



State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

November 1, 2021

Bill Brooks, Director
Division of Managed Care Operations
Centers for Medicare and Medicaid Services
1301 Young Street, Suite 900
Dallas, TX 75202-5400

Dear Mr. Brooks:

The Department of Health Care Services (DHCS) submits the enclosed 2021 Medi-Cal Managed Care Health Plans Annual Network Certification Assurance of Compliance Report confirming that the Medi-Cal Managed Care Health Plans (MCP) contracted with DHCS are compliant, or have been deemed compliant, with the network certification requirements set forth in 42 Code of Federal Regulations (C.F.R.) §§438.206, 438.207, and 438.68. The Compliance Assurance Report is submitted in accordance with 42 C.F.R. §438.207(d). This report includes an overview of the process used by DHCS to ensure that each MCP has provider networks with the ability to adequately serve the eligible beneficiaries for the upcoming contract year. The report confirms that the MCPs meet all network certification requirements or have been deemed to meet the requirements.

MCPs that were unable to meet one or more standards for network certification have been deemed conditionally compliant and have a DHCS-approved temporary standard in place. The temporary standards will remain in effect, and DHCS will continue enhanced monitoring, including the imposition of corrective action plans, until each MCP is fully compliant.

Should you have any questions or concerns regarding this summary, please contact Bambi Cisneros, Assistant Deputy Director, at (916) 216-0094.

Sincerely,



Jacey Cooper
Chief Deputy Director
Health Care Programs
State Medicaid Director

Enclosure

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cc: Susan Philip
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