



State of California—Health and Human Services Agency  
**Department of Health Care Services**



JULY 2019  
MEDI-CAL MANAGED CARE HEALTH PLANS  
ANNUAL NETWORK CERTIFICATION  
ASSURANCE OF COMPLIANCE REPORT

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## 1. Overview

The Department of Health Care Services (DHCS) submits this Assurance of Compliance Report for July 2019 as demonstration that Medi-Cal managed care health plan (MCP) networks are in compliance with the Annual Network Certification (ANC) requirements set forth in 42 Code of Federal Regulation (CFR) section 438.207.<sup>1</sup>

Based upon DHCS' assessment, MCPs have demonstrated the capacity to serve the expected enrollment in each service area in accordance with standards for access to care established under the authority of CMS Medicaid and CHIP Final Rule, CMS-2390-F (Final Rule) sections 438.68, 438.206 and 438.207.<sup>2</sup> DHCS will make available to CMS all documentation collected by the State from each MCP upon request.<sup>3</sup>

This Report specifies the ANC components reviewed and the assessment approach undertaken by DHCS to certify the MCPs' networks. MCP-specific results are described in **Exhibit A**.

## 2. Network Assessment Approach

DHCS determines the sufficiency of the MCP's network based upon an assessment of network provider and facility data submitted by MCPs through the monthly 274 file submission.<sup>4</sup> An additional analysis is conducted to validate the contracting status between MCPs and network providers submitted in each MCP's ANC submission. The validation confirms the validity of the data submitted by the MCP regarding contracts between the MCP and the MCP's network providers and informs the final determination regarding the sufficiency of the MCP's network.

The following subsections describe the evaluation approaches and submission requirements for the ANC, network provider and facility validation methodology, determination criteria for the ANC, and instances where there was a redetermination of a MCP's network.

### 2.1. ANC Evaluation Approach and Submission Requirements

DHCS published guidance for MCPs that prescribed the ANC components and submission requirements in All Plan Letter (APL) 19-002.<sup>5</sup> The guidance specifies that

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<sup>1</sup> The 2018 Assurance of Compliance can be found at:  
<https://www.dhcs.ca.gov/formsandpubs/Pages/NetworkAdequacy.aspx>

<sup>2</sup> [Managed Care Final Rule, Federal Register, Vol. 81, No. 88](#)

<sup>3</sup> Title 42 Code of Federal Regulation (C.F.R.) section 438.207(e)

<sup>4</sup> The monthly 274 file submission is an MCP reported data set that includes all contracted network providers for the reported month in the MCP's network for a specific service area.

<sup>5</sup> See All Plan Letter 19-002 available on the DHCS website:  
<https://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>

in advance of the ANC timeframe at which DHCS initiates the assessment of the MCP's network, MCPs are required to submit network provider data into the monthly 274 file submission in order for all network providers and/or facilities to be included in the ANC assessment. MCP submitted data is analyzed to determine compliance with network capacity, provider to member ratios, and mandatory provider types.

Additionally, MCPs were required to separately submit accessibility charts to demonstrate compliance with time and distance standards. If MCPs were unable to comply with time and distance, they were required to submit an Alternative Access Standard (AAS) request. Further, DHCS required and reviewed policies and procedures regarding timely access to Long-term Services and Supports (LTSS). The submission components are discussed in more detail in **Section 3**.

## **2.2. Provider and Facility Validation**

As part of a comprehensive assessment of data submitted by MCPs, DHCS confirmed through validations that network providers and facilities included in MCP's monthly 274 file submission had an active and executed contract with the MCP. All monthly 274 file submission errors, such as an MCP reporting outdated information, were subject to a secondary data quality review. DHCS validated submissions using a randomized sample of each MCP's network of adult and pediatric primary care physicians (PCP), adult and pediatric core specialists, adult and pediatric outpatient mental health providers, hospitals and pharmacies.

The sample is based upon each MCP's total enrollment and the number of contracted network providers submitted per its ANC submission. DHCS confirmed that network providers and facilities included in MCP submitted data had an active and executed contract with the MCP at the time of the 2019 ANC.

## **2.3. Determination**

ANC evaluation of MCP submissions resulted in final determinations that are categorized into two designations: **Pass** or **Pass with Conditions**.

**Pass:** A Pass designation means the applied standards were met and/or an alternative access standard was approved for the MCP. No further action is needed from the MCP.

**Pass with Conditions:** A Pass with Conditions designation means the MCP did not fully meet the applied standards, and as such, DHCS has imposed a temporary standard on the MCP. The temporary standard is established through a Corrective Action Plan (CAP) and imposes conditions and mandates applicable to the ANC component deficiency. This is later described in **Section 6**. MCPs will continue to operate under the conditions of the temporary standard until all deficiencies specified under the CAP have been remediated and the CAP is

closed. A report that includes each MCP's CAP will be published on DHCS' website.

## **2.4. MCP Recertifications**

In addition to certifying all MCPs on an annual basis, DHCS can redetermine an individual MCP's network at any time when there is a change in assignment of an MCP's members or a significant change to the MCP's network that would affect the capacity, enrollment or operation of the MCP. A redetermination of a MCP network can result in recertifying the MCP's network outside of the ANC process.

On an ongoing basis, DHCS reviews and determines if a significant change has occurred as notifications of network changes are submitted by MCPs and received through DHCS or the Department of Managed Health Care (DMHC). DHCS must recertify the MCP's network when there is significant change that would affect the adequacy of capacity and services that is defined by DHCS.<sup>6</sup> The significant change may occur as a result of a termination, suspension or decertification of an MCP's network provider or subcontractor.

DHCS requires MCPs to submit documentation any time a network change occurs that includes, but is not limited to, the following conditions:

- MCP enters into a new contract with the State (DHCS)
- Enrollment of a new population
- Change in service benefits
- Change in geographic service areas covered by the MCP
- Change in the compositions of, or payments to, a network provider

If the significant change is due to occur within the ANC timeframe (105 days prior to the contract rating year), DHCS will include the recertification in the ANC Assurance of Compliance as part of the ANC process.

There are no recertifications being conducted at the time of this July 2019 ANC.

## **3. Annual Network Certification Components**

ANC evaluation of the MCP's networks consists of assessing the MCPs' compliance with contractual, State, and federal requirements which include the following network components: provider to member ratios, mandatory provider types, and time and distance standards. For each of these ANC components, the following subsections describe the requirements and approach used to confirm network adequacy.

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<sup>6</sup> Title 42 Code of Federal Regulations (C.F.R.) section 438.207(c)(3)

### 3.1. Contractual Provider to Member Ratios

In accordance with the MCP's contractual requirements and State law, MCPs must meet current Full Time Equivalent (FTE) provider to member ratios for PCPs of 1 PCP to every 2,000 members and Total Network Physicians of 1 physician to every 1,200 members. Non-Physician Medical Practitioners may be used to demonstrate a sufficient network of PCPs; however, non-physician medical practitioners will not be included in the assessment of an MCP's network for contractual provider to member ratios.

DHCS calculated the provider to member ratio using the total number of network providers contracted with the MCP divided by the projected enrollment for the following contract year. The projected enrollment is based on each reporting unit's monthly enrollment of the 18-month period prior to the contract year. The monthly enrollments are divided into four categories based on the utilization of the Seniors and Persons with Disabilities (SPD) population and the non-SPD population and age groups (0-17 and 18+). Enrollment for the following contract year was forecasted by combining each of the four projections to calculate a total projected enrollment per reporting unit. MCPs are required to cover a percentage of their projected enrollment as specified in their contract, which varies by MCP model type. The FTE provider count is based on the sum of FTE divided by 100 for all distinct providers at the primary MCP level. Each provider has a maximum FTE of 100% for each MCP.

### 3.2. Mental Health Provider to Member Ratios

#### ***Outpatient Mild to Moderate Mental Health Services***

MCPs cover the provision of non-specialty outpatient mental health service by utilizing State Plan approved mental health providers comprised of psychologists, licensed clinical social workers and licensed marriage and family therapists.

DHCS calculated the number of members that had received an outpatient mild to moderate mental health service through the use of procedure codes. Once the number of mental health users were established, a percentage of the total enrollment by adult and pediatric members was calculated for a statewide utilization rate.<sup>7</sup> DHCS then determined the number of minutes that a provider spent on members who received a service in order to establish a minutes per member percentage.

To calculate the required number of network providers, the procedure codes were aggregated on a minute basis and were based on a network provider's capacity to provide 60% of its time on direct patient care. This calculation indicates that a network provider can work 5,760 minutes a month. This figure was then divided by the minutes per member to establish the number of network providers needed to meet anticipated utilization.

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<sup>7</sup> DHCS used point in time data from August 2018, aligning with the methodology used by DHCS for the certification of Mental Health Plans providing SMHS.

For ANC purposes, DHCS projected the number of members who would receive a service by applying the percentage of the projected enrollment to the next ANC (July 2020), taking into account the MCP's current enrollment and contractual capacity requirements.

### ***Specialty Mental Health Services***

In California, Mental Health Plans (MHPs) are generally administered by the county. However, if an MCP provides Specialty Mental Health Services (SMHS) it is required to meet the provider to member ratios by which the MHPs are held. Kaiser Permanente (Kaiser) and Partnership Health Plan, through a subcontract with Kaiser, both provide SMHS to their members in Sacramento and Solano counties, respectively. Therefore, Kaiser's SMHS provider to member ratios are included in this Report.

DHCS has a consistent approach among delivery systems that established statewide provider to member ratios for outpatient SMHS and psychiatry services using data from its Performance Outcomes System and the numbers of FTE providers reported by the MHPs. In order to align with the SMHS delivery system, Kaiser is also required to meet these provider to member ratios in managed care.

DHCS calculated the required number of Kaiser's SMHS providers by determining the total mean number of minutes utilized by adult and pediatric Kaiser SMHS members. DHCS assumed a provider productivity rate of 60% based on minutes spent on billable SMHS to determine the total number of productive minutes per year for each of Kaiser's FTE SMHS providers. To determine the appropriate number of SMHS network providers Kaiser is required to have in its network, DHCS divided the total productive minutes per year by the total average minutes for adults and pediatrics.

DHCS determined anticipated enrollment and utilization based on Kaiser's enrollment data, Kaiser's SMHS utilization data estimates, and estimates of prevalence of Serious Emotional Disturbance (SED) in children/youth and Serious Mental Illness (SMI) in adults currently assigned to Kaiser. DHCS determined the counts of currently enrolled Kaiser members. DHCS applied to the enrollment counts the percent difference between Kaiser's actual utilization data for the previous 18 months and the estimated Kaiser SMHS utilization for the upcoming contract year. DHCS applied Kaiser's SED and SMI prevalence rates to their current enrollment.

DHCS compared each of Kaiser's provider to member ratios to the statewide provider to member ratios to confirm that Kaiser's current SMHS network is adequate.

### **3.2. Mandatory Provider Types**

Federal and State law require that MCPs ensure the inclusion of specific provider types in a MCP's service area within their network. These specific providers are referred to as "mandatory provider types." MCPs are required to have executed contracts with each mandatory provider type or provide justification to demonstrate good faith contracting efforts.



If an MCP does not have a mandatory provider type in its service area, MCPs must submit justification documenting their delivery structure and enrollment, attempts to contract, any documented quality of care concerns, and an explanation of why the mandatory provider type would not be appropriate for the setting or population served.

The mandatory provider types are listed below:<sup>8</sup>

- Certified Nurse Midwives<sup>9</sup>
- Licensed Midwives<sup>10</sup>
- Free-Standing Birthing Centers<sup>11</sup>
- Federally Qualified Health Centers<sup>12</sup>
- Rural Health Clinics<sup>13</sup>
- Indian Health Facilities<sup>14</sup>

DHCS requires MCPs to submit all network provider data in the monthly 274 file submission. Thereafter, DHCS assesses the MCP's submissions, and validates the documentation submitted on the network provider, ensuring that all MCPs have attempted to contract with each mandatory provider type in their service area and/or provided supporting documentation justifying why they were unable to contract with all mandatory provider types.

### 3.3. Time and Distance Standards

In order to approve MCPs for time and distance standards, DHCS reviews and verifies the MCPs' submission of their accessibility analysis data and geographic access maps based on county population density for the following provider types: pediatric and adult PCPs, pediatric and adult core specialists, OB/GYN PCP and specialist, pediatric and adult mental health providers, hospitals, and pharmacies. The geographic access maps and accessibility analysis indicates total distance and travel time between the providers and the member's residence. Additionally, DHCS assesses and ensures the entire service area has coverage for current and potential members and reviews for services areas that are located along contiguous county borders. If the MCP is unable to meet time and distance standards based upon the geographic accessibility data, they are required to submit an AAS request. DHCS reviews each MCP's submission of an AAS request for each network provider that is not within the standard. All AAS requests

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<sup>8</sup> See APL 19-002 details mandatory provider type requirements for the ANC and is available on the DHCS website at <https://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>

<sup>9</sup> Access requirements for freestanding birthing centers and the provision of midwifery services are detailed in APL 18-022 available on the DHCS website at <https://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>

<sup>10</sup> Ibid

<sup>11</sup> Ibid

<sup>12</sup> CMS State Health Official letter (SHO) #16-006.

<sup>13</sup> Ibid

<sup>14</sup> Title 22 of California Code of Regulations, Section 55120.



approved are published in a report on the DHCS Website. AAS requests are discussed in **Section 4.2**.

#### **4. Alternative Service Delivery Mechanisms**

DHCS assesses MCP network's inclusion of delivery mechanisms that are not subject to time and distance standards and/or are exceptions to the required time and distance standards set forth in State law.<sup>15</sup> Telehealth and mail-order pharmacy are appropriate mechanisms to provide members with services that are outside of traditional time and distance standards. Additionally, MCPs can request an AAS approval when the MCP is unable to contract with a network provider within the required time and distance standards. The following subsections discuss the alternative delivery mechanisms reviewed in the ANC.

##### **4.1. Telehealth and Mail-Order Pharmacy**

DHCS requires MCPs that utilize mail-order pharmacy to indicate the mail-order-pharmacy company and the service area of the mail-order pharmacy. In addition, MCPs can submit pharmacy AAS requests for any member that may want to opt out of mail-order pharmacy services or needs prescriptions that are unable to be processed through a mail-order service.

DHCS assesses and certifies the provider information provided by the MCPs to ensure that utilizing telehealth or mail-order pharmacy is appropriate. DHCS validates that the MCP has exhausted all other reasonable options to obtain in-person providers for telehealth providers to meet the applicable time and distance standard. For mail-order pharmacy, DHCS confirms that the MCP made reasonable attempts to contract with a pharmacy with a physical location. Additionally, DHCS evaluates the AAS requests to ensure the MCP also has the services available to the members in person or a physical location if needed to supplement the approved telehealth or mail order pharmacy AAS.

##### **4.2. Alternative Access Standard Requests**

MCPs that are unable to meet time and distance standards for assigned members are required to submit AAS requests on a reporting template to DHCS for approval. MCP AAS requests must be organized by zip code, county, and network provider type and include:

- Requested time and distance;
- Location of the closest contracted network provider;
- Number of members impacted;
- Number of members in the identified zip code;

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<sup>15</sup> Welfare and Institutions Code (WIC) section 14197(e)(1)(B)

- Reason if the number of members impacted and the number of members in the identified zip code are different;
- Whether the MCP has met the requirement in the past;
- Why the MCP is currently unable to meet the requirement;
- Whether the MCP has an approved alternative with any other entity;
- Whether the request is for a zip code recognized as a Health Professional Shortage Area (HPSA);<sup>16</sup>
- How the MCP is ensuring that the impacted members receive care;
- The strategy the MCP will use to ensure that the access to care standards are met;
- Description of MCP's contracting efforts; and
- The contracting alternatives to help address the insufficient number of network providers.

DHCS reviews the requests for AAS and determines each request by zip code and network provider type. DHCS also considers those providers that are beneficiary elected. For example, OB/GYN providers can either be a primary care provider for assigned members or a specialist in the network based upon the beneficiary choice and their need for services. Therefore, DHCS reviews requests regarding OB/GYN primary care if the MCP designates OB/GYN providers as PCPs.

DHCS-approved AAS requests are valid for one contract year and must be resubmitted to DHCS for approval annually. DHCS utilizes a sampling methodology and conducts validation on approved AAS requests. AAS validations would require the MCP to provide additional documentation regarding contracting efforts for a closer out-of-network provider.

### ***Alternative to Time and Distance Standards***

Some MCPs may be eligible to petition DHCS to consider an alternative to the time and distance standards.<sup>17</sup> This process allows for the MCP to justify its capability to deliver the appropriate level of care within its specialized delivery structure, thus eliminating the need for the MCP to submit additional data regarding the network for time and distance standards.

DHCS reviews each MCP's AAS request to determine that the requesting MCP has adequately described its delivery structure to exhibit a clinically integrated health care model/network, consisting of, but is not limited to either a:

- **Medical Home:** A team-based health care delivery model led by a health care team in a centralized facility to provide comprehensive and continuous medical care to patients with a goal to obtain maximal health outcomes.

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<sup>16</sup> Health Professional Shortage Areas (HPSAs) are designated by Health Resources and Services Administration (HRSA) as having shortages of health providers. See <https://bhwh.hrsa.gov/shortage-designation>.

<sup>17</sup> WIC section 14197(e)(1)(B)

- **Specialty Services for Specialty Population:** A limited but comprehensive network that renders services specific to the diagnoses of the members and ensures there is care coordination and support services across the continuum of care regardless of location.

This AAS to the time and distance standards does not preclude MCPs from meeting the other ANC components. DHCS reserves the right to revoke an approved AAS if concerns regarding quality of care are discovered through avenues, including but not limited to, grievances and appeals reporting and timely access survey results.

DHCS will post all approved alternative access standards on its website.<sup>18,19</sup>

### 4.3. Out of Network Access

Currently, if an MCP's network is unable to provide medically necessary covered services, the MCP must timely authorize and cover out-of-network providers and services, for as long as the MCP is unable to provide them. Additionally, MCPs are required to notify members of the right to see an out-of-network provider in the member handbook.

DHCS imposes temporary standards for an MCP to meet immediately and imposes a CAP for any network certification deficiencies. The temporary standard requiring authorization of out-of-network services allows the MCP to correct all deficiencies during the CAP process, while at the same time ensuring that Medi-Cal members are allowed to access out-of-network services within the timely access standards. MCPs may not deny access to out-of-network services on the basis of payment or rate disputes with a provider. The temporary standard to require out-of-network access remains in full effect until all network certification deficiencies have been corrected and DHCS approves closure of the CAP.

## 5. Significant State Initiatives

As part of the ANC submission, DHCS is required to conduct certification of a network when an MCP enters into a contract with the State<sup>20</sup> or when there are significant State initiatives that would affect the adequacy of capacity and services.<sup>21</sup> Based on these provisions, the following network certifications regarding State initiatives with an implementation date of July 1, 2019, are included in this July 2019 Compliance Assurance Report: Whole Child Model Phase 3 for CalOptima in Orange County and AIDS Healthcare Foundation (AHF) for becoming a full-scope MCP.

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<sup>18</sup> WIC section 14197(e)(3)

<sup>19</sup> 2018 AAS Report is available on the DHCS' website at <https://www.dhcs.ca.gov/formsandpubs/Pages/NetworkAdequacy.aspx>

<sup>20</sup> 42 C.F.R. section 438.207(c)(1)

<sup>21</sup> 42 C.F.R. section 438.207(c)(3)

### 5.1. Whole Child Model Phase 3

WIC section 14094.5 authorized DHCS to establish the Whole Child Model (WCM) program in designated County Organized Health System (COHS) or Regional Health Authority counties. WCM incorporated the California Children's Services (CCS) Program<sup>22</sup> into MCPs operating in WCM counties to perform administrative functions and provide comprehensive treatment of the whole child and care coordination in the areas of primary, specialty and behavioral health for CCS-eligible and non-CCS conditions.

Due to the complexities of the CCS Program and the various components of the WCM implementation, WCM was implemented in three phases. Phase 1 and Phase 2 were successfully implemented. On July 1, 2019, Phase 3 will be implemented in CalOptima in Orange County.

The following lists the phased implementation of MCPs and counties participating in WCM Phase 1 and Phase 2 and associated reports detailing the results have been notated:

- **Phase 1: Implemented July 1, 2018**
  - CenCal Health: San Luis Obispo and Santa Barbara
  - Central California Alliance: Merced, Monterey, and Santa Cruz
  - Health Plan of San Mateo: San Mateo
- **Phase 2: Implemented January 1, 2019**
  - Partnership Health Plan of California: Del Norte, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Shasta, Siskiyou, Solano, Sonoma, Trinity, and Yolo

#### ***Background on CalOptima***

Established in 1993, CalOptima is the largest COHS in California to provide full scope Medi-Cal services to approximately 770,000 members in Orange County. CalOptima operates in a delegated structure, in which all members either select, or are assigned to, a subcontracted network provider. CalOptima currently has 13 subcontractors or "health networks" that were approved to participate in WCM:

- CalOptima Community Network
- Children's Hospital Orange County
- Kaiser
- Monarch Family enrollment
- Arta Western
- AltaMed Health
- United Care Medical Group

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<sup>22</sup> Children and youth under 21 years of age who meet the eligibility requirements of section 123805 of the Health and Safety Code.

- Family Choice
- Noble Mid-OC
- Prospect Medical Group
- Talbert Medical Group
- AMVI Care
- Regal Medical Group

### ***WCM Network Assessment***

Per WIC section 14094.7 each MCP participating in the WCM program is required to demonstrate an adequate network that includes:

- Primary care;
- Specialists and subspecialties;
- Professional, allied, and medical supportive personnel;
- Licensed acute care hospitals;
- Special Care Centers (SCCs);
- Home health agencies; and
- Durable and customizable medical equipment providers (DME).

### ***Approach***

CalOptima submitted documentation to demonstrate compliance with both WIC section 14094.10 through 14907.17 and DHCS network requirements for the WCM program. The WCM Network Certification Template required submissions that included CCS-paneled providers, facility type, and geographic location. CalOptima provided additional information documenting contracting inquiries and the outcome of contracting efforts for each provider.

Network certification requirements extended to CalOptima's subcontracted networks. Therefore, CalOptima was required to submit additional deliverables regarding the operational processes for each subcontractor's network to ensure CCS-eligible members can request and receive medically necessary services related to their CCS-condition from all CCS-paneled providers within CalOptima's overall network, regardless of the network to which a CCS-eligible member is assigned.

DHCS validated a sample from CalOptima's CCS-paneled network to ensure there was an executed contract between the provider and CalOptima. DHCS ensured that each provider listed as being contracted with CalOptima had an active and executed contract.

### ***WCM Assessment Methodology***

CCS is currently a fee-for-service benefit, in the vast majority of counties, which is provided through a statewide network; therefore, CalOptima was required to contract with CCS-paneled providers statewide. In order to ensure adequate coverage, all WCM MCPs were required to meet provider overlap thresholds with CCS-paneled providers at in-county, regional, or statewide levels. See **Exhibit B** for the WCM assessment methodology.

### ***WCM Network Certification Components***

WCM components include assessing the network which includes a core set of physician specialists and subspecialists, CCS-Approved Hospitals, and Special Care Centers. CalOptima's network was assessed to verify the inclusion of these components. The following details the physician core specialists included, CCS- Approved Hospitals criteria and included special care centers.

#### ***Physician Core Specialties***

The core set of specialists and subspecialists is based on CCS-paneled providers with a focus on CCS qualifying conditions and is consistent with the pediatric core specialist list developed as part of the ANC standards. The core CCS-paneled specialists and subspecialists include the following:

- Allergy and Immunology
- Cardiology
- Clinical Genetics
- Critical Care Medicine/Intensivist
- Dermatology
- Developmental and Behavioral Medicine
- Endocrinology
- Gastroenterology
- Hematology-Oncology
- Infectious Disease
- Nephrology
- Neurology
- Neurological Surgery
- Ophthalmology
- Oral and Maxillofacial Surgery
- Orthopedics
- Otolaryngology
- Physical Medicine and Rehabilitation
- Plastic Surgery
- Pulmonology
- Rheumatology
- Surgery
- Transplant Hepatology
- Urology

#### ***CCS-Approved Hospitals***

In order to be a CCS-approved hospital, the hospital must apply to DHCS to treat CCS conditions. The hospital must demonstrate they have all the required specialists/subspecialists to treat the CCS conditions for which they are applying to treat. CCS-approved hospitals included in the WCM network certification include the following:

- **Tertiary:** Comprehensive, multidisciplinary, regionalized pediatric care for children from birth to 21 years of age. Tertiary hospitals provide a full range of medical and surgical care for severely ill children.
- **Pediatric Community:** Community based hospital with licensed pediatric beds that provides services for children from birth to 21 years of age. The length of stay shall not exceed 21 days.

### *Special Care Centers*

In order to be a SCC, the SCC must apply to DHCS to treat CCS conditions. The SCC must demonstrate they have all the required specialists/subspecialists to treat the CCS conditions for which they are applying to treat. CCS-approved SCCs included in the ANC certification include the following:

- Bone Marrow Transplant Centers
- Cardiac Center
- Cochlear Implant Centers
- Communication Disorder Centers
- Craniofacial Centers
- Cystic Fibrosis and Pulmonary Disease Centers
- Extracorporeal Membrane Oxygenation (ECMO) Centers
- Gastroenterology and Nutrition Centers
- Hematology/Oncology Centers
- Hemophilia Centers
- High Risk Infant Follow-up
- Infectious Disease and Immunologic Disorders Centers
- Metabolic and Endocrine Centers
- Neonatal Intensive Care Unit (NICU)
- Pediatric Intensive Care Unit
- Prosthetics and Orthotics Centers
- Rehabilitation Centers
- Renal Dialysis and Transplant Centers
- Selective Posterior Rhizotomy Centers
- Sickle Cell Disease Centers
- Spinal Bifida Centers

Each MCP was required to meet the overlap requirements for SCCs within the network.

### ***Delegated Network Requirements***

In addition, to CalOptima's overall network being assessed, each delegated network was required to meet the following network certification components:

- 20 Core Specialists<sup>23</sup>:
- Allergy and Immunology
- Cardiology

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<sup>23</sup> CalOptima is required to include the four rare specialists in their primary network: Pediatric Dermatology, Pediatric Developmental and Behavioral Medicine, Oral and Maxillofacial Surgery, and Transplant Hepatology



- Clinical Genetics
- Critical Care Medicine/Intensivist
- Endocrinology
- Gastroenterology
- Hematology-Oncology
- Infectious Disease
- Nephrology
- Neurology
- Neurological Surgery
- NICU SCC
- Ophthalmology
- Orthopedics
- Otolaryngology
- Physical Medicine and Rehabilitation
- Plastic Surgery
- Pulmonology
- Rheumatology
- Surgery
- Urology
- 1 Pediatric Community Hospital
- 1 Tertiary Hospital

The delegated network was also required to meet the required overlap threshold in the WCM assessment methodology.

### ***Continuity of Care***

The WCM Program requires that MCPs provide for the completion of covered services from a non-contracted treating provider for specified conditions up to 12 months if the member has an existing relationship with the provider and has seen the out-of-network primary care provider or specialist at least once during the 12 months prior to the transition. In the WCM Program, continuity of care is also required for DME and must be extended beyond the 12 months for DME that is currently under warranty by the manufacturer and is deemed medically necessary.

### ***Transitional Monitoring***

DHCS will monitor and provide oversight during and following the WCM transition, including CalOptima's subcontractor networks. Transitional monitoring includes regular collection and analysis of MCP data and will be specific to communication of member eligibility information and coordination of services across the delivery systems. The WCM transitional reporting template is collected monthly for the first six months following the transition and then quarterly thereafter.

DHCS will review various monitoring indicators to determine MCP compliance with network adequacy standards and assess if there are access to care concerns.

DHCS will also conduct a WCM Program Evaluation to compare CCS services in WCM counties before and after implementation. DHCS will evaluate whether the inclusion of CCS services in a managed care delivery system improves access to care, quality of care, and the patient experience. The evaluation will be conducted by an external entity who will produce a final evaluation report for public distribution. Results for WCM Phase 3 are in **Exhibit C**.

## **5.2. AIDS Healthcare Foundation**

AHF is the nation's largest Human Immunodeficiency Virus (HIV) health care provider and advocate for people living with HIV and Acquired Immune Deficiency Syndrome (AIDS). AHF is a Medi-Cal primary care and case management (PCCM) managed care plan for Medi-Cal recipients.

AHF will expand its scope of services to encompass full-scope benefits when serving its current and future members. AHF serves only Medi-Cal members who meet the following criteria:

- Have a prior AIDS diagnosis on their medical record;
- Be a Medi-Cal member with no share of cost;
- Are at least 21 years of age; and
- Live in Los Angeles County.

Upon implementation, AHF shall maintain a network that is adequate to provide required covered services and the full scope of benefits to members in the service area. Currently AHF serves approximately 1,000 members in Los Angeles County. Additionally, between January 2014 and September 2018, AHF's outpatient visits averaged 1,300 members per month. Based on its enrollment criteria, both AHF and DHCS do not anticipate considerable variation from the current 1,000 member enrollment. However, if AHF has a growth in enrollment, it will increase the capacity of the network as necessary.

### **Network Certification and Readiness Requirements**

AHF was required to submit both Network Readiness and Certification documentation as it entered into a contract with DHCS. AHF was required to demonstrate it will have an adequate network and completed readiness activities to ensure it would be able to provide the full scope of benefits to its members by the implementation date of July 1, 2019. Major activities completed by DHCS included:

- Network deliverable submission review;
- Projected Medi-Cal Enrollment and Utilization Analysis;
- Network evaluation; and
- Facility site reviews.

AHF is currently an MCP with limited scope and is assessed through DHCS' ANC for their current network. Due to its request to be a full-scope MCP, AHF submitted ANC documentation, which included time and distance standards, provider capacity and

ratios, network composition, mandatory provider types, behavioral health treatment services, aggregate provider counts of the total PCPs, and total network physicians taking FTE into account for Los Angeles County. In order to meet network certification requirements, AHF needed to demonstrate that they had a sufficient network providers to serve its members and meet service area needs with approved geographic distribution of PCPs and specialists.

DHCS evaluated the network of AHF to ensure sufficient access to PCPs, specialty care providers and other contractually required network providers. DHCS calculated the provider to member ratio using the total number of network providers contracted with the MCP divided by the projected enrollment for the next contract year. DHCS validated a sample of AHF's network to confirm there is an executed contract between AHF and its contracted network providers.

The network providers were categorized into one of seven groupings: PCPs, Physician Extenders, Core Specialists, OB/GYNs, Mental Health and Substance Use Disorders, Hospital and Pharmacy, Ancillary, and Long-Term Services and Supports. DHCS then used the network provider groupings and enrollment data to calculate a one-year average provider/member ratio for PCPs and total physicians. DHCS applied AHF's enrollment cap of 1,000 members to the provider-member ratios to determine the minimum number of providers needed to adequately serve members. The numbers were compared to AHF's contracted network provider list to ensure the network was adequate.

AHF adequately described its delivery structure to exhibit a clinically integrated health care model/network consisting of specialty services for a specialty population. AHF is a limited but comprehensive network that renders services specific to the HIV diagnoses of the members and ensures there is care coordination and support services across the continuum of care regardless of location.

DHCS has completed final approvals of all network deliverable submissions, preceding the network certification in Los Angeles County, ensuring AHF meets contractual, state and federal requirements to operate as a full-risk MCP. ANC results for AHF are in **Exhibit A**.

## **6. Compliance Mechanisms**

MCPs that are unable to rectify the preliminary findings for the ANC components in **Exhibit A** are subject to an immediate CAP and sanctions. MCPs under a CAP are granted a Pass with Conditions designation on the ANC. DHCS will impose temporary standards and reporting requirements for MCPs under a network certification CAP, which include:

- Authorizing of out-of-network services to medically necessary network providers within timely access and applicable time and distance standards regardless of associated transportation costs or provider costs;
- Providing monthly status updates that demonstrate action steps the MCP will undertake to remediate the deficiency(ies), including submission of required documentation; and
- Submitting training materials and call scripts to ensure that all member services staff, network providers, and subcontractors who disseminate information to members, schedule appointments, and process authorization requests are aware of the requirement to approve out-of-network access as a temporary standard until the MCP's CAP is closed.

MCPs will have up to six months to resolve all deficiencies. MCPs will be required to adhere to the temporary standards and reporting requirements until the CAP is closed. If the MCP fails to comply with CAP requirements, DHCS may initiate additional corrective action measures, including but not limited to, sanctions.

## **7. Continued Network Improvement Efforts**

DHCS conducts a Quarterly Monitoring (QM) reporting process with all MCPs. The QM process ensures that members have access to quality care, MCP performance in the delivery of care is monitored and in compliance with regulatory standards, and the improvement of monthly 274 file submission data quality.

Through the QM process, DHCS works with MCPs to review and monitor their networks, which looks at FTE provider to member ratios, mandatory provider types, and work efforts to further define provider sufficiency in terms of ratios for core specialists. DHCS conducts a quartile analysis to identify MCPs targeted for improvement.

Additionally, DHCS provides MCPs with quarterly results from the EQRO's annual Timely Access Survey to determine compliance of MCPs, pursuant to State and federal requirements for timely access appointment standards. The Timely Access Survey also captures network provider responses regarding acceptance of new patients and language accessibility. The network provider categories surveyed for timely access are:

- PCPs,
- Specialists,
- Non-physician mental health providers,
- OB/GYN, and
- Ancillary providers.

The EQRO provides additional data regarding differences between timeliness results for adult and pediatric appointment times, as well as evaluates the quality of DHCS' network provider data.

Further, DHCS reviews findings regarding data quality. MCPs are required to verify information they submit in the monthly 274 file submission, as part of a continuous data quality improvement process. This quarterly monitoring process helps to continue to ensure the accuracy of the ANC, as the ANC utilizes the data submitted by MCPs in the monthly 274 file submission when assessing the MCP's network.

**EXHIBIT A**  
**MCP-Specific Findings**

<b>MCP Name</b>	<b>Reporting Unit</b>
<b>Aetna Better Health</b>	Sacramento County
<b>Aetna Better Health</b>	San Diego County
<b>AIDS Healthcare Foundation</b>	Los Angeles County
<b>Alameda Alliance for Health</b>	Alameda County
<b>Anthem Blue Cross Partnership Plan</b>	Alameda County
<b>Anthem Blue Cross Partnership Plan</b>	Contra Costa County
<b>Anthem Blue Cross Partnership Plan</b>	Fresno County
<b>Anthem Blue Cross Partnership Plan</b>	Kings County
<b>Anthem Blue Cross Partnership Plan</b>	Madera County
<b>Anthem Blue Cross Partnership Plan</b>	<b>Region 1:</b> Butte, Colusa, Glenn, Plumas, Sierra, Sutter and Tehama Counties
<b>Anthem Blue Cross Partnership Plan</b>	<b>Region 2:</b> Alpine, Amador, Calaveras, El Dorado, Inyo, Mariposa, Mono, Nevada, Placer, Tuolumne and Yuba Counties
<b>Anthem Blue Cross Partnership Plan</b>	Sacramento County
<b>Anthem Blue Cross Partnership Plan</b>	San Benito County
<b>Anthem Blue Cross Partnership Plan</b>	San Francisco County
<b>Anthem Blue Cross Partnership Plan</b>	Santa Clara County
<b>Anthem Blue Cross Partnership Plan</b>	Tulare County
<b>Blue Shield of CA Promise Health Plan</b>	San Diego County
<b>CalOptima</b>	Orange County
<b>CalViva</b>	Fresno County
<b>CalViva</b>	Kings County
<b>CalViva</b>	Madera County
<b>California Health &amp; Wellness Plan</b>	Imperial County
<b>California Health &amp; Wellness Plan</b>	<b>Region 1:</b> Butte, Colusa, Glenn, Plumas, Sierra, Sutter and Tehama Counties
<b>California Health &amp; Wellness Plan</b>	<b>Region 2:</b> Alpine, Amador, Calaveras, El Dorado, Inyo, Mariposa, Mono, Nevada, Placer, Tuolumne and Yuba Counties
<b>CenCal Health</b>	San Luis Obispo County
<b>CenCal Health</b>	Santa Barbara County
<b>Central California Alliance for Health</b>	Merced County
<b>Central California Alliance for Health</b>	Monterey/Santa Cruz Counties
<b>Community Health Group Partnership Plan</b>	San Diego County
<b>Contra Costa Health Plan</b>	Contra Costa County
<b>Gold Coast Health Plan</b>	Ventura County
<b>Health Net Community Solutions, Inc.</b>	Kern County
<b>Health Net Community Solutions, Inc.</b>	Los Angeles County
<b>Health Net Community Solutions, Inc.</b>	Sacramento County
<b>Health Net Community Solutions, Inc.</b>	San Diego County

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<b>MCP Name</b>	<b>Reporting Unit</b>
Health Net Community Solutions, Inc.	San Joaquin County
Health Net Community Solutions, Inc.	Stanislaus county
Health Net Community Solutions, Inc.	Tulare County
Health Plan of San Joaquin	San Joaquin County
Health Plan of San Joaquin	Stanislaus County
Health Plan of San Mateo	San Mateo County
Inland Empire Health Plan	Riverside/San Bernardino Counties
Kaiser NorCal (KP Cal LLC)	<b>KP North:</b> Amador, El dorado, Placer and Sacramento Counties
Kaiser SoCal (KP Cal LLC)	San Diego County
Kern Family Health Care	Kern County
LA Care Health Plan	Los Angeles County
Molina Healthcare of California Partner Plan, Inc.	Imperial County
Molina Healthcare of California Partner Plan, Inc.	Riverside/San Bernardino Counties
Molina Healthcare of California Partner Plan, Inc.	Sacramento County
Molina Healthcare of California Partner Plan, Inc.	San Diego County
Partnership Health Plan of California	<b>Northeast:</b> Lassen, Modoc, Shasta, Siskiyou and Trinity Counties
Partnership Health Plan of California	<b>Northwest:</b> Del Norte and Humboldt Counties
Partnership Health Plan of California	<b>Southeast:</b> Napa, Solano, Yolo Counties
Partnership Health Plan of California	<b>Southwest:</b> Lake, Marin, Mendocino, and Sonoma Counties
Rady Children's Hospital	San Diego County
San Francisco Health Plan	San Francisco County
Santa Clara Family Health Plan	Santa Clara County
United Health Care	San Diego County



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MCP Name	Reporting Unit	Overall Result
<b>Aetna Better Health</b>	<b>Sacramento County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Aetna Better Health</b>	<b>San Diego County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
AIDS Healthcare Foundation	Los Angeles County	Pass

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass <sup>1</sup>
PCPs	Pediatric	N/A
OB/GYN(Primary Care)	N/A	AAS Pass <sup>1</sup>
OB/GYN (Specialty Care)	N/A	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Adult	AAS Pass <sup>1</sup>
Dermatology	Adult	AAS Pass <sup>1</sup>
Endocrinology	Adult	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Adult	AAS Pass <sup>1</sup>
Gastroenterology	Adult	AAS Pass <sup>1</sup>
General Surgery	Adult	AAS Pass <sup>1</sup>
Hematology	Adult	AAS Pass <sup>1</sup>
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass <sup>1</sup>
Nephrology	Adult	AAS Pass <sup>1</sup>
Neurology	Adult	AAS Pass <sup>1</sup>
Oncology	Adult	AAS Pass <sup>1</sup>
Ophthalmology	Adult	AAS Pass <sup>1</sup>
Orthopedic Surgery	Adult	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Adult	AAS Pass <sup>1</sup>
Psychiatry	Adult	AAS Pass <sup>1</sup>
Pulmonology	Adult	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Pediatric	N/A
Dermatology	Pediatric	N/A
Endocrinology	Pediatric	N/A
ENT/ Otolaryngology	Pediatric	N/A
Gastroenterology	Pediatric	N/A
General Surgery	Pediatric	N/A
Hematology	Pediatric	N/A
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	N/A
Nephrology	Pediatric	N/A
Neurology	Pediatric	N/A
Oncology	Pediatric	N/A
Ophthalmology	Pediatric	N/A
Orthopedic Surgery	Pediatric	N/A
Physical Medicine and Rehabilitation	Pediatric	N/A
Psychiatry	Pediatric	N/A

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	N/A
Mental Health Outpatient Services	Adult	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Pediatric	N/A
Hospitals	N/A	AAS Pass <sup>1</sup>
Pharmacies	N/A	AAS Pass <sup>1</sup>

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	
Alternative Access Standards Requests	AAS Pass <sup>1</sup>

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

<sup>1</sup> AAS pass - MCP alternative delivery system per WIC 14197

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Alameda Alliance for Health	Alameda County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Alameda County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Contra Costa County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Fresno County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Kings County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Madera County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 1: Butte County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 1: Colusa County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 1: Glenn County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 1: Plumas County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 1: Sierra County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 1: Sutter County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 1: Tehama County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 2: Alpine County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 2: Amador County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 2: Calaveras County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 2: El Dorado County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 2: Inyo County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass with Conditions
Oncology	Adult	AAS Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	AAS Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 2: Mariposa County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 2: Mono County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 2: Nevada County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 2: Placer County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 2: Tuolumne County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Region 2: Yuba County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Sacramento County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Noncompliant (Data)

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>San Benito County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>San Francisco County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Santa Clara County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Anthem Blue Cross</b>	<b>Tulare County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Blue Shield of CA Promise Health Plan</b>	<b>San Diego County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass with Conditions
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
CalOptima	Orange County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>CalViva Health</b>	<b>Fresno County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>CalViva Health</b>	<b>Kings County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>CalViva Health</b>	<b>Madera County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Imperial County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Butte County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Colusa County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	AAS Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Glenn County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	AAS Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Plumas County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Sierra County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Sutter County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Tehama County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Alpine County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Amador County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>California Health and Wellness Plan</b>	<b>Region 2: Calaveras County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>California Health and Wellness Plan</b>	<b>Region 2: El Dorado County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Inyo County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass with Conditions
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Mariposa County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	AAS Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Mono County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Nevada County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Placer County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Tuolumne County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Yuba County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>CenCal Health</b>	<b>San Luis Obispo County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>CenCal Health</b>	<b>Santa Barbara County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Central California Alliance for Health</b>	<b>Merced County</b>	<b>Pass</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Central California Alliance for Health</b>	<b>Monterey County</b>	<b>Pass</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Central California Alliance for Health</b>	<b>Santa Cruz County</b>	<b>Pass</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Community Health Group Partnership Plan</b>	<b>San Diego County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Contra Costa Health Plan	Contra Costa County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Gold Coast Health Plan	Ventura County	Pass

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Health Net Community Solutions, Inc.</b>	<b>Kern County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Health Net Community Solutions, Inc.</b>	<b>Los Angeles County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass with Conditions
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Health Net Community Solutions, Inc.</b>	<b>Sacramento County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Health Net Community Solutions, Inc.</b>	<b>San Diego County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass with Conditions
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Health Net Community Solutions, Inc.</b>	<b>San Joaquin County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Health Net Community Solutions, Inc.</b>	<b>Stanislaus County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Health Net Community Solutions, Inc.</b>	<b>Tulare County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Plan of San Joaquin	San Joaquin County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Plan of San Joaquin	Stanislaus County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Plan of San Mateo	San Mateo County	Pass

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Inland Empire Health Plan	Riverside County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Inland Empire Health Plan	San Bernardino County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Kaiser NorCal (KP Cal LLC)	Amador County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass <sup>1</sup>
PCPs	Pediatric	AAS Pass <sup>1</sup>
OB/GYN(Primary Care)	N/A	AAS Pass <sup>1</sup>
OB/GYN (Specialty Care)	N/A	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Adult	AAS Pass <sup>1</sup>
Dermatology	Adult	AAS Pass <sup>1</sup>
Endocrinology	Adult	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Adult	AAS Pass <sup>1</sup>
Gastroenterology	Adult	AAS Pass <sup>1</sup>
General Surgery	Adult	AAS Pass <sup>1</sup>
Hematology	Adult	AAS Pass <sup>1</sup>
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass <sup>1</sup>
Nephrology	Adult	AAS Pass <sup>1</sup>
Neurology	Adult	AAS Pass <sup>1</sup>
Oncology	Adult	AAS Pass <sup>1</sup>
Ophthalmology	Adult	AAS Pass <sup>1</sup>
Orthopedic Surgery	Adult	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Adult	AAS Pass <sup>1</sup>
Psychiatry	Adult	AAS Pass <sup>1</sup>
Pulmonology	Adult	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass <sup>1</sup>
Dermatology	Pediatric	AAS Pass <sup>1</sup>
Endocrinology	Pediatric	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Pediatric	AAS Pass <sup>1</sup>
Gastroenterology	Pediatric	AAS Pass <sup>1</sup>
General Surgery	Pediatric	AAS Pass <sup>1</sup>
Hematology	Pediatric	AAS Pass <sup>1</sup>
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass <sup>1</sup>
Nephrology	Pediatric	AAS Pass <sup>1</sup>
Neurology	Pediatric	AAS Pass <sup>1</sup>
Oncology	Pediatric	AAS Pass <sup>1</sup>
Ophthalmology	Pediatric	AAS Pass <sup>1</sup>
Orthopedic Surgery	Pediatric	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Pediatric	AAS Pass <sup>1</sup>
Psychiatry	Pediatric	AAS Pass <sup>1</sup>

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Adult	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Pediatric	AAS Pass <sup>1</sup>
Hospitals	N/A	AAS Pass <sup>1</sup>
Pharmacies	N/A	AAS Pass <sup>1</sup>

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass <sup>1</sup>

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

<sup>1</sup> AAS pass - MCP alternative delivery system per WIC 14197

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Kaiser NorCal (KP Cal LLC)	El Dorado County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass <sup>1</sup>
PCPs	Pediatric	AAS Pass <sup>1</sup>
OB/GYN(Primary Care)	N/A	AAS Pass <sup>1</sup>
OB/GYN (Specialty Care)	N/A	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Adult	AAS Pass <sup>1</sup>
Dermatology	Adult	AAS Pass <sup>1</sup>
Endocrinology	Adult	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Adult	AAS Pass <sup>1</sup>
Gastroenterology	Adult	AAS Pass <sup>1</sup>
General Surgery	Adult	AAS Pass <sup>1</sup>
Hematology	Adult	AAS Pass <sup>1</sup>
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass <sup>1</sup>
Nephrology	Adult	AAS Pass <sup>1</sup>
Neurology	Adult	AAS Pass <sup>1</sup>
Oncology	Adult	AAS Pass <sup>1</sup>
Ophthalmology	Adult	AAS Pass <sup>1</sup>
Orthopedic Surgery	Adult	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Adult	AAS Pass <sup>1</sup>
Psychiatry	Adult	AAS Pass <sup>1</sup>
Pulmonology	Adult	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass <sup>1</sup>
Dermatology	Pediatric	AAS Pass <sup>1</sup>
Endocrinology	Pediatric	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Pediatric	AAS Pass <sup>1</sup>
Gastroenterology	Pediatric	AAS Pass <sup>1</sup>
General Surgery	Pediatric	AAS Pass <sup>1</sup>
Hematology	Pediatric	AAS Pass <sup>1</sup>
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass <sup>1</sup>
Nephrology	Pediatric	AAS Pass <sup>1</sup>
Neurology	Pediatric	AAS Pass <sup>1</sup>
Oncology	Pediatric	AAS Pass <sup>1</sup>
Ophthalmology	Pediatric	AAS Pass <sup>1</sup>
Orthopedic Surgery	Pediatric	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Pediatric	AAS Pass <sup>1</sup>
Psychiatry	Pediatric	AAS Pass <sup>1</sup>

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Adult	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Pediatric	AAS Pass <sup>1</sup>
Hospitals	N/A	AAS Pass <sup>1</sup>
Pharmacies	N/A	AAS Pass <sup>1</sup>

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass <sup>1</sup>

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

<sup>1</sup> AAS pass - MCP alternative delivery system per WIC 14197

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Kaiser NorCal (KP Cal LLC)	Placer County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass <sup>1</sup>
PCPs	Pediatric	AAS Pass <sup>1</sup>
OB/GYN(Primary Care)	N/A	AAS Pass <sup>1</sup>
OB/GYN (Specialty Care)	N/A	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Adult	AAS Pass <sup>1</sup>
Dermatology	Adult	AAS Pass <sup>1</sup>
Endocrinology	Adult	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Adult	AAS Pass <sup>1</sup>
Gastroenterology	Adult	AAS Pass <sup>1</sup>
General Surgery	Adult	AAS Pass <sup>1</sup>
Hematology	Adult	AAS Pass <sup>1</sup>
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass <sup>1</sup>
Nephrology	Adult	AAS Pass <sup>1</sup>
Neurology	Adult	AAS Pass <sup>1</sup>
Oncology	Adult	AAS Pass <sup>1</sup>
Ophthalmology	Adult	AAS Pass <sup>1</sup>
Orthopedic Surgery	Adult	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Adult	AAS Pass <sup>1</sup>
Psychiatry	Adult	AAS Pass <sup>1</sup>
Pulmonology	Adult	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass <sup>1</sup>
Dermatology	Pediatric	AAS Pass <sup>1</sup>
Endocrinology	Pediatric	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Pediatric	AAS Pass <sup>1</sup>
Gastroenterology	Pediatric	AAS Pass <sup>1</sup>
General Surgery	Pediatric	AAS Pass <sup>1</sup>
Hematology	Pediatric	AAS Pass <sup>1</sup>
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass <sup>1</sup>
Nephrology	Pediatric	AAS Pass <sup>1</sup>
Neurology	Pediatric	AAS Pass <sup>1</sup>
Oncology	Pediatric	AAS Pass <sup>1</sup>
Ophthalmology	Pediatric	AAS Pass <sup>1</sup>
Orthopedic Surgery	Pediatric	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Pediatric	AAS Pass <sup>1</sup>
Psychiatry	Pediatric	AAS Pass <sup>1</sup>

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Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Adult	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Pediatric	AAS Pass <sup>1</sup>
Hospitals	N/A	AAS Pass <sup>1</sup>
Pharmacies	N/A	AAS Pass <sup>1</sup>

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass <sup>1</sup>

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

<sup>1</sup> AAS pass - MCP alternative delivery system per WIC 14197



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MCP Name	Reporting Unit	Overall Result
Kaiser NorCal (KP Cal LLC)	Sacramento County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Specialty Mental Health Services (SMHS) Provider to Member Ratios	Adult/Pediatric	Results
Psychiatry SMHS	Adult	Pass with Conditions
Psychiatry SMHS	Pediatric	Pass
Outpatient SMHS	Adult	Pass
Outpatient SMHS	Pediatric	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass <sup>1</sup>
PCPs	Pediatric	AAS Pass <sup>1</sup>
OB/GYN(Primary Care)	N/A	AAS Pass <sup>1</sup>
OB/GYN (Specialty Care)	N/A	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Adult	AAS Pass <sup>1</sup>
Dermatology	Adult	AAS Pass <sup>1</sup>
Endocrinology	Adult	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Adult	AAS Pass <sup>1</sup>
Gastroenterology	Adult	AAS Pass <sup>1</sup>
General Surgery	Adult	AAS Pass <sup>1</sup>
Hematology	Adult	AAS Pass <sup>1</sup>
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass <sup>1</sup>
Nephrology	Adult	AAS Pass <sup>1</sup>
Neurology	Adult	AAS Pass <sup>1</sup>
Oncology	Adult	AAS Pass <sup>1</sup>
Ophthalmology	Adult	AAS Pass <sup>1</sup>
Orthopedic Surgery	Adult	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Adult	AAS Pass <sup>1</sup>
Psychiatry	Adult	AAS Pass <sup>1</sup>
Pulmonology	Adult	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass <sup>1</sup>
Dermatology	Pediatric	AAS Pass <sup>1</sup>
Endocrinology	Pediatric	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Pediatric	AAS Pass <sup>1</sup>
Gastroenterology	Pediatric	AAS Pass <sup>1</sup>
General Surgery	Pediatric	AAS Pass <sup>1</sup>
Hematology	Pediatric	AAS Pass <sup>1</sup>

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Time and Distance Provider Types	Adult/Pediatric	Results
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass <sup>1</sup>
Nephrology	Pediatric	AAS Pass <sup>1</sup>
Neurology	Pediatric	AAS Pass <sup>1</sup>
Oncology	Pediatric	AAS Pass <sup>1</sup>
Ophthalmology	Pediatric	AAS Pass <sup>1</sup>
Orthopedic Surgery	Pediatric	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Pediatric	AAS Pass <sup>1</sup>
Psychiatry	Pediatric	AAS Pass <sup>1</sup>
Pulmonology	Pediatric	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Adult	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Pediatric	AAS Pass <sup>1</sup>
Hospitals	N/A	AAS Pass <sup>1</sup>
Pharmacies	N/A	AAS Pass <sup>1</sup>

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass <sup>1</sup>

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

<sup>1</sup> AAS pass - MCP alternative delivery system per WIC 14197

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Kaiser SoCal (KP Cal LLC)	San Diego County	Pass

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass <sup>1</sup>
PCPs	Pediatric	AAS Pass <sup>1</sup>
OB/GYN(Primary Care)	N/A	AAS Pass <sup>1</sup>
OB/GYN (Specialty Care)	N/A	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Adult	AAS Pass <sup>1</sup>
Dermatology	Adult	AAS Pass <sup>1</sup>
Endocrinology	Adult	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Adult	AAS Pass <sup>1</sup>
Gastroenterology	Adult	AAS Pass <sup>1</sup>
General Surgery	Adult	AAS Pass <sup>1</sup>
Hematology	Adult	AAS Pass <sup>1</sup>
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass <sup>1</sup>
Nephrology	Adult	AAS Pass <sup>1</sup>
Neurology	Adult	AAS Pass <sup>1</sup>
Oncology	Adult	AAS Pass <sup>1</sup>
Ophthalmology	Adult	AAS Pass <sup>1</sup>
Orthopedic Surgery	Adult	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Adult	AAS Pass <sup>1</sup>
Psychiatry	Adult	AAS Pass <sup>1</sup>
Pulmonology	Adult	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass <sup>1</sup>
Dermatology	Pediatric	AAS Pass <sup>1</sup>
Endocrinology	Pediatric	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Pediatric	AAS Pass <sup>1</sup>
Gastroenterology	Pediatric	AAS Pass <sup>1</sup>
General Surgery	Pediatric	AAS Pass <sup>1</sup>
Hematology	Pediatric	AAS Pass <sup>1</sup>
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass <sup>1</sup>
Nephrology	Pediatric	AAS Pass <sup>1</sup>
Neurology	Pediatric	AAS Pass <sup>1</sup>
Oncology	Pediatric	AAS Pass <sup>1</sup>
Ophthalmology	Pediatric	AAS Pass <sup>1</sup>
Orthopedic Surgery	Pediatric	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Pediatric	AAS Pass <sup>1</sup>
Psychiatry	Pediatric	AAS Pass <sup>1</sup>

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Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Adult	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Pediatric	AAS Pass <sup>1</sup>
Hospitals	N/A	AAS Pass <sup>1</sup>
Pharmacies	N/A	AAS Pass <sup>1</sup>

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass <sup>1</sup>

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

<sup>1</sup> AAS pass - MCP alternative delivery system per WIC 14197

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Kern Family Health Care	Kern County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
LA Care Health Plan	Los Angeles County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass with Conditions

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Molina Healthcare of California Partner Plan, Inc.</b>	<b>Imperial County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	AAS Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Molina Healthcare of California Partner Plan, Inc.</b>	<b>Riverside County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

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Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Molina Healthcare of California Partner Plan, Inc.</b>	<b>San Bernardino County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

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Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Molina Healthcare of California Partner Plan, Inc.</b>	<b>Sacramento County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions

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Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Molina Healthcare of California Partner Plan, Inc.</b>	<b>San Diego County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

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Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Partnership Health Plan of California</b>	<b>Northeast: Lassen County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northeast: Modoc County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	AAS Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northeast: Shasta County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

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JULY 2019 ASSURANCE OF COMPLIANCE REPORT

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Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northeast: Siskiyou County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northeast: Trinity County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	AAS Pass
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Partnership Health Plan of California</b>	<b>Northwest: Del Norte County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northwest: Humboldt County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Southeast: Napa County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Partnership Health Plan of California</b>	<b>Southeast: Solano County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Specialty Mental Health Services (SMHS) Provider to Member Ratios	Adult/Pediatric	Results
Psychiatry SMHS	Adult	Pass
Psychiatry SMHS	Pediatric	Pass
Outpatient SMHS	Adult	Pass
Outpatient SMHS	Pediatric	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Southeast: Yolo County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Southwest: Lake County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Partnership Health Plan of California</b>	<b>Southwest: Marin County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Partnership Health Plan of California</b>	<b>Southwest: Mendocino County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Partnership Health Plan of California</b>	<b>Southwest: Sonoma County</b>	<b>Pass with Conditions</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
<b>Rady Children's Hospital</b>	<b>San Diego County</b>	<b>Pass</b>

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	N/A
PCPs	Pediatric	AAS Pass <sup>1</sup>
OB/GYN(Primary Care)	N/A	AAS Pass <sup>1</sup>
OB/GYN (Specialty Care)	N/A	AAS Pass <sup>1</sup>
Cardiology/ Interventional Cardiology	Adult	N/A
Dermatology	Adult	N/A
Endocrinology	Adult	N/A
ENT/ Otolaryngology	Adult	N/A
Gastroenterology	Adult	N/A
General Surgery	Adult	N/A
Hematology	Adult	N/A
HIV/AIDS Specialists/ Infectious Diseases	Adult	N/A
Nephrology	Adult	N/A
Neurology	Adult	N/A
Oncology	Adult	N/A
Ophthalmology	Adult	N/A
Orthopedic Surgery	Adult	N/A
Physical Medicine and Rehabilitation	Adult	N/A
Psychiatry	Adult	N/A
Pulmonology	Adult	N/A
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass <sup>1</sup>
Dermatology	Pediatric	AAS Pass <sup>1</sup>
Endocrinology	Pediatric	AAS Pass <sup>1</sup>
ENT/ Otolaryngology	Pediatric	AAS Pass <sup>1</sup>
Gastroenterology	Pediatric	AAS Pass <sup>1</sup>
General Surgery	Pediatric	AAS Pass <sup>1</sup>
Hematology	Pediatric	AAS Pass <sup>1</sup>
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass <sup>1</sup>
Nephrology	Pediatric	AAS Pass <sup>1</sup>
Neurology	Pediatric	AAS Pass <sup>1</sup>
Oncology	Pediatric	AAS Pass <sup>1</sup>
Ophthalmology	Pediatric	AAS Pass <sup>1</sup>
Orthopedic Surgery	Pediatric	AAS Pass <sup>1</sup>
Physical Medicine and Rehabilitation	Pediatric	AAS Pass <sup>1</sup>
Psychiatry	Pediatric	AAS Pass <sup>1</sup>

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	AAS Pass <sup>1</sup>
Mental Health Outpatient Services	Adult	N/A
Mental Health Outpatient Services	Pediatric	AAS Pass <sup>1</sup>
Hospitals	N/A	AAS Pass <sup>1</sup>
Pharmacies	N/A	AAS Pass <sup>1</sup>

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	N/A
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	AAS Pass <sup>1</sup>

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

<sup>1</sup> AAS pass - MCP alternative delivery system per WIC 14197



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
San Francisco Health Plan	San Francisco County	Pass

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	N/A

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Santa Clara Family Health Plan	Santa Clara County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass
PCPs	Pediatric	Pass with Conditions
OB/GYN(Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
United Health Care	San Diego County	Pass with Conditions

Provider to Member Ratios	Results
PCP Ratio (1: 2,000)	Pass
Total Physician Ration (1: 1,200)	Pass

Time and Distance Provider Types	Adult/Pediatric	Results
PCPs	Adult	Pass with Conditions
PCPs	Pediatric	AAS Pass
OB/GYN(Primary Care)	N/A	Pass with Conditions
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	Pass with Conditions
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions

JULY 2019 ASSURANCE OF COMPLIANCE REPORT

Time and Distance Provider Types	Adult/Pediatric	Results
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

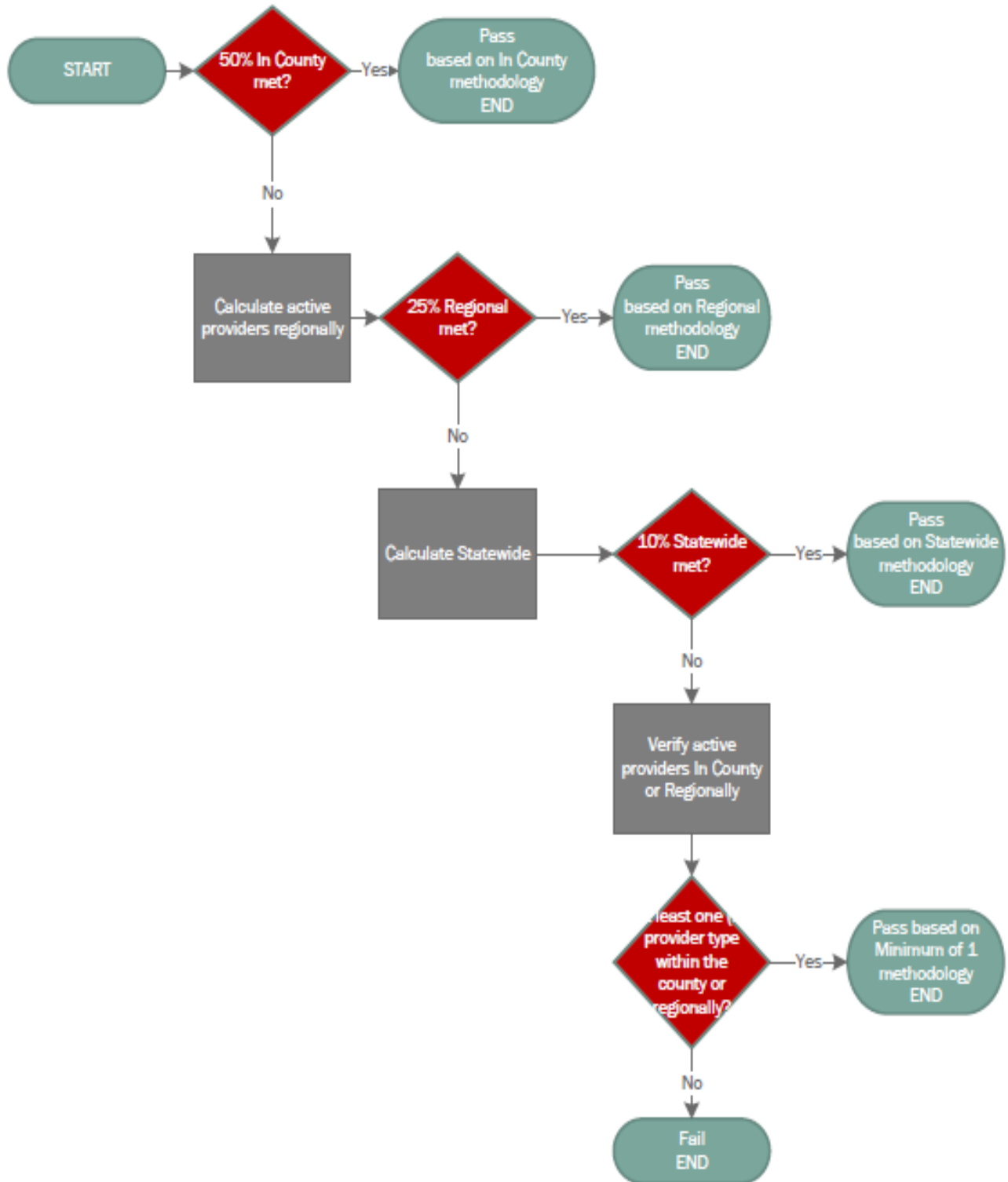
Mandatory Provider Types	Results
Federally Qualified Health Center	Pass
Rural Health Clinic	Pass
Free-Standing Birthing Centers	Pass
Indian Health Facilities	Pass
Licensed Midwife	Pass
Certified Nurse Midwife	Pass

Long Term Supports and Services (LTSS) – Policies and Procedures	Results
Community-Based Adult Services (CBAS)	Pass
Skilled Nursing Facility (SNF)	Pass
Intermediate Care Facility (ICF)	Pass

Alternative Access Standards	Status
Alternative Access Standards Requests	Pass with Conditions

Provider Validations	Status
Contracted Providers	Pass
Contracted Facilities	Pass

**EXHIBIT B**  
**WCM Network Process**



**EXHIBIT C**  
**WCM Phase 3 Results**

***WCM Network Certification Results: Phase 3 CalOptima***

<b>CCS Provider Types and Facilities <sup>24</sup></b>	CalOptima Full Ntwk	CCN	CHOC	Kaiser	Monarch Family	Arta Western	AltaMed	United Care	Family Choice	Noble	Prospect	Talbert	AMVI Care	Regal
<b>CCS Paneled Primary Care</b>	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
<b>Allergy and Immunology</b>	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
<b>Cardiology</b>	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
<b>Critical Care Medicine/Intensivist</b>	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
<b>Dermatology</b>	Met	Met	Met	Met	Not Met	Met	Not Met	Not Met	Met	Not Met	Not Met	Met	Not Met	Not Met
<b>Developmental and Behavioral Medicine: Pediatric</b>	Met	Met	Not Met	Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met
<b>Endocrinology</b>	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
<b>Gastroenterology</b>	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
<b>Genetics</b>	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
<b>Hematology-Oncology</b>	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
<b>Infectious Disease</b>	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
<b>Nephrology</b>	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
<b>Neurology</b>	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met

<sup>24</sup> CalOptima must meet 100% of the WCM requirements, which includes the 27 components, using one of the following thresholds: 50% in-county; or 25% regionally; or 10% statewide; or have a contract with at least one provider/facility for each required components. In order for a DE to be approved for WCM, the DE must have executed contracts with 95% of the 23 of 27 components due to its rarity statewide. DEs are not required to meet the requirements for the following four specialty types, but should continue to seek contractual relationships with these providers: Pediatric Dermatology (23 statewide), Pediatric Developmental and Behavioral Medicine (5 statewide), Oral and Maxillofacial Surgery (20 statewide), Transplant Hepatology (6 statewide).



JULY 2019 ASSURANCE OF COMPLIANCE REPORT

CCS Provider Types and Facilities <sup>24</sup>	CalOptima Full Ntwk	CCN	CHOC	Kaiser	Monarch Family	Arta Western	AltaMed	United Care	Family Choice	Noble	Prospect	Talbert	AMVI Care	Regal
Neurological Surgery	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
Ophthalmology	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
Oral and Maxillofacial Surgery	Met	Met	Not Met	Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met
Orthopedics	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
Otolaryngology	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
Physical Medicine and Rehabilitation	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
Plastic Surgery	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
Pulmonology	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
Rheumatology	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
Surgery	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
Transplant Hepatology	Met	Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met	Not Met
Urology	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met

Licensed Acute Care Hospitals	CalOptima Full Ntwk	CCN	CHOC	Kaiser	Monarch Family	Arta Western	AltaMed	United Care	Family Choice	Noble	Prospect	Talbert	AMVI Care	Regal
Tertiary	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met
Pediatric Community	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met

Special Care Centers	CalOptima Full Ntwk	CCN	CHOC	Kaiser	Monarch Family	Arta Western	AltaMed	United Care	Family Choice	Noble	Prospect	Talbert	AMVI Care	Regal
NICU	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met	Met