

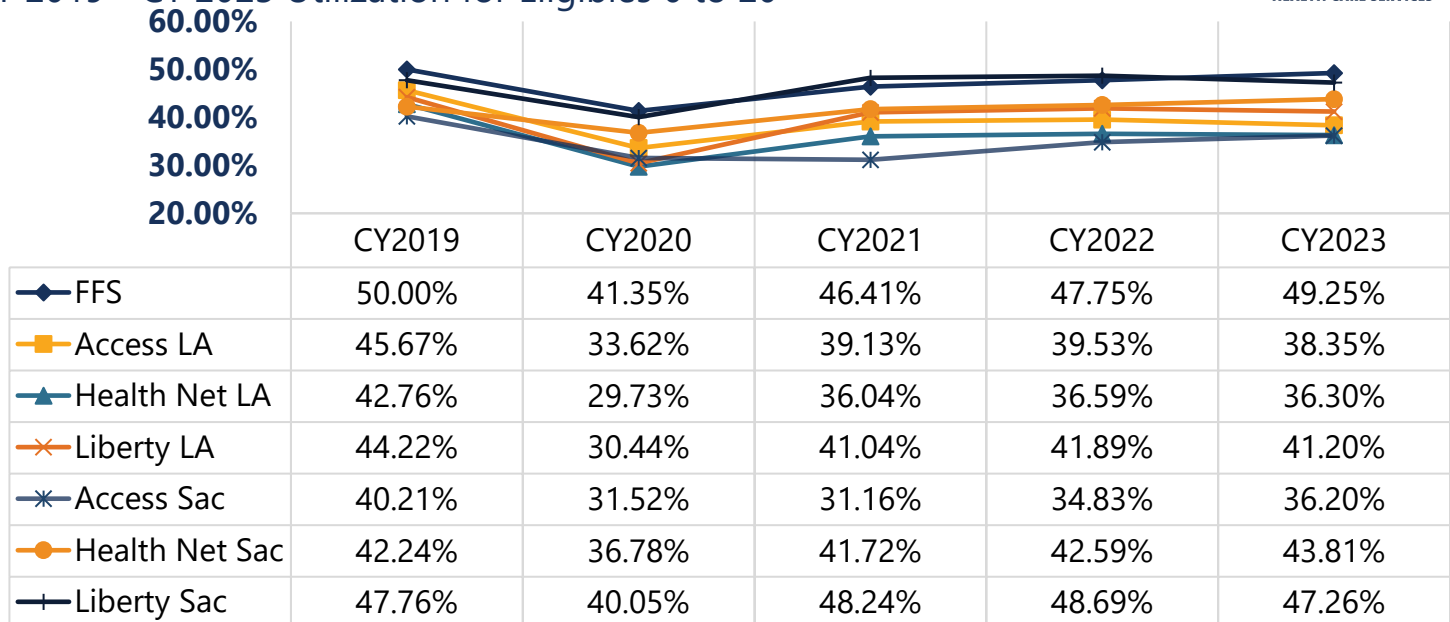
DENTAL UTILIZATION IN CHILDREN

The following section analyzes dental utilization¹ measures for both Fee-For-Service (FFS) and Dental Managed Care (DMC) plans for those ages 0 through 20² by year and by month.

Figure 1: Annual Dental Visits (ADV) by Year for Members ages 0-20³

Annual Dental Visits - Annual

CY 2019 - CY 2023 Utilization for Eligibles 0 to 20



¹ Utilization is calculated based on: **Numerator:** Number of members in the denominator who received any dental service (Current Dental Terminology (CDT) D0100-D9999 or Current Procedural Terminology (CPT) 99188), including dental encounters at safety net clinics (SNCs). **Denominator:** Number of members with at least 90 days continuous enrollment in the same plan during the measurement period.

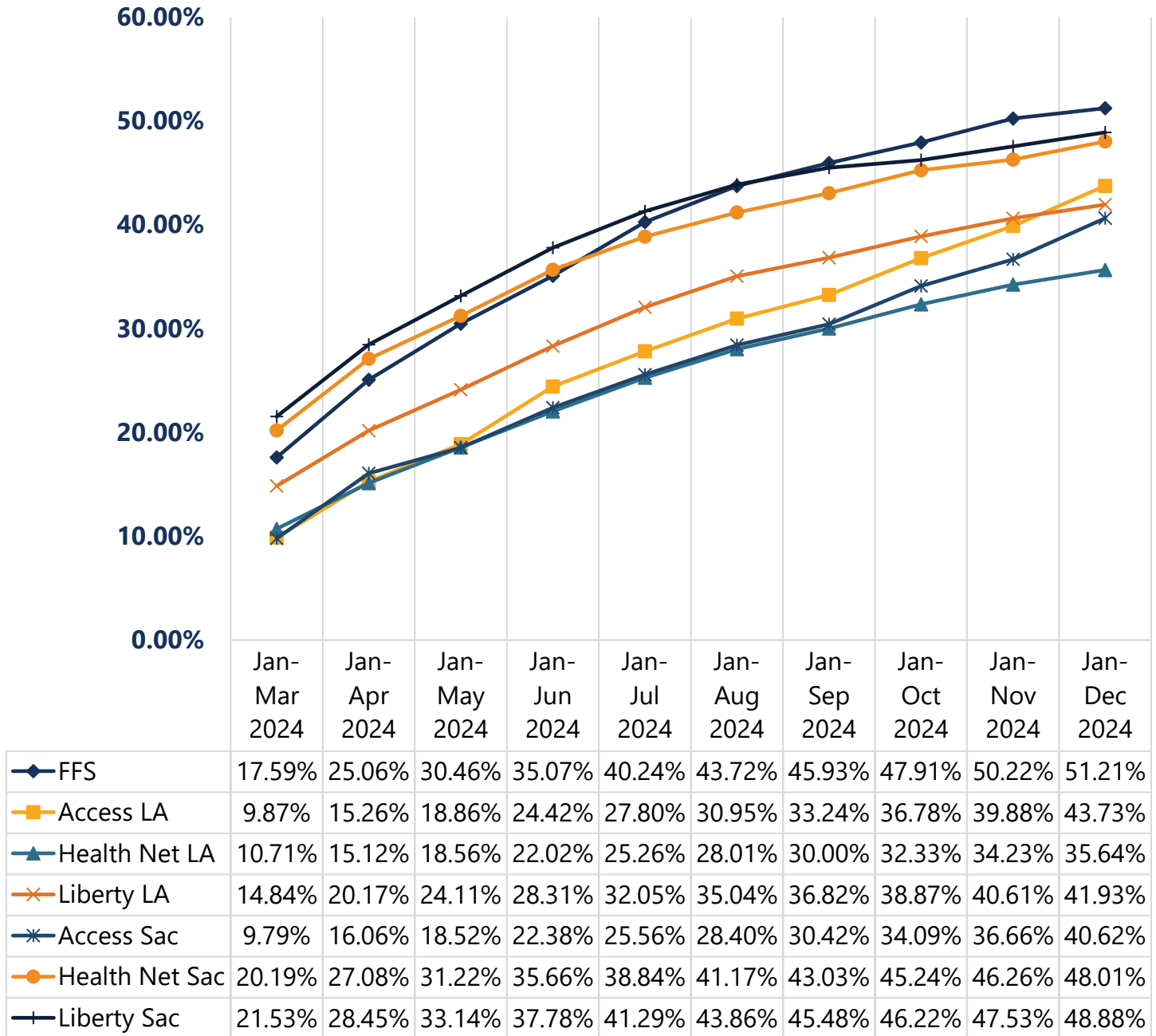
² Data Source: FFS claims processed through the California Dental Medicaid Management Information System (CD-MMIS); DMC claims received via encounter data submission from the DMC plans; CPT 99188 and SNC claims processed through the California Medicaid Management Information System (CA-MMIS) as of March 19, 2025.

³ To improve ADV rates, Access employed provider education to help providers better understand performance expectations and member needs. Health Net and Liberty both completed Member Outreach, to bring awareness to available dental benefits, how to utilize their benefits, and availability of dental transportation services. Health Net implemented a Provider Incentive Program to motivate offices to perform outreach and take initiatives for members to come into the office for services, Liberty completed Text Outreach to members to bring awareness of available benefits and services. Data Source: Access Dental Plan 2024 Performance Improvement Project (PIP) Deliverable, Health Net 2024 PIP Deliverable, and Liberty Dental Plan 2024 PIP Deliverable.

Figure 2: Annual Dental Visits (ADV) by Month for Members ages 0-20⁴

Annual Dental Visits - Monthly

January - December Utilization for Eligibles 0 to 20

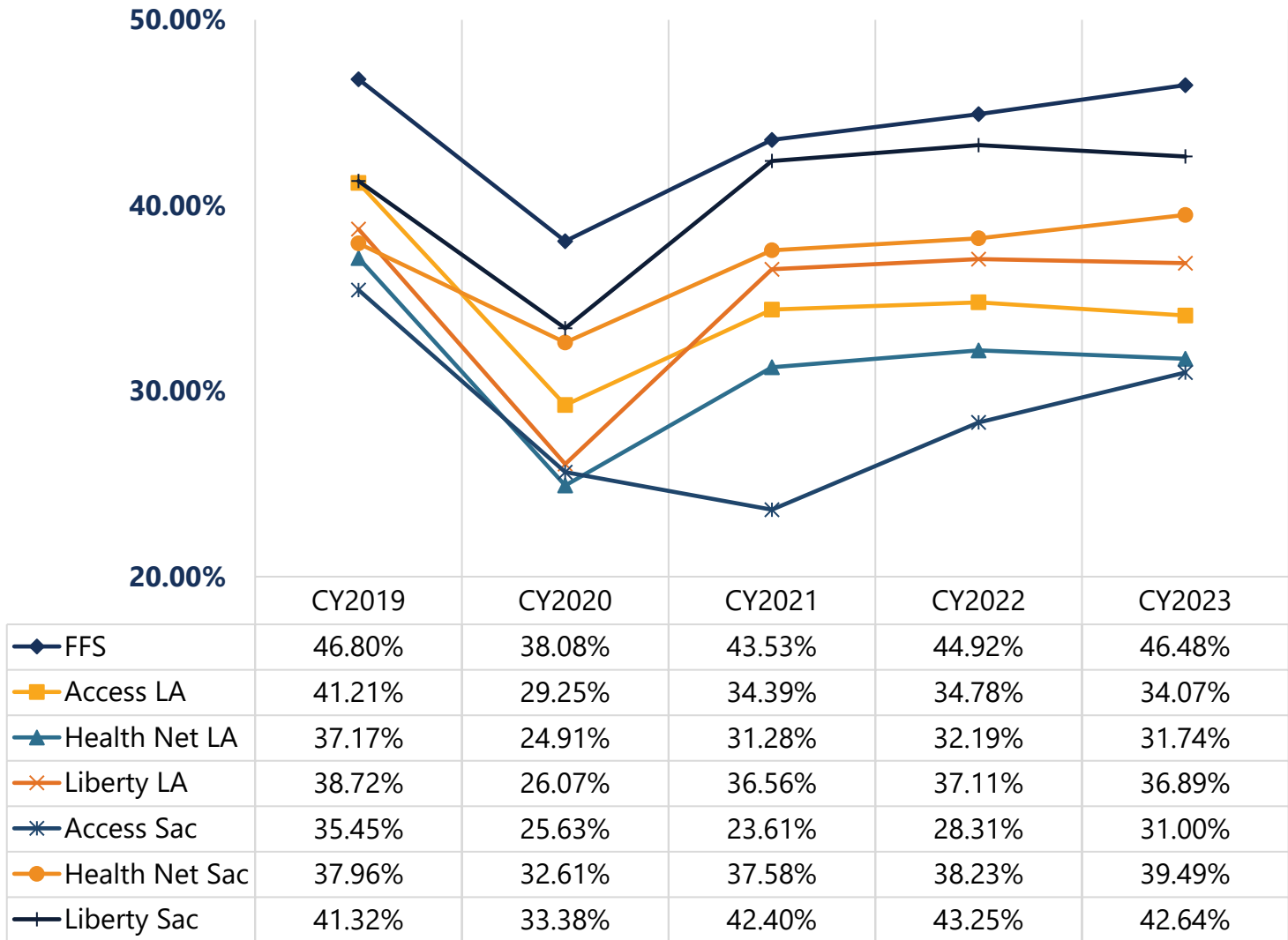


⁴ Just as FFS saw an increase in utilization from November to December 2024, all six DMC plans did as well. All plans are currently showing improvement in their respective benchmarks. Data Source: Access Dental Plan Quarter 4 (Q4) 2024 Performance Measures Deliverable, Health Net Q4 2024 Performance Measures Deliverable, Liberty Dental Plan Q4 2024 Performance Measures Deliverable.

Figure 3: Preventive Services by Year for Members ages 0-20⁵

Preventive Services - Annual

CY 2019 - CY 2023 Utilization for Eligibles 0 to 20

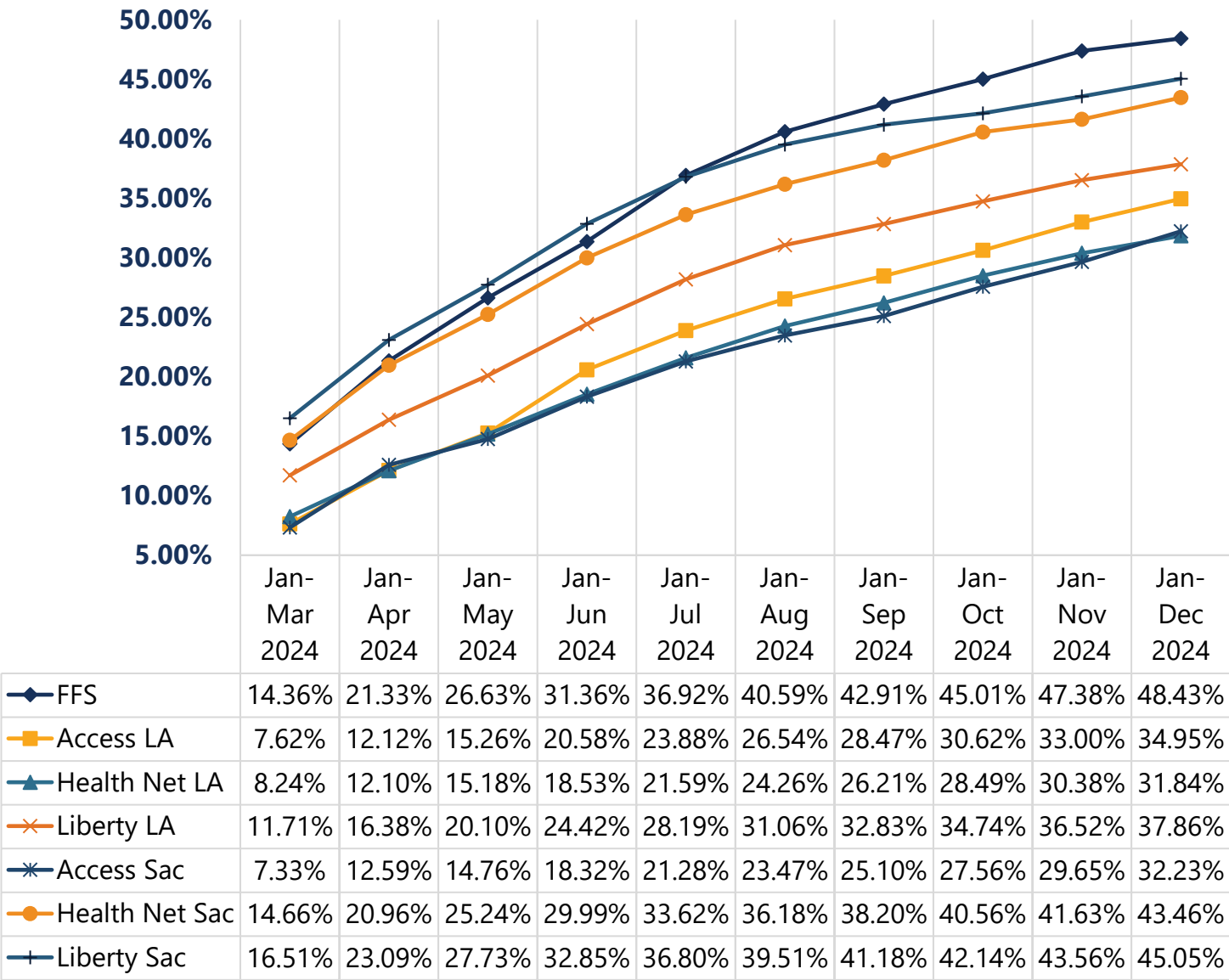


⁵ Access identified access to care and understanding benefit availability as barriers in member utilization of Preventive Services and are providing provider and member education as interventions. Health Net and Liberty both have conducted member phone call outreach and developed culturally and linguistically appropriate communication to engage with members. Additionally, Health Net is providing member incentives to encourage service utilization. Data Source: Access Dental Plan Q4 2024 Quarterly Improvement Project (QIP) Deliverable, Health Net Q4 2024 QIP Deliverable, Liberty Q4 2024 QIP Deliverable

Figure 4: Preventive Services by Month for Members ages 0-20⁶

Preventive Services - Monthly

January - December Utilization for Eligibles 0 to 20

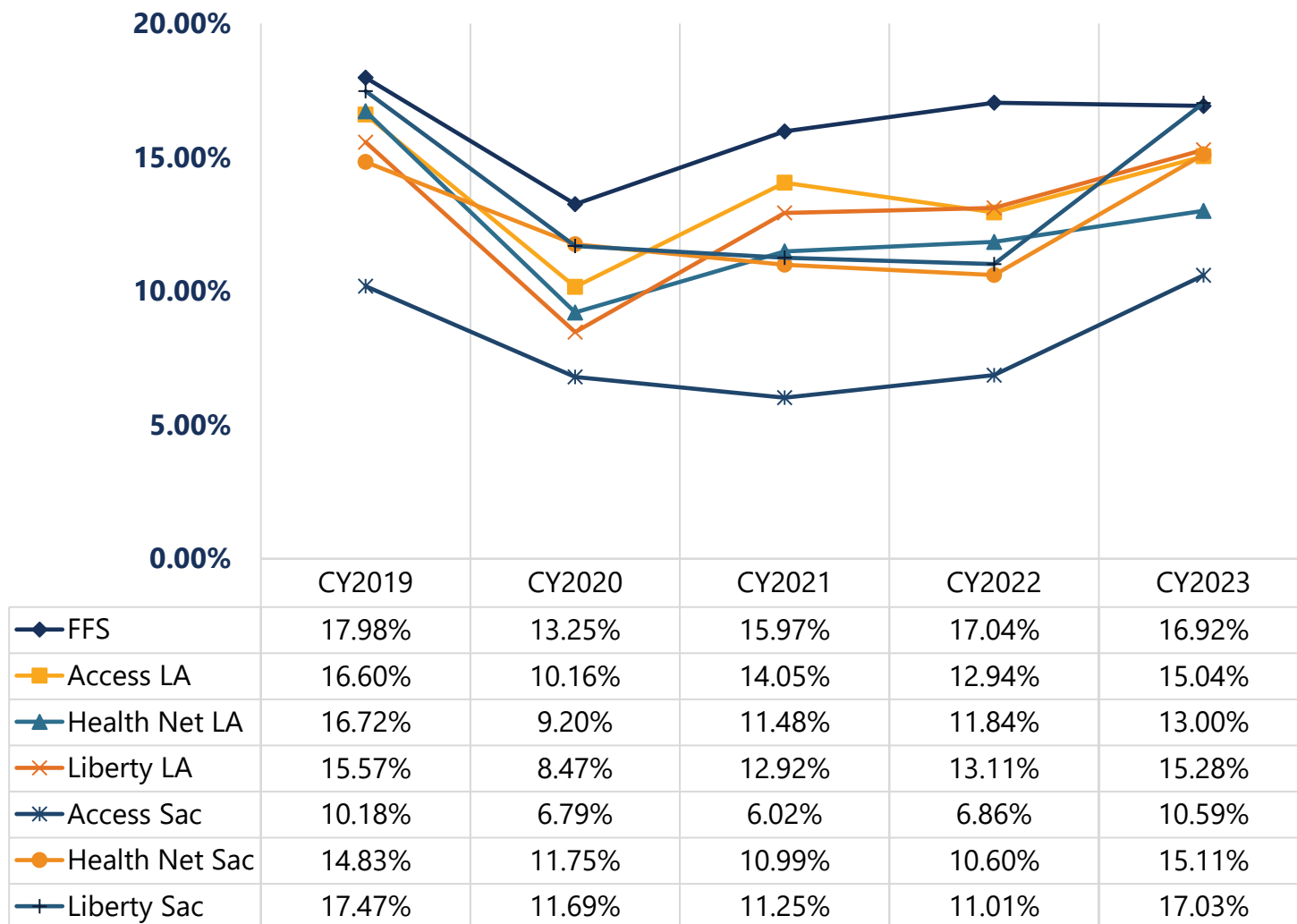


⁶ All DMC plans have seen steady increases throughout the 2024 calendar year. Data Source: Access Dental Plan Q4 2024 Performance Measures Deliverable, Health Net Q4 2024 Performance Measures Deliverable, Liberty Dental Plan Q4 2024 Performance Measures Deliverable.

Figure 5: Sealants by Year for Members ages 6-9⁷

Sealants - Annual

CY 2019 - CY 2023 Utilization for Eligibles 6 to 9

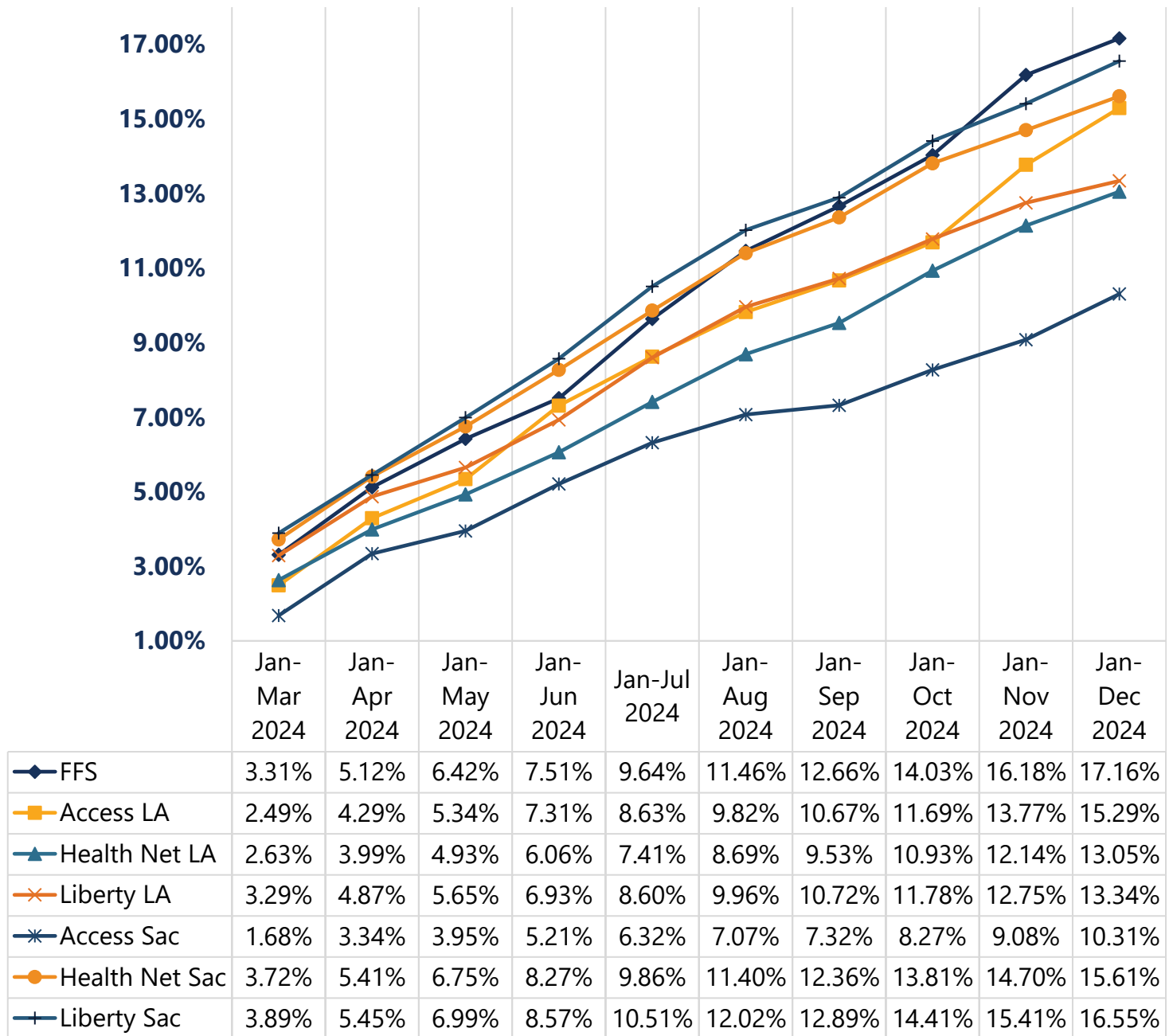


⁷ Access has used member education to increase member understanding of benefit availability and access to care to increase sealants utilization rates. Health Net and Liberty will continue to increase telephonic outreach, so the rates of utilization continue to increase. Data Source: Access Dental Plan Q4 2024 QIP Deliverable, Health Net Q4 2024 QIP Deliverable, Liberty Dental Plan Q4 2024 QIP Deliverable

Figure 6: Sealants by Month for Members ages 6-9⁸

Sealants - Monthly

January - December Utilization for Eligibles 6 to 9

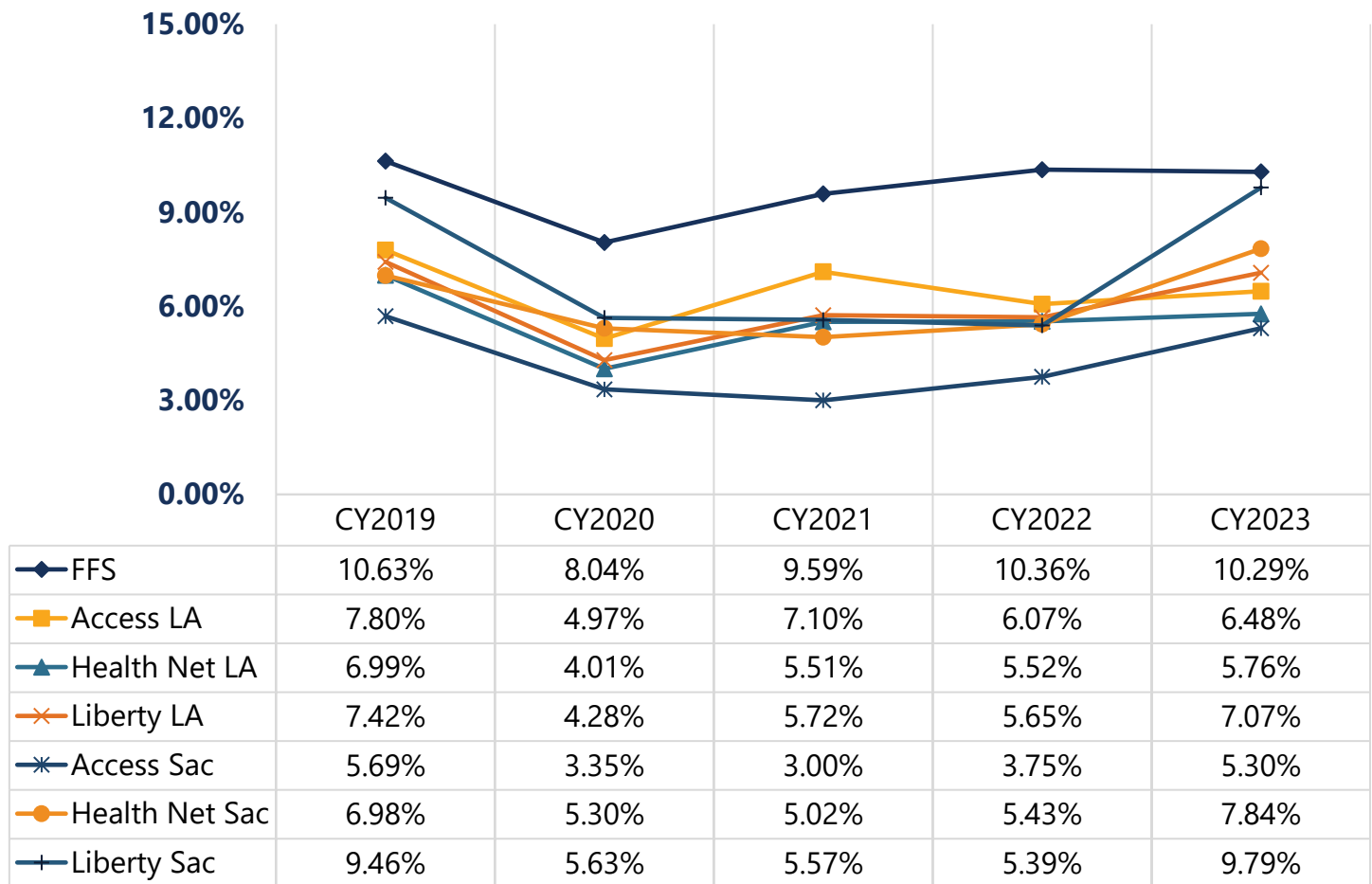


⁸ In CY 2024, all DMC plans have seen increases, with Liberty in Sacramento County showing the most improvement, from March to December of 2024. Data Source: Access Dental Plan Q4 2024 Performance Measures Deliverable, Health Net Q4 2024 Performance Measures Deliverable, Liberty Dental Plan Q4 2024 Performance Measures Deliverable.

Figure 7: Sealants by Year for Members ages 10-14⁹

Sealants - Annual

CY 2019 - CY 2023 Utilization for Eligibles 10 to 14

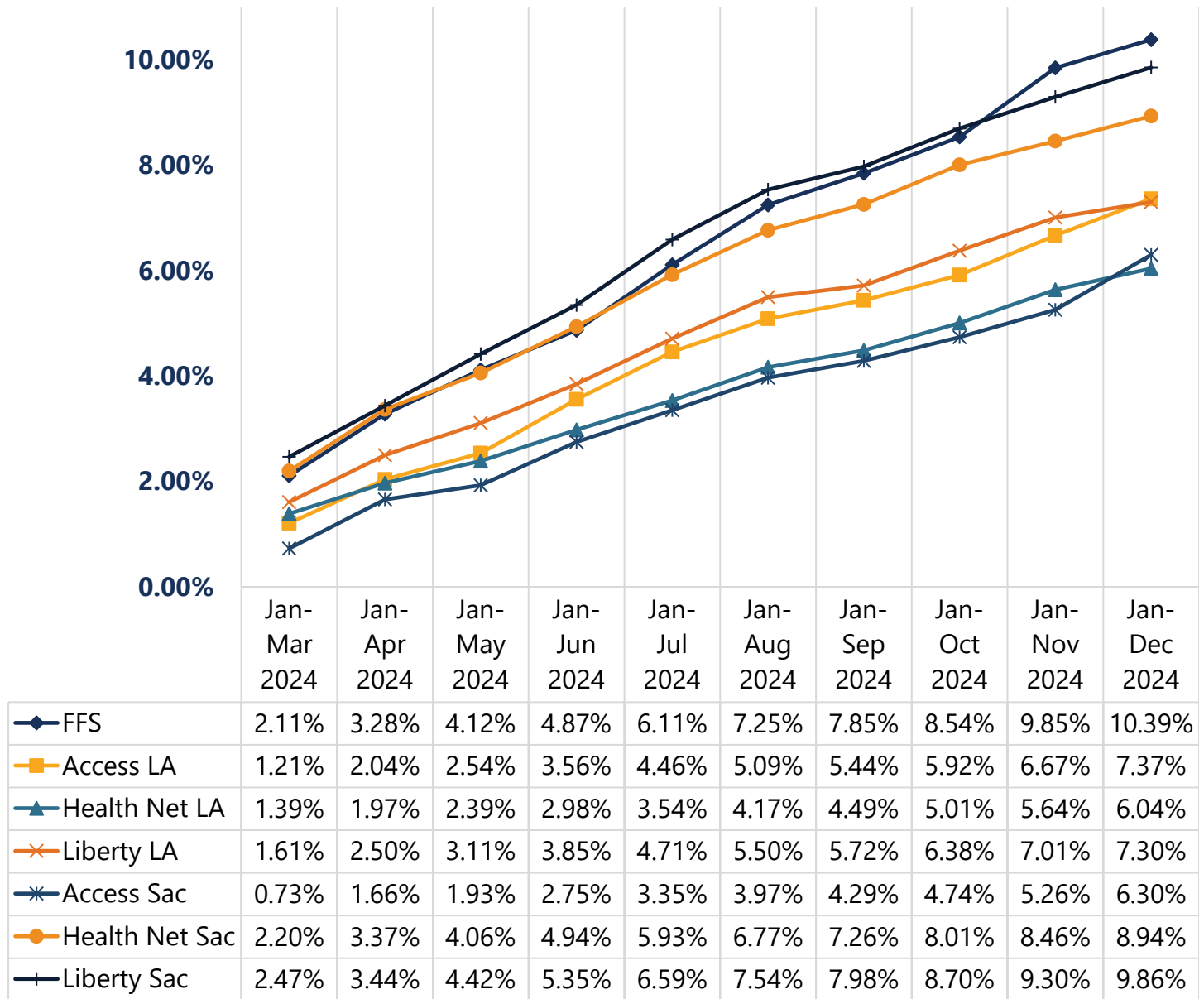


⁹ Access has increased member understanding of benefit availability and access to care to increase sealants utilization rates. Health Net and Liberty will continue to increase telephonic outreach, so the rates of utilization continue to increase. Data Source: Access Dental Plan Q4 2024 Performance Measures Deliverable, Health Net Q4 2024 Performance Measures Deliverable, Liberty Dental Plan Q4 2024 Performance Measures Deliverable.

Figure 8: Sealants by Month for Members ages 10-14¹⁰

Sealants - Monthly

January - December Utilization for Eligibles 10 to 14



¹⁰ In CY 2024, all DMC plans have seen increases, with Liberty in Sacramento County showing the most improvement, from March to December 2024. Data Source: Access Dental Plan Q4 2024 Performance Measures Deliverable, Health Net Q4 2024 Performance Measures Deliverable, Liberty Dental Plan Q4 2024 Performance Measures Deliverable.

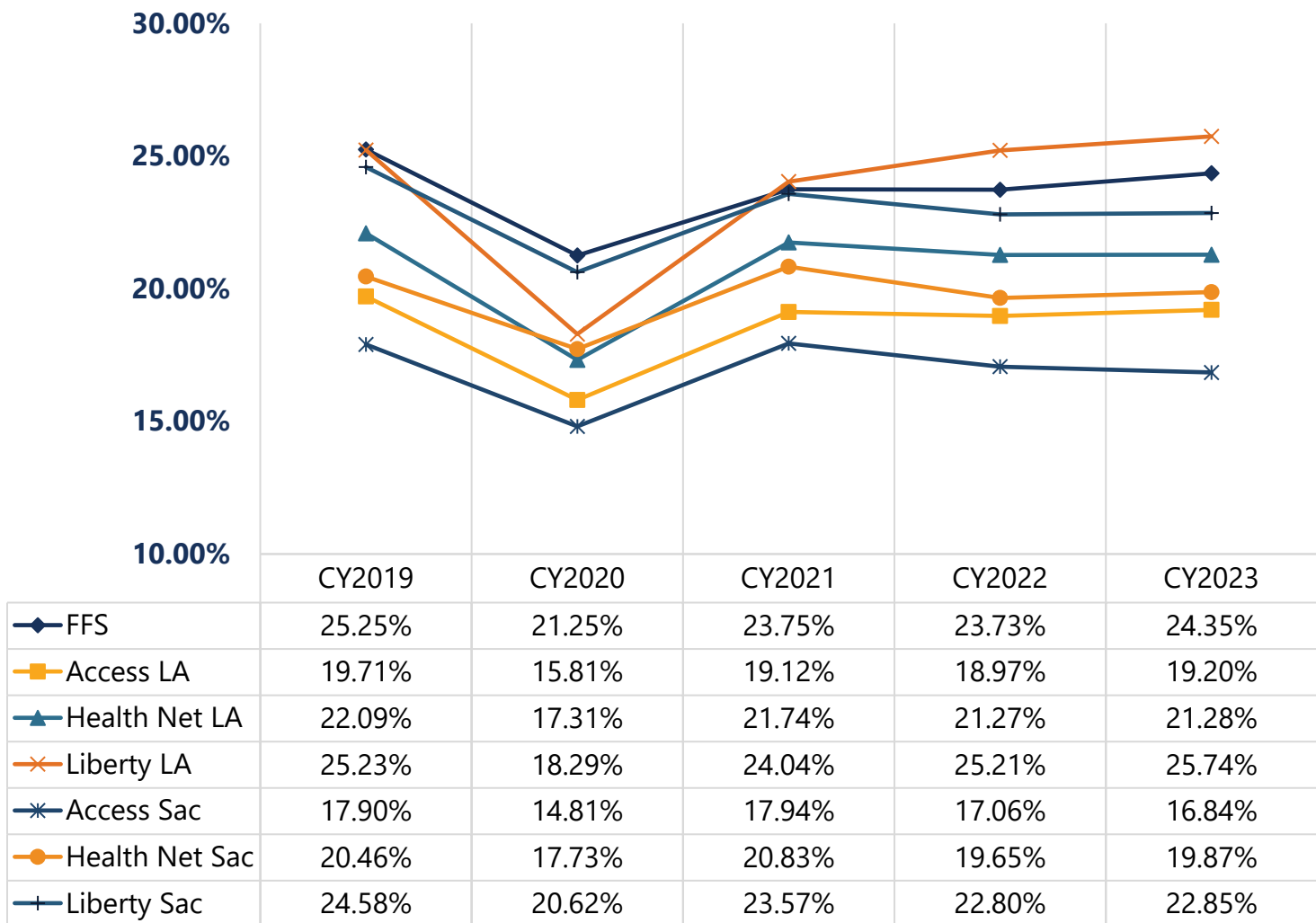
DENTAL UTILIZATION IN ADULTS (AGES 21+)

The following section analyzes dental utilization¹¹ measures for both FFS and DMC plans for those ages 21 and older¹² by year and by month.

Figure 9: Annual Dental Visits (ADV) by Year for Members ages 21 and older¹³

Annual Dental Visits - Annual

CY 2019 - CY 2023 Utilization for Eligibles 21+



¹¹ Utilization is calculated based on: **Numerator:** Number of members in the denominator who received any dental service (Current Dental Terminology (CDT) D0100-D9999 or Current Procedural Terminology (CPT) 99188), including dental encounters at safety net clinics (SNCs). **Denominator:** Number of members with at least 90 days continuous enrollment in the same plan during the measurement period.

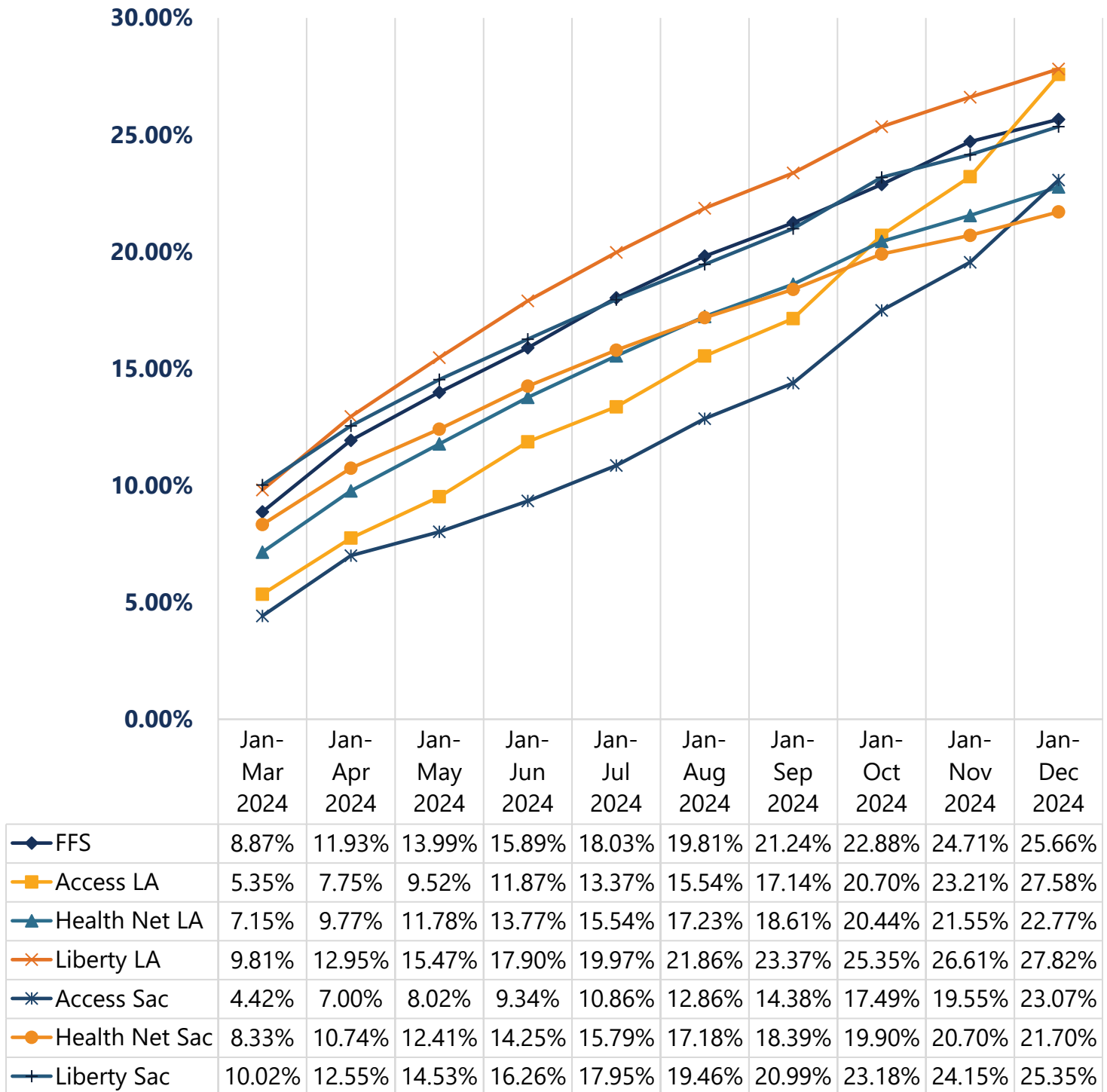
¹² Data Source: FFS claims processed through the California Dental Medicaid Management Information System (CD-MMIS); DMC claims received via encounter data submission from the DMC plans; CPT 99188 and SNC claims processed through the California Medicaid Management Information System (CA-MMIS) as of March 19, 2025.

¹³ While not all DMC plans have shown improvement from CY2022 to CY2023, all DMC plans have identified barriers to utilization and implemented opportunities for improvement by increasing member and provider outreach to increase utilization. Data Source: Access Dental Plan Q4 2024 Quarterly Improvement Project (QIP) Deliverable, Health Net Q4 2024 QIP Deliverable, Liberty Q4 2024 QIP Deliverable

Figure 10: Annual Dental Visits (ADV) by Month for Members ages 21 and older¹⁴

Annual Dental Visits - Monthly

January - December Utilization for Eligibles 21+

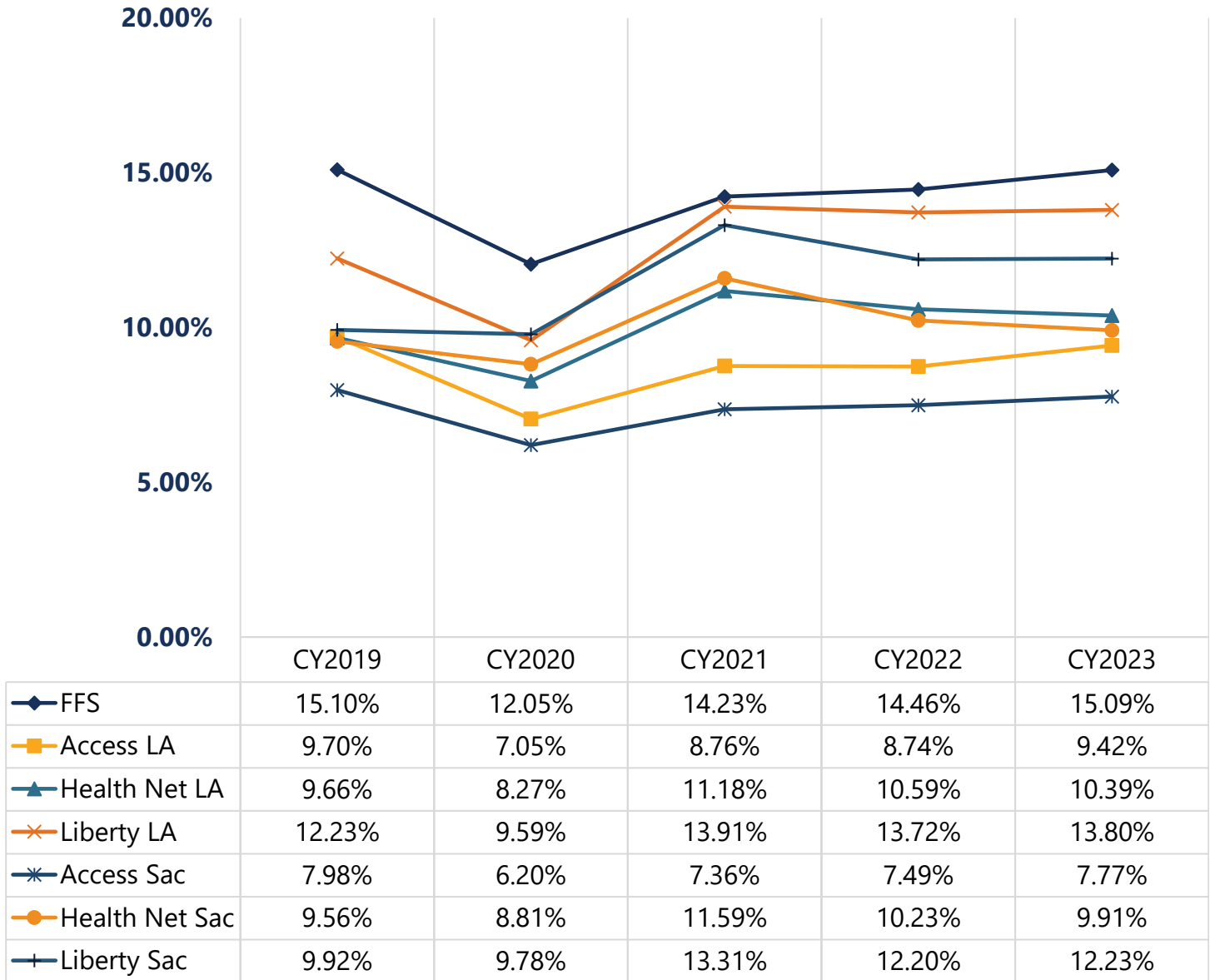


¹⁴ In CY 2024, all three DMC plans saw increases in utilization from November to December 2024. Data Source: Access Dental Plan Q4 2024 Performance Measures Deliverable, Health Net Q4 2024 Performance Measures Deliverable, Liberty Dental Plan Q4 2024 Performance Measures Deliverable.

Figure 11: Preventive Services by Year for Members ages 21 and older¹⁵

Preventive Services - Annual

CY 2019 - CY 2023 for Eligible Members 21+

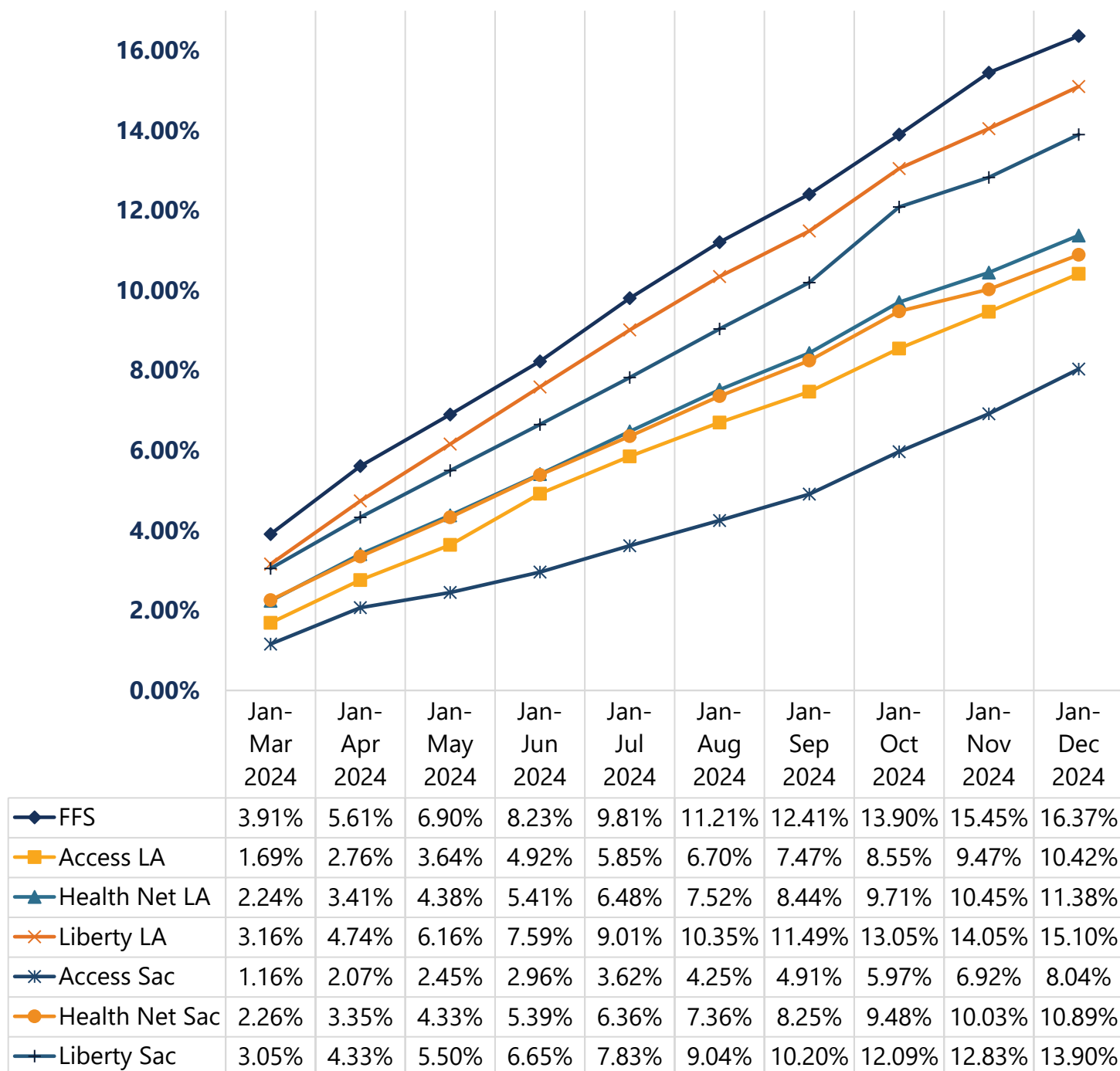


¹⁵ While not all DMC plans have shown improvement from CY2022 to CY2023, all DMC Plans have identified barriers to utilization and are implementing changes for improvement by increasing member and provider outreach. Data Source: Access Dental Plan Q4 2024 Quarterly Improvement Project (QIP) Deliverable, Health Net Q4 2024 QIP Deliverable, Liberty Q4 2024 QIP Deliverable

Figure 12: Preventive Services by Month for Members ages 21 and older¹⁶

Preventive Services - Monthly

January - December for Eligible Members 21+



¹⁶ All DMC plans have shown improvement in Preventive Services throughout CY2024. Data Source: Access Dental Plan Q4 2024 Performance Measures Deliverable, Health Net Q4 2024 Performance Measures Deliverable, Liberty Dental Plan Q4 2024 Performance Measures Deliverable.

RENDERING PROVIDER DATA

The following section provides the count of enrolled providers who also provided services within the last year in dental offices or Safety Net Clinics (SNCs) within Los Angeles, Sacramento, and surrounding counties in both the Fee-For-Service (FFS) and Dental Managed Care (DMC) delivery systems.¹⁷

Figure 13: Rendering Provider Overlap by County

Rendering Provider Overlap by County

Active Rendering Providers from January 2025

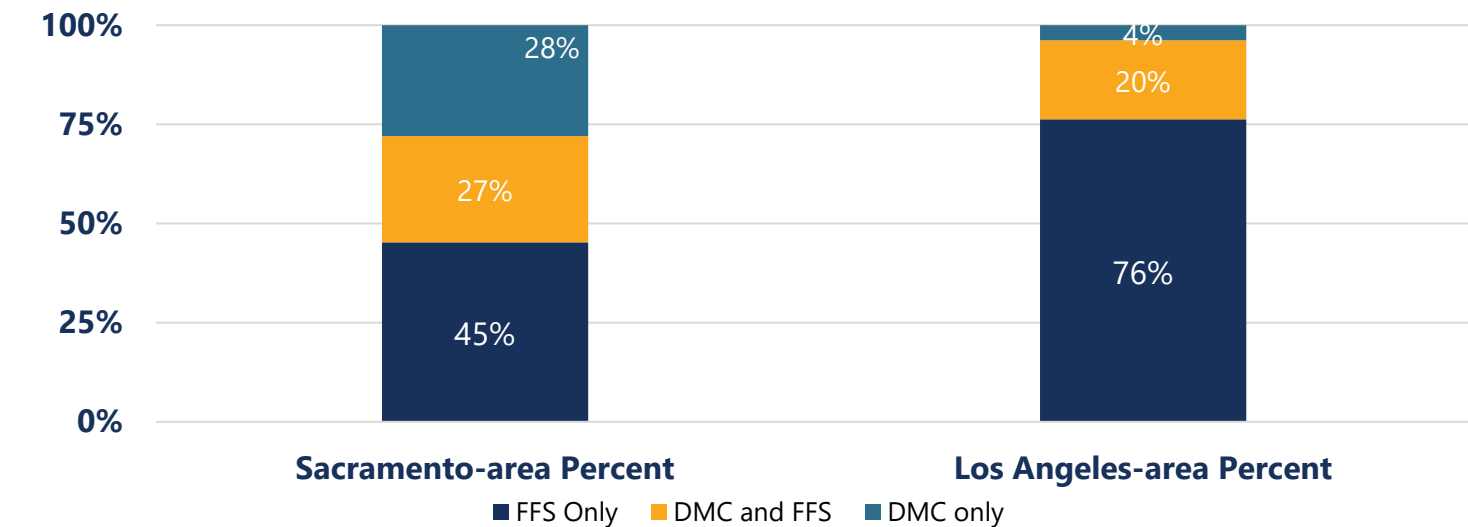


Table 1: Rendering Provider Overlap in FFS and DMC in Sacramento and Los Angeles County

Category	Sacramento Rendering Provider Count	Los Angeles Rendering Provider Count
FFS Only	406	6,565
DMC and FFS	240	1,715
DMC Only	251	328
Total	897	8,608

¹⁷ Data Source: Contractor reports from January 2025 matched with claims for dates of service between January 1, 2024, and December 31, 2024, to identify the county the providers served.