



State of California—Health and Human Services Agency  
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES  
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

**Home and Community-Based Services**

**SITE OVERVIEW**

Heightened Scrutiny Identification Number	<b>199</b>
Provider Name	<b>Ideal Care Centers</b>
Setting Name	<b>Ideal Care Centers</b>
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	<b>09/19/2019</b>
Heightened Scrutiny Summary Sheet Completion Date	<b>05/11/2022</b>
Expected Date of Compliance	<b>03/01/2022</b>

**REASON(S) FOR HEIGHTENED SCRUTINY (HS)**

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- ☒ Setting has the effect of isolating individuals receiving Medicaid Home and Community Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
  - ☒ Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
  - ☒ Setting restricts individual choice to receive services or to engage in activities outside of the setting
  - ☒ Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



**SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY**

**Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment**

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



**Setting is in a building located on the grounds of, or immediately adjacent to, a public institution**

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



**Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS**

<b>Summary of Evidence</b>	Ideal Care Centers does not have a design or model of service provision that offers individuals opportunities for interaction in and with the broader community. Individuals are not permitted to leave their home without staff assistance. Individuals do not have transportation to participate in community activities. Ideal Care Centers does not plan or schedule individual or group activities in the community. Individuals experience restrictions to accessing the community, including an alarmed and locked front door to which they do not have a key and video monitoring.
<b>Summary of Remediation Strategy</b>	<p>In their Remediation Work Plan (RWP) Ideal Care Center said they intended to support individuals in gaining information about community services, providing transportation, and planning individuals and group community activities. Ideal Care Center intends to address restrictive practices that limited individuals' access to the community including an alarmed and locked front door to which they do not have a key and video monitoring.</p> <p>Ideal Care Center intends to have regular conversations to inform individuals about services available in the broader community. Some discussions may be in private in the individual's bedroom and others may be with their housemates during meals. Staff at Ideal Care Center can provide transportation for all activities. Individuals can use public transportation and third-party transportation services with staff assistance. Options are reviewed with individuals during admissions and at their annual meetings.</p> <p>Staff at the Ideal Care Center assist individuals and groups of individuals to participate in errands and other activities in the community. They use an activity calendar to communicate monthly and requested community activities. Staff are</p>



	<p>responsible for ensuring that individuals have opportunities for community activities. They ensure that individuals have these opportunities unless the person-centered team, including the physician determined that modifications were needed. Any restrictions or modifications are based on assessed need and documented in the Individual Service Plan (ISP).</p> <p>Ideal Care Center said that due to 24-hour staff, the exterior doors will no longer be locked. Individuals can leave and return without staff assistance. Ideal Care Center will ensure that all individuals are informed of the use of the alarms for security or protection for those who are determined to be at risk and in accordance with the California Title 22 § 80077.3 - Care for Clients Who Lack Hazard Awareness or Impulse Control. Ideal Care Center will ensure individuals are aware of the use of video cameras at admission and annually after that. They will display a sign notifying individuals, staff, and visitors of the use of the cameras.</p>
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**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:**    02/22/2022

**Remediation End Date:**    06/01/2022

**Setting restricts individual choice to receive services or to engage in activities outside of the setting**



<b>Summary of Evidence</b>	Ideal Care Center does not permit individuals are not permitted to leave their home without staff assistance. Individuals experience restrictions to accessing the community, including an alarmed and locked front door to which they do not have a key and video monitoring.
<b>Summary of Remediation Strategy</b>	<p>Ideal Care Center ensures that individuals have opportunities for community integration unless the person-centered team, including the physician determined that modifications were needed. Any restrictions or modifications are based on assessed need and documented in the Individual Service Plan (ISP).</p> <p>Ideal Care Center said that due to 24-hour staff, the exterior doors will no longer be locked. Individuals can leave and return without staff assistance. Ideal Care Center will ensure that all individuals are informed of the use of the alarms for security or protection for those who are determined to be at risk and in accordance with the California Title 22 § 80077.3 - Care for Clients Who Lack Hazard Awareness or Impulse Control. Ideal Care Center will ensure individuals are aware of</p>
	the use of video cameras at admission and annually after that. They will display a sign notifying individuals, staff, and visitors of the use of the cameras.

Remediation Strategy Approved?  Yes  No

Remediation Start Date: 02/22/2022

Remediation End Date: 06/01/2022

Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual’s person-centered plan



<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_