



JENNIFER KENT
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

August 27, 2018

The Honorable Holly J. Mitchell, Chair
Joint Legislative Budget Committee
1020 N Street, Room 553
Sacramento, CA 95814

Dear Senator Mitchell:

CALIFORNIA CHILDREN'S SERVICES – LEGISLATIVE REPORT 2017

On behalf of the Department of Health Care Services (DHCS), I am providing you with the information regarding the California Children's Services (CCS) Program pursuant to Section 14093.06(e) of the Welfare and Institutions (W&I) Code which states:

All children enrolled with a managed care contractor who are seeking CCS program benefits shall retain all rights to CCS program appeals and fair hearings of denials of medical eligibility or of service authorizations. Information regarding the number, nature, and disposition of appeals and fair hearings shall be part of an annual report to the Legislature on managed care contractor compliance with CCS standards, regulations, and procedures. This report shall be made available to the public.

During Calendar Year (CY) 2017 the following managed care organizations (MCOs) were authorized to provide CCS covered services pursuant to W&I Code Section 14094.3.

- Partnership Health Plan of California in Marin, Napa, Solano, and Yolo Counties;
- Health Plan of San Mateo in San Mateo County; and
- CenCal Health (formerly known as Santa Barbara Regional Health Authority in Santa Barbara County).

The MCOs listed on the previous page provide CCS Program benefits in accordance with their contract with DHCS. In addition, each of the six listed counties work closely with these MCOs, and maintain files on appeals which are submitted by CCS Program clients or applicants living in their respective county.

During CY 2017, there were a total of eight appeals submitted of which four were denied, two were accepted, one was reopened, and one resulted in a rescinded closure. The appeals were all filed in response to a Notice of Action or letter of denial issued by the local county CCS program, pursuant to Title 22, California Code of Regulations Section 42700 et seq.

If you have any questions regarding this information, please contact Sarah Eberhardt-Rios, Chief, Integrated Systems of Care Division at (916) 440-5752 or via e-mail at Sarah.Eberhardt-Rios@dhcs.ca.gov.

Sincerely,

*Original signed by
Mari Cantwell, Chief Deputy Director for*

Jennifer Kent
Director