



JENNIFER KENT
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

September 17, 2018

Ms. Dorothy Seleski
Vice President, Strategic Provider Partners
Health Net of California, Inc.
11971 Foundation Place, Bldg G
Rancho Cordova, CA 95670

CORRECTIVE ACTION PLAN CLOSURE – TIMELY ACCESS

Dear Ms. Seleski:

On April 25, 2018, the Department of Health Care Services (DHCS) imposed a Corrective Action Plan (CAP) on Health Net for failure to substantiate timely access to specialist appointments in accordance with DHCS Contract, Exhibit A, Attachment 11.B.2.d and All Plan Letter 18-003E.

On September 7, 2018, Health Net provided DHCS with additional information regarding its CAP. All items have been reviewed and DHCS accepts the plan's response. The CAP is hereby closed.

If you have any questions please contact dmcdeliverables@dhcs.ca.gov.

Sincerely,

Original signed by:

Alani Jackson, MPA
Chief, Medi-Cal Dental Services Division
Department of Health Care Services