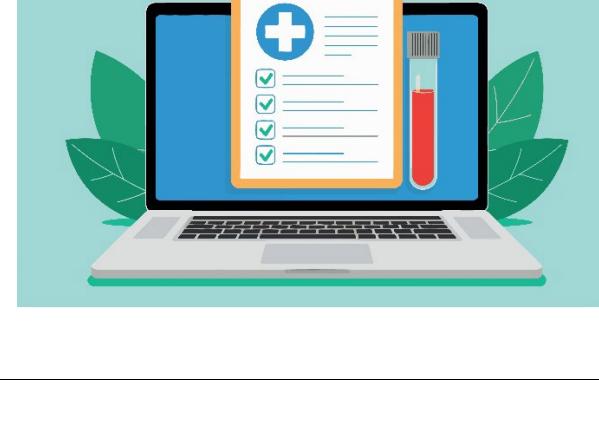


CalEVV Self-Registration

How to Verify Provider Eligibility

Who Are EVV Impacted?

DHCS [Provider Types and Codes](#) document outlines the service codes and services that are impacted by EVV. If you provide in-home Personal Care Services (PCS) or Home Health Care Services (HHCS) and bill any of the listed Medi-Cal services and codes, you are EVV-impacted and will need to self-register.



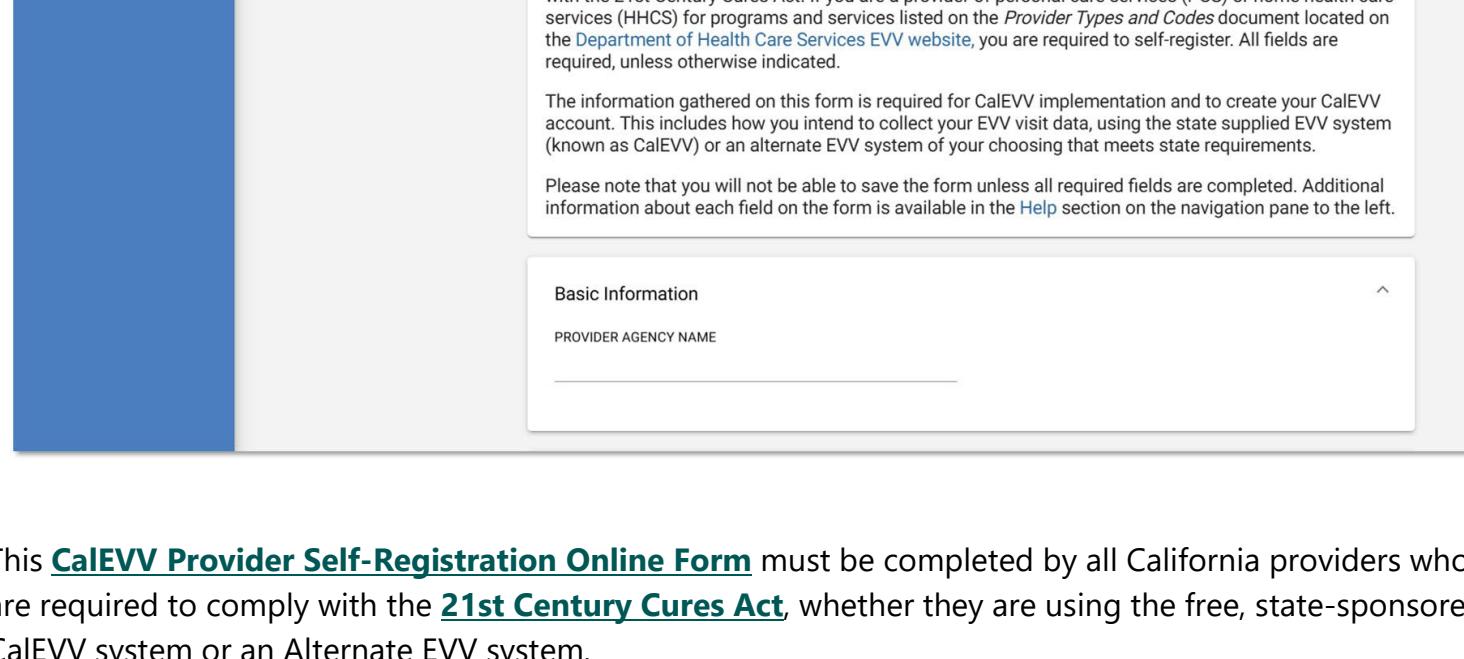
EVV Exclusions

Understanding Exemptions When EVV Does Not Apply

A Live-In Caregiver is defined by a caregiver who regularly remains in the recipient's home for more than 24-hours at a time and provides any of the authorized PCS and HHCS. Live-In Caregivers are not subject to EVV and must complete the [EVV Exemption Form for Live-In Caregivers](#). If a Live-In Caregiver provides services to additional recipients who do not match the definition above, then EVV would be required for those recipients.

To learn more about Live-In Caregivers and to view a complete list of services excluded from EVV requirements, please visit the Department of Health Care Services (DHCS) [CalEVV website](#) for more information.

Provider Self-Registration Portal



This CalEVV self-registration form must be completed by California providers who are required to comply with the 21st Century Cures Act. If you are a provider of personal care services (PCS) or home health care services (HHCS) for programs and services listed on the *Provider Types and Codes* document located on the [Department of Health Care Services EVV website](#), you are required to self-register. All fields are required, unless otherwise indicated.

The information gathered on this form is required for CalEVV implementation and to create your CalEVV account. This includes how you intend to collect your EVV visit data, using the state supplied EVV system (known as CalEVV) or an alternate EVV system of your choosing that meets state requirements.

Please note that you will not be able to save the form unless all required fields are completed. Additional information about each field on the form is available in the [Help](#) section on the navigation pane to the left.

This [CalEVV Provider Self-Registration Online Form](#) must be completed by all California providers who are required to comply with the [21st Century Cures Act](#), whether they are using the free, state-sponsored CalEVV system or an Alternate EVV system.

Please refer to [CalEVV Self-Registration Quick Reference Guide](#) or the "How to register in CalEVV" step-by-step [instructional video](#) to help complete your registration, if needed. Be on the lookout for an updated version of the CalEVV self-registration video, coming soon!



For CalEVV videos and other training resources, visit the [CalEVV Training Library Archive⁴](#).



**Join us for our
October Office Hours!**



Thursday, October 16 | 11:00 am – 12:00 pm

Q&A Only

[Register](#)

Friday, October 31 | 11:00 am – 12:00 pm

Q&A Only

[Register](#)

SUBSCRIBE

CalEVV E-mail Notifications

Stay informed with the latest news and updates. Click [subscribe](#) to join our mailing list.

(Explore [previous editions](#) of the CalEVV Spotlight)



Here are some helpful links to get you started!

[DHCS CalEVV website](#)

[¹Sandata OnDemand website](#)

[²Sandata Zendesk - Online Support Form](#)

[³Alternate EVV Resources](#)

[⁴CalEVV Training Library Archive](#)

[CalEVV Portal Login](#)

Need Assistance?

For program policy questions, email EVV@dhcs.ca.gov.

For CalEVV customer support, call 1-855-943-6070 or email CACustomerCare@sodata.com.

For EVV assistance with alternate systems, call 1-855-943-6069 or email CAAItEVV@sodata.com.

To update administrator access to CalEVV, submit a request ticket through [Sandata On-Demand](#).



Questions? E-mail us at: EVV@dhcs.ca.gov