

Billing, Claims, and Payment Contact Information for Doulas

Managed Care Plan Name	Contact Name	Phone	Email/Other
AIDS Healthcare Foundation dba PHC California	Jaymi Wiley		jaymi.wiley@ahf.org
Alameda Alliance for Health	Provider Relations		Doula@alamedaalliance.org; PDept@AlamedaAlliance.org
Anthem Blue Cross Partnership Plan	Doula Program		cadoulaprogram@anthem.com
Blue Shield of California Promise Health Plan	Nicole Evans		bscpromisedoula@blueshieldca.com
CalOptima Health	Primary		Doula@caloptima.org
CalOptima Health	Adriana Ramos		aramos@caloptima.org
CalOptima Health: AltaMed	Corey Moffatt		cmoffatt@alturamso.com
CalOptima Health: Optum Network (Monarch HealthCare)	Optum PR - North		PRNorth@optum.com
CalOptima Health: Optum Network (Monarch HealthCare)	Optum PR - South		PRSouth@optum.com
CalOptima Health: Prospect Medical Group (AMVI Care, Prospect, UCMG)	Debbie Ramirez		debbie.ramirez@prospectmedical.com
CalOptima Health: Prospect Medical Group	Nancy Villaneda		nancy.villaneda@prospectmedical.com
CalOptima Health: CHOC	Claims or Billing	800-397-1103	

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CalOptima Health: FCMG	Maisha Hassan		marisha.hassan@coniferhealth.com
CalOptima Health: HPN-Regal	Ivette Zavala	714-539-3100 ext.1101264	izavala@regalmed.com
CalOptima Health: Noble	Ana Lugo		alugo@healthsmartmso.com
CalViva Health	Gilda Medrano		gilda.m.medrano@healthnet.com
CenCal Health	Gretchen Schroeder		gschroeder@cencalhealth.org
Central California Alliance for Health	Claims	831-430-5503	
Community Health Group Partnership	Cristina Alvarado		calvar@chgsd.com
Community Health Plan of Imperial Valley	Gilda Medrano		gilda.m.medrano@healthnet.com
Contra Costa Health Plan			cchpcontracts@cchealth.org
Gold Coast Health Plan			liaision@goldchp.org
Health Net Community Solutions	Gilda Medrano		gilda.m.medrano@healthnet.com
Health Plan of San Joaquin	Provider Services		providerservices@hpsj.com
Health Plan of San Mateo			claimsInquiries@hpsm.org

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Inland Empire Health Plan			providerservices@iehp.org
Kaiser Permanente	Claim Services	800-390-3510	
Kern Health Systems	Kristie Onaindia	661-340-1773	kristie.onaindia@khs-net.com
L.A. Care Health Plan	Kristin Schlater		kschlater@lacare.org
Molina Healthcare of California			provider.Molinahealthcare.com
Mountain Valley Health Plan	Provider Services Dept		providerservices@hpsj.com
Partnership Health Plan of California	Claims Department	800-863-4155 option 4	
San Francisco Health Plan	Provider Relations		provider.relations@sfhp.org
Santa Clara Family Health Plan	Claims		ClaimsManagement@scfhp.com
Santa Clara Family Health Plan	Provider Services		ProviderServices@scfhp.com