

IMPORTANT NEWS ABOUT YOUR CHILD'S CCS COVERAGE

We have important information about your child's enrollment in the California Children's Services (CCS) Program. **This notice explains what you need to do to keep your child's California Children's Services (CCS) Program coverage. If your child is also enrolled in Medi-Cal, you may receive another notice about their Medi-Cal renewal.**

For the past three years your child has been enrolled in the CCS Program, even if they were no longer eligible. As of April 1, 2023, the CCS Program offices have restarted checking CCS eligibility yearly. The renewal process may include reviewing your finances, confirming your residence, and verifying your child continues to be medically eligible for the program.

Your child may stay on the CCS Program until their annual eligibility renewal date. If your child is found to be no longer eligible, you will receive a written notice before your child's CCS coverage ends.

Take action by following these steps:

- 1. Update your or your child's contact information with your local CCS county office, even if you already provided it to your Medi-Cal eligibility office.** If your mailing address, phone number, or email changed in the past three years, inform your local CCS county office as soon as possible. Failing to update your contact information may result in missing important **information about your child's CCS Program coverage and their coverage could end.**
- 2. Answer all requests for information.** Please give your child's local CCS county office all the information it asks for. Be sure to check your mail for renewal paperwork and return all paperwork by the deadline.

If you have any questions about your child's CCS Program eligibility, please contact your local CCS county office or your child's CCS case manager. A list of CCS county office addresses and phone numbers are included in this letter.

If your child is also enrolled in Medi-Cal and you would like more information about keeping your child's Medi-Cal coverage, visit [KeepMediCalCoverage.org](https://www.KeepMediCalCoverage.org).

County Offices for California Children's Services

County Name	Office Address	Phone
Alameda	1100 San Leandro Blvd., San Leandro, CA 94577-1595	510-208-5970
Alpine	75-B Diamond Valley Road, Markleeville, CA 96120-9579	530-694-2146
Amador	10877 Conductor Blvd., Ste. 400, Sutter Creek, CA 95685	209-223-6630
Butte	2080 E. 20 th Street, Suite 180, Chico, CA 95928	530-552-3891
Calaveras	Mail: 891 Mountain Ranch Road, San Andreas, CA 95249-9713 Street: 700 Mountain Ranch Road, Suite C2, San Andreas, CA 95249	209-754-6460
Colusa	251 East Webster Street, Colusa, CA 95932-2951	530-458-0380
Contra Costa	597 Center Avenue, Suite 150; Martinez, CA 94553	925-655-0200
Del Norte	400 L Street, Crescent City, CA 95531-9988	707-464-0861
El Dorado	941 Spring Street, Ste. 3, Placerville, CA 95667-4543	530-621-6128
Fresno	Mail: P.O. Box 11867, Fresno, CA 93775-1867 Street: 1221 Fulton Mall, Fresno, CA 93721	559-600-3300
Glenn	240 North Villa Avenue, Willows, CA 95988-2694	530-934-6588
Humboldt	908 7th Street, Eureka, CA 95501	707-445-6212
Imperial	935 Broadway St., El Centro, CA 92243-2396	442-265-1455
Inyo	1360 N. Main Street, Suite 203-C, Bishop, CA 93514	760-873-7868
Kern	1800 Mt. Vernon Ave., 2nd Floor, Bakersfield, CA 93306	661 868-0504
Kings	330 Campus Drive, Hanford, CA 93230-4375	559-852-4693
Lake	922 Bevins Court, Lakeport, CA 95453-9739	707-263-5806
Lassen	1445 Paul Bunyan Road, Ste. B, Susanville CA 96130-3146	530-251-8183
Los Angeles	9320 Telstar Avenue, Suite 226, El Monte, CA 91731-2849	800-288-4584

County Name	Office Address	Phone
Madera	14215 Road 28, Madera, CA 93638-5715	559-675-4945
Marin	3240 Kerner Blvd, San Rafael, CA 94901	415-499-6877
Mariposa	Mail: P.O. Box 99, Mariposa, CA 95338 Street: 5362 Lemee Lane, Mariposa, CA 95338	209-742-0879
Mendocino	1120 South Dora Street, Ukiah, CA 95482-8333	707-472-2600
Merced	260 East 15th Street, Merced, CA 95341	209-381-1114
Modoc	441 North Main Street, Alturas, CA 96101	530-233-6311
Mono	Mail: P.O. Box 3329, Mammoth Lakes, CA 93546 Street: 1290 Tavern Road, Suite 246, Mammoth Lakes, CA 93546	760-924-1848
Monterey	1270 Natividad Rd., Salinas, CA 93906	831-755-4747
Napa	2751 Napa Valley Corporate Dr. Bldg B. Napa, CA 94558	707-253-4391
Nevada	500 Crown Point Circle, Suite 110, Grass Valley, CA 95945	530-265-1450
Orange	200 West Santa Ana Boulevard, Suite 100, Santa Ana, CA 92701-4134	714-347-0300
Placer	11484 B Ave, Auburn, CA 95603-2603	530-886-3630
Plumas	270 County Hospital Road, Suite 111, Quincy, CA 95971	530-283-6330
Riverside	4210 Riverwalk Pkwy, Suite 300, Riverside, CA 92505	951-358-5401
Sacramento	9616 Micron Ave, Suite 970, Sacramento, CA 95827-2627	916-875-9900
San Benito	351 Tres Pinos Road, STE. A-202 Hollister, CA 95023	831-637-5367
San Bernardino	150 E Holt Blvd, 3rd Floor, Ontario, CA 91762	909-458-1637
San Diego	6160 Mission Gorge Road, Ste. 400, San Diego, CA 92120	619-528-4000
San Francisco	333 Valencia Street, 4th Floor, San Francisco, CA 94103	628-217-6700

County Name	Office Address	Phone
San Luis Obispo	2180 Johnson Ave, San Luis Obispo, CA 93401	805-781-5527
San Mateo	701 Gateway Blvd. Ste. 400, South San Francisco, CA 94080	650-616-2500
Santa Barbara	345 Camino del Remedio, Santa Barbara, CA 93110	805-681-5360
Santa Clara	720 Empey Way, San Jose, CA 95128-4705	408-793-6200
Santa Cruz	Mail: P.O. Box 962, Santa Cruz, CA 95061-0962 Street: 1430 Freedom Blvd, Suite A, Watsonville, CA 95076	831-763-8000
Shasta	2660 Breslauer Way, Redding CA 96001	530-229-8107 530-229-8436
Sierra	Mail: P.O. Box 7, Loyalton, CA 96118-0007 Street: 202 Front Street, Loyalton, CA 96118	530-993-6700
Siskiyou	806 South Main Street, Yreka, CA 96097	530-841-2132
Solano	275 Beck Avenue, MS 5-175, Fairfield, CA 94533-4090	707-784-8650
Sonoma	625 Fifth Street, Santa Rosa, CA 95404-4428	707-565-4500
Stanislaus	Mail: P.O. Box 3088, Modesto, CA 95353 Street: 917 Oakdale Road, Modesto, CA 95355	209-558-7515
Sutter	Mail: P.O. Box 1510, Yuba City, CA 95992-1510 Street: 1445 Veterans Memorial Circle, Yuba City, CA 95993	530-822-7215
Tehama	Mail: P.O. Box 400, Red Bluff, CA 96080-0400 Street: 1860 Walnut Street, Suite C, Red Bluff, CA 96080-3611	530-527-6824
Trinity	Mail: P.O. Box 1470, Weaverville, CA 96093-1470 Street: 51 Industrial Park Way, Weaverville, CA 96093- 1470	530-623-1358
Tulare	1062 S. K St, Tulare, CA 93274	559-685-5800

County Name	Office Address	Phone
Tuolumne	20111 Cedar Road North, Sonora, CA 95370-5939	209-533-7404
Ventura	2240 East Gonzales Road, Suite 260, Oxnard, CA 93036-8210	805-981-5281
Yolo	137 North Cottonwood Street, Suite 1201, Woodland, CA 95695	530-666-8333
Yuba	5730 Packard Avenue, Suite 100, Marysville, CA 95901	530-749-6340

Nondiscrimination Notice

The Department of Health Care Services (DHCS) complies with all Federal and State civil rights laws. DHCS does not unlawfully discriminate against people on the basis of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity or sexual orientation.

DHCS:

Provides free assistance to people with disabilities to communicate with DHCS, such as:

- Sign language interpreters
- Written information in other formats such as large print, braille, audio or accessible electronic formats

Provides free language services to people who don't speak English as their primary language, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, call the Office of Civil Rights, at 1-916-440-7370, 711 (California State Relay) or email CivilRights@dhcs.ca.gov. You may request this document in braille, large print, audio, or accessible electronic formats.

If you believe DHCS has failed to provide these services or that you have been discriminated against in another way based on your sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity or sexual orientation, you can file a complaint with the Office of Civil Rights.

Department of Health Care Services
Office of Civil Rights
PO Box 997413, MS 0009
Sacramento, CA 95899-7413
(916) 440-7370, 711 (California State Relay)
Email: CivilRights@dhcs.ca.gov

If you need help filing a complaint, the Office of Civil Rights can help you. Complaint forms are available on the [DHCS Discrimination Grievance Policies and Procedures webpage](#).

If you believe you have been discriminated against based on your race, color, national origin, age, disability or sex, you can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. You can file online through the [Office for Civil Rights Complaint Portal](#) or you can file by mail or phone at:

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U.S. Department of Health and Human Services
200 Independence Avenue
SW Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, TTY 1-800-537-7697

You can get a complaint form at: <http://www.hhs.gov/ocr/office/file/index.html>