



State of California—Health and Human Services Agency  
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES  
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

**Home and Community-Based Services**

**SITE OVERVIEW**

Heightened Scrutiny Identification Number	<b>195</b>
Provider Name	<b>Home Sweet Care Home</b>
Setting Name	<b>Home Sweet Care Home</b>
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	<b>08/28/2019</b>
Heightened Scrutiny Summary Sheet Completion Date	<b>05/11/2022</b>
Expected Date of Compliance	<b>12/20/2022</b>

**REASON(S) FOR HEIGHTENED SCRUTINY (HS)**

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
  - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
  - Setting restricts individual choice to receive services or to engage in activities outside of the setting
  - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



**SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY**

**Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment**

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



**Setting is in a building located on the grounds of, or immediately adjacent to, a public institution**

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



**Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS**

<b>Summary of Evidence</b>	<p>Home Sweet Care Home does not support community integration. They do not regularly inform individuals and their families of services in the broader community, including adult day programs and senior centers. They do not ensure individuals have access to transportation and support to engage in the community independently or with their roommates/housemates. There are restrictions to community access including locked and alarmed doors. Individuals do not have keys to their door and must sign out when leaving their home.</p>
<b>Summary of Remediation Strategy</b>	<p>Home Sweet Care Home submitted a plan to support community integration. They intend to make a local resource “Concord News and Activity Guide” available to individuals, their families, and staff to learn about services in the broader community. During planning meetings, the person-centered team identifies and records individual’s preferences, interests, and needs. The staff routinely review what is happening and services with individuals. The staff at Home Sweet Care Home talk with individuals about the opportunities at the senior center or adult day program. Staff help individuals explore options based on their preferences and interests and will arrange transportation.</p> <p>Home Sweet Care Home has developed policies and procedures about transportation that are shared with individuals and important people in their lives at admission and quarterly, after that. Individuals are supported to coordinate transportation services to include public transportation, like Easy Rider and ride shares.</p> <p>Individuals will have the opportunity to participate in community activities individually or with their roommates/housemates. Home Sweet Home Care says person-centered activities and outings are scheduled. Some</p>



	<p>individuals participate in these activities in person, and some participate virtually depending on individual needs that are documented in their Individual Service Plan (ISP). The activity calendar is reviewed weekly. Individuals are supported to go out with and without assistance. Staff are available to go with one individual or a group. Staff are available to arrange transportation and attend the activity or outing with individuals. Any supports or modifications to participating in community activities is based on assessed need and documented in the ISP.</p> <p>In response to the restrictions that limit access to the community, Home Sweet Care Home intends to give individuals the code to the lock box or a key so they can come and go as they want. Individuals will be able to leave to go places in the community and to return without staff assistance. If the person-centered team identifies a need that warrants a restriction or modification, the restriction will be based on the assessed need and documented in the ISP. Home Sweet Care Home describes the auditory device on the door as a chime, not an alarm. They will create a policy describing the use of chimes to review with the individuals and their families. Individuals are no longer required to sign out when they leave but the provider will ask them if they would sign out.</p>
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**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:**    2/22/2022

**Remediation End Date:**    12/20/2022

**Setting restricts individual choice to receive services or to engage in activities outside of the setting**



<b>Summary of Evidence</b>	Home Sweet Home Care has restrictions to community access including locked and alarmed doors. Individuals do not have keys to their door and must sign out when leaving their home.
<b>Summary of Remediation Strategy</b>	In response to the restrictions that limit access to the community, Home Sweet Care Home intends to give individuals the code to the lock box or a key so they can come and go as they want. Individuals will be able to leave to go places in the community and to return without staff assistance. If the person-centered team identifies a need that warrants a restriction or modification, the restriction will be based on the assessed need and documented in the ISP. Home Sweet Care Home describes the auditory device on the door as a chime, not an alarm. They will create a policy describing the use of chimes to review with the individuals and their families. Individuals are no longer required to sign out when they leave but the provider will ask them if they would sign out.

Remediation Strategy Approved?  Yes  No

Remediation Start Date: 2/22/2022

Remediation End Date: 12/20/2022

**Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual’s person-centered plan**



<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_