



State of California—Health and Human Services Agency
Department of Health Care Services



**November 2021 Annual Network
Certification
Corrective Action Plan Report
Medi-Cal Managed Care Health Plans**

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Background and Overview

In accordance with Welfare and Institutions Code (WIC) section 14197, the Department of Health Care Services (DHCS) will annually publish on its website the outcomes of the Annual Network Certification reports for Medi-Cal managed care health plans (MCP).¹ This report identifies MCPs subject to a corrective action plan (CAP) due to noncompliance with the Annual Network Certification requirements, and each MCP's response to the CAP.

Under terms of the 2021 Annual Network Certification, MCPs were placed under a CAP for not meeting mandatory provider type requirements and/or not meeting time or distance standards.

Annual Network Certification CAP Components

MCPs did not meet mandatory provider type requirements in the following way:

- The MCP did not submit the appropriate documentation to verify contract signature pages for a sample of mandatory provider types from the MCP's provider data file. Thus, DHCS was unable to validate the MCP's contracting status with mandatory provider types.

MCPs did not meet time or distance standards for the required provider type(s) in the following ways:

- The MCP submitted inadequate accessibility analysis which failed to demonstrate that providers were within time or distance by ZIP code in their service area(s);
- The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were outside of time or distance for ZIP codes within the service area(s);
- The MCP submitted inadequate Alternative Access Standard (AAS) requests. DHCS has identified the MCP's AAS request(s) as incomplete per Attachment C of All Plan Letter 21-006;
- In reviewing the MCP's AAS request(s), DHCS identified a closer provider than the provider that the MCP requested.

Corrective Action Plan Process

MCPs that did not meet the Annual Network Certification requirements were placed under an Annual Network Certification CAP. After DHCS submitted the Assurance of Compliance to Centers for Medicare and Medicaid Services (CMS), DHCS notified the

¹ Code of Federal Regulations, C.F.R. 438.207

MCPs that they were placed under a CAP. Thereafter, DHCS held CAP entrance conferences with each MCP to discuss specific deficiencies that led to the imposition of the CAP. MCPs have six months to rectify their CAP deficiencies and are required to report on their progress monthly until the deficiencies have been corrected.

The CAP requires MCPs to immediately initiate and document good faith efforts to contract with out-of-network (OON) providers. MCPs must reach the enrollment and/or credentialing stage of the contracting process before the six-month CAP timeline expires. MCPs under a CAP are subject to a temporary standard that requires OON access, in addition to CAP mandates outlined.

Corrective Action Plan Mandates

Out-of-Network Access

For unmet Annual Network Certification requirements, MCPs must authorize OON services to meet time-and-distance and timely-access standards. If MCPs can provide services in-network and meet timely access standards, they may do so; however, they must document how they intend to meet these requirements without approving OON access.

DHCS will not include in future rate adjustments any increased costs that result from the requirement to authorize OON services during the CAP period; such costs will be the responsibility of the MCP.

Conversely, the MCP may choose not to refer members to a specific OON provider with whom the MCP has been unable to reach an agreement on payment or with whom the MCP has documented quality-of-care issues. MCPs must make best efforts and document all attempts to resolve non-substantive rate disputes. MCPs are also responsible for payment of all OON transportation costs. Further, MCPs must not deny access to OON services based on travel time or transportation costs.

Good Faith Contracting Efforts

The CAP requires MCPs to immediately initiate and document good faith efforts to contract with OON providers to increase compliance with standards for time or distance and appointment waiting time. MCPs must reach the enrollment and/or credentialing stage of the contracting process before the six-month CAP timeline expires.

Member Services Training

MCPs must ensure that all member services staff, who provide information to members for appointments or process authorization requests (including those of subcontractors), are aware of and appropriately trained on processing appointments to meet timely access and OON access requirements.

DHCS will require MCPs to submit their policies and procedures, call center scripts,

and training materials on OON access to DHCS for review and approval. DHCS will conduct secret shopper calls to validate the adequacy of member services staff training. MCP Member Services Handbooks must include procedures that members can use to access OON providers.

MCPs under a Corrective Action Plan

The following MCPs are under the 2021 Annual Network Certification CAP for not meeting mandatory provider type requirements:

- Anthem Blue Cross Partnership Plan

The following MCPs are under the 2021 Annual Network Certification CAP for not meeting time or distance requirements:

- Aetna Better Health of California
- Anthem Blue Cross Partnership Plan
- Health Net Community Solutions, Inc.
- Inland Empire Health Plan
- Molina Healthcare of California Partner Plan, Inc.

Specific deficiencies for each MCP are listed below. The MCPs' responses will be updated as the deficiencies are rectified after the 2021 Annual Network Certification CAPs are closed.

If you have any questions regarding this report, please contact
MCQMDNAU@dhcs.ca.gov

Corrective Action Plan Status

MCP	Date CAP Imposed
Aetna Better Health	November 3, 2021
Anthem Blue Cross Partner Plan	November 2, 2021
Health Net	November 2, 2021
Inland Empire Health Plan	November 2, 2021
Molina Healthcare of California Partner Plan, Inc.	November 2, 2021

Aetna Better Health of California

Sacramento Reporting Unit

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
Gastroenterology	Adult	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
Gastroenterology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
Hematology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
Nephrology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				they are not meeting time or distance standards.	
Oncology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	

San Diego Reporting Unit

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
PCP	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
OB/GYN (Specialty Care)	N/A	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Dermatology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access</p>	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) requests even though they are not meeting time or distance standards.	
Endocrinology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
ENT/ Otolaryngology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Gastroenterology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even</p>	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				though they are not meeting time or distance standards.	
General Surgery	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Hematology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Neurology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Oncology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Ophthalmology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Orthopedic Surgery	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Psychiatry	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating</p>	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time or distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
Pulmonology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards. Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
Dermatology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
Endocrinology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
ENT/ Otolaryngology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Gastroenterology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.	
General Surgery	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Hematology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access</p>	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) requests even though they are not meeting time or distance standards.	
Nephrology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Neurology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Oncology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even</p>	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				though they are not meeting time or distance standards.	
Ophthalmology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Pulmonology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Mental Health Outpatient Services	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Mental Health Outpatient Services	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility</p>	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	
Hospitals	N/A	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.</p> <p>Additionally, the MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p>	

Anthem Blue Cross Partnership Plan

Alameda Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Alameda	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Alameda	The MCP failed to meet the requirements during DHCS'	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
			validation process of the MCP's reported network contracted Mandatory Provider Types.	

Alpine Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Alpine	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Alpine	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Amador Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Amador	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Amador	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
			contracted Mandatory Provider Types.	

Butte Reporting Unit

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
PCP	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
OB/GYN (Specialty Care)	N/A	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Dermatology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Endocrinology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time or distance standards.	
ENT/ Otolaryngology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Gastroenterology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
General Surgery	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Hematology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Nephrology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Neurology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time or distance standards.	
Oncology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Ophthalmology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Orthopedic Surgery	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Physical Medicine and Rehabilitation	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Psychiatry	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Pulmonology	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time or distance standards.	
Dermatology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Endocrinology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Gastroenterology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
General Surgery	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Hematology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time or distance standards.	
Nephrology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Neurology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Oncology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Ophthalmology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Orthopedic Surgery	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Psychiatry	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				that the MCP is meeting time or distance standards.	
Pulmonology	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Mental Health Outpatient Services	Adult	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Mental Health Outpatient Services	Pediatric	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	
Hospitals	N/A	Pass with Conditions	Butte	The MCP did not submit adequate accessibility analyses charts demonstrating that the MCP is meeting time or distance standards.	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Butte	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Butte	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
			contracted Mandatory Provider Types.	

Calaveras Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Calaveras	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Calaveras	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Colusa Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Colusa	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Colusa	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Contra Costa Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Contra Costa	The MCP's submission of evidence detailing contracting status/efforts for LM(s) were found insufficient to meet the requirements.	
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Contra Costa	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Contra Costa	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

El Dorado Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	El Dorado	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	El Dorado	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Fresno Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Fresno	The MCP's submission of evidence detailing contracting status/efforts for LM(s) were found insufficient and failed to meet the requirements.	
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Fresno	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Fresno	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Glenn Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Glenn	The MCP's submission of evidence detailing contracting status/efforts for CNM(s) were found insufficient and failed to meet the requirements.	
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Glenn	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Glenn	The MCP failed to meet the requirements during DHCS'	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
			validation process of the MCP's reported network contracted Mandatory Provider Types.	

Inyo Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Inyo	The MCP's submission of evidence detailing contracting status/efforts for FQHC(s) were found insufficient and failed to meet the requirements.	
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Inyo	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Inyo	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Kings Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Kings	The MCP's policies and procedures for Mandatory Provider Types were found	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
			insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Kings	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Madera Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Madera	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Madera	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Mariposa Reporting Unit

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Mariposa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Mariposa	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Mariposa	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Mariposa	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Mono Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Mono	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Mono	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
			contracted Mandatory Provider Types.	

Nevada Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Nevada	The MCP's submission of evidence detailing contracting status/efforts for CNM(s) and LM(s) were found insufficient and failed to meet the requirements.	
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Nevada	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Nevada	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Placer Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Placer	The MCP's submission of evidence detailing contracting status/efforts for CNM(s) were found insufficient and failed to meet the requirements.	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Placer	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Placer	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Plumas Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Plumas	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Plumas	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Sacramento Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Sacramento	The MCP's submission of evidence detailing contracting status/efforts for FBC(s) were	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
			found insufficient and failed to meet the requirements.	
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Sacramento	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Sacramento	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

San Benito Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	San Benito	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	San Benito	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

San Francisco Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	San Francisco	The MCP's submission of evidence detailing contracting status/efforts for FBC(s) and LM(s) were found insufficient and failed to meet the requirements.	
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	San Francisco	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	San Francisco	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Santa Clara Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Santa Clara	The MCP's submission of evidence detailing contracting status/efforts for LM(s) were found insufficient and failed to meet the requirements.	
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Santa Clara	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Validation	Pass with Conditions	Santa Clara	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Sierra Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Sierra	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Sierra	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Sutter Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Sutter	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Sutter	The MCP failed to meet the requirements during DHCS' validation process of the	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
			MCP's reported network contracted Mandatory Provider Types.	

Tehama Reporting Unit

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Tehama	<p>The MCP did not submit Alternative Access Standard (AAS) requests even though they are not meeting time or distance standards.</p> <p>Additionally, the MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.</p>	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Tehama	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Tehama	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Tulare Reporting Unit

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospitals	N/A	Pass with Conditions	Tulare	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Tulare	The MCP's submission of evidence detailing contracting status/efforts for LM(s) were found insufficient and failed to meet the requirements.	
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Tulare	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Tulare	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Tuolumne Reporting Unit

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	Tuolumne	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	
PCP	Pediatric	Pass with Conditions	Tuolumne	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types	Pass with Conditions	Tuolumne	The MCP's submission of evidence detailing contracting status/efforts for LM(s) were found insufficient and failed to meet the requirements.	
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Tuolumne	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Tuolumne	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Yuba Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Mandatory Provider Types - Policies and Procedures	Pass with Conditions	Yuba	The MCP's policies and procedures for Mandatory Provider Types were found insufficient to meet the requirements.	
Mandatory Provider Types - Validation	Pass with Conditions	Yuba	The MCP failed to meet the requirements during DHCS' validation process of the MCP's reported network contracted Mandatory Provider Types.	

Health Net Community Solutions, Inc.

Los Angeles Reporting Unit

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
Neurology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's justification for the inability to contract with the out-of-network provider(s) as insufficient. Therefore, the AAS request was not approved.	
Neurology	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified the MCP's	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				justification for the inability to contract with the out-of-network provider(s) as insufficient. Therefore, the AAS request was not approved.	
Hospitals	N/A	Pass with Conditions	Los Angeles	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	

Inland Empire Health Plan

Riverside Reporting Unit

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	
ENT/ Otolaryngology	Adult	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	
Orthopedic Surgery	Adult	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	
ENT/ Otolaryngology	Pediatric	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s). Therefore, the AAS request was not approved.	
Orthopedic Surgery	Pediatric	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	Riverside	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	

San Bernardino Reporting Unit

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Adult	Pass with Conditions	San Bernardino	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	
PCP	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	
Oncology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit complete Alternative Access Standard (AAS) request(s). Therefore, the AAS request was not approved.	
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit complete Alternative Access	

Provider Type	Adult/ Pediatric	Time or Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s). Therefore, the AAS request was not approved.	

Molina Healthcare of California Partner Plan, Inc.

Imperial Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Alternative Access Standard (AAS) - Validation	Pass with Conditions	Imperial	The MCP failed to meet the requirements during DHCS' validation process of the MCP's submitted AAS requests.	

Riverside Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Alternative Access Standard (AAS) - Validation	Pass with Conditions	Riverside	The MCP failed to meet the requirements during DHCS' validation process of the MCP's submitted AAS requests.	

Sacramento Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Alternative Access Standard (AAS) - Validation	Pass with Conditions	Sacramento	The MCP failed to meet the requirements during DHCS' validation process of the	

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
			MCP's submitted AAS requests.	

San Bernardino Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Alternative Access Standard (AAS) - Validation	Pass with Conditions	San Bernardino	The MCP failed to meet the requirements during DHCS' validation process of the MCP's submitted AAS requests.	

San Diego Reporting Unit

Annual Network Certification Component	Result	Reporting Unit	Description of Deficiency	MCP Response
Alternative Access Standard (AAS) - Validation	Pass with Conditions	San Diego	The MCP failed to meet the requirements during DHCS' validation process of the MCP's submitted AAS requests.	