: dhcs.ca.gov/COL.
- Yog xav qhia tias koj cev xeeb tub lossis nyob hauv 12 lub hlis tom qab koj cev xeeb tub tas, hu rau koj lub chaw ua hauj lwm Medi-Cal hauv zos.
- Koj yuav khaws koj cov txiaj ntsig Medi-Cal Dental thiab yuav raug hloov mus rau Lub Khoos Kas Medi-Cal Dental (kev-pab-cuam-pub-dawb) kom tau txais koj cov txiaj ntsig kho hniav tag nrho yog tias koj yog:
 - Cev xeeb tub los yog ib xyos tom qab yug me nyuam (tom qab cev xeeb tub), thiab/los yog

- Ib tug me nyuam tu/tus hluas los sis ib tug me nyuam tu yav dhau los uas hnuv nyooq qis dua 26 xyoo uas tau nyob hauv kev saib xyuas me nyuam tu thaum koj hnuv yug thib 18th

Kawm paub ntau ntxiv txog Medi-Cal Dental

Yog xav tau cov lus teb rau cov lus nug txog cov xwm txheej kev nkag teb chaws uas cov kev hloov pauv cuam tshuam, nyeem cov Lus Nug Nquag Nug (FAQ).

Siv koj lub xov tooj ntse los luam theej QR code hauv qab no los yog mus rau

<https://www.dhcs.ca.gov/services/Pages/Medi-Cal-Dental-Benefit-Changes-Frequently-Asked-Questions.aspx>



Yog xav tau kev pab ntxiv:

- Hu rau Medi-Cal Dental hnuv Monday - Friday, 8 teev sawv ntxov txog 5 teev tsaus ntuj (tshwj tsis yog lub xeev cov hnuv so holidays) ntawm **1-800-322-6384**. Tus xov tooj yog hu dawb.
- Yog koj muaj lus nug txog kev tsim nyog, cov txiaj ntsig, thiab cov kev pab cuam, hu rau Medi-Cal Tus Xov Tooj Pab Cuam hnuv Monday - Friday, 8 teev sawv ntxov txog 5 teev tsaus ntuj (tshwj tsis yog Lub Xeev cov hnuv so holidays) ntawm **1-800-541-5555**. Tus xov tooj yog hu dawb.
- Yog xav tau kev pab siv koj cov txiaj ntsig thiab nkag siab txog koj cov cai, xa email rau **MMCDOmbudsmanOffice@dhcs.ca.gov**. Los sis hu rau **1-888-452-8609** (TTY: 711 rau Xeev California Qhov Kev Pab Hu Xov Tooj), Hnuv Monday – Hnuv Friday, 8 teev sawv ntxov 5 teev tsaus ntuj, zam rau lub xeev cov hnuv so holidays. Tus xov tooj yog hu dawb. Los yog, mus rau: **<https://www.dhcs.ca.gov/services/MH/Pages/mh-ombudsman.aspx>**.
- Yog xav tau kev pab xaiv cov phiaj xwm kev noj qab haus huv thiab kev kho hniav, hu rau Medi-Cal Health Care Options (HCO) hnuv Monday - Hnuv Friday, 8 sawv ntxov txog 6 teev tsaus ntuj ntawm **1-800-430-4263** (TTY: 1-800-430-7077). Tus xov tooj yog hu dawb. Los sis mus rau Medi-Cal HCO ntawm **www.healthcareoptions.dhcs.ca.gov**.
- Yog koj muaj lus nug txog koj txoj phiaj xwm kho hniav, hu rau tus xov tooj nyob tom qab ntawm koj daim npav Medi-Cal Dental Plan. Tus xov tooj yog hu dawb.

- Txhawm rau kawm paub ntau ntxiv txog kev hloov pauv ntawm Medi-Cal, mus saib: **<https://www.dhcs.ca.gov/Medi-Cal/Pages/changes.aspx>**.
- Yog muaj lus nug txog kev hloov pauv rau qhov kev pab duav roos Medi-Cal raws li txoj cai nkag teb chaws, xa email rau **ImmigrationPolicy@dhcs.ca.gov**.
- Yog xav nrhiav chaw ua hauj lwm hauv koj lub cheeb tsam nroog, mus rau: **[dhcs.ca.gov/COL](https://www.dhcs.ca.gov/COL)**.

Ua tsaug,

Lub Chaw Hauj Lwm Saib Xyuas Kev Kho Mob