

**OFFICE OF THE SURGEON  
GENERAL**

Trauma-Informed  
Primary Care  
Implementation  
Advisory Committee

**NOVEMBER 5, 2019**



# Welcome

**DR. NADINE BURKE HARRIS**

California Surgeon General

**DR. KAREN MARK**

Medical Director

Department of Health Care Services



# Meeting Objectives

- Provide updates on the initiative status and intersection with 10 TIPC Short-Term Goals
- Hear your feedback on:
  - Training Plan
  - Provider Engagement Strategy
  - Communications & Outreach Plan



- Information, materials, and training opportunities will be posted on [www.ACEsAware.org](http://www.ACEsAware.org)
- Contact: [ACEsAware@dhcs.ca.gov](mailto:ACEsAware@dhcs.ca.gov)

# DHCS Operational Implementation

This table provides policy details regarding DHCS' implementation of trauma screenings.

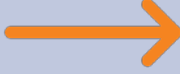
Element	Description
Supplemental Payment Effective Date	January 1, 2020
Attest to Completing Training By	July 1, 2020
Target Population	Children and adults up to 65
Provider Types	All
Rate	\$29
Healthcare Procedure Coding System (HCPCS) Codes	<ul style="list-style-type: none"><li>• G9919 (high-risk, patient score of 4 or greater)</li><li>• G9920 (lower-risk, patient score of 0 to 3)</li></ul>

# How Medi-Cal Providers Can Participate

**Step 1**



**Step 2**



**Step 3**



**Step 4**

Get Trained

Start Screening for ACEs and Implement Trauma-Informed Care

Get Reimbursed by Medi-Cal

Help Transform the Health Care System

# Screening Tools

- **For Children & Adolescents:** PEARLS (Pediatric ACEs and Related Life-Events Screener)
  - PEARLS for children ages 0 –11, to be completed by a caregiver
  - PEARLS for teenagers 12 –19, to be completed by a caregiver
  - PEARLS for teenagers 12 –19, self-reported
- **For Adults:** ACEs assessment tool
  - For adults ages 18 and older
  - If an alternative version of the ACE questionnaire is used, it must contain questions on the 10 original categories of ACEs to qualify
- **For ages 18 – 19:** Either PEARLS or ACEs can be used

# Frequency

## **Members Under 21**

DHCS will reimburse for periodic rescreening as determined appropriate and medically necessary, not more often than once per year, per provider, per managed care plan.

## **Members Over 21**

DHCS will reimburse for screening once in adult lifetime up to age 65, per provider, per managed care plan.

# TIPC Goals: Curriculum & Training

**Goal #1:** Develop and implement a robust training plan for a broad group of health care providers and staff that includes the standardization and attainment of CMEs.

**Goal #2:** Identify the process for including CMEs in provider trainings and establish a subcommittee with key stakeholders and members to oversee the implementation of this training plan.

**Goal #3:** Collaborate with health care professional organizations to leverage existing resources to offer and disseminate provider trainings.

# Curriculum & Training

- Medi-Cal providers will need to receive training that meets OSG/DHCS-developed curriculum criteria to receive the supplemental payments for screening their patients.
- There will be additional and supplemental training opportunities.

# Curriculum & Training

## Phase 1

- 2-hour free online training posted on [www.ACEsAware.org](http://www.ACEsAware.org)
- Appropriately screening and treating patients with toxic stress and basics of billing
- Developed by Clinical Advisory Subcommittee

## Phase 2

- Targeted to specific providers
- Delivered in partnership with organizations
- In-person and web-based

# TIPC Goals: Provider Education & Engagement

**Goal #4:** Identify and disseminate strategies, protocols, and best practices to support ACEs screening. Share assessments with stakeholders in order to advance our learning.

**Goal #5:** Identify and engage state leadership to support data-driven strategies. Establish systems to monitor and track shared metrics across populations.

**Goal #6:** Establish a shared understanding of community vision and culture of collaboration between health plans, organizations and clinics.

# TIPC Goals: Provider Education & Engagement

**Goal #7:** Develop a plan to break the intergenerational ACEs cycle that includes appropriate parenting resources and high-tech/high-touch best practices for serving families.

**Goal #8:** Develop and implement a statewide education campaign to raise the public's awareness about ACEs and toxic stress. Develop resource toolkit(s) for diverse audiences.

# Provider Education & Engagement

- **Provider engagement** will include activities to promote collaboration and sharing lessons learned and best practices among Medi-Cal providers, including webinars and in-person sessions
- Robust **provider communications and education strategy** across multiple communications channels and in partnership with trusted voices
- **Learning and Quality Improvement Collaborative**
  - Provide technical assistance in identifying, improving upon, and implementing evidence-based best practices
  - Disseminate these best practices to health systems across the state

# Other Activities

**Goal #9:** Establish minimum requirements for Early Periodic Screening Diagnosis and Treatment (EPSDT) supports that are evidence-based and inclusive of early response efforts.

**Goal #10:** Develop a plan to identify community-based resources and a funding stream to facilitate the adoption of the Health Homes model for children that includes early intervention. Support efforts to establish and sustain public and private partnerships in order to catalyze this work.



**BREAK**

# Training Plan

## Phase 1

- Free online 2-hour curriculum on ACEsAware.org developed by the Clinical Advisory Subcommittee
- Available to providers in late fall/winter of 2019

## Phase 2

- Certify additional trainings
- Partner Grants for:
  - Development or adaptation of trainings for medical specialties
  - Certified Trainings
  - Supplemental Trainings
  - In-person or other training modality



# LUNCH

# Provider Engagement Strategy – 2020

Web-based session topics include:

**Overview of ACEs  
Aware & Medi-Cal  
Reimbursement**

**Trauma-Informed Care  
Best Practices**

**Screening for ACEs and  
Toxic Stress**

- **For Pediatric Providers**
- **For Adult Medicine  
Providers**

# Provider Engagement Strategy – 2020

Web-based session topics include:

## **Effectively Using Clinical Protocols to Determine Treatment Plans**

- **For Pediatric Providers**
- **For Adult Medicine Providers**

## **Achieving Clinical Transformation**

## **Provider Feedback on ACEs Aware Implementation**

# Provider Engagement Strategy - 2020

In-person convenings in both Northern & Southern CA:

- Morning Session – CME training covering overview of screening, trauma-informed care, and Medi-Cal billing. There will be one session for child-serving providers and one session for adult-serving providers.
- Afternoon Session – Workshops to build a network of care, a community of referrals, and integrated care infrastructure to support patients and staff.

# Communications & Outreach Plan

## Our Goals:

- Reach all Medi-Cal providers with the messages and data that demonstrate how ACEs and toxic stress are causing a public health crisis
- Ensure all Medi-Cal providers understand that by screening for ACEs and responding with Trauma-Informed Care, they can dramatically improve the physical and mental health of their patients

# Communications & Outreach Plan

## Our Goals:

- Direct all Medi-Cal providers to the [www.ACEsAware.org](http://www.ACEsAware.org) website to learn how to screen and get reimbursed
- Encourage all Medi-Cal providers to join the effort as California launches a national movement to, one day soon, ensure everyone is ACEs Aware

# Tools & Tactics

- **Messaging and Materials**
  - Create messaging and materials that compellingly tell our story
- **Communications Champions**
- **Extend the voices of ACEs leaders and promote peer-to-peer contact**
  - Dr. Nadine Burke Harris
  - DHCS
  - ACEs Aware Partners

# Tools & Tactics

- **TIPC Members and ACEs Aware Supporters**
  - Collaborate with organizations and associations to leverage their communications channels
- **Social, Specialty, Traditional Media**
  - Use organic and paid social media, industry and specialty publications, and traditional media to deepen and expand outreach

# Tools & Tactics

- **Events and Activities**

- Promote ACEs Aware and partner events to encourage individual action

- **Website**

- Position the [www.ACEsAware.org](http://www.ACEsAware.org) website as the hub for information and engagement

# Next Steps – Network of Care