



State of California—Health and Human Services Agency
Department of Health Care Services



2018 Annual Network Certification

County Mental Health Plan

Corrective Action Plan Report

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Background and Overview

The Department of Health Care Services (DHCS) contracts with 56 county Mental Health Plans (MHPs) responsible for providing, or arranging for the provision of, specialty mental health services (SMHS) to Medi-Cal beneficiaries who meet medical necessity criteria in a manner consistent with the beneficiary's mental health treatment needs and goals, and as documented in the beneficiary's treatment plan.

Each MHP must maintain and monitor a provider network adequate to serve, within scope of practice under State law, the population of adults and children/youth Medi-Cal beneficiaries eligible for SMHS. Plans must meet or exceed network capacity requirements and proportionately adjust the number of network providers to support any anticipated changes in enrollment and the expected utilization of SMHS.

Federal regulations require each MHP to submit to DHCS data and documentation on which the State bases its certification that the Plan has complied with the State's requirements for availability and accessibility of services, including the adequacy of the provider network, as set forth in Title 42 Code of Federal Regulations parts 438.68 and 438.206, as specified in Chapter 738, Statutes of 2017, Assembly Bill (AB) 205.

DHCS certified the network of each MHP and submitted assurances of adequacy to the Centers for Medicare and Medicaid Services (CMS). DHCS reviewed state and county-level data and information, including network data submissions by the MHPs, to conduct an analysis of the adequacy of each Plan's network. DHCS conducted a comprehensive review of each MHP's provider network in accordance with the annual network certification requirements set forth in Title 42 Code of Federal Regulations part 438.207.

DHCS reviewed each MHP's compliance in the following areas:

- I. Time and distance – geographic access mapping;
- II. Network composition and capacity- provider to beneficiary ratios;
- III. Mandatory provider types – American Indian Health Facilities;
- IV. Language assistance capacity; and,
- V. System infrastructure.

DHCS evaluated the MHP's performance in each of these areas to determine compliance with the requirements. MHPs that did not meet requirements in all areas are subject to ongoing monitoring and are required to complete a corrective action plan (CAP) to improve access to SMHS for beneficiaries. While DHCS reviewed the MHPs' compliance with reporting requirements related to language assistance capacity and system infrastructure, these elements are excluded from this report as DHCS did not identify corrective actions related to these review components.

Twenty-eight MHPs conditionally passed the network certification requirements; meaning the MHP did not meet the network adequacy requirements in one or more

areas. This report identifies the MHPs that are under a CAP due to noncompliance with the applicable network certification requirements. The report also includes the MHP's response to the CAP.¹ It fulfills the requirements of AB 205, to annually publish on the DHCS website a report that details the results of DHCS' annual network certification of the county MHPs.

Network Certification Corrective Action Plan Requirements

DHCS notified MHPs, in writing, of the results of the annual network certification. The MHPs, determined to conditionally pass the network certification requirements, were required to complete and submit a CAP detailing actions the MHP would immediately implement to ensure compliance with the requirements. The deadline to complete corrective actions was December 31, 2018. If an MHP did not comply with its CAP, DHCS will impose additional corrective actions, including but not limited to, administrative and financial sanctions.

Furthermore, since the identified MHPs do not meet the network certification standards and are, therefore, unable to provide timely access to necessary services within the applicable time and distance standards, the MHPs must adequately and timely cover these services out-of-network for its beneficiaries. The Plan must permit out-of-network access for as long as the Plan's provider network is unable to provide the services in accordance with the standards.

The MHPs' CAPs were required to address procedures for ensuring beneficiaries are informed and have access to out-of-network providers. The CAPs also included the provision of training to the MHP's 24/7 Access line staff, and other front line staff, who provide information to beneficiaries regarding appointments, as well as any staff responsible for processing authorization requests (including those of subcontractors), to ensure staff who interact with beneficiaries are aware of and trained on processing appointments including out-of-network access. The MHPs were further required to submit training materials and call center scripts to demonstrate compliance with these CAP requirements.

MHPs Subject to Corrective Actions

The following MHPs are required to complete a network adequacy CAP, due to findings of non-compliance in one or more required area(s):

- Alameda County Mental Health Plan
- Amador County Mental Health Plan
- Del Norte County Mental Health Plan
- Fresno County Mental Health Plan
- Glenn County Mental Health Plan

¹ Welfare and Institutions Code (WIC) 14197(f)(3)

- Humboldt County Mental Health Plan
- Inyo County Mental Health Plan
- Kern County Mental Health Plan
- Kings County Mental Health Plan
- Lake County Mental Health Plan
- Madera County Mental Health Plan
- Mendocino County Mental Health Plan/
- Merced County Mental Health Plan
- Mono County Mental Health Plan
- Placer County Mental Health Plan
- Plumas County Mental Health Plan
- Riverside County Mental Health Plan
- Sacramento County Mental Health Plan
- San Bernardino County Mental Health Plan
- San Diego County Mental Health Plan
- San Joaquin County Mental Health Plan
- Siskiyou County Mental Health Plan
- Sonoma County Mental Health Plan
- Stanislaus County Mental Health Plan
- Tehama County Mental Health Plan
- Trinity County Mental Health Plan
- Tuolumne County Mental Health Plan
- Yolo County Mental Health Plan

If an MHP failed to timely complete corrective actions, by December 31, 2018, and remains out-of-compliance with network adequacy requirements, the MHPs is subject to additional corrective actions, including administrative and financial sanctions. DHCS has the authority to impose administrative and financial sanctions when DHCS determines an MHP has failed to comply with requirements in federal or state statutes, regulations, or the terms of the MHP contract. (Welf. & Inst. Code, § 14712, subd. (e) and § 14713, subd. (a); Cal. Code Regs, tit. 9, § 1810.380, subd. (b) and § 1810.385.)

The status of each CAP, as well as the specific areas of non-compliance and the MHPs' response to the CAP, are detailed in this report. DHCS will update the CAP status as the MHPs complete corrective actions to the Department's satisfaction. The status of each MHP's CAP is current as of April 8, 2019.

Questions regarding the content of this report can be directed to:
MHSDFinalRule@dhcs.ca.gov

Corrective Action Plan Status Summary

MHP	DATE CAP CLOSED (As Applicable)
Alameda County Mental Health Plan	October 22, 2018
Amador County Mental Health Plan	December 31, 2018
Del Norte County Mental Health Plan	December 31, 2018
Fresno County Mental Health Plan	CAP Incomplete
Glenn County Mental Health Plan	December 31, 2018
Humboldt County Mental Health Plan	December 31, 2018
Inyo County Mental Health Plan	December 31, 2018
Kern County Mental Health Plan	CAP Incomplete
Kings County Mental Health Plan	CAP Incomplete
Lake County Mental Health Plan	CAP Incomplete
Madera County Mental Health Plan	CAP Incomplete
Mendocino County Mental Health Plan	December 31, 2018
Merced County Mental Health Plan	CAP Incomplete
Mono County Mental Health Plan	December 31, 2018
Placer County Mental Health Plan	December 31, 2018
Plumas County Mental Health Plan	December 31, 2018
Riverside County Mental Health Plan	December 31, 2018
Sacramento County Mental Health Plan	December 31, 2018
San Bernardino County Mental Health Plan	CAP Incomplete
San Diego County Mental Health Plan	December 31, 2018
San Joaquin County Mental Health Plan	CAP Incomplete
Siskiyou County Mental Health Plan	December 31, 2018
Sonoma County Mental Health Plan	December 31, 2018
Stanislaus County Mental Health Plan	CAP Incomplete
Tehama County Mental Health Plan	CAP Incomplete
Trinity County Mental Health Plan	December 31, 2018
Tuolumne County Mental Health Plan	December 31, 2018
Yolo County Mental Health Plan	December 31, 2018

Alameda County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP did not report any Intensive Home Based Services (IHBS) providers in the MHP's Network Adequacy Certification Tool (NACT).	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Not Applicable			There are no AIHFs in Alameda County.	Not Applicable

Amador County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP's current ratio does not meet the standard. The MHP must submit a CAP detailing action steps the MHP will immediately implement to increase its network by 0.03 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement; however, the MHP's current telehealth contract expired June 30, 2018.	The MHP will increase psychiatry resources to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standards are met.	Not Applicable

Del Norte County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by .26 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP will increase psychiatry resources to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by .04 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP will increase psychiatry resources to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Conditional Pass			The MHP did not submit evidence it contracts with AIHFs in the county, nor did the MHP submit documentation it has made a good faith effort to contract.	The MHP is negotiating an MOU with the AIHF in the county.

Fresno County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by 252 FTE children/youth SMHS outpatient providers.	The MHP will increase total FTE providers serving children/youth.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Glenn County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Conditional Pass			The MHP did not submit evidence it contracts with AIHFs in the county, nor did the MHP submit documentation it has made a good faith effort to contract.	The MHP is negotiating an MOU with the AIHF in the county.

Humboldt County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by .26 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP will increase its tele-psychiatry resources to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Inyo County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHF)	Conditional Pass			The MHP did not submit evidence it contracts with AIHFs in the county, nor did the MHP submit documentation it has made a good faith effort to contract.	The MHP is negotiating an MOU with the AIHF in the county.

Kern County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by 205 FTE children/youth SMHS providers.	The MHP under-reported providers in March 2018. The MHP has made corrections to its NACT. In addition, the MHP will add providers to its children/youth SMHS network.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Not Applicable		There are no AIHFs in Kern County.		Not Applicable

Kings County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by 1.19 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP will increase psychiatry resources to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by 0.56 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP will increase psychiatry resources to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by 1 FTE adult outpatient SMHS providers.	The MHP will add providers to its adult SMHS network.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by 42 FTE children/youth outpatient SMHS providers.	The MHP will add providers to its children/youth SMHS network.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Conditional Pass			The MHP did not submit evidence it contracts with AIHFs in the county, nor did the MHP submit documentation it has made a good faith effort to contract.	The MHP is negotiating a contract with the AIHF in the county.

Lake County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.64 FTE adult psychiatry providers.	The MHP will increase its telehealth resources to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.88 FTE children/youth psychiatry providers.	The MHP will increase its telehealth resources to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 22 FTE children/youth outpatient SMHS providers.	The MHP will add providers to its children/youth SMHS network.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Madera County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 12 FTE children/youth outpatient SMHS providers.	The MHP is exploring options for increasing its children/youth provider network.
Mandatory Provider Types – American Indian Health Facilities (AIHF's)	Conditional Pass			The MHP did not submit evidence it contracts with AIHF's in the county, nor did the MHP submit documentation it has made a good faith effort to contract.	The MHP is negotiating an MOU with the AIHF in the county.

Mendocino County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Conditional Pass	Conditional Pass	<p>The MHP does not meet time/distance standards. Beneficiaries in Covelo, CA are not covered by the MHP's psychiatry network.</p> <p>The MHP does not meet ratio the standard. The MHP must increase its network by 1.02 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.</p>	<p>The MHP under-reported existing providers. Corrections were made to the MHP's NACT. The MHP has an MOU with Round Valley Tribal Health, which provides coverage in the area omitted from the MHP's March submission.</p>
Psychiatry	Children/ Youth	Conditional Pass	Conditional Pass	<p>The MHP does not meet time/distance standards. Beneficiaries in Covelo, CA are not covered by the MHP's psychiatry network.</p> <p>The MHP does not meet the ratio standard. The MHP must increase its network by 0.20 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.</p>	<p>The MHP under-reported existing providers. Corrections were made to the MHP's NACT. The MHP has an MOU with Round Valley Tribal Health, which provides coverage in the area omitted from the MHP's March submission.</p>
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable

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Mandatory Provider Types – American Indian Health Facilities (AIHF)	Pass	No corrective action required. The standard is met.	Not Applicable
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Merced County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 8 FTE children/youth outpatient SMHS providers.	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 63 FTE children/youth outpatient SMHS providers.	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Not Applicable		There are no AIHFs in Merced County.		Not Applicable

Mono County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.03 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP will increase its telehealth resources to meet the provider ration standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.01 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP will increase its telehealth resources to meet the provider ration standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Placer County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.60 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Plumas County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Conditional Pass	The MHP's current ratio does not meet the ratio standard. The MHP must increase its network by 0.27 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	Plumas MHP will increase its telehealth contract to meet the ratio requirement.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP's current ratio does not meet the ratio standard. The MHP must increase its network by 0.15 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	Plumas MHP will increase its telehealth contract to meet the ratio requirement
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The ratio standard is met; however, the MHP did not report any IHBS providers.	The MHP will meet with new Social Service Director regarding the provision of ICC and IHBS. Traditionally, the social services agency contracts out ICC/IHBS services directly to Plumas Rural Services. Plumas MHP has established a contract with the provider. Pending DHCS site certification.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Conditional Pass			The MHP did not submit evidence it contracts with AIHFs in the county, nor did the MHP submit documentation it has made a good faith effort to contract.	The MHP has reached out via written communication to Greenville Rancheria. The Rancheria has not yet responded to the MHP's request for a meeting.

Riverside County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Conditional Pass			The MHP did not submit evidence it contracts with AIHFs in the county, nor did the MHP submit documentation it has made a good faith effort to contract.	The MHP is negotiating with the AIHFs in the county.

Sacramento County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 7.31 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT.
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 13 FTE children/youth outpatient SMHS providers.	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Not Applicable		There are no AIHFs in Sacramento County.		Not Applicable

San Bernardino County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 638 FTE children/youth outpatient SMHS providers.	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

San Diego County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHF)	Conditional Pass			The MHP did not submit evidence it contracts with AIHFs in the county, nor did the MHP submit documentation it has made a good faith effort to contract.	The MHP is negotiating with the AIHFs in the county.

San Joaquin County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 11.15 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT. In addition, the MHP will add psychiatry resources to its network.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 9.41 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT. In addition, the MHP will add psychiatry resources to its network.
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 44 FTE adult outpatient SMHS providers.	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT. In addition, the MHP will add providers to its adult SMHS network.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 183 FTE children/youth outpatient SMHS providers.	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT. In addition, the MHP will add providers to its children/youth SMHS network.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Siskiyou County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.12 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP will increase its telehealth resources to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 3 FTE children/youth outpatient SMHS providers.	The MHP will add providers to its children/youth SMHS network.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Sonoma County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 21 FTE children/youth outpatient SMHS providers.	The MHP will add providers to its children/youth SMHS network.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)		Pass		No corrective action required. The standard is met.	Not Applicable

Stanislaus County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 4.78 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement; however, the MHP's current telehealth contract is not sufficient to meet the standard.	Pending additional information from the MHP.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 5.85 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement; however, the MHP's current telehealth contract is not sufficient to meet the standard.	Pending additional information from the MHP.
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 8 FTE adult outpatient SMHS providers.	Pending additional information from the MHP.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 72 FTE children/youth outpatient SMHS providers.	Pending additional information from the MHP.

2018 Annual Network Certification: County Mental Health Plan Corrective Action Plan Report

Mandatory Provider Types – American Indian Health Facilities (AIHF)	Pass	No corrective action required. The standard is met.	Not Applicable
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Tehama County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.52 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement; however, the MHP's current telehealth contract is not sufficient to meet the standard.	The MHP will increase psychiatry resources to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.63 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement; however, the MHP's current telehealth contract is not sufficient to meet the standard.	The MHP will increase psychiatry resources to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 5 FTE adult outpatient SMHS providers.	The MHP will add providers to its adult SMHS network.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet ratio the standard. The MHP must increase its network by 21 FTE children/youth outpatient SMHS providers.	The MHP will add providers to its children/youth SMHS network.

2018 Annual Network Certification: County Mental Health Plan Corrective Action Plan Report

Mandatory Provider Types – American Indian Health Facilities (AIHF)	Pass	No corrective action required. The standard is met.	Not Applicable
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Trinity County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP did not report any Intensive Care Coordination (ICC) or Intensive Home Based Services (IHBS) providers. The MHP must increase its network capacity for ICC and IHBS providers.	The MHP under-reported providers in March 2018. Corrections were made to the MHP's NACT.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Tuolumne County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.14 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP will increase its tele-psychiatry resources to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Conditional Pass			MHP does not have a contract with AIHF in county: Mathiesen Memorial Health Clinic (Jamestown); MACT Health Board (Sonora); Tuolumne Me-Wiuk Indian Health.	The MHP is negotiating a contract with the AIHFs in the county.

Yolo County Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Finding	MHP CAP Response
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 7 FTE children/youth outpatient SMHS providers.	The MHP will add providers to its children/youth SMHS network.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standards are met.	Not Applicable

Mental Health Plans with Pass Designations

The following MHPs passed the network certification requirements in all areas:

- Alpine County Mental Health Plan
- Butte County Mental Health Plan
- Calaveras County Mental Health Plan
- Colusa County Mental Health Plan
- Contra Costa County Mental Health Plan
- El Dorado County Mental Health Plan
- Imperial County Mental Health Plan
- Lassen County Mental Health Plan
- Los Angeles County Mental Health Plan
- Marin County Mental Health Plan
- Mariposa County Mental Health Plan
- Modoc County Mental Health Plan
- Monterey County Mental Health Plan
- Napa County Mental Health Plan
- Nevada County Mental Health Plan
- Orange County Mental Health Plan
- San Benito County Mental Health Plan
- San Francisco County Mental Health Plan
- San Luis Obispo County Mental Health Plan
- San Mateo County Mental Health Plan
- Santa Barbara County Mental Health Plan
- Santa Clara County Mental Health Plan
- Santa Cruz County Mental Health Plan
- Shasta County Mental Health Plan
- Solano County Mental Health Plan
- Sutter/Yuba County Mental Health Plan
- Tulare County Mental Health Plan
- Ventura County Mental Health Plan