



## ACEs Aware: Proposed Provider Engagement Strategy

ACEs Aware will host a series of activities to promote coordination and collaboration among Medi-Cal providers, as well as to share lessons learned and best practices in conducting ACEs screenings, using clinical protocols to determine treatment plans, and providing trauma-informed care.

**Ten provider engagement sessions will be held between January and July of 2020** – eight sessions will be conducted via webinar for 60 - 90 minutes and two sessions will be held in-person. The webinar recordings and presentation materials will be posted at [www.ACEsAware.org](http://www.ACEsAware.org).

### Proposed Session Topics

#### 1. Overview of ACEs Aware and Medi-Cal Reimbursement (January 2020)

Dr. Burke Harris and Dr. Karen Mark from DHCS will introduce the ACEs Aware initiative, including:

- ACEs Aware initiative overview
- What are ACEs? Why providers should screen for ACEs?
- Screening tools
- Clinical protocols and treatment
- Medi-Cal certification and reimbursement process (DHCS)
- Where to get more information

#### 2. Trauma-Informed Care Best Practices (February 2020)

- How to provide trauma-informed care
- Best practices in empowering patients and promoting resilience

#### 3. Screening for ACEs and Toxic Stress: For Pediatric Providers (March 2020)

- Best practices in administering screenings
- How to talk to patients about ACEs
- Tools for providing preventive care
- Best practices in avoiding re-traumatization

#### 4. Screening for ACEs and Toxic Stress: For Adult Medicine Providers (March 2020)

- Same topics as above, but focused on serving adults



**5. Effectively Using Clinical Protocols to Determine Treatment Plans: For Pediatric Providers**

(April 2020)

- Clinical protocols and algorithms – children and adults
- How to address specific health conditions

**6. Effectively Using Clinical Protocols to Determine Treatment Plans: For Adult Medicine Providers** (April 2020)

- Same topics as above, but focused on serving adults

**7. Achieving Clinical Transformation** (May 2020)

- How providers can achieve clinical transformation
- Best practices in supporting staff

**8. Provider Feedback on ACEs Aware Implementation** (July 2019)

- Provide an update on implementation
- Report out on feedback received from training evaluations
- Obtain feedback from providers
- Present ACEs Aware next steps

**In-Person Meetings**

**9. Screen, Treat, Heal – In-person Northern California** (May 2020)

- a. Morning Session – CME training covering overview screening, trauma-informed care, and Medi-Cal billing. There will be one session for child-serving providers and one session for adult-serving providers.
- b. Afternoon Session – Workshops to build a network of care, community of referrals, and integrated care infrastructure to support patients and staff.

**10. Screen, Treat, Heal – In-person Southern California** (June 2020)

- Same agenda as northern California meeting.

**ACTION NEEDED:** Review and provide feedback on topics.



## **Session Presenters**

Harbage Consulting will work with OSG, DHCS, the Clinical Advisory Subcommittee (CAS), and TIPC+ partners to identify speakers with expertise in session topics.

## **Session Communications**

Harbage Consulting will collaborate with OSG, DHCS, CAS, TIPC, provider association partners, and Medi-Cal managed care plans to promote sessions to a wide range of providers through multiple communication channels. Harbage Consulting is developing a partner email distribution list that will be used to advertise sessions. Social media will also be used.

## **Disseminating Lessons Learned and Best Practices**

Recordings of the webinars and presentation materials will be sent to session attendees and the partner email distribution list and will be posted on [www.ACEsAware.org](http://www.ACEsAware.org) for on-demand access. The learnings from the sessions will be used to inform material development on lessons learned and best practices that will be disseminated to session attendees and posted on the website. We will leverage other ACEs Aware communications channels to broaden dissemination, including through social media and partner channels.