



**DEPARTMENT OF HEALTH CARE SERVICES (DHCS)
California Children's Services (CCS)
Monitoring and Oversight Workgroup
June 26, 2023
3 p.m. – 5 p.m.**

MEETING SUMMARY

CCS Monitoring and Oversight Workgroup Members Attended:

Alicia Emanuel; Anna Leach-Proffer; Ashley Worley; Dawn Pacheco; Hannah Awai, MD; Janet Peck; Kathryn Smith; Lorri McKey; Mary Doyle, MD; Meredith Wolfe; Michelle Gibbons; Michelle Laba, MD; Mike Odeh; Norma Williams; Porchia Rich, MD; Susan Skotzke; Tanesha Castaneda

CCS Monitoring and Oversight Workgroup Members that Did Not Attend:

Eileen (Chris) McSorley; Francis Chan, MD; Guillermina (Mina) Andres; Heidi Merchen; Holly Henry; Jody Martin; Jolie Onodera; Katherine Barresi; Katie Schlageter; Lori Gardner; Nancy Netherland; Richard Chinnock, MD, Tamica Fouts-Rachal

DHCS Staff Attended: Cortney Maslyn; Annette Lee; Sabrina Atoyebi; Michael Luu; Barbara Sasaki; Katie Ramsey; Cheryl Walker, MD; Megan Sharpe

DHCS Consultants, Sellers Dorsey Attended: Sarah Brooks; Alex Kanemaru; Meredith Wurden; Marisa Luera

Public Attended: 152

CCS Monitoring and Oversight Workgroup Materials: Agenda and Slide Deck

I. Welcome and Meeting Information

Sarah Brooks, DHCS Consultant with Sellers Dorsey

Welcomed members and shared meeting information

Alex Kanemaru, DHCS Consultant with Sellers Dorsey

Reviewed housekeeping items

Sarah Brooks

Reviewed Welfare & Institutions Code (WIC), Article 5.51 section 14184.600 (b),¹ California Advancing and Innovating Medi-Cal (CalAIM), CCS Monitoring and Oversight Workgroup goals, and work at a glance

II. Roll Call

Sarah Brooks

Conducted roll call of CCS Monitoring and Oversight Workgroup members, DHCS staff, and the Sellers Dorsey team

III. March Meeting Summary

Sarah Brooks

Provided overview of the March meeting summary and shared feedback is incorporated in presentation

Summary Discussion:

- Members asked how finalized Numbered Letters (NL) will be distributed
 - **Response:** More information on this will be presented later in the slideshow

¹[WIC, Article 5.51 section 14184.600 \(b\)](#)

IV. CCS Monitoring and Oversight Compliance Program Plan
Sarah Brooks

Reviewed the CCS Monitoring and Oversight Compliance Program Plan, outstanding discussion items, and Medi-Cal Managed Care Plan (MCP) and CCS Monitoring and Oversight crosswalk

Summary Discussion:

- Members expressed concerns regarding signing the Memorandum of Understanding (MOU) without fully understanding how sanctions will occur and what the financial implications will be
 - **Response:** Sanctions will not be in the current MOU that is effective July 1, 2024
- Members expressed concerns with DHCS pulling reports from CMSNet and counties not knowing what is on the reports
 - **Response:** DHCS acknowledges comment
- Members requested Whole Child Model (WCM) MCPs be required to take the same trainings as county CCS programs
 - **Response:** DHCS will make the CCS trainings available to WCM MCPs
- Members asked if compliance findings will be reported on the DHCS webpage for both MCPs and counties
 - **Response:** Compliance findings for both entities will be posted on the DHCS webpage, but will be separate

V. MOU and Related NLS
Sarah Brooks

Reviewed the hierarchical flow of statute and regulations, the MOU, and policy documentation

Summary Discussion: None

***Katie Ramsey, Chief
County Compliance Unit***

Provided an overview of the MOU standard language and development timeline

Summary Discussion:

- Members requested one month to provide public comment on the MOU
 - **Response:** DHCS will consider allotting additional time for public comment, however, if additional time is allowed in the initial round of public comment, this will reduce the amount of time counties have to sign and execute the final MOU prior to program implementation on July 1, 2024

Katie Ramsey

Reviewed status and next steps for the policy documents created for the CCS Compliance, Monitoring, and Oversight program and updated grievance process

Summary Discussion:

- Members appreciated the development of the Grievance, Appeal, and State Fair Hearing Flyer and Alicia Emanuel from the National Health Law Program offered to review and provide feedback on the flyer before it is shared with counties and posted on the DHCS webpage
 - **Response:** DHCS will take this into consideration
- Members inquired if county CCS programs would be required to send the grievance flyer to all beneficiaries
 - **Response:** DHCS will take this into consideration
- Members inquired if the Grievance, Appeal, and State Fair Hearing Flyer will be available in additional languages, Americans with Disabilities Act (ADA) accessible, and available via CMS Net
 - **Response:** DHCS will take this into consideration and is discussing this with the DHCS Office of Communications

***Sabrina Atoyebi, Chief
Medical Operations Branch***

Provided updates on training implementation details and timelines

Summary Discussion:

- Members requested an opportunity to collaborate on the trainings developed
 - **Response:** DHCS will take this into consideration
- Members asked how policy changes will affect trainings
 - **Response:** As policy changes occur, DHCS will update the training content

Katie Ramsey

Reviewed the CCS reporting and survey process, updated compliance activities timeline, and updates on the Enforcement and Corrective Action NL

Summary Discussion: None

VI. Budget Proposal
***Cortney Maslyn, Chief
Integrated Systems of Care Division***

Reviewed the CCS Compliance, Monitoring, and Oversight budget proposal and estimates

Summary Discussion

- Members commented that additional considerations need to be accounted for when comparing Los Angeles County's CCS program to other county CCS programs across the state
 - **Response:** DHCS will take this into consideration
- Members requested DHCS ask counties how long it takes to complete each compliance activity
 - **Response:** DHCS will take this into consideration

VII. Policy Updates

Katie Ramsey

Reviewed updates regarding the upcoming DHCS website changes and CCS case management definition

Summary Discussion

- Members asked how the CCS case management definition will be shared with MCPs
 - **Response:** DHCS will add the definition to the WCM All Plan Letter and WCM NL

VIII. Public Comment

Sarah Brooks

- Members expressed appreciation for CHEAC attending the workgroup meeting
 - **Response:** DHCS appreciates your comment
- Members expressed issues with joining the Webex meeting, and had to call in to join the workgroup meeting
 - **Response:** DHCS will look into this issue

IX. Next Steps

Sarah Brooks

Relayed contact information for questions or feedback

Cortney Maslyn

Expressed appreciation for the CCS Monitoring and Oversight Workgroup members and public's participation in workgroup meetings. Provided closing remarks and what workgroup members can expect in the coming months including the release of five (5) NLs, a MOU, and implementation effective date of July 1, 2024.

Meeting adjourned at 4:40 p.m.