September 17, 2018

Mr. Edward Bynum
Director, Special Projects
Liberty Dental Plan of California, Inc.
340 Commerce, Suite 100
Irvine, CA 92602

CORRECTIVE ACTION PLAN CLOSURE – TIMELY ACCESS

Dear Mr. Bynum:

On April 25, 2018, the Department of Health Care Services (DHCS) imposed a Corrective Action Plan (CAP) on LIBERTY for failure to substantiate timely access to specialist appointments in accordance with DHCS Contract, Exhibit A, Attachment 11.B.2.d and All Plan Letter 18-003E.

On September 7, 2018, LIBERTY provided DHCS with additional information regarding its CAP. All items have been reviewed and DHCS accepts the plan's response. The CAP is hereby closed.

If you have any questions please contact dmcdeliverables@dhcs.ca.gov.

Sincerely,

Original signed by:

Alani Jackson, MPA
Chief Medi-Cal Dental Services Division
Department of Health Care Services