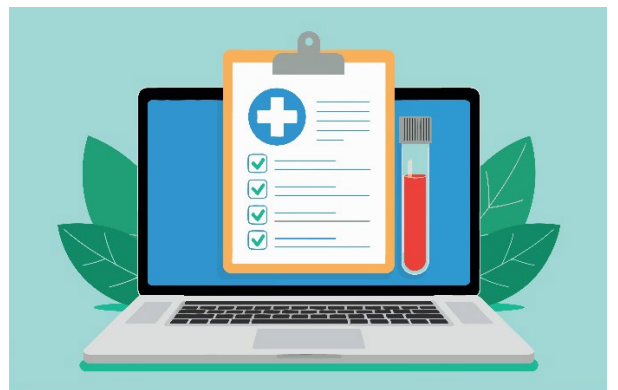


## CalEVV Self-Registration

### How to Verify Provider Eligibility

#### Who Are EVV Impacted?

DHCS [Provider Types and Codes](#) document outlines the service codes and services that are impacted by EVV. If you provide in-home Personal Care Services (PCS) or Home Health Care Services (HHCS) and bill any of the listed Medi-Cal services and codes, you are EVV-impacted and will need to self-register.



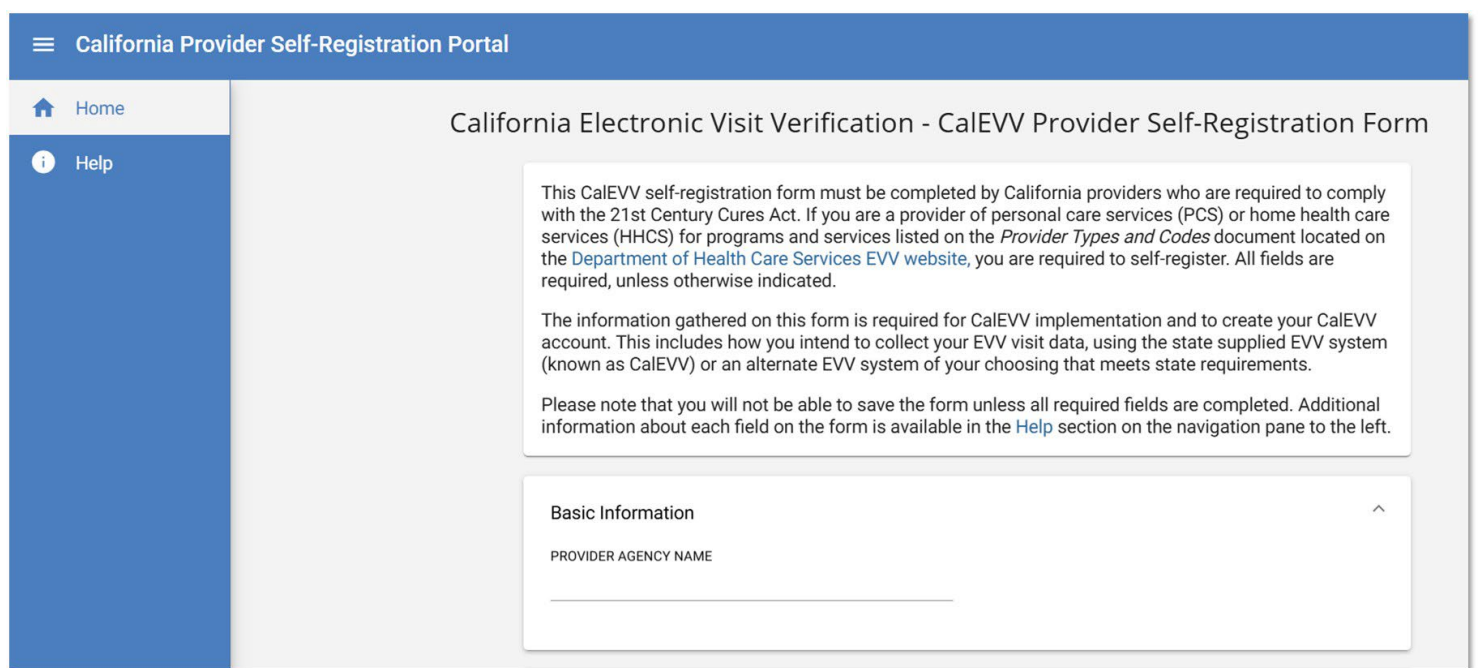
#### EVV Exclusions

##### Understanding Exemptions When EVV Does Not Apply

A Live-In Caregiver is defined by a caregiver who regularly remains in the recipient's home for more than 24-hours at a time and provides any of the authorized PCS and HHCS. Live-In Caregivers are not subject to EVV and must complete the [EVV Exemption Form for Live-In Caregivers](#). If a Live-In Caregiver provides services to additional recipients who do not match the definition above, then EVV would be required for those recipients.

To learn more about Live-In Caregivers and to view a complete list of services excluded from EVV requirements, please visit the Department of Health Care Services (DHCS) [CalEVV website](#) for more information.

#### Provider Self-Registration Portal



This [CalEVV Provider Self-Registration Online Form](#) must be completed by all California providers who are required to comply with the [21st Century Cures Act](#), whether they are using the free, state-sponsored CalEVV system or an Alternate EVV system.

Please refer to [CalEVV Self-Registration Quick Reference Guide](#) or the "How to register in CalEVV" step-by-step [instructional video](#) to help complete your registration, if needed. Be on the lookout for an updated version of the CalEVV self-registration video, coming soon!



For CalEVV videos and other training resources, visit the [CalEVV Training Library Archive](#)<sup>4</sup>.



**Join us for our  
October Office Hours!**



Thursday, October 16 | 11:00 am – 12:00 pm  
**Q&A Only**  
[Register](#)

Friday, October 31 | 11:00 am – 12:00 pm  
**Q&A Only**  
[Register](#)



**CalEVV E-mail Notifications**

Stay informed with the latest news and updates. Click [subscribe](#) to join our mailing list.

*(Explore [previous editions](#) of the CalEVV Spotlight)*



**Here are some helpful links to get you started!**

[DHCS CalEVV website](#)

<sup>1</sup>[Sandata OnDemand website](#)

<sup>2</sup>[Sandata Zendesk - Online Support Form](#)

<sup>3</sup>[Alternate EVV Resources](#)

<sup>4</sup>[CalEVV Training Library Archive](#)

[CalEVV Portal Login](#)

**Need Assistance?**

For program policy questions, email [EVV@dhcs.ca.gov](mailto:EVV@dhcs.ca.gov).

For CalEVV customer support, call 1-855-943-6070 or email [CACustomerCare@sandata.com](mailto:CACustomerCare@sandata.com).

For EVV assistance with alternate systems, call 1-855-943-6069 or email [CAAltEVV@sandata.com](mailto:CAAltEVV@sandata.com).

To update administrator access to CalEVV, submit a request ticket through [Sandata On-Demand](#).



**Questions? E-mail us at:** [EVV@dhcs.ca.gov](mailto:EVV@dhcs.ca.gov)