

DHCS AUDITS AND INVESTIGATIONS
CONTRACT AND ENROLLMENT REVIEW DIVISION
SUBSTANCE USE DISORDER REVIEW SECTION

**REPORT ON THE DRUG MEDI-CAL (DMC) STATE
PLAN REVIEW OF MONO COUNTY
FISCAL YEAR 2025-26**

Contract Number: 25-50089

Contract Type: DMC State Plan Intergovernmental Agreement 2025-2027

Review Period: July 1, 2024 - June 30, 2025

Dates of Review: April 22, 2026 - April 23, 2026

Report Issued: July 3, 2026

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I. INTRODUCTION

Mono County is governed by a Board of Supervisors and contracts with the Department of Health Care Services (DHCS) for the purpose of providing Drug Medi-Cal (DMC) funded Substance Use Disorder (SUD) services to county residents.

Mono County is located in eastern California, east of the Sierra Nevada and situated between Yosemite National Park and the Nevada state border. Mono County has one incorporated city, which is Mammoth Lakes.

II. EXECUTIVE SUMMARY

This report presents the findings of the DHCS review for the period of July 1, 2024, through June 30, 2025. The review was conducted from April 22, 2026, through April 23, 2026. The review consisted of a documentation review and interviews with the County's representatives.

The review evaluated requirements from three categories of performance: Quality Assurance and Performance Improvement, Beneficiary Rights and Protections, and Program Integrity.

The summary of the findings by category is as follows:

Category 3 – Quality Assurance and Performance Improvement

There were no findings noted for this category during the review period.

Category 6 – Beneficiary Rights and Protections

There were no findings noted for this category during the review period.

Category 7 – Program Integrity

The Contractor shall be responsible for investigating complaints and providing the results of all investigations to DHCS within two business days of completion. Finding 7.1.3: The County did not provide evidence demonstrating that DHCS is provided with the results of all complaint investigations by secure, encrypted email within two business days of the investigation's completion.

Report suspected Medi-Cal Fraud online:

<https://www.dhcs.ca.gov/individuals/Pages/StopMedi-CalFraud.aspx>

By email: fraud@dhcs.ca.gov

By phone: 1-800-822-6222

Finding 7.2.2: The Plan did not provide evidence demonstrating compliance with reporting suspected Medi-Cal fraud, waste, or abuse to DHCS Medi-Cal Fraud at (800) 822-6222 or Fraud@dhcs.ca.gov.

III. SCOPE/REVIEW PROCEDURES

SCOPE

The DHCS, Contract and Enrollment Review Division conducted the review to ascertain that medically necessary services provided to County members comply with federal and state laws, regulations and guidelines, and the State's DMC Intergovernmental Agreement.

PROCEDURE

DHCS conducted a review of the Plan from April 22, 2026, through April 23, 2026, for the review period of July 1, 2024, through June 30, 2025. The review included an inspection of the Plan's policies for providing services, procedures to implement these policies, and the process to determine whether these policies were effective. Documents were reviewed and interviews conducted with County representatives.

POST REVIEW

Technical Assistance (TA) can be requested during the review. All DMC TA requests are forwarded to DHCS's Behavioral Health Oversight and Monitoring Division (BHOMD), County Liaison and Operations Support Section (CLOS) for resolution. The County did not request TA during the review.

Mono County is required to complete the CAP pursuant to DMC Intergovernmental Agreement Exhibit A, Attachment I, Part I, Section 6 Monitoring, B Contractor Monitoring, 6 to remedy findings noted within this report. The CAP process is managed by the BHOMD, County Compliance and Monitoring Section (CCMS), which will contact the County following report issuance.

COMPLIANCE REVIEW FINDINGS

Category 7 – Program Integrity

7.1 Compliance Program

7.1.3 Notification to DHCS Regarding Complaint Investigations

The Contractor shall be responsible for investigating complaints and providing the results of all investigations to DHCS within two business days of completion.

(DMC Contract, Exhibit A, Attachment I, Part I, Section 6 Monitoring, B, 3, d)

Finding: The County did not provide evidence demonstrating that DHCS is provided with the results of all complaint investigations by secure, encrypted email within two business days of the investigation's completion.

7.2 Fraud Reporting Requirements

7.2.2 Reporting Suspected Medi-Cal Fraud to DHCS

Report suspected Medi-Cal Fraud online:

<https://www.dhcs.ca.gov/individuals/Pages/StopMedi-CalFraud.aspx>

By email: fraud@dhcs.ca.gov

By phone: 1-800-822-6222

(DMC Contract, Exhibit A, Attachment I, Part I, Section 6 Monitoring, B, 3, a)

Finding: The Plan did not provide evidence demonstrating compliance with reporting suspected Medi-Cal fraud, waste, or abuse to DHCS Medi-Cal Fraud at (800) 822-6222 or Fraud@dhcs.ca.gov.