

State of California—Health and Human Services Agency Department of Health Care Services



# July 2020 Annual Network Certification Corrective Action Plan Report Medi-Cal Managed Care Health Plans

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#### Background and Overview

In accordance with Welfare and Institutions Code (WIC) section 14197, the Department of Health Care Services (DHCS) will annually publish on its website the outcomes of the Annual Network Certification reports for Medi-Cal managed care health plans (MCPs).1 This report identifies MCPs subject to a corrective action plan (CAP) due to noncompliance with the Annual Network Certification requirements, and each MCP's response to the CAP.

Under terms of the 2020 Annual Network Certification, MCPs were placed under a CAP for not meeting provider-to-member ratios and/or not meeting time and distance standards.

#### Annual Network Certification CAP Components

MCPs did not meet provider-to-member ratios for required provider types in one of two ways:

- The MCP did not meet the standard of one full-time-equivalent (FTE) primary care physician (PCP) to every 2,000 members *and* a total-network-physician ratio of one FTE physician to every 1,200 members; or
- The MCP contracted with DHCS to provide specialty mental health (SMH) services did not meet ratios for SMH services providers compared to the statewide provider-to-member ratios that county mental health plans must meet.

MCPs did not meet time and distance standards for the required provider type(s) in the following ways:

- The MCP submitted inadequate accessibility analysis charts, which failed to demonstrate that providers were within time and distance by ZIP code in their service area(s);
- The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were outside of time and distance for ZIP codes within the service area(s);
- The MCP submitted inadequate Alternative Access Standard (AAS) requests. DHCS has identified the MCP's AAS request as incomplete per Attachment C of APL 20-003;
- In reviewing the MCP's AAS request, DHCS identified a closer provider than the provider that the MCP requested:
- In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's proposed miles and minutes in relation to the in-network

<sup>1</sup> Code of Federal Regulations, C.F.R. 438.207

provider as insufficient or excessive. Therefore, DHCS denied the AAS request.

#### **Corrective Action Plan Process**

MCPs that did not meet the Annual Network Certification requirements were placed under an Annual Network Certification CAP. After DHCS submitted the Assurance of Compliance to Centers for Medicare and Medicaid Services (CMS), DHCS notified the MCPs that they were placed under a CAP. Thereafter, DHCS held CAP entrance conferences with each MCP to discuss specific deficiencies that led to the imposition of the CAP. MCPs have six months to rectify their CAP deficiencies and are required to report on their progress monthly until the deficiencies have been corrected.

The CAP requires MCPs to immediately initiate and document good faith efforts to contract with out-of-network (OON) providers. MCPs must reach the enrollment and/or credentialing stage of the contracting process before the six-month CAP timeline expires. MCPs under a CAP are subject to a temporary standard that requires OON access, in addition to CAP mandates outlined.

#### **Corrective Action Plan Mandates**

#### **Out-of-Network Access**

For unmet Annual Network Certification requirements, MCPs must authorize OON services to meet time-and-distance and timely-access standards. If MCPs can provide services in-network and meet timely access standards, they may to do so; however, they must document how they intend to meet these requirements without approving OON access.

DHCS will not include in future rate adjustments any increased costs that result from the requirement to authorize OON services during the CAP period; such costs will be the responsibility of the MCP.

Conversely, the MCP may choose not to refer members to a specific OON provider with whom the MCP has been unable to reach an agreement on payment or with whom the MCP has documented quality-of-care issues. MCPs must make best efforts and document all attempts to resolve non-substantive rate disputes. MCPs are also responsible for payment or all OON transportation costs. Further, MCPs must not deny access to OON services based on travel time or transportation costs.

#### Good Faith Contracting Efforts

The CAP requires MCPs to immediately initiate and document good faith efforts to contract with OON providers to increase compliance with standards for time and distance and appointment waiting time. MCPs must reach the enrollment and/or credentialing stage of the contracting process before the six-month CAP timeline

expires.

#### Member Services Training

MCPs must ensure that all member services staff, who provide information to members for appointments or process authorization requests (including those of subcontractors), are aware of and appropriately trained on processing appointments to meet timely access and OON access requirements.

DHCS will require MCPs to submit their policies and procedures, call center scripts, and training materials on OON access to DHCS for review and approval. DHCS will conduct secret shopper calls to validate the adequacy of member services staff training. MCP Member Services Handbooks must include procedures that members can use to access OON providers.

#### MCPs under a Corrective Action Plan

The following MCPs are under the 2020 Annual Network Certification CAP for not meeting outpatient non-specialty mental health provider to member ratio requirements:

• Molina Healthcare of California Partner Plan, Inc.

The following MCPs are under the 2020 Annual Network Certification CAP for not meeting time and distance requirements:

- Aetna Better Health
- Alameda Alliance for Health
- Anthem Blue Cross Partner Plan
- Blue Shield of CA Promise Health Plan
- California Health and Wellness
- CalViva Health
- CenCal Health
- Central California Alliance for Health
- Community Health Group Partnership Plan
- Contra Costa Health Plan
- Gold Coast Health Plan
- Health Net Community Solutions, Inc.
- Health Plan of San Joaquin
- Health Plan of San Mateo
- Inland Empire Health Plan
- Kern Health Systems
- L.A. Care Health Plan
- Molina Healthcare of California Partner Plan, Inc.
- Partnership Health Plan of California
- Santa Clara Family Health Plan
- United Healthcare Community Plan

Specific deficiencies for each MCP are listed below. The MCPs' responses will be updated as the deficiencies are rectified after the 2020 Annual Network Certification CAPs are closed.

If you have any questions regarding this report, please contact MCQMDNAU@dhcs.ca.gov

## Corrective Action Plan Status

МСР	Date CAP Closed
Aetna Better Health	April 22, 2021
AIDS Healthcare Foundation	January 8, 2021
Alameda Alliance for Health	May 6, 2021
Anthem Blue Cross Partner Plan	May 27, 2021
Blue Shield of CA Promise Health Plan	April 9, 2021
California Health and Wellness	May 27, 2021
CalViva Health	March 11, 2021
CenCal Health	February 24, 2021
Central California Alliance for Health	February 26, 2021
Community Health Group Partnership Plan	April 23, 2021
Contra Costa Health Plan	January 22, 2021
Gold Coast Health Plan	April 23, 2021
Health Net	May 27, 2021
Health Plan of San Joaquin	March 30, 2021
Health Plan of San Mateo	February 8, 2021
Inland Empire Health Plan	April 8, 2021
Kern Health Systems	February 8, 2021
L.A. Care Health Plan	April 16, 2021
Molina Healthcare of California Partner Plan, Inc.	May 6, 2021
Partnership Health Plan of California	February 1, 2021
Santa Clara Family Health Plan	March 3, 2021
United Health Care	April 22, 2021

## Aetna Better Health of California

Sacramento Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
PCP	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	in-network provider's miles and minutes. Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
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Gastroenterology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
General Surgery	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Aetna Better Health submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Neurology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Orthopedic Surgery	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Dermatology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

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Endocrinology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
General Surgery	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Orthopedic Surgery	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Psychiatry	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Aetna Better Health submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Mental Health Outpatient Services	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pharmacies	N/A	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Sacramento	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Aetna Better Health submitted updated policies and procedures during the CAP process to DHCS. Aetna Better Health has

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Sacramento	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Aetna Better Health submitted updated policies and procedures during the CAP process to DHCS. Aetna Better Health has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

# San Diego Reporting Unit

	Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Aetna Better Health submitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	San Diego	Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all required fields following the instructions per Attachment
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	C of the All Plan Letter, 20- 003. Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Pediatric         Adult	Distance Pass with Conditions	Unit San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised
			approved.	•	

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Gastroenterology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	in-network provider's miles and minutes. Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
General Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS	the proposed miles and minutes to the closest in- network provider's miles and minutes. Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all
				request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard	Aetna Better Health submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Additionally, In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pulmonology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Gastroenterology	Pediatric	Pass with Conditions	San Diego	Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Aetna Better Health submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
General Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type		Time & Distance	Reporting Unit	Therefore, the AAS request was not approved. In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Pediatric	Pass with Conditions	San Diego	request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Neurology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Diotanio		Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all required fields following the instructions per Attachment
				the AAS request was not approved.	C of the All Plan Letter, 20- 003. Finally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
			-		revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Pharmacies	N/A	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Aetna Better Health submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	San Diego	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Aetna Better Health submitted updated policies and procedures during the CAP process to DHCS. Aetna Better Health has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	San Diego	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Aetna Better Health submitted updated policies and procedures during the CAP process to DHCS. Aetna Better Health has revised the policies and procedures to ensure

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				member access to services either in or out of the service area, including transportation.

## **AIDS Healthcare Foundation**

Los Angeles Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Los Angeles	The MCP's submission of evidence detailing contracting status/efforts for FQHC(s) were found insufficient and failed to meet the requirements.	AIDS Healthcare Foundation submitted evidence of contracting efforts and supplemental documentation during the CAP process to demonstrate that AIDS Healthcare Foundation has initiated outreach or has provided sufficient justification(s) for the inability to contract with the mandatory provider type.
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Los Angeles	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	AIDS Healthcare Foundation submitted updated policies and procedures during the CAP process to DHCS. AIDS Healthcare Foundation has revised the policies and procedures to ensure member access to services either in or out of the

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				service area, including transportation.
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	Los Angeles	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	AIDS Healthcare Foundation submitted updated policies and procedures during the CAP process to DHCS. AIDS Healthcare Foundation has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Los Angeles	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	AIDS Healthcare Foundation submitted updated policies and procedures during the CAP process to DHCS. AIDS Healthcare Foundation has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Alameda Alliance for Health

Alameda Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
PCP	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					charts previously submitted.
					Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Endocrinology	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has revised the proposed miles

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					and minutes to the closest in-network provider's miles and minutes.
					Finally, Alameda Alliance for Health submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
ENT/ Otolaryngology	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				time and distance standards.	Additionally, Alameda Alliance for Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Alameda Alliance for Health submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Gastroenterology	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
	Pediatric	Distance	Unit	The MCP did not submit adequate accessibility	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard
General Surgery		Pass with Conditions	Alameda	analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda
					Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Hematology	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Alameda Alliance for Health submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	due to the inadequate accessibility analyses charts previously submitted.
					Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Neurology	Adult	Pass with Conditions		The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	attempted to contract with the nearer provider(s) identified by DHCS. Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Alameda Alliance for Health submitted AAS request(s) during the CAP
Oncology	Adult	Pass with	Alameda	The MCP did not submit	process that was not initially provided to DHCS. Alameda Alliance for
Chology		Conditions	/ lumouu	adequate accessibility	Health resubmitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Orthopedic Surgery	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type		Time & Distance	•	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting	MCP Response Finally, Alameda Alliance for Health submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				time and distance standards.	Finally, Alameda Alliance for Health submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Pulmonology	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				provider as compared to the MCP's AAS request. Therefore, the AAS request	accessibility analyses charts previously submitted.
				was not approved.	Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
				was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s) identified by DHCS.
					Finally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Dermatology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
				request (s). Therefore, the AAS request was not approved.	Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Endocrinology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
					Finally, Alameda Alliance for Health submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Gastroenterology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
General Surgery	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				though they are not meeting time and distance standards.	Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Alameda Alliance for Health submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Hematology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Alameda Alliance for Health submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Neurology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Oncology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Ophthalmology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Orthopedic Surgery	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Alameda Alliance for Health submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Psychiatry	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Pulmonology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					C of the All Plan Letter, 20- 003.
					Finally, Alameda Alliance for Health submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Mental Health Outpatient Services	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pharmacies	N/A	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Alameda	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Alameda Alliance for Health submitted updated policies and procedures during the CAP process to DHCS. Alameda Alliance for Health has revised the policies and

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				procedures to ensure member access to services either in or out of the service area, including transportation.
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	Alameda	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	Alameda Alliance for Health submitted updated policies and procedures during the CAP process to DHCS. Alameda Alliance for Health has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Alameda	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Alameda Alliance for Health submitted updated policies and procedures during the CAP process to DHCS. Alameda Alliance for Health has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Anthem Blue Cross Partnership Plan

Alameda Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles
ENT/ Otolaryngology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					minutes to the closest in- network provider's miles and minutes.
General Surgery	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
	Pass with		The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has	
Pulmonology	Adult	Conditions	Alameda	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Gastroenterology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
General Surgery	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					C of the All Plan Letter, 20- 003.
					Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pharmacies	N/A	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Alameda	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				area, including transportation.

## Alpine Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Alpine	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were not sufficient. Therefore, the AAS request was not approved.	DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Alpine	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Amador Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
РСР	Pediatric	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	in-network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and
					minutes to the closest in- network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Amador	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				procedures to ensure member access to services either in or out of the service area, including transportation.

## Butte Reporting Unit

Provi	der Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					provider(s) identified by DHCS.
					Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					minutes to the closest in- network provider's miles and minutes.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Dermatology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards.	charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Endocrinology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
ENT/ Otolaryngology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					inadequate accessibility analyses charts previously submitted.
Gastroenterology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
General Surgery	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hematology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards.	charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					inadequate accessibility analyses charts previously submitted.
Neurology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Oncology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Ophthalmology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards.	charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Orthopedic Surgery	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					inadequate accessibility analyses charts previously submitted.
Psychiatry	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pulmonology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards.	charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Dermatology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Endocrinology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					inadequate accessibility analyses charts previously submitted.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Gastroenterology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
General Surgery	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards.	charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hematology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					inadequate accessibility analyses charts previously submitted.
Nephrology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Neurology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Oncology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards.	charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Ophthalmology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Orthopedic Surgery	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					inadequate accessibility analyses charts previously submitted.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Psychiatry	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pulmonology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards.	charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health Outpatient Services	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	inadequate accessibility analyses charts previously submitted. Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Anthem Blue Cross Partnership Plan resubmitted updated
Pharmacies	N/A	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Butte	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Calaveras Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Calaveras	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Calaveras	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Calaveras	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	in-network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Calaveras	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Calaveras	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Calaveras	In reviewing the MCP's Alternative Access Standard	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Calaveras	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Anthem Blue Cross
Pharmacies	N/A	Pass with Conditions	Calaveras	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Calaveras	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

Colusa Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Adult	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Adult	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Adult	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Neurology	Adult	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Adult	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Pediatric	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Pediatric	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Pediatric	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Neurology	Pediatric	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Colusa	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Contra Costa Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Psychiatry	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Pediatric	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Oncology	Pediatric	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Psychiatry	Pediatric	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Anthem Blue Cross Partnership Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Contra Costa	The MCP's submission of evidence detailing contracting status/efforts for CNM(s) were found insufficient and failed to meet the requirements.	Anthem Blue Cross Partnership Plan submitted evidence of contracting efforts and supplemental documentation during the

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				CAP process to demonstrate that Anthem Blue Cross Partnership Plan has initiated outreach or has provided sufficient justification(s) for the inability to contract with the mandatory provider type.
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Contra Costa	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Contra Costa	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

El Dorado Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	El Dorado	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
РСР	Pediatric	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Adult	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	El Dorado	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Fresno Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
РСР	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Fresno	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
ENT/ Otolaryngology	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hematology	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Fresno	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Oncology	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Orthopedic Surgery	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s) identified by DHCS.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Anthem Blue Cross Partnership Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Orthopedic Surgery	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s) identified by DHCS.
Pulmonology	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pharmacies	N/A	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Fresno	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				service area, including transportation.

## Glenn Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Glenn	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
РСР	Pediatric	Pass with Conditions	Glenn	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Glenn	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were not sufficient. Therefore, the AAS request was not approved.	DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Glenn	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Glenn	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	Glenn	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Glenn	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Glenn	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Glenn	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				the service area, including transportation.

## Inyo Reporting Unit

	Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP		Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the
				was not approved.	proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/ Otolaryngology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
General Surgery	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Adult	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	minutes to the closest in- network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Ophthalmology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	in-network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
General Surgery	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS</li> <li>identified a nearer provider as compared to the MCP's AAS</li> <li>request. Therefore, the AAS</li> <li>request was not approved.</li> <li>Additionally, in reviewing the MCP's Alternative Access</li> <li>Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.</li> <li>Therefore, the AAS request was not approved.</li> </ul>	updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
			the AAS request was not approved.	Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
N/A	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the
	Pediatric         Pediatric         Pediatric	Pediatric       Distance         Pediatric       Pass with Conditions         Pediatric       Pass with Conditions	Pediatric       Distance       Unit         Pediatric       Pass with Conditions       Inyo         Pediatric       Pass with Conditions       Inyo	PediatricDistanceUnitDescription of DeficiencyImage: PediatricDescription of Deficiencythe AAS request was not approved.PediatricPass with ConditionsInyoIn reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.N/APass with ConditionsInyoIn reviewing the MCP's Alternative Access Standard (AAS) request by the AAS request was not approved.N/APass with ConditionsInyoIn reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.N/APass with ConditionsInyoInyoN/APass with ConditionsInyoIn reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request was not approved.N/APass with ConditionsInyo

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pharmacies	N/A	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-
					network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Inyo	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				member access to services either in or out of the service area, including transportation.

### Kings Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Kings	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Kings	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Kings	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

### Madera Reporting Unit

Prov	/ider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	Madera	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Madera	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Madera	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Madera	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Madera	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

# Mariposa Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
РСР	Adult	Pass with Conditions	Mariposa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Anthem Blue Cross
PCP	Pediatric	Pass with Conditions	Mariposa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Mariposa	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				procedures to ensure member access to services either in or out of the service area, including transportation.

### Mono Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
РСР	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
РСР	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles
Hematology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Oncology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Anthem Blue Cross
Gastroenterology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Mono	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				procedures to ensure member access to services either in or out of the service area, including transportation.

## Nevada Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Nevada	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
РСР	Pediatric	Pass with Conditions	Nevada	The MCP did not submit complete Alternative Access	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Nevada	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Nevada	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Anthem Blue Cross Partnership Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Nevada	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Pediatric	Pass with Conditions	Nevada	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Nevada	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Nevada	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

### Placer Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were not sufficient. Therefore, the AAS request was not approved.	DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance		Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the
					proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Placer	The MCP's submission of evidence detailing contracting status/efforts for CNM(s) were found insufficient and failed to meet the requirements.	Anthem Blue Cross Partnership Plan submitted evidence of contracting efforts and supplemental documentation during the CAP process to demonstrate that Anthem Blue Cross Partnership Plan has initiated outreach or has provided sufficient justification(s) for the inability to contract with the mandatory provider type.
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Placer	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Placer	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Plumas Reporting Unit

Р	rovider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	Plumas	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	C of the All Plan Letter, 20- 003.
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
РСР	Pediatric Pass with Conditions	Plumas	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.	
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/ Otolaryngology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					minutes to the closest in- network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Oncology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS.
Pulmonology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Dermatology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	
Endocrinology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	
Gastroenterology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Neurology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Oncology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Hospitals	N/A	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Plumas	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Sacramento Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
РСР	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
РСР	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Anthem Blue Cross Partnership Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
General Surgery	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	in-network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pulmonology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
General Surgery	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	and minutes to the closest in-network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles
Hematology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance	Unit		Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to
					DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	nthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					proposed miles and minutes to the closest in- network provider's miles and minutes. Anthem Blue Cross
Pharmacies	N/A	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Sacramento	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				has revised the policies and
				procedures to ensure
				member access to services
				either in or out of the
				service area, including
				transportation.

## San Benito Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Benito	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	San Benito	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	San Benito	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were not sufficient. Therefore, the AAS request was not approved.	DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	San Benito	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	San Benito	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	San Benito	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	San Benito	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	San Benito	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	San Benito	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	San Benito	The MCP's submission of evidence detailing contracting status/efforts for CNM (s) were found insufficient and failed to meet the requirements.	Anthem Blue Cross Partnership Plan submitted evidence of contracting efforts and supplemental documentation during the CAP process to demonstrate that Anthem Blue Cross Partnership Plan has initiated outreach or has provided sufficient justification(s) for the inability to contract with the mandatory provider type.
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	San Benito	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				service area, including transportation.
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	San Benito	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## San Francisco Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	San Francisco	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	in-network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles
Nephrology	Pediatric	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Anthem Blue Cross Partnership Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Santa Clara	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

Sierra Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
РСР	Pediatric	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Endocrinology	Adult	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Pediatric	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Sierra	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Sutter Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Sutter	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Sutter	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Sutter	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Tehama Reporting Unit

	Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
F	РСР	Adult	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Neurology	Adult	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Neurology	Pediatric	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Tehama	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	and minutes to the closest in-network provider's miles and minutes. Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/ Otolaryngology	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	standard due to the inadequate accessibility analyses charts previously submitted.
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
General Surgery	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Anthem Blue Cross
Hematology	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating	Anthem Blue Cross Partnership Plan resubmitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					analyses charts previously submitted.
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Neurology	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Anthem Blue Cross
Oncology	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards.	charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Orthopedic Surgery	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	standard due to the inadequate accessibility analyses charts previously submitted.
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
				Therefore, the AAS request was not approved.	Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type	Adult/ Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request	MCP ResponseBlue Cross PartnershipPlan has revised theproposed miles andminutes to the closest in-network provider's milesand minutes.Anthem Blue CrossPartnership Planresubmitted updatedaccessibility analysescharts to DHCS during theCAP processdemonstrating AnthemBlue Cross PartnershipPlan providers were withinthe time and distancestandard due to theinadequate accessibilityanalyses charts previouslysubmitted.Additionally, Anthem BlueCross Partnership Plansubmitted updated AASrequest(s) during the CAP
				was not approved.	process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating	Anthem Blue Cross Partnership Plan resubmitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	analyses charts previously submitted.
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Padiatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP
		Conditions		MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request	a s A C s

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Gastroenterology	Pediatric	Pass with Conditions	Tulare	Description of Deficiency         The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.         Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	MCP Response proposed miles and minutes to the closest in- network provider's miles and minutes. Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem
					process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
General Surgery	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	network provider's miles and minutes. Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Neurology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Oncology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Orthopedic Surgery	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type	Pediatric	Pass with Conditions	Tulare	Description of Deficiency         The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.         Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	MCP Response Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem
				was not approved.	Process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating	Anthem Blue Cross Partnership Plan resubmitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					analyses charts previously submitted.
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type	Adult/ Pediatric	Time & Distance	Tulare	Description of DeficiencyThe MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the 	MCP Response proposed miles and minutes to the closest in- network provider's miles and minutes. Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				approved.	Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to
					DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type			• •	Description of DeficiencyThe MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. 	Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Tulare	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Tuolumne Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Tuolumne	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	instructions per Attachment C of the All Plan Letter, 20- 003.
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
РСР	Pediatric	Pass with Conditions	Tuolumne	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Tuolumne	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	minutes to the closest in- network provider's miles and minutes. Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Tuolumne	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Ophthalmology	Adult	Pass with Conditions	Tuolumne	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Tuolumne	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Pediatric	Pass with Conditions	Tuolumne	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Tuolumne	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Hospitals	N/A	Pass with Conditions	Tuolumne	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Tuolumne	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Tuolumne	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Yuba Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Yuba	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Yuba	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Yuba	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Yuba	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Yuba	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Anthem Blue Cross Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Blue Shield of CA Promise Health Plan

San Diego Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has indicated they will initiate outreach or has provided

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has indicated they will initiate outreach or has provided sufficient

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	justification(s) for the inability to contract with the out-of-network provider(s). Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP
				insufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	process to DHCS. Blue Shield of CA Promise Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request(s). Therefore, the AAS request was not approved.	inability to contract with the out-of-network provider(s).
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	the nearer provider(s) identified by DHCS.
				request was not approved.	Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	the nearer provider(s) identified by DHCS.
				request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated
				were not sufficient. Therefore, the AAS request was not approved.	the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles
Gastroenterology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	and minutes. Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	the nearer provider(s) identified by DHCS.
				request (s). Therefore, the AAS request was not approved.	Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
General Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	the nearer provider(s) identified by DHCS.
				request (s). Therefore, the AAS request was not approved.	Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	the nearer provider(s) identified by DHCS.
				request (s). Therefore, the AAS request was not approved.	Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Neurology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles
Ophthalmology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as	and minutes. Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				insufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. Blue Shield of CA Promise Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Blue Shield of CA Promise Health Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
			•••••	compared to the MCP's AAS	DHCS. Blue Shield of CA
				request. Therefore, the AAS	Promise Health Plan has
				request was not approved.	demonstrated they have
					attempted to contract with
				Additionally, the MCP did not	the nearer provider(s)
				submit complete Alternative	identified by DHCS.
				Access Standard (AAS)	
				request(s). Therefore, the AAS	Additionally, Blue Shield of
				request was not approved.	CA Promise Health Plan
					submitted updated AAS
				Finally, in reviewing the MCP's	request(s) during the CAP
				Alternative Access Standard	process to DHCS. Blue
				(AAS) request(s), the MCP's	Shield of CA Promise
				proposed miles and minutes	Health Plan has updated
				were not sufficient. Therefore,	the AAS request(s) to
				the AAS request was not	include all required fields
				approved.	following the instructions
					per Attachment C of the All
					Plan Letter, 20-003.
					Finally, Blue Shield of CA
					Promise Health Plan
					submitted updated AAS
					request(s) during the CAP
					process to DHCS. Blue
					Shield of CA Promise
					Health Plan has revised the
					proposed miles and
					minutes to the closest in-
					network provider's miles
					and minutes.
				In reviewing the MCP's	Blue Shield of CA Promise
		Dooo with		Alternative Access Standard	Health Plan submitted
Psychiatry	Adult	Pass with	San Diego	(AAS) request, DHCS	updated AAS request(s)
		Conditions	Ŭ	identified a nearer provider as	during the CAP process to
				compared to the MCP's AAS	DHCS. Blue Shield of CA

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s)
				Additionally, the MCP did not submit complete Alternative	identified by DHCS.
				Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS
				Finally, in reviewing the MCP's	request(s) during the CAP process to DHCS. Blue
				Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	Shield of CA Promise Health Plan has updated the AAS request(s) to
				were not sufficient. Therefore, the AAS request was not approved.	include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS
					request(s) during the CAP process to DHCS. Blue Shield of CA Promise
					Health Plan has revised the proposed miles and minutes to the closest in-
					network provider's miles and minutes.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Blue Shield of CA Promise Health Plan submitted updated AAS request(s)
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	San Diego	identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS	during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has
				request was not approved.	demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Adult/         Pediatric         Pediatric	Time & Distance	Reporting Unit	Description of DeficiencyIn reviewing the MCP'sAlternative Access Standard(AAS) request, DHCSidentified a nearer provider ascompared to the MCP's AASrequest. Therefore, the AASrequest was not approved.Additionally, the MCP did notsubmit complete AlternativeAccess Standard (AAS)request (s). Therefore, the AASrequest was not approved.Finally, in reviewing the MCP'sAlternative Access Standard(AAS) request(s), the MCP'sproposed miles and minuteswere not sufficient. Therefore, the AAS request was notapproved.	proposed miles and minutes to the closest in- network provider's miles and minutes. Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Blue Shield of CA Promise Health Plan submitted updated AAS
					request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/ Otolaryngology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	minutes to the closest in- network provider's miles and minutes. Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Gastroenterology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the process to DHCS. Blue

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
General Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the process to DHCS. Blue

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hematology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the process to DHCS. Blue

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles
Oncology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard	and minutes. Blue Shield of CA Promise Health Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Blue Shield of CA Promise Health Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
			•••••	compared to the MCP's AAS	DHCS. Blue Shield of CA
				request. Therefore, the AAS	Promise Health Plan has
				request was not approved.	demonstrated they have
					attempted to contract with
				Additionally, the MCP did not	the nearer provider(s)
				submit complete Alternative	identified by DHCS.
				Access Standard (AAS)	
				request(s). Therefore, the AAS	Additionally, Blue Shield of
				request was not approved.	CA Promise Health Plan
					submitted updated AAS
				Finally, in reviewing the MCP's	request(s) during the CAP
				Alternative Access Standard	process to DHCS. Blue
				(AAS) request(s), the MCP's	Shield of CA Promise
				proposed miles and minutes	Health Plan has updated
				were not sufficient. Therefore,	the AAS request(s) to
				the AAS request was not	include all required fields
				approved.	following the instructions
					per Attachment C of the All
					Plan Letter, 20-003.
					Finally, Blue Shield of CA
					Promise Health Plan
					submitted updated AAS
					request(s) during the CAP
					process to DHCS. Blue
					Shield of CA Promise
					Health Plan has revised the
					proposed miles and
					minutes to the closest in-
					network provider's miles
					and minutes.
				In reviewing the MCP's	Blue Shield of CA Promise
Physical Modicine and		Pass with		Alternative Access Standard	Health Plan submitted
Physical Medicine and Rehabilitation	Pediatric	Conditions	San Diego	(AAS) request, DHCS	updated AAS request(s)
		Conditions	_	identified a nearer provider as	during the CAP process to
				compared to the MCP's AAS	DHCS. Blue Shield of CA

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	inability to contract with the out-of-network provider(s). Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the process to DHCS. Blue

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pharmacies	N/A	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Blue Shield of CA Promise Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

## CalViva

Fresno Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
		Conditions	Fresno Addi MCF Stan MCF minu Ther was	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
РСР	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, CalViva Health submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, CalViva Health submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
		Adult Pass with Conditions		In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	T/ Otolaryngology Adult		Fresno	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
General Surgery	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	CalViva Health submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
			-	identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	DHCS. CalViva Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS.
General Surgery	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	Fresno	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Ophthalmology	Adult	Pass with Conditions	Kings	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Pediatric	Pass with Conditions	Kings	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Additionally, CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).

Madera Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
РСР	Pediatric	Pass with Conditions	Madera	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) during the CAP process to DHCS. CalViva Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

#### **California Health and Wellness**

#### Alpine Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Alpine	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the instructions per Attachment C of the All Plan Letter, 20-003. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Alpine	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Psychiatry	Adult	Pass with Conditions	Alpine	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					charts previously submitted.
Endocrinology	Pediatric	Pass with Conditions	Alpine	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hematology	Pediatric	Pass with Conditions	Alpine	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Alpine	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					per Attachment C of the All Plan Letter, 20-003.
Nephrology	Pediatric	Pass with Conditions	Alpine	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Oncology	Pediatric	Pass with Conditions	Alpine	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Ophthalmology	Pediatric	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Pediatric	Pass with Conditions	Alpine	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Alpine	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Alpine	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

### Amador Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes.
РСР	Pediatric	Pass with Conditions	Amador	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Amador	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Amador	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

# Butte Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Butte	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance		Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in-
PCP	Pediatric	Pass with Conditions	Butte	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even	network provider's miles and minutes. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				though they are not meeting time and distance standards.	per Attachment C of the All Plan Letter, 20-003.
					Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Ophthalmology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Psychiatry	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Ophthalmology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Butte	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Mental Health Outpatient Services	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	charts previously submitted. California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hospitals	N/A	Pass with Conditions	Butte	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Pharmacies	N/A	Pass with Conditions	Butte	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

### Calaveras Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Calaveras	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
РСР	Pediatric	Pass with Conditions	Calaveras	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				though they are not meeting time and distance standards.	per Attachment C of the All Plan Letter, 20-003.
					Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS. California Health and
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Calaveras	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Adult	Pass with Conditions	Calaveras	The MCP did not submit adequate accessibility analyses charts demonstrating	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards.	during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Calaveras	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Pediatric	Pass with Conditions	Calaveras	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Calaveras	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Pharmacies	N/A	Pass with Conditions	Calaveras	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

# Colusa Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Colusa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Endocrinology	Adult	Pass with Conditions	Colusa	The MCP did not submit complete Alternative Access	California Health and Wellness submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s). Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
ENT/ Otolaryngology	Adult	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Oncology	Adult	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Colusa	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s)
Pulmonology	Adult	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	identified by DHCS. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Pediatric	Pass with Conditions	Colusa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Colusa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Hematology	Pediatric	Pass with Conditions	Colusa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Oncology	Pediatric	Pass with Conditions	Colusa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					following the instructions per Attachment C of the All Plan Letter, 20-003.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Colusa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Pediatric	Pass with Conditions	Colusa	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Colusa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Mental Health Outpatient Services	Adult	Pass with Conditions	Colusa	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance			due to the inadequate accessibility analyses charts previously submitted.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Colusa	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hospitals	N/A	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pharmacies	N/A	Pass with Conditions	Colusa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and	following the instructions per Attachment C of the All
				minutes were not sufficient.	Plan Letter, 20-003.
				Therefore, the AAS request was not approved.	Additionally, California
					Health and Wellness
					submitted updated AAS
					request(s) during the CAP process to DHCS.
					California Health and
					Wellness has revised the
					proposed miles and minutes to the closest in-
					network provider's miles
					and minutes.

#### El Dorado Reporting Unit

Prov	ider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	El Dorado	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	that was not initially provided to DHCS. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Adult	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	that was not initially provided to DHCS. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Ophthalmology	Adult	Pass with Conditions	El Dorado	The MCP did not submit complete Alternative Access Standard (AAS) request(s).	California Health and Wellness submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	El Dorado	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
					Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Endocrinology	Pediatric	Pass with Conditions	El Dorado	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	El Dorado	The MCP did not submit complete Alternative Access	that was not initially provided to DHCS. California Health and Wellness submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Nephrology	Pediatric	Pass with Conditions	El Dorado	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Ophthalmology	Pediatric	Pass with Conditions	El Dorado	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Psychiatry	Pediatric	Pass with Conditions	El Dorado	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Hospitals	N/A	Pass with Conditions	El Dorado	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Pharmacies	N/A	Pass with Conditions	El Dorado	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

# Glenn Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Glenn	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Endocrinology	Adult	Pass with Conditions	Glenn	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Psychiatry	Adult	Pass with Conditions	Glenn	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Pediatric	Pass with Conditions	Glenn	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Glenn	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Pediatric	Pass with Conditions	Glenn	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pulmonology	Pediatric	Pass with Conditions	Glenn	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Hospitals	N/A	Pass with Conditions	Glenn	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Pharmacies	N/A	Pass with Conditions	Glenn	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

## Imperial Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has indicated they will initiate outreach or has provided sufficient justification(s) for the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				AAS request was not approved.	inability to contract with the out-of-network provider(s).
Endocrinology	Adult	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Gastroenterology	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Hematology	Adult	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Adult	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Imperial	The MCP did not submit adequate accessibility analyses charts demonstrating	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s).	California Health and Wellness submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Endocrinology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Gastroenterology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Hematology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Nephrology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					following the instructions per Attachment C of the All Plan Letter, 20-003.
Oncology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Ophthalmology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Orthopedic Surgery	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					per Attachment C of the All Plan Letter, 20-003. California Health and Wellness submitted
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Pediatric	Pass with Conditions	Imperial	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pulmonology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					per Attachment C of the All Plan Letter, 20-003.
Mental Health Outpatient Services	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Pharmacies	N/A	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard	California Health and Wellness submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
PCP	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard	California Health and Wellness submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.</li> </ul>	updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Gastroenterology	Adult	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. California Health and
General Surgery	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of DeficiencyIn reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request (s). Therefore, the AAS request was not approved.Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	MCP Response DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
			were not sufficient. Therefore, the AAS request was not approved.	Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised	

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Attachment C of the All Plan Letter, 20-003.
					Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Ophthalmology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Orthopedic Surgery	Adult	Pass with Conditions	Inyo	Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, California Health and Wellness submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Adult	Pass with Conditions	Inyo	The MCP did not submit adequate accessibility analyses charts demonstrating	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. California Health and
Pulmonology	Adult	Pass with Conditions	Inyo	Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Wellness submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Endocrinology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Gastroenterology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
General Surgery	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
	Pediatric	Distance	Unit	Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised
					the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Diotanoo			per Attachment C of the All Plan Letter, 20-003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Nephrology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Neurology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request(s). Therefore, the AAS request was not approved.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Oncology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Ophthalmology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Orthopedic Surgery	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Pediatric	Pass with Conditions	Inyo	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Mental Health Outpatient Services	Adult	Pass with Conditions	Inyo	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Inyo	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	network provider's miles and minutes. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Pharmacies	N/A	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
	Pediatric	Distance	Unit	request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and
					minutes to the closest in- network provider's miles and minutes.

Mariposa Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
РСР	Pediatric	Pass with Conditions	Mariposa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				though they are not meeting time and distance standards.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Nephrology	Adult	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Neurology	Adult	Pass with Conditions	Mariposa	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					time and distance standard due to the inadequate accessibility analyses charts previously submitted. California Health and Wellness submitted
Oncology	Adult	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Ophthalmology	Adult	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Adult	Pass with Conditions	Mariposa	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hematology	Pediatric	Pass with Conditions	Mariposa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Mariposa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Nephrology	Pediatric	Pass with Conditions	Mariposa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Neurology	Pediatric	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	Mariposa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Ophthalmology	Pediatric	Pass with Conditions	Mariposa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Pediatric	Pass with Conditions	Mariposa	The MCP did not submit adequate accessibility	California Health and Wellness resubmitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>analyses charts demonstrating that the MCP is meeting time and distance standards.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of-network provider(s) as insufficient. Therefore, the AAS request was not approved.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request was not approved.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request (s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Diotanoo		though they are not meeting time and distance standards.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not
Pharmacies	N/A	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	<ul> <li>CAP process that was not initially provided to DHCS.</li> <li>California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.</li> <li>Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS.</li> <li>California Health and Wellness has updated the AAS request(s) to include</li> </ul>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

## Mono Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Mono	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	that was not initially provided to DHCS. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Endocrinology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	and Wellness has demonstrated they have attempted to contract with
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even	the nearer provider(s) identified by DHCS.
				though they are not meeting time and distance standards.	Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Gastroenterology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, California Health
					and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
HIV/AIDS Specialists/	Adult	Pass with	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Infectious Diseases		Conditions		Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Oncology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Ophthalmology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	that was not initially provided to DHCS. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, California Health and Wellness submitted
					AAS request(s) during the CAP process that was not initially provided to DHCS.
Psychiatry	Adult	Pass with Conditions	Mono	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles
Pulmonology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	and minutes. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Pediatric	Pass with Conditions	Mono	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Mono	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Gastroenterology	Pediatric	Pass with Conditions	Mono	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Hematology	Pediatric	Pass with Conditions	Mono	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Mono	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Pediatric	Pass with Conditions	Mono	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Neurology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Mono	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Ophthalmology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Mono	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Psychiatry	Pediatric	Pass with Conditions	Mono	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Mono	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance			Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes.

## Nevada Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
РСР	Pediatric	Pass with Conditions	Nevada	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Ophthalmology	Adult	Pass with Conditions	Nevada	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Adult	Pass with Conditions	Nevada	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Pediatric	Pass with Conditions	Nevada	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Nevada	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Nephrology	Pediatric	Pass with Conditions	Nevada	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Ophthalmology	Pediatric	Pass with Conditions	Nevada	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Pediatric	Pass with Conditions	Nevada	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Mental Health Outpatient Services	Adult	Pass with Conditions	Nevada	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pharmacies	N/A	Pass with Conditions	Nevada	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	California Health and Wellness submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

## Placer Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				though they are not meeting time and distance standards.	Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
PCP	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Dermatology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Endocrinology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/ Otolaryngology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Gastroenterology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Nephrology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Neurology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Oncology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type			Reporting Unit	Description of Deficiency Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted updated AAS request(s)
				Additionally, the MCD did not	during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Placer	Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	California Health and Wellness submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Psychiatry	Adult	Pass with Conditions	Placer	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Dermatology	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	that was not initially provided to DHCS. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					during the CAP process that was not initially provided to DHCS.
Gastroenterology	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Hematology	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s).	California Health and Wellness submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Nephrology	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Neurology	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access	California Health and Wellness submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s)
					during the CAP process that was not initially provided to DHCS.
Oncology	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Ophthalmology	Pediatric	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access	California Health and Wellness submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California
					Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness
				time and distance standards.	submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Pediatric	Pass with Conditions	Placer	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pulmonology	Pediatric	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Mental Health Outpatient Services	Adult	Pass with Conditions	Placer	The MCP did not submit adequate accessibility analyses charts demonstrating	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards.	during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Placer	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Placer	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process
Pharmacies	N/A	Pass with Conditions	Placer	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	that was not initially provided to DHCS. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, California Health and Wellness
					submitted AAS request(s)
					during the CAP process
					that was not initially
					provided to DHCS.

## Plumas Reporting Unit

	Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	Plumas	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
PCP	Pediatric	Pass with Conditions	Plumas	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Gastroenterology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
General Surgery	Adult	Pass with Conditions	Plumas	The MCP did not submit Alternative Access Standard	California Health and Wellness resubmitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) requests even though they are not meeting time and distance standards.	updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Gastroenterology	Pediatric	Pass with Conditions	Plumas	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
General Surgery	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Plumas	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	California Health and Wellness submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Nephrology	Pediatric	Pass with Conditions	Plumas	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Neurology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	California Health and Wellness submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance		compared to the MCP's AAS request. Therefore, the AAS request was not approved.	DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Oncology	Pediatric	Pass with Conditions	Plumas	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Ophthalmology	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Plumas	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Pediatric	Pass with Conditions	Plumas	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Pharmacies	N/A	Pass with Conditions	Plumas	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

## Sierra Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Sierra	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
PCP	Pediatric	Pass with Conditions	Sierra	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
				In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Sierra	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Ophthalmology	Adult	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Adult	Pass with Conditions	Sierra	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Sierra	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Pediatric	Pass with Conditions	Sierra	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Neurology	Pediatric	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Pediatric	Pass with Conditions	Sierra	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	Sierra	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Diotanico			Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pharmacies	N/A	Pass with Conditions	Sierra	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

## Sutter Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Sutter	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
PCP	Pediatric	Pass with Conditions	Sutter	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Adult	Pass with Conditions	Sutter	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	that was not initially provided to DHCS. California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Pediatric	Pass with Conditions	Sutter	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Sutter	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	following the instructions per Attachment C of the All Plan Letter, 20-003. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Sutter	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	provided to DHCS. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Psychiatry	Pediatric	Pass with Conditions	Sutter	The MCP did not submit adequate accessibility analyses charts demonstrating	California Health and Wellness resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Mental Health Outpatient Services	Adult	Pass with Conditions	Sutter	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Sutter	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hospitals	N/A	Pass with Conditions	Sutter	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pharmacies	N/A	Pass with Conditions	Sutter	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

## Tehama Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
РСР	Adult	Pass with Conditions	Tehama	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
PCP	Pediatric	Pass with Conditions	Tehama	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Psychiatry	Adult	Pass with Conditions	Tehama	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hematology	Pediatric	Pass with Conditions	Tehama	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	network provider's miles and minutes. California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Tehama	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Psychiatry	Pediatric	Pass with Conditions	Tehama	The MCP did not submit adequate accessibility analyses charts demonstrating	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Mental Health Outpatient Services	Adult	Pass with Conditions	Tehama	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Tehama	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Pharmacies	N/A	Pass with Conditions	Tehama	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Tuolumne	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
РСР	Pediatric	Pass with Conditions	Tuolumne	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Tuolumne	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Tuolumne	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Tuolumne	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Additionally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
				The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California
Psychiatry	Pediatric	Pass with Conditions	Tuolumne	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request	Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
				was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s) identified by DHCS.
					Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Tuolumne	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Tuolumne	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

## Yuba Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Yuba	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, California Health and Wellness submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
PCP	Pediatric	Pass with Conditions	Yuba	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, California Health and Wellness submitted AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Adult	Pass with Conditions	Yuba	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	during the CAP process that was not initially provided to DHCS. California Health and Wellness resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating California Health and Wellness providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Pediatric	Pass with Conditions	Yuba	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not	include all required fields
				submit Alternative Access	following the instructions
				Standard (AAS) requests even	per Attachment C of the All
				though they are not meeting	Plan Letter, 20-003.
				time and distance standards.	
					Additionally, California
					Health and Wellness
					submitted AAS request(s)
					during the CAP process
					that was not initially
					provided to DHCS.
				The MCP did not submit	California Health and
				adequate accessibility	Wellness resubmitted
				analyses charts demonstrating	updated accessibility
				that the MCP is meeting time	analyses charts to DHCS
				and distance standards.	during the CAP process
					demonstrating California
				Additionally, in reviewing the	Health and Wellness
				MCP's Alternative Access	providers were within the
				Standard (AAS) request,	time and distance standard
				DHCS identified a nearer	due to the inadequate
				provider as compared to the	accessibility analyses
_		Pass with		MCP's AAS request.	charts previously
Psychiatry	Pediatric	Conditions	Yuba	Therefore, the AAS request	submitted.
				was not approved.	
					Additionally, California
				Finally, in reviewing the MCP's	Health and Wellness
				Alternative Access Standard	submitted updated AAS
				(AAS) request, DHCS	request(s) during the CAP
				identified the MCP's	process to DHCS.
				justification for the inability to	California Health and
				contract with the out-of-	Wellness has
				network provider(s) as	demonstrated they have
				insufficient. Therefore, the	attempted to contract with
				AAS request was not	the nearer provider(s)
				approved.	identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Hospitals	N/A	Pass with Conditions	Yuba	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pharmacies	N/A	Pass with Conditions	Yuba	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

#### **CenCal Health**

### San Luis Obispo Reporting Unit

I	Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	San Luis Obispo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	San Luis Obispo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	San Luis Obispo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	San Luis Obispo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	San Luis Obispo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Santa Barbara Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Santa Barbara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Santa Barbara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Santa Barbara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, CenCal Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					minutes to the closest in- network provider's miles
					and minutes.

#### **Central California Alliance for Health**

Merced Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Adult	Pass with Conditions	Merced	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Pediatric	Pass with Conditions	Merced	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Merced	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

# Monterey Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	minutes to the closest in- network provider's miles and minutes. Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	and minutes. Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Central California Alliance for Health submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Orthopedic Surgery	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Central California Alliance for Health submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Dermatology	Pediatric	Pass with Conditions	Monterey	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Central California Alliance for Health submitted
Endocrinology	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles
Neurology	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard	and minutes. Central California Alliance for Health submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Monterey	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

### Santa Cruz Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Santa Cruz	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Central California Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Community Health Group Partnership Plan

San Diego Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Community Health Group Partnership Plan
					submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Gastroenterology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
General Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	Finally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Orthopedic Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Community Health Group Partnership Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Community Health Group
Pulmonology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Community Health Group Partnership Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community
				Therefore, the AAS request was not approved.	Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance	Unit	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	and minutes to the closest in-network provider's miles and minutes. Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract
ENT/ Otolaryngology	Pediatric	Pass with Conditions	San Diego	compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	<ul> <li>with the nearer provider(s) identified by DHCS.</li> <li>Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS.</li> <li>Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.</li> </ul>
Gastroenterology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
General Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hematology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles
Oncology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	and minutes. Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				In reviewing the MCP's Alternative Access Standard	and minutes to the closest in-network provider's miles and minutes. Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan
Ophthalmology	Pediatric	Pass with Conditions	San Diego	<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	Finally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pulmonology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles
Pharmacies	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	and minutes. Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type				Description of Deficiency request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	MCP Response Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not	indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
				approved.	Finally, Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has revised the proposed miles and minutes to the closest in-network provider's miles

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	San Diego	The MCP's submission of evidence detailing contracting status/efforts for LM(s) were found insufficient and failed to meet the requirements.	Community Health Group Partnership Plan submitted evidence of contracting efforts and supplemental documentation during the CAP process to demonstrate that Community Health Group Partnership Plan has initiated outreach or has provided sufficient justification(s) for the inability to contract with the mandatory provider type.
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	San Diego	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Community Health Group Partnership Plan submitted updated policies and procedures during the CAP process to DHCS. Community Health Group Partnership Plan has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## Contra Costa Health Plan

Contra Costa Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Contra Costa Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Contra Costa Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Neurology	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Contra Costa Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Contra Costa Health Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Contra Costa Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Contra Costa Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Contra Costa Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Contra Costa Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Neurology	Pediatric	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Contra Costa Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Pediatric	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Contra Costa Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Central California Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Contra Costa Health Plan submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. Central California Alliance for Health has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

## **Gold Coast Health Plan**

## Ventura Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Ventura	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Gold Coast Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Gold Coast Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
PCP	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	analyses charts previously submitted. Additionally, Gold Coast Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Gold Coast Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Gold Coast Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Gold Coast Health Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Ventura	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Gold Coast Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Gold Coast Health Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Dermatology	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Endocrinology	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	analyses charts previously submitted. Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously
Gastroenterology	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	submitted. Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
General Surgery	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the inadequate accessibility analyses charts previously submitted.
Hematology	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					distance standard due to the inadequate accessibility analyses charts previously submitted.
Neurology	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Oncology	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Ophthalmology	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Orthopedic Surgery	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Psychiatry	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pulmonology	Pediatric	Pass with Conditions	Ventura	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Gold Coast Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Gold Coast Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hospitals	N/A	Pass with Conditions	Ventura	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Gold Coast Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Gold Coast Health Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Ventura	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Gold Coast Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Gold Coast Health Plan has updated the AAS request(s) to include all required fields following the

Provider	IVNA	 Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					instructions per Attachment C of the All Plan Letter, 20- 003.

## Health Net Community Solutions, Inc.

Kern Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
PCP	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though	Health Net Community Solutions, Inc. submitted AAS request(s) during the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				they are not meeting time and distance standards.	CAP process that was not initially provided to DHCS.
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Kern	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					instructions per Attachment C of the All Plan Letter, 20- 003.
Dermatology	Adult	Pass with Conditions	Kern	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Endocrinology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	provider's miles and minutes. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
General Surgery	Adult	Pass with Conditions	Kern	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Hematology	Adult	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
	i oului lo	Diotarioo	Unit	Standard (AAS) request,	submitted updated AAS
				DHCS identified a nearer	request(s) during the CAP
				provider as compared to the	process to DHCS. Health
				MCP's AAS request.	Net Community Solutions,
				Therefore, the AAS request	Inc. has demonstrated they
				was not approved.	have attempted to contract
					with the nearer provider(s)
				Finally, in reviewing the MCP's	identified by DHCS.
				Alternative Access Standard	lacitatied by Bride.
				(AAS) request(s), the MCP's	Finally, Health Net
				proposed miles and minutes	Community Solutions, Inc.
				were not sufficient. Therefore,	submitted updated AAS
				the AAS request was not	request(s) during the CAP
				approved.	process to DHCS. Health
					Net Community Solutions,
					Inc. has revised the
					proposed miles and
					minutes to the closest in-
					network provider's miles
					and minutes.
				In reviewing the MCP's	Health Net Community
				Alternative Access Standard	Solutions, Inc. submitted
				(AAS) request, DHCS	updated AAS request(s)
				identified a nearer provider as	during the CAP process to
				compared to the MCP's AAS	DHCS. Health Net
				request. Therefore, the AAS	Community Solutions, Inc.
				request was not approved.	has demonstrated they
HIV/AIDS Specialists/	Adult	Pass with	Kern		have attempted to contract
Infectious Diseases	Addit	Conditions		Additionally, the MCP did not	with the nearer provider(s)
				submit complete Alternative	identified by DHCS.
				Access Standard (AAS)	
				request(s). Therefore, the AAS	Additionally, Health Net
				request was not approved.	Community Solutions, Inc.
					submitted updated AAS
				Finally, in reviewing the MCP's	request(s) during the CAP
				Alternative Access Standard	process to DHCS. Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	<ul> <li>Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.</li> <li>Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.</li> <li>Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the proposed miles and</li> </ul>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					minutes to the closest in- network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Adult	Pass with Conditions	Kern	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Orthopedic Surgery	Adult	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions,

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type			•	Description of DeficiencyThe MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.Additionally, in reviewing the	MCP Response Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS
Psychiatry	Adult	Pass with Conditions	Kern	MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pulmonology	Adult	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Dermatology	Pediatric	Pass with Conditions	Kern	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Endocrinology	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Gastroenterology	Pediatric	Pass with Conditions	Kern	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
General Surgery	Pediatric	Pass with Conditions	Kern	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Hematology	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Nephrology	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Neurology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Kern	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Ophthalmology	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Orthopedic Surgery	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Psychiatry	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and	Health Net Community Solutions, Inc. submitted AAS request(s) during the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>distance standards.</li> <li>Additionally, In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Mental Health Outpatient Services	Adult	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc.resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc.resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hospitals	N/A	Pass with Conditions	Kern	The MCP did not submit Alternative Access Standard	Health Net Community Solutions, Inc. submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) requests even though they are not meeting time and distance standards.	AAS request(s) during the CAP process that was not initially provided to DHCS.
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Kern	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	Kern	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				member access to services either in or out of the service area, including transportation.
Mandatory Provider Types - Validations	Pass with Conditions	Kern	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	Health Net Community Solutions, Inc. submitted evidence of contracting efforts or supplemental documentation during the CAP process to demonstrate that Health Net Community Solutions, Inc. has initiated outreach or has provided sufficient justification(s) for the inability to contract with specific provider types

## Los Angeles Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
РСР	Adult	Pass with Conditions	Los Angeles	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Los Angeles	Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	Los Angeles	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/ Otolaryngology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Gastroenterology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
General Surgery	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc.
				Additionally, in reviewing the MCP's Alternative Access	submitted updated AAS request(s) during the CAP process to DHCS. Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Neurology	Adult	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request	process to DHCS. Health Net Community Solutions,
				was not approved.	Inc. has revised the proposed miles and
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's	minutes to the closest in- network provider's miles and minutes.
				justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the	Finally, Health Net Community Solutions, Inc. submitted updated AAS
				AAS request was not approved.	request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will
					initiate outreach or has provided sufficient justification(s) for the
					inability to contract with the out-of-network provider(s).
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they
Oncology	Adult	Pass with Conditions	Los Angeles	Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	have attempted to contract with the nearer provider(s) identified by DHCS.
				request(s). Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS
				Finally, in reviewing the MCP's Alternative Access Standard	request(s) during the CAP process to DHCS. Health

(AAS) request(s), the proposed miles and m were not sufficient. Th the AAS request was approved.         In reviewing the MCP' Alternative Access Stat (AAS) request, DHCS identified a nearer pro compared to the MCP request. Therefore, the request was not approved.	eficiency MCP Response	Reporting Unit	Time & Distance	Adult/ Pediatric	Provider Type
Alternative Access Sta (AAS) request, DHCS identified a nearer pro compared to the MCP request. Therefore, the request was not approx	minutesInc. has updated the AASTherefore,request(s) to include all				
Alternative Access Sta (AAS) request, DHCS identified a nearer pro compared to the MCP request. Therefore, the request was not approx	Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.				
Ophthalmology       Adult       Pass with Conditions       Los Angeles       Additionally, the MCP submit complete Altern Access Standard (AAS request(s). Therefore, request was not approximately for the Alternative Access Standard to the Alternative Acces Standard to the Alternative Access Standar	Standard CSSolutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.CP did not ernative AS) re, the AAS proved.Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP	.os Angeles	Pass with Conditions	Adult	Ophthalmology

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Los Angeles	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted updated AAS
				MCP's proposed miles and	Community Solution

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Los Angeles	identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions,

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
	Pediatric	Distance	Unit		Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc.
Psychiatry	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, Health Net
				Finally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pulmonology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Endocrinology	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc.
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Gastroenterology	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the
				Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	instructions per Attachment C of the All Plan Letter, 20- 003.
				The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
General Surgery	Pediatric	Pass with Conditions	Los Angeles	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions,

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
				The MCP did not submit	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Los Angeles	Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Nephrology	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Neurology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Ophthalmology	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Orthopedic Surgery	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Health Net Community
					Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Pulmonology		Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-
Mental Health Outpatient Services	Adult	Pass with	Los Angeles	request was not approved. The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	003. Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
	Conditions			Additionally, In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions,

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	out-of-network provider(s). Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pharmacies	N/A	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Los Angeles	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				member access to services either in or out of the service area, including transportation.
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	Los Angeles	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Mandatory Provider Types – Validations	Pass with Conditions	Los Angeles	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	Health Net Community Solutions, Inc. submitted evidence of contracting efforts or supplemental documentation during the CAP process to demonstrate that Health Net Community Solutions, Inc. has initiated outreach or has provided sufficient justification(s) for the inability to contract with specific provider types

Sacramento Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
РСР	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	that was not initially provided to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Pass with	Concernante	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Adult	Conditions	Sacramento	MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Gastroenterology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
General Surgery	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Adult	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Neurology	Adult	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Oncology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Orthopedic Surgery	Adult	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pulmonology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Pediatric	Distance Pass with Conditions	• •	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS	Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP
				request was not approved.	request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access	Health Net Community Solutions, Inc. submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially
Gastroenterology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	provided to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
General Surgery	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Nephrology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc.
		Doco with		The MCP did not submit	submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Oncology	Pediatric	Pass with Conditions	Sacramento	complete Alternative Access	Health Net Community Solutions, Inc. submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially
Ophthalmology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	provided to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Orthopedic Surgery	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	that was not initially provided to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Mental Health Outpatient Services	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Health Net Community Solutions, Inc. submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pharmacies	N/A	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type			•	Description of Deficiency request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	MCP Response has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP
					process to DHCS. Health Net Community Solutions, Inc. has revised the
					proposed miles and minutes to the closest in- network provider's miles
					and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Sacramento	The MCP's policies and procedures for Mandatory Provider Types were found	Health Net Community Solutions, Inc. submitted updated policies and

Annual Network Certification	Result	Reporting Unit	Description of Deficiency	MCP Response
Component		Unit	insufficient to meet the requirements.	procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	Sacramento	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Mandatory Provider Types - Validations	Pass with Conditions	Sacramento	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	Health Net Community Solutions, Inc. submitted evidence of contracting efforts or supplemental documentation during the CAP process to demonstrate that Health Net Community Solutions, Inc. has initiated outreach or has provided sufficient justification(s) for the inability to contract with specific provider types

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
РСР	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	<ul> <li>with the nearer provider(s) identified by DHCS.</li> <li>Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.</li> <li>Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.</li> </ul>
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	<ul> <li>with the nearer provider(s) identified by DHCS.</li> <li>Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.</li> <li>Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.</li> </ul>
Dermatology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	<ul> <li>with the nearer provider(s) identified by DHCS.</li> <li>Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.</li> <li>Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.</li> </ul>
Endocrinology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	<ul> <li>with the nearer provider(s) identified by DHCS.</li> <li>Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.</li> <li>Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.</li> </ul>
ENT/ Otolaryngology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	<ul> <li>with the nearer provider(s) identified by DHCS.</li> <li>Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.</li> <li>Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.</li> </ul>
Gastroenterology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Health Net Community
General Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. inc. has updated the AAS request(s) to include all required fields following the

HematologyAdultPass with ConditionsSan DiegoIn reviewing the MCP's identified a nearer provider as request. Therefore, the AAS request(s), the MCP's Alternative AccessIn reviewing the MCP's administed updated AAS request(s) the Additionally, in reviewing the MCP's Alternative Access to DHCS.Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider as compared to the MCP's AS request. Therefore, the AAS request (s), the MCP's Alternative Access to DHCS.Health Net Community Solutions, Inc. submitted updated AAS request (s), the process to DHCS.HermatologyAdultPass with ConditionsSan DiegoSan DiegoIn reviewing the Additionally, in reviewing the MCP's Alternative Access transative Access transative Access transative Access the ASS request(s), the process to DHCS.Health Net Community Solutions, Inc. submitted updated AAS request(s), the MCP's alternative Access Standard (AAS) process in the closest in network provider's miles and minutes.Finally, the MCP did not submitted updated AAS request(s), Therefore, the AAS request(s), Therefore, the AAS request(s), Therefore, the AAS request(s), the alth Net Community Solutions, Inc. submitted updated AAS request(s), the adated AAS request(s), Therefore, the AAS request(s), the alth Net Community Solutions, Inc. Submitted updated AAS request(s), the adated AAS request(s), therefore, the AAS request(s), the ACP by Columnative Access standard (AAS) here and minutes.	Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Inc. has updated the AAS request(s) to include all		Pediatric	Pass with	Unit	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS	instructions per Attachment C of the All Plan Letter, 20- 003. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Unit San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	C of the All Plan Letter, 20- 003. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the AAS request(s) to include all required fields following the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	C of the All Plan Letter, 20- 003. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the AAS request(s) to include all required fields following the instructions per Attachment

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Neurology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	C of the All Plan Letter, 20- 003. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the AAS request(s) to include all required fields following the instructions per Attachment

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, bHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	C of the All Plan Letter, 20- 003. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated they will initiate outreach or has provided sufficient

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					inability to contract with the out-of-network provider(s).
					Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Ophthalmology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes.
					Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Orthopedic Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes.
					Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	network provider's miles and minutes. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Psychiatry	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	<ul> <li>with the nearer provider(s) identified by DHCS.</li> <li>Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.</li> <li>Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).</li> </ul>
Pulmonology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	<ul> <li>with the nearer provider(s) identified by DHCS.</li> <li>Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest innetwork provider's miles and minutes.</li> <li>Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.</li> </ul>
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	<ul> <li>with the nearer provider(s) identified by DHCS.</li> <li>Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.</li> <li>Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.</li> </ul>
Dermatology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					instructions per Attachment C of the All Plan Letter, 20- 003.
Endocrinology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Gastroenterology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	MCP Response required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS
General Surgery	Pediatric	Pass with Conditions	San Diego	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					instructions per Attachment C of the All Plan Letter, 20- 003.
Hematology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Nephrology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Neurology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					instructions per Attachment C of the All Plan Letter, 20- 003. Health Net Community
Ophthalmology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access	Health Net Community Solutions, Inc. submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s). Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Psychiatry	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, Health Net Community Solutions, Inc. submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Pulmonology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Mental Health Outpatient Services	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Health Net Community Solutions, Inc. submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Hospitals	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Pharmacies	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Health Net Community Solutions, Inc. submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Finally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. submitted updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	San Diego	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	San Diego	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Mandatory Provider Types - Validations	Pass with Conditions	San Diego	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	Health Net Community Solutions, Inc. submitted evidence of contracting efforts or supplemental documentation during the CAP process to demonstrate that Health Net Community Solutions, Inc. has initiated outreach or has provided sufficient justification(s) for the

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				inability to contract with specific provider types

# San Joaquin Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Joaquin	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
PCP	Pediatric	Pass with Conditions	San Joaquin	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Psychiatry	Adult	Pass with Conditions	San Joaquin	The MCP did not submit adequate accessibility analyses charts demonstrating	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards.	during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Endocrinology	Pediatric	Pass with Conditions	San Joaquin	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Neurology	Pediatric	Pass with Conditions	San Joaquin	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Mental Health Outpatient Services	Adult	Pass with Conditions	San Joaquin	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	San Joaquin	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hospitals	N/A	Pass with Conditions	San Joaquin	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type			•	Description of Deficiency         In reviewing the MCP's         Alternative Access Standard         (AAS) request(s), the MCP's         proposed miles and minutes         were not sufficient. Therefore,         the AAS request was not         approved.	MCP Response provider's miles and minutes. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Additionally, Health Net
		Conditions		Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	San Joaquin	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions,

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	San Joaquin	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Mandatory Provider Types – Validations	Pass with Conditions	San Joaquin	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	Health Net Community Solutions, Inc. submitted evidence of contracting efforts or supplemental documentation during the CAP process to demonstrate that Health Net Community Solutions, Inc. has initiated outreach or has provided sufficient justification(s) for the inability to contract with specific provider types.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Stanislaus	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
PCP	Pediatric	Pass with Conditions	Stanislaus	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Endocrinology	Adult	Pass with Conditions	Stanislaus	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Adult	Pass with Conditions	Stanislaus	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	with the nearer provider(s) identified by DHCS. Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Endocrinology	Pediatric	Pass with Conditions	Stanislaus	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Stanislaus	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Ophthalmology	Pediatric	Pass with Conditions	Stanislaus	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Psychiatry	Pediatric	Pass with Conditions	Stanislaus	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health Outpatient Services	Adult	Pass with Conditions	Stanislaus	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Stanislaus	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hospitals	N/A	Pass with Conditions	Stanislaus	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Stanislaus	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	Stanislaus	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Mandatory Provider Types - Validations	Pass with Conditions	Stanislaus	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	Health Net Community Solutions, Inc. submitted evidence of contracting efforts or supplemental documentation during the CAP process to demonstrate that Health Net Community Solutions, Inc. has initiated outreach or has provided sufficient justification(s) for the

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				inability to contract with specific provider types.

## Tulare Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
PCP Pediatric	Pediatric	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request(s). Therefore, the AAS request was not approved.	process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Dermatology	Adult	Pass with Conditions	Tulare	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Tulare	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Adult	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Neurology	Adult	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Ophthalmology	Adult	Pass with Conditions	Tulare	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Orthopedic Surgery	Adult	Pass with Conditions	Tulare	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Tulare	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Psychiatry	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Dermatology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit complete Alternative Access Standard (AAS) request(s).	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Endocrinology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Hematology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions,

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Nephrology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Neurology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Oncology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance		The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and	C of the All Plan Letter, 20- 003. Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc.
Ophthalmology	Pediatric	Pass with Conditions	Tulare	Alternative Access Standard (AAS) requests even though	submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Orthopedic Surgery	Pediatric	Pass with Conditions	Tulare	Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					instructions per Attachment C of the All Plan Letter, 20- 003.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Psychiatry	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pulmonology	Pediatric	Pass with Conditions	Tulare	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Net Community Solutions, Inc. submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Mental Health Outpatient Services	Adult	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Tulare	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Tulare	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	accessibility analyses charts previously submitted. Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Pharmacies	N/A	Pass with Conditions	Tulare	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the proposed miles and minutes to the closest in-network

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Tulare	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	Tulare	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	Health Net Community Solutions, Inc. submitted updated policies and procedures during the CAP process to DHCS. Health Net Community Solutions, Inc. has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Mandatory Provider Types - Validations	Pass with Conditions	Tulare	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	Health Net Community Solutions, Inc. submitted evidence of contracting efforts and supplemental documentation during the CAP process to

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				demonstrate that Health Net Community Solutions, Inc. has initiated outreach or has provided sufficient justification(s) for the inability to contract with specific provider types.

## Health Plan of San Joaquin

### San Joaquin Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Joaquin	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Plan of San Joaquin submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Joaquin has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Additionally, Health Plan of San Joaquin submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
PCP	Pediatric	Pass with Conditions	San Joaquin	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Health Plan of San Joaquin submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Joaquin has updated the AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Health Plan of San Joaquin submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Joaquin has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	San Joaquin	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Plan of San Joaquin submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Joaquin has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pharmacies	N/A	Pass with Conditions	San Joaquin	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Health Plan of San Joaquin submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Joaquin has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Health Plan of San Joaquin submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	San Joaquin	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Health Plan of San Joaquin submitted updated policies and procedures during the CAP process to DHCS. Health Plan of San Joaquin has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	San Joaquin	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	Health Plan of San Joaquin submitted updated policies and procedures during the CAP process to DHCS. Health Plan of San Joaquin has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	San Joaquin	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Health Plan of San Joaquin submitted updated policies and procedures during the CAP process to DHCS. Health Plan of San Joaquin

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
				has revised the policies and procedures to ensure
				member access to services either in or out of the
				service area, including transportation.

# Stanislaus Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Stanislaus	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Joaquin submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Joaquin has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Stanislaus	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	Health Plan of San Joaquin submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Joaquin has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request(s). Therefore, the AAS request was not approved.	Additionally, Health Plan of San Joaquin submitted updated AAS request(s)
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Health Plan of San Joaquin has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Health Plan of San Joaquin submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Joaquin has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Stanislaus	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Joaquin submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Joaquin has revised the proposed miles and minutes to the closest in-network provider's miles
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	and minutes. Additionally, Health Plan of San Joaquin submitted AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pharmacies	N/A	Pass with Conditions	Unit	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process that was not initially provided to DHCS. Health Plan of San Joaquin submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Joaquin has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Plan of San Joaquin submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Joaquin has revised the proposed miles and minutes to the closest in-
					network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Stanislaus	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	Health Plan of San Joaquin submitted updated policies and procedures during the CAP process to DHCS. Health Plan of San Joaquin has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	Stanislaus	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	Health Plan of San Joaquin submitted updated policies and procedures during the CAP process to DHCS. Health Plan of San Joaquin has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.
Long Term Supports and Services (LTSS) - Timely Access Policies and Procedures	Pass with Conditions	Stanislaus	The MCP's policies and procedures for Timely Access – LTSS were found insufficient to meet the requirements.	Health Plan of San Joaquin submitted updated policies and procedures during the CAP process to DHCS. Health Plan of San Joaquin has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

#### Health Plan of San Mateo

San Mateo Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	and minutes to the closest in-network provider's miles and minutes.
General Surgery	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were not sufficient. Therefore, the AAS request was not approved.	Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Health Plan of San Mateo submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. Health Plan of San Mateo has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
General Surgery	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	and minutes to the closest in-network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Health Plan of San Mateo submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard	Health Plan of San Mateo submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Psychiatry	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	San Mateo	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Health Plan of San Mateo submitted updated AAS request(s) during the CAP process to DHCS. Health Plan of San Mateo has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	San Mateo	The MCP's policies and procedures for OB/GYN PCP	Health Plan of San Mateo submitted updated policies and procedures during the

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
			were found insufficient to meet the requirements.	CAP process to DHCS. Health Plan of San Mateo has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

### Inland Empire Health Plan

## Riverside Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
РСР	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s) identified by DHCS.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Gastroenterology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Neurology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

## San Bernardino Reporting Unit

	Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

PCPPediatricDistanceUnitIn reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.Inland Empire Health Plan submitted updated AAS request was not approved.PCPPediatricPass with ConditionsSan BernardinoSan BernardinoAdditionally, in reviewing the MCP's Alternative Access request was not approved.Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.OB/GYN (Specialty Care)N/APass with ConditionsSan BernardinoIn reviewing the MCP's Alternative Access Standard (AAS) request (AAS) request, DHCS identified by DHCS.Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.OB/GYN (Specialty Care)N/APass with ConditionsSan BernardinoIn reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have atomited updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have atomited updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to Additionally, Inland Empire Health Plan submitted updated AAS request(s) dur	Provider Type	Adult/	Time &	Reporting	Description of Deficiency	MCP Response
PCPPediatricPass with ConditionsSan San BernardinoIn reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider a compared to the MCP's AAS) request was not approved.submitted updated AAS request DHCS identified a nearer provider a compared to the MCP's AAS request mass not approved.Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the mutes were not sufficient. Therefore, the AAS request(s) updated AAS request(s) updated AAS request(s) updated AAS request was not approved.Additionally, inland Empire Health Plan submitted updated AAS request(s) updated AAS request(s) updated AAS request(s) the neare provider's miles and minutes to the closest in- network provider's miles and minutes.Inland Empire Health Plan submitted updated AAS request (s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request (s) during the CAP process to DHCS. Inland Empire Health Plan submitted updated AAS request(s) demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.OB/GY		Pediatric	Distance	Unit		•
OB/GYN (Specialty Care)N/APass with ConditionsSan ConditionsIn reviewing the MCP's Atternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.Additionally, inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.OB/GYN (Specialty Care)N/APass with ConditionsSan BernardinoIn reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request was not approved.Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.OB/GYN (Specialty Care)N/APass with ConditionsSan BernardinoIn reviewing the MCP's Alternative Access Standard request, DHCS identified a nearer provider as compared to the MCP's AAS request was not approved.Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.	DCD	Dediotria	Pass with	San	Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS	submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s)
OB/GYN (Specialty Care)N/APass with ConditionsSan BernardinoAlternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.OB/GYN (Specialty Care)N/APass with ConditionsSan BernardinoSan BernardinoAdditionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request(s). Therefore, the AAS request was not approved.submitted updated AAS request(s) during the CAP Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.	PCP Pediatric	Fediatric	Conditions		MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request	Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Alternative Access Standard Health Plan has updated	OB/GYN (Specialty Care)	N/A			Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's	submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Dermatology	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
General Surgery	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	minutes to the closest in- network provider's miles and minutes. Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Psychiatry	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Empire Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes. Inland Empire Health Plan
	Pass with	San	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.	
Dermatology	Pediatric	Conditions	Bernardino	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Inland Empire Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes.
General Surgery	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
		Pass with	th San	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Pediatric	Conditions	Bernardino	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard	Inland Empire Health Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Pediatric	Pass with Conditions	San Bernardino	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's	Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
				Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Finally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					minutes to the closest in- network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Oncology	Pediatric	Pass with Conditions	San Bernardino	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Inland Empire Health Plan submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
		Pass with	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Conditions		Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	San Bernardino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Inland Empire Health Plan submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

## Kern Family Health Care

# Kern Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
РСР	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s)
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	identified by DHCS. Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Dermatology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
General Surgery	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Kern Health Systems submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).	
			Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.	

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Decessit		In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Adult	Pass with Conditions	Kern	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Neurology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Kern Health Systems submitted updated AAS request(s) during the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Adult	Adult Pass with Conditions		In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Kern Health
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Kern	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Finally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
			In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.	
Pulmonology	Adult	Pass with Conditions	Kern	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS.
Dermatology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Kern Health Systems submitted updated AAS request(s) during the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
General Surgery	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
			Kern	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of-	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Oncology	Pediatric	Pass with Conditions	Kern	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Ophthalmology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				insufficient. Therefore, the AAS request was not approved.	indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Orthopedic Surgery	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request,	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Mental Health Outpatient Services	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard	Kern Health Systems submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals N/A				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
	Pass with Conditions	Kern	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's	Additionally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).	
				Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Finally, Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) during the CAP process to DHCS. Kern Health Systems has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN (Primary Care) - Policies and Procedures	Pass with Conditions	Kern	The MCP's policies and procedures for OB/GYN PCP were found insufficient to meet the requirements.	Kern Health Systems submitted updated policies and procedures during the CAP process to DHCS. Kern Health Systems has revised the policies and procedures to ensure member access to services either in or out of the service area, including transportation.

## L.A. Care Health Plan

## Los Angeles Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	L.A. Care Health Plan submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. L.A. Care Health Plan
Endocrinology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
	Adult	A L L Pass with	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
General Surgery		Conditions		Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard	L.A. Care Health Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Adult	Distance Pass with Conditions	Unit Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	network provider's miles and minutes. L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s)
			Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.	
Ophthalmology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care
				MCP's proposed miles and minutes were not sufficient.	Health Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
General Surgery	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	L.A. Care Health Plan submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Nephrology Pediatri	Pediatric	ediatric Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard	L.A. Care Health Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Orthopedic Surgery	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, L.A. Care Health Plan submitted updated AAS request(s) during the CAP process to DHCS. L.A. Care Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

## Molina Healthcare

Imperial Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS)	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
				request(s). Therefore, the AAS request was not approved.	Finally, Molina Healthcare submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
PCP	Pediatric	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
ENT/ Otolaryngology	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
General Surgery	Adult	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hematology	Adult	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	analyses charts previously submitted.
Nephrology	Adult	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Neurology	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Oncology	Adult	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the instructions per Attachment C of the All Plan Letter, 20-003.
Ophthalmology	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Orthopedic Surgery	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pulmonology	Adult	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					analyses charts previously submitted.
Dermatology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Endocrinology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Gastroenterology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
General Surgery	Pediatric	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hematology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though	Molina Healthcare submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				they are not meeting time and distance standards.	that was not initially provided to DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Nephrology	Pediatric	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Neurology	Pediatric	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Oncology	Pediatric	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Molina Healthcare submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Ophthalmology	Pediatric	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Orthopedic Surgery	Pediatric	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Pediatric	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pulmonology	Pediatric	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Imperial	The MCP did not submit Alternative Access Standard (AAS) requests even though	provider's miles and minutes. Molina Healthcare submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				they are not meeting time and distance standards.	that was not initially provided to DHCS.
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Imperial	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
				minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of DeficiencyIn reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	MCP Response during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
				Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the instructions per Attachment C of the All Plan Letter, 20-003.

## Riverside Reporting Unit

	Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	Riverside	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
PCP		Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard	Molina Healthcare submitted AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) requests even though they are not meeting time and distance standards.	during the CAP process that was not initially provided to DHCS.
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Riverside	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Adult	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Attachment C of the All Plan Letter, 20-003. Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Endocrinology	Adult	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
ENT/ Otolaryngology	Adult	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Gastroenterology	Adult	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Hematology	Adult	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Adult	Pass with Conditions	Riverside	request was not approved.The MCP did not submitcomplete Alternative AccessStandard (AAS) request(s).	Molina Healthcare submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Neurology	Adult	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Oncology	Adult	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Orthopedic Surgery	Adult	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Attachment C of the All Plan Letter, 20-003.
Pulmonology	Adult	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Endocrinology	Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Gastroenterology	Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and	Molina Healthcare submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Hematology	Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Nephrology	Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				submit complete Alternative	Finally, Molina Healthcare
				Access Standard (AAS)	submitted updated AAS
				request(s). Therefore, the AAS	request(s) during the CAP
				request was not approved.	process to DHCS. Molina
					Healthcare has updated the
					AAS request(s) to include
					all required fields following
					the instructions per
					Attachment C of the All
					Plan Letter, 20-003.
					Molina Healthcare
					submitted AAS request(s)
					during the CAP process
				The MCP did not submit	that was not initially
				Alternative Access Standard	provided to DHCS.
				(AAS) requests even though	
				they are not meeting time and	Additionally, Molina
				distance standards.	Healthcare submitted
					updated AAS request(s)
				Additionally, in reviewing the	during the CAP process to
				MCP's Alternative Access	DHCS. Molina Healthcare
		Decewith		Standard (AAS) request,	has demonstrated they
Neurology	Pediatric	Pass with	Riverside	DHCS identified a nearer	have attempted to contract
		Conditions		provider as compared to the	with the nearer provider(s)
				MCP's AAS request. Therefore, the AAS request	identified by DHCS.
				was not approved.	Finally, Molina Healthcare
				was not approved.	submitted updated AAS
				Finally, the MCP did not	request(s) during the CAP
				submit complete Alternative	process to DHCS. Molina
				Access Standard (AAS)	Healthcare has updated the
				request(s). Therefore, the AAS	AAS request(s) to include
				request was not approved.	all required fields following
					the instructions per
					Attachment C of the All
					Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	Riverside	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				though they are not meeting time and distance standards.	the inadequate accessibility analyses charts previously submitted.
Psychiatry	Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	
Pulmonology	Pediatric	Pass with Conditions	Riverside	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and	Molina Healthcare submitted AAS request(s) during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Mental Health Outpatient Services	Adult	Pass with Conditions	Riverside	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Riverside	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals			•	Description of Deficiencytime and distance standards.Finally, the MCP did notsubmit complete AlternativeAccess Standard (AAS)request(s). Therefore, the AASrequest was not approved.The MCP did not submitadequate accessibilityanalyses charts demonstratingthat the MCP is meeting timeand distance standards.Additionally, the MCP did notsubmit Alternative AccessStandard (AAS) requests eventhough they are not meetingtime and distance standards.Additionally, in reviewing theMCP's Alternative AccessStandard (AAS) request(s), theMCP's proposed miles andminutes were not sufficient.Therefore, the AAS requestwas not approved.Finally, the MCP did notsubmit complete AlternativeAccess Standard (AAS)request(s). Therefore, the AAS	MCP Responseanalyses charts previously submitted.Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to 
				request was not approved.	the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pharmacies	N/A	Pass with Conditions	Riverside	<ul> <li>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.</li> <li>Therefore, the AAS request was not approved.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's Proposed miles and minutes were not sufficient.</li> <li>Therefore, the AAS request was not approved.</li> <li>Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.</li> </ul>	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response	
PCP	Adult	Pass with Conditions	Sacramento	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.	
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).	
PCP	Pediatric	ric Pass with Conditions	Sacramon	Sacramonto	Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.	

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Molina Healthcare
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Molina Healthcare submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Dermatology	Adult	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
				The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Endocrinology	Adult	Pass with Conditions	Sacramento	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003
ENT/ Otolaryngology	Adult	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Plan Letter, 20-003.Molina Healthcaresubmitted AAS request(s)during the CAP processthat was not initiallyprovided to DHCS.Additionally, MolinaHealthcare submittedupdated AAS request(s)during the CAP process toDHCS. Molina Healthcarehas updated the AASrequest(s) to include allrequired fields following theinstructions per AttachmentC of the All Plan Letter, 20-003.Finally, Molina Healthcaresubmitted updated AASrequest(s) during the CAPprocess to DHCS. MolinaHealthcare hasdemonstrated they haveattempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Gastroenterology	Adult	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
General Surgery	Adult	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	request(s) during the CAP process that was not initially provided to DHCS. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Neurology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating	Molina Healthcare resubmitted updated accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously
					submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Oncology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina
					Healthcare submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were not sufficient. Therefore, the AAS request was not approved.	have attempted to contract with the nearer provider(s) identified by DHCS.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Psychiatry	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
			•	and distance standards.	CAP process
					demonstrating Molina
				Additionally, in reviewing the	Healthcare providers were
				MCP's Alternative Access	within the time and
				Standard (AAS) request,	distance standard due to
				DHCS identified a nearer	the inadequate accessibility
				provider as compared to the	analyses charts previously
				MCP's AAS request.	submitted.
				Therefore, the AAS request	
				was not approved.	Additionally, Molina
					Healthcare submitted
					updated AAS request(s)
					during the CAP process to
					DHCS. Molina Healthcare
					has demonstrated they
					have attempted to contract
					with the nearer provider(s)
				The MCD did not exhault	identified by DHCS.
				The MCP did not submit	Molina Healthcare
				adequate accessibility	resubmitted updated
				analyses charts demonstrating that the MCP is meeting time	accessibility analyses charts to DHCS during the
				and distance standards.	CAP process
					demonstrating Molina
				Additionally, in reviewing the	Healthcare providers were
				MCP's Alternative Access	within the time and
		Pass with	_	Standard (AAS) request,	distance standard due to
Pulmonology	Adult	Conditions	Sacramento	DHCS identified a nearer	the inadequate accessibility
		201010		provider as compared to the	analyses charts previously
				MCP's AAS request.	submitted.
				Therefore, the AAS request	
				was not approved.	Additionally, Molina
					Healthcare submitted
				Finally, the MCP did not	updated AAS request(s)
				submit complete Alternative	during the CAP process to
				Access Standard (AAS)	DHCS. Molina Healthcare

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request(s). Therefore, the AAS request was not approved.	has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					with the nearer provider(s) identified by DHCS.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Dermatology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS
Endocrinology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time	initially provided to DHCS. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>and distance standards.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.</li> </ul>	CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
					submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	<ul> <li>within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</li> <li>Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.</li> <li>Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.</li> </ul>
Gastroenterology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
General Surgery	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Hematology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS
					request(s) during the CAP process that was not initially provided to DHCS.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Nephrology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Neurology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Oncology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating	Molina Healthcare resubmitted updated accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance	Unit	that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract
				The MCP did not submit adequate accessibility	with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Molina Healthcare resubmitted updated
Ophthalmology	Pediatric	Pass with Conditions	Sacramento	adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Orthopedic Surgery	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
					Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Psychiatry	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Mental Health Outpatient Services	Adult	Pass with Conditions	Sacramento	Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS
			Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not	request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.	
			approved.	Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina	

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Hospitals	N/A	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Molina Healthcare submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
Pharmacies	N/A	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

## San Bernardino Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility	Molina Healthcare resubmitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
	Pediatric	Distance	Unit	<ul> <li>analyses charts demonstrating that the MCP is meeting time and distance standards.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's alternative Access Standard (AAS) request, DHCS identified the MCP's</li> </ul>	accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they
				justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has indicated they will initiate outreach or has provided sufficient justification(s) for the
PCP	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	inability to contract with the out-of-network provider(s). Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process

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				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
OB/GYN (Specialty Care)	N/A	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility	Molina Healthcare resubmitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				analyses charts demonstrating that the MCP is meeting time and distance standards.	accessibility analyses charts to DHCS during the CAP process
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
					Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously
				Finally, the MCP did not submit complete Alternative Access Standard (AAS)	Additionally, Molina Healthcare submitted AAS

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				request(s). Therefore, the AAS request was not approved.	request(s) during the CAP process that was not initially provided to DHCS.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Dermatology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP

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					process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
ENT/ Otolaryngology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with
Gastroenterology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	attempted to contract with the nearer provider(s) identified by DHCS. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina
				Therefore, the AAS request was not approved.	Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Molina Healthcare
General Surgery	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) requests even though they are not meeting time and distance standards.	distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	process that was not initially provided to DHCS. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				time and distance standards. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles
Oncology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	and minutes. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.

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				the AAS request was not approved.	Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility	Molina Healthcare resubmitted updated

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				analyses charts demonstrating	accessibility analyses
				that the MCP is meeting time	charts to DHCS during the
				and distance standards.	CAP process
					demonstrating Molina
				Additionally, in reviewing the	Healthcare providers were
				MCP's Alternative Access	within the time and
				Standard (AAS) request(s), the	distance standard due to
				MCP's proposed miles and	the inadequate accessibility
				minutes were not sufficient.	analyses charts previously
				Therefore, the AAS request	submitted.
				was not approved.	Additionally, Molina
					Healthcare submitted
					updated AAS request(s)
					during the CAP process to
					DHCS. Molina Healthcare
					has revised the proposed
					miles and minutes to the
					closest in-network
					provider's miles and
					minutes.
				The MCP did not submit	Molina Healthcare
				adequate accessibility	resubmitted updated
				analyses charts demonstrating	accessibility analyses
				that the MCP is meeting time	charts to DHCS during the
				and distance standards.	CAP process
				Additionally, the MCP did not	demonstrating Molina Healthcare providers were
Physical Medicine and	Adult	Pass with	San	submit Alternative Access	within the time and
Rehabilitation		Conditions	Bernardino	Standard (AAS) requests even	distance standard due to
				though they are not meeting	the inadequate accessibility
				time and distance standards.	analyses charts previously
					submitted.
				Finally, in reviewing the MCP's	
				Alternative Access Standard	Additionally, Molina
				(AAS) request(s), the MCP's	Healthcare submitted AAS

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				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and
Psychiatry	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Finally, in reviewing the MCP's	minutes. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina
				Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Additionally, Molina Healthcare submitted AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	process that was not initially provided to DHCS.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Dermatology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Endocrinology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Finally, in reviewing the MCP's	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Gastroenterology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
General Surgery	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Hematology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even	Healthcare providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				though they are not meeting time and distance standards.	analyses charts previously submitted.
					Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Molina Healthcare
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	San Bernardino	<ul> <li>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.</li> <li>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> </ul>	resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

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Nephrology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have

Pediatric Distance	Unit		attempted to contract with
	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Finally, Molina Healthcare submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance	Unit		process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the
Oncology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

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Ophthalmology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Orthopedic Surgery	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process

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				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
					Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Psychiatry	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina

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Pulmonology	Pediatric	Pass with Conditions	San Bernardino	Description of DeficiencyThe MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.Finally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	MCP Response Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has
Mental Health Outpatient	Adult	Pass with	San	The MCP did not submit	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Molina Healthcare
Services	Adult	Conditions	Bernardino	adequate accessibility	resubmitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>analyses charts demonstrating that the MCP is meeting time and distance standards.</li> <li>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request standard (AAS) request. Therefore, the AAS request was not approved.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request. DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request. Therefore, the AAS request.</li> </ul>	accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s) identified by DHCS.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Hospitals	N/A	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request	request(s) during the CAP process that was not initially provided to DHCS.
				was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Pharmacies	N/A	Pass with	San	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process
		Conditions	Bernardino	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the	demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
	Pediatric	Distance	Unit	MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

## San Diego Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of-	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has indicated they will initiate outreach or

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				network provider(s) as insufficient. Therefore, the AAS request was not approved.	has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not	request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
				approved.	Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	San Diego	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved. Finally, the MCP did not	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and
				submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	minutes. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of DeficiencyThe MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	MCP ResponseAAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare have attempted to contract with the nearer provider(s) identified by DHCS.
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type				The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	network provider's miles and minutes. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				Alternative Access Standard (AAS) request(s), the MCP's	updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Molina Healthcare
Endocrinology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response	
					process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.	
			The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina		
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.	
ENT/ Otolaryngology	Adult	Pass with Conditions	San Diego	San Diego	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
				Therefore, the AAS request was not approved. Finally, in reviewing the MCP's	Additionally, Molina Healthcare submitted updated AAS request(s)	
				Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.	

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type			•	Description of DeficiencyThe MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, 	Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare
			Additionally MCP's Alter Standard (A MCP's prop minutes we Therefore, was not ap Finally, the submit com Access Star request(s).	MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					provider's miles and minutes.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Hematology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance	Unit	Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even	and minutes. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance	Unit	though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
Nephrology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request,	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Molina Healthcare
Ophthalmology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type	Provider Type Pediatric			Description of DeficiencyThe MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. 	Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare
				Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					instructions per Attachment C of the All Plan Letter, 20- 003.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to

on of Deficiency	MCP Response
ndard (AAS) Therefore, the AAS is not approved. eviewing the MCP's Access Standard est(s), the MCP's niles and minutes fficient. Therefore, quest was not	<ul> <li>DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.</li> <li>Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.</li> <li>Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare submitted updated AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.</li> </ul>
	minutes to the closest in- network provider's miles and minutes.
id not submit ccessibility narts demonstrating P is meeting time e standards. , in reviewing the rnative Access	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to
, in re mativ	eviewing the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Pulmonology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not
Endocrinology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the	initially provided to DHCS. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance		AAS request was not approved. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-

Provider Type Adult/ Time & Reporting Pediatric Distance Unit	Description of Deficiency	MCP Response
Gastroenterology     Pediatric     Distance     Unit       Pediatric     Pass with Conditions     San Diego	<ul> <li>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.</li> <li>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	network provider's miles and minutes.Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type		Time & Distance	• •	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not	proposed miles and minutes to the closest in- network provider's miles and minutes. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to
General Surgery Pediat	Pediatric	Pediatric Pass with Conditions	San Diego	submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer	the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
				provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare
				Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not	has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				approved.	Finally, Molina Healthcare submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
		Distance	Unit		process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the
Hematology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP
					process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV/AIDS Specialists/ Infectious Diseases	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of DeficiencyThe MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.Finally, in reviewing the MCP's Alternative Access Standard (AAS) request to the MCP's AAS request. 	MCP Responsenetwork provider's miles and minutes.Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS.Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.Finally, Molina Healthcare submitted updated AAS request(s) during the CAP provider (s) identified by DHCS.
					process to DHCS. Molina Healthcare has revised the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency         The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.         Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	proposed miles and minutes to the closest in- network provider's miles and minutes. Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Pediatric	Pediatric Pass with Conditions	San Diego	Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the	Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
				MCP's AAS request. Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not	DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
				approved.	Finally, Molina Healthcare submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Neurology Pedia				The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina
		Pediatric Pass with Conditions	San Diego	Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
	Pediatric			Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
				Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	with the nearer provider(s) identified by DHCS.
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP
					process that was not initially provided to DHCS.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time and distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS.
Psychiatry	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time	Molina Healthcare resubmitted updated accessibility analyses charts to DHCS during the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>and distance standards.</li> <li>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility	Molina Healthcare resubmitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
	Pediatric	Distance	• •	<ul> <li>Description of Deficiency</li> <li>analyses charts demonstrating that the MCP is meeting time and distance standards.</li> <li>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</li> <li>Finally, in reviewing the MCP's Alternative Access Standard (AAS) request (s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.</li> </ul>	accessibility analyses charts to DHCS during the CAP process demonstrating Molina Healthcare providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-
					network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Mental Health Outpatient Services	Adult	Pass with Conditions	San Diego	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Mental Health Outpatient Services	Pediatric	Pass with Conditions	San Diego	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time and distance standards. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Molina Healthcare submitted AAS request(s) during the CAP process that was not initially provided to DHCS. Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	the nearer provider(s) identified by DHCS.
				request (s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-
					Finally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pharmacies	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Molina Healthcare submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
					Additionally, Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

## Partnership Health Plan of California

Lassen Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	the nearer provider(s) identified by DHCS.
				Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Partnership Health Plan of California submitted
					Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with
				Additionally, in reviewing the MCP's Alternative Access	the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Partnership Health Plan of California submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Endocrinology	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

## Modoc Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type			• •	Description of DeficiencyAdditionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's 	the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Partnership Health
					Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/ Otolaryngology	Adult	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health

P	rovider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the AAS request was not approved.	Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

## Shasta Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Shasta	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	Finally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Shasta	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Shasta	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Shasta	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Shasta	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Shasta	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Shasta	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Shasta	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Shasta	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Shasta	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Shasta	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Partnership Health Plan of California

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003. Finally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

# Siskiyou Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Dermatology	Adult	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
General Surgery	Adult	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hematology	Adult	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Dermatology	Pediatric	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
General Surgery	Pediatric	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Provider Type		Pass with Conditions		Description of DeficiencyIn reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's 	attempted to contract with the nearer provider(s) identified by DHCS. Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health
				were not sufficient. Therefore, the AAS request was not	updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	in-network provider's miles and minutes. Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Finally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	I SISKIVOLI	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-
Pulmonology	Pediatric	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	network provider's miles and minutes. Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Partnership Health Plan of California submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

### Trinity Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.
Hematology	Pediatric	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Oncology	Pediatric	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Trinity	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
				In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Trinity	Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.
					Finally, Partnership Health Plan of California submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

### Del Norte Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Del Norte	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has updated the AAS request(s) to include all required fields following the instructions per

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Attachment C of the All Plan Letter, 20-003.
					Finally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
РСР	Pediatric	Pass with Conditions	Del Norte	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Del Norte	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Del Norte	In reviewing the MCP's Alternative Access Standard	Partnership Health Plan of California submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Del Norte	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

### Humboldt Reporting Unit

	Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	Humboldt	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				minutes were not sufficient. Therefore, the AAS request was not approved.	Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Humboldt	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved. Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20-003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Humboldt	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Humboldt	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Humboldt	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Plan of California has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

### Napa Reporting Unit

Provider Ty	vpe Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Napa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additional, in reviewing the MCP's Alternative Access Standard (AAS) request,	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
PCP	Pediatric	Pass with Conditions	Napa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Napa	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Solano Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Solano	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Solano	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Solano	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Solano	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Solano	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS request was not approved.	revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

### Yolo Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Yolo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the
					inability to contract with the out-of-network provider(s).
РСР	Pediatric	Pass with Conditions	Yolo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Partnership Health Plan of California submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Hospitals	N/A	Pass with Conditions	Yolo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

## Lake Reporting Unit

	Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP		Adult	Pass with Conditions	Lake	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, these AAS request were not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Lake	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, these AAS request were not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s). Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Lake	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Lake	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Lake	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

### Marin Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Marin	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.

# Mendocino Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Mendocino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Mendocino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Mendocino	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Mendocino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Mendocino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Mendocino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

## Sonoma Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
РСР	Adult	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
PCP	Pediatric	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
ENT/ Otolaryngology	Adult	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
General Surgery	Adult	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).
Hematology	Adult	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Partnership Health Plan of California submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
General Surgery	Pediatric	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of- network provider(s) as insufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has indicated they will initiate outreach or has provided sufficient justification(s) for the inability to contract with the out-of-network provider(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hematology	Pediatric	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Oncology	Pediatric	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	Sonoma	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

## Santa Clara Family Health Plan

Santa Clara Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's	Santa Clara Family Health Plan submitted updated AAS request(s) during the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				proposed miles and minutes were not sufficient. Therefore, the AAS request was not approved.	CAP process to DHCS. Santa Clara Family Health Plan has revised the proposed miles and minutes to the closest in- network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Santa Clara Family Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Santa Clara Family Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Santa Clara Family Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Santa Clara Family Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.
Hospitals	N/A	Pass with Conditions	Santa Clara	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	Santa Clara Family Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Santa Clara Family Health Plan has updated the AAS request(s) to include all required fields following the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					instructions per Attachment C of the All Plan Letter, 20- 003.

## **United Healthcare**

## San Diego Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Finally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
PCP	Pediatric	Pass with	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, the MCP did not submit complete Alternative Access Standard (AAS)	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan
		Conditions	Sun Diego	request(s). Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, United Healthcare Community Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. United Healthcare
OB/GYN (Specialty Care)	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Dermatology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					provider's miles and minutes.
Endocrinology	Adult	Pass with Conditions	San Diego	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003.
ENT/ Otolaryngology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					C of the All Plan Letter, 20- 003.
					Finally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan
				were not approved.	has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
General Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hematology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. United Healthcare
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan submitted updated the proposed miles and minutes to the closest in-network provider's miles and
Neurology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	minutes. United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Oncology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard	United Healthcare Community Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.</li> <li>Therefore, the AAS requests were not approved.</li> </ul>	updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. United Healthcare Community Plan submitted
Psychiatry	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Endocrinology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard	United Healthcare Community Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<ul> <li>(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.</li> <li>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.</li> </ul>	updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and
ENT/ Otolaryngology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes	minutes. United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were not sufficient. Therefore, the AAS requests were not approved.	Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Gastroenterology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed

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General Surgery			• •	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	miles and minutes to the closest in-network provider's miles and minutes. United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the AII Plan Letter, 20- 003. Finally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare
				Community Plan has revised the proposed miles and minutes to the closest	

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hematology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	in-network provider's miles and minutes. United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s).	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Nephrology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS requests were not approved.	submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Neurology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, United Healthcare Community Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes. United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan submitted updated the proposed miles and minutes to the closest in-network provider's miles and minutes.
Ophthalmology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	provider's miles and minutes. United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Psychiatry	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS requests were not approved.	Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Pulmonology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Mental Health Outpatient Services	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	United Healthcare Community Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Mental Health Outpatient Services	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore,	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				the AAS requests were not approved.	has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the closest in-network provider's miles and minutes.
Hospitals	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles and minutes to the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pharmacies	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Finally, in reviewing the MCP's Alternative Access Standard (AAS) request(s), the MCP's proposed miles and minutes were not sufficient. Therefore, the AAS requests were not approved.	Closest in-network provider's miles and minutes. United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. Additionally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has updated the AAS request(s) to include all required fields following the instructions per Attachment C of the All Plan Letter, 20- 003. Finally, United Healthcare Community Plan submitted updated AAS request(s) during the CAP process to DHCS. United Healthcare Community Plan has revised the proposed miles

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					in-network provider's miles and minutes.