



State of California—Health and Human Services Agency
Department of Health Care Services



July 2019 Annual Network Certification

Corrective Action Plan Report

Medi-Cal Managed Care Health Plans

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Background and Overview

In accordance with Welfare and Institutions Code (WIC) section 14197, the Department of Health Care Services (DHCS) will annually publish on its website a report that details the outcomes of the Medi-Cal managed care health plans' (MCP) Annual Network Certification.¹ This report publishes the MCPs that are subject to a corrective action plan (CAP) due to noncompliance with the Annual Network Certification requirements as well as each MCP's response to the CAP.

As compared with 2018 Annual Network Certification, a greater number of MCPs are under a CAP for not meeting time and distance standards. This is a result of limiting DHCS technical assistance and holding the MCPs to more stringent submission standards. The MCPs' specific deficiencies and responses are listed below. As of this posting, all of the 2019 Annual Network Certification CAPs are closed.

MCPs under the 2019 Annual Network Certification were placed under a CAP for not meeting Provider to Member Ratios and/or not meeting time and distance.

Annual Network Certification CAP Components

MCPs that did not meet Provider to Member Ratios for required provider types were based on the following criteria:

- The MCP did not meet the Full-Time Equivalent (FTE) for Primary Care Physicians (PCP) ratio of one PCP FTE to every 2,000 members and a total network physician ratio of one FTE physician to every 1,200 members; or
- The MCP did not meet specialty mental health services provider ratios compared to the statewide provider to member ratio which county Mental Health Plans are held.

MCPs that did not meet time and distance standards for the required provider type(s) were based on the following criteria:

- The MCP did not submit adequate accessibility analysis charts demonstrating that providers were within time and distance per zip code in service area(s);
- The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were outside of time and distance for zip codes within the service area(s); or
- In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a closer provider than the provider that the MCP's requested. Therefore, the AAS request was denied.

¹ Code of Federal Regulations, C.F.R. 438.207

Corrective Action Plan Process

MCPs that did not meet the Annual Network Certification requirements^{were} placed under an Annual Network Certification CAP. After DHCS submitted the Assurance of Compliance to Centers for Medicare and Medicaid Services (CMS), DHCS notified the MCPs that they would be placed under a CAP. Thereafter, DHCS held CAP entrance conferences with each MCP to discuss specific deficiencies that led to the imposition of the CAP. MCPs have six months to rectify their CAP deficiencies and are required to report on their progress monthly until the deficiencies have been corrected.

The CAP requires that MCPs immediately initiate and document good faith efforts to enter into contracts with out-of-network providers. MCPs must reach the enrollment and/or credentialing stage of the contracting process before the six-month CAP timeline expires. MCPs under a CAP are subject to a temporary standard that requires out-of-network access, in addition to CAP mandates as outlined below.

Corrective Action Plan Mandates

Out of Network Access

For the network adequacy standards that were not met, the MCP must authorize members to access out-of-network services in order to meet time and distance and timely access standards. If the MCP can provide services in-network and meet timely access standards, it is permitted to do so, however, it must document how it intends to meet these requirements without approving out-of-network access. Increased costs incurred by the MCP as a result of the requirement to authorize out-of-network services during the CAP period shall not be included in future rate adjustments and will be the responsibility of the MCP. Conversely, the MCP may choose to not refer members to a specific out-of-network provider if the MCP is unable to reach an agreement due to a payment/rate dispute or the MCP has documented quality of care issues with the provider. MCPs must make best efforts and document all attempts to resolve non-substantive rate disputes. MCPs are also responsible for payment for all out-of-network transportation costs. Further, MCPs must not deny access to out-of-network services based on travel time or transportation costs.

Good Faith Contracting Efforts

The CAP requires that MCPs immediately initiate and document good faith efforts to enter into contracts with out-of-network providers to increase compliance with time and distance and appointment waiting time standards. MCPs must reach the enrollment and/or credentialing stage of the contracting process before the six-month CAP timeline expires.

Member Services Training

MCPs must ensure that all member services staff who provide information to members for appointments or process authorization requests (including those of subcontractors) are aware of and appropriately trained on processing appointments to meet timely access and out-of-network access requirements.

DHCS will require that MCPs submit their policies and procedures, call center scripts, and training materials on out-of-network access to DHCS for review and approval. DHCS will conduct secret shopper calls to validate the adequacy of member services staff training.

MCPs under a Corrective Action Plan

The following MCPs are under the 2019 Annual Network Certification CAP for not meeting provider to member ratio requirements:

- Anthem Blue Cross Partner Plan
- Kaiser Permanente Northern California

The following MCPs are under the 2019 Annual Network Certification CAP for not meeting time and distance requirements:

- Aetna Better Health
- Alameda Alliance for Health
- Anthem Blue Cross Partner Plan
- Blue Shield of CA Promise Health Plan
- California Health and Wellness
- CalOptima
- CalViva Health
- CenCal Health
- Community Health Group Partnership Plan
- Contra Costa Health Plan
- Health Net Community Solutions, Inc.
- Health Plan of San Joaquin
- Inland Empire Health Plan
- Kern Health Systems
- L.A. Care Health Plan
- Molina Healthcare of California Partner Plan, Inc.
- Partnership Health Plan of California
- Santa Clara Family Health Plan
- United Healthcare Community Plan

The MCPs' specific deficiencies are listed below, in addition to their responses as the deficiencies are rectified. As of this posting, all of the 2019 Annual Network Certification CAPs are closed.

If you have any questions regarding this report, please contact MCQMDNAU@dhcs.ca.gov.

Corrective Action Plan Status

MCP	Date CAP Closed
Aetna Better Health	December 24, 2019
Alameda Alliance for Health	December 31, 2019
Anthem Blue Cross Partner Plan	December 23, 2019
Blue Shield of CA Promise Health Plan	January 31, 2020
California Health and Wellness	January 17, 2020
CalOptima	October 10, 2019
CalViva Health	November 15, 2019
GenCal Health	December 18, 2019
Community Health Group Partnership Plan	December 31, 2019
Contra Costa Health Plan	September 10, 2019
Health Net	November 25, 2019
Health Plan of San Joaquin	November 15, 2019
Inland Empire Health Plan	December 23, 2019
Kaiser Permanente Northern California	September 10, 2019
Kern Health Systems	October 1, 2019
L.A. Care Health Plan	September 20, 2019
Molina Healthcare of California Partner Plan, Inc.	November 15, 2019
Partnership Health Plan of California	November 7, 2019
Santa Clara Family Health Plan	September 20, 2019
United Health Care	December 9, 2019

Aetna Better Health of California

Sacramento Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Cardiology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s). Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Aetna Better Health of California

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Dermatology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Dermatology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					charts previously submitted.
Endocrinology	Adult	Pass with Conditions	Sacramento	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Endocrinology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
ENT/Otolaryngology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
ENT/Otolaryngology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Gastroenterology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating	Aetna Better Health of California resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that providers were within time and distance per zip code in service area(s).	analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Gastroenterology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
General Surgery	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					charts previously submitted.
General Surgery	Pediatric	Pass with Conditions	Sacramento	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Hematology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hematology	Pediatric	Pass with Conditions	Sacramento	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating	Aetna Better Health of California resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that providers were within time and distance per zip code in service area(s).	analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Sacramento	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Mental Health-Outpatient	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health-Outpatient	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Nephrology	Pediatric	Pass with Conditions	Sacramento	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Neurology	Pediatric	Pass with Conditions	Sacramento	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
OB/GYN PCP	N/A	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has approved the AAS request(s).
Oncology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Oncology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Ophthalmology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Ophthalmology	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Orthopedic Surgery	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Orthopedic Surgery	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating	Aetna Better Health of California resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
PCP	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Physical Medicine Rehab	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s)</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	Sacramento	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Psychiatry	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Psychiatry	Pediatric	Pass with Conditions	Sacramento	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Pulmonology	Adult	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility	Aetna Better Health of California resubmitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Pulmonology	Pediatric	Pass with Conditions	Sacramento	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					charts previously submitted.
Hospital	N/A	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pharmacy	N/A	Pass with Conditions	Sacramento	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

San Diego Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility	Aetna Better Health of California resubmitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Cardiology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				MCP's AAS request. Therefore, the AAS request was not approved.	charts previously submitted. Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Dermatology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Dermatology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Endocrinology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Endocrinology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Gastroenterology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Gastroenterology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
General Surgery	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
General Surgery	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Hematology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request,</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Hematology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating	Aetna Better Health of California resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Mental Health-Outpatient	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Mental Health-Outpatient	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s)</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					identified by DHCS. DHCS has approved the AAS request(s).
Nephrology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Neurology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Neurology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Oncology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Oncology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Ophthalmology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Ophthalmology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating	Aetna Better Health of California resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Orthopedic Surgery	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s)</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					identified by DHCS. DHCS has approved the AAS request(s).
PCP	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
PCP	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Physical Medicine Rehab	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s). Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Psychiatry	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request,</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Pulmonology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Hospital	N/A	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating	Aetna Better Health of California resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that providers were within time and distance per zip code in service area(s).	<p>analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Aetna Better Health of California submitted updated AAS request(s) during the CAP process to DHCS. Aetna Better Health of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Pharmacy	N/A	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Aetna Better Health of California resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Aetna Better Health of California providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Alameda Alliance for Health

Alameda Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process] demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.
Dermatology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					approved the AAS request(s).
Endocrinology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Gastroenterology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					DHCS. DHCS has approved the AAS request(s).
Hematology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Mental Health-Outpatient	Adult	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health-Outpatient	Pediatric	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Nephrology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN PCP	N/A	Pass with Conditions	Alameda	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Oncology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard	Alameda Alliance for Health submitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Ophthalmology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Ophthalmology	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s). Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Pediatric	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Adult	Pass with Conditions	Alameda	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Alameda Alliance for Health submitted updated AAS request(s) during the CAP process to DHCS. Alameda Alliance for Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hospital	N/A	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pharmacy	N/A	Pass with Conditions	Alameda	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Alameda Alliance for Health resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Alameda Alliance for Health providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>

Anthem Blue Cross Partnership Plan

Alameda Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Cardiology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Dermatology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					areas due to uninhabitable area(s).
Dermatology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Endocrinology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Endocrinology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/Otolaryngology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Gastroenterology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Gastroenterology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
General Surgery	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
General Surgery	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Hematology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				time and distance for zip codes within the service area(s).	demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Hematology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Mental Health-Outpatient	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Mental Health-Outpatient	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Nephrology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					standards in non-zip coded areas due to uninhabitable area(s).
Nephrology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Neurology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Neurology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					areas due to uninhabitable area(s).
OB/GYN	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
OB/GYN PCP	N/A	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Oncology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Ophthalmology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Ophthalmology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Orthopedic Surgery	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard	Anthem Blue Cross Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Orthopedic Surgery	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
PCP	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
PCP	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				time and distance for zip codes within the service area(s).	demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Physical Medicine Rehab	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Psychiatry	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Psychiatry	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Pulmonology	Adult	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Pulmonology	Pediatric	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					standards in non-zip coded areas due to uninhabitable area(s).
Hospital	N/A	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Pharmacy	N/A	Pass with Conditions	Alameda	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted a narrative to DHCS during the CAP process demonstrating why Anthem Blue Cross Partnership Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).

Amador Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Amador	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Butte Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Butte	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Calaveras Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Calaveras	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Colusa Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospital	N/A	Pass with Conditions	Colusa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Contra Costa Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Adult	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hospital	N/A	Pass with Conditions	Contra Costa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

El Dorado Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	El Dorado	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Inyo Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Endocrinology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Adult	Pass with Conditions	Inyo	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				time and distance for zip codes within the service area(s).	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved.	DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Mental Health-Outpatient	Adult	Pass with Conditions	Inyo	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	DHCS has withdrawn the specific CAP finding(s) during the CAP process. Health Net Community Solutions, Inc. was released of the CAP mandates for the specific CAP finding(s).
Mental Health-Outpatient	Pediatric	Pass with Conditions	Inyo	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	DHCS has withdrawn the specific CAP finding(s) during the CAP process. Health Net Community Solutions, Inc. was released of the CAP mandates for the specific CAP finding(s).
Neurology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has approved the AAS request(s).
Neurology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN	Adult	Pass with Conditions	Inyo	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pharmacy	N/A	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Mariposa Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Mono Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/Otolaryngology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Adult	Pass with Conditions	Mono	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Pediatric	Pass with Conditions	Mono	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN PCP	N/A	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Nevada Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Nevada	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Sacramento Reporting Unit

Provider Type	Adult/ Pediatric	Provider to Member Ratios	Reporting Unit	Description of Deficiency	MCP Response
Total Physician Ratio	Adult	Pass with Conditions	Sacramento	The MCP did not meet the Full-Time Equivalent (FTE) total network physician ratio of one FTE physician to every 1,200 members.	Anthem Blue Cross Health Plan submitted an updated data file in October 2019 to demonstrate that Anthem Blue Cross meets the Full-Time Equivalent (FTE) network physician ratio of one FTE physician to every 1,200 members.

San Benito Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	San Benito	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hospital	N/A	Pass with Conditions	San Benito	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				time and distance for zip codes within the service area(s).	Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pharmacy	N/A	Pass with Conditions	San Benito	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Sutter Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Sutter	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process] demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>

Tehama Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Tehama	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within</p>	<p>Anthem Blue Cross Partnership Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Anthem Blue Cross Partnership Plan providers were within the time and distance standard due to the inadequate accessibility</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>analyses charts previously submitted and Anthem Blue Cross Partnership Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>

Tuolumne Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Tuolumne	<p>The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>

Yuba Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Yuba	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Anthem Blue Cross Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Anthem Blue Cross Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Blue Shield of CA Promise Health Plan

San Diego Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Cardiology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Dermatology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Dermatology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					approved the AAS request(s).
Endocrinology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Endocrinology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
ENT/Otolaryngology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Gastroenterology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Gastroenterology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
General Surgery	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
General Surgery	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating	Blue Shield of CA Promise Health Plan resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Hematology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Mental Health-Outpatient	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health-Outpatient	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Nephrology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					approved the AAS request(s).
Neurology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
OB/GYN	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN PCP	N/A	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Oncology	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s). Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Oncology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Ophthalmology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Ophthalmology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Orthopedic Surgery	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					approved the AAS request(s).
PCP	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
PCP	Pediatric	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Physical Medicine Rehab	Adult	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Physical Medicine Rehab	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request,</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Psychiatry	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Psychiatry	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Pulmonology	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Pulmonology	Pediatric	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.</p>	<p>Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hospital	N/A	Pass with Conditions	San Diego	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	Blue Shield of CA Promise Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Blue Shield of CA Promise Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Blue Shield of CA Promise Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pharmacy	N/A	Pass with Conditions	San Diego	The MCP did not submit adequate accessibility analyses charts demonstrating	Blue Shield of CA Promise Health Plan resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				that providers were within time and distance per zip code in service area(s).	analyses charts to DHCS during the CAP process demonstrating Blue Shield of CA Promise Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

California Health and Wellness

Alpine Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospital	N/A	Pass with Conditions	Alpine	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pharmacy	N/A	Pass with Conditions	Alpine	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Imperial Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Endocrinology	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard	California Health and Wellness submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Endocrinology	Pediatric	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Inyo Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Dermatology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Dermatology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Endocrinology	Pediatric	Pass with Conditions	Inyo	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				time and distance for zip codes within the service area(s).	and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
General Surgery	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	California Health and Wellness submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved.	DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	California Health and Wellness submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Nephrology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Nephrology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard	California Health and Wellness submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has approved the AAS request(s).
Orthopedic Surgery	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Orthopedic Surgery	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
PCP	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					identified by DHCS. DHCS has approved the AAS request(s).
PCP	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Adult	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Pediatric	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hospital	N/A	Pass with Conditions	Inyo	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Mariposa Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Adult	Pass with Conditions	Mariposa	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Mono Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Mono	<p>The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Mono	<p>The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Nephrology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	California Health and Wellness submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Nephrology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard	California Health and Wellness submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
PCP	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
PCP	Pediatric	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Adult	Pass with Conditions	Mono	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Nevada Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Nephrology	Adult	Pass with Conditions	Nevada	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Plumas Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Plumas	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Tehama Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospital	N/A	Pass with Conditions	Tehama	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Tuolumne Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Tuolumne	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Tuolumne	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	California Health and Wellness submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hospital	N/A	Pass with Conditions	Tuolumne	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pharmacy	N/A	Pass with Conditions	Tuolumne	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	California Health and Wellness submitted updated AAS request(s) during the CAP process to DHCS. California Health and Wellness has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

CalOptima

Orange Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Orange	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	CalOptima submitted updated AAS request(s) - on August 8, 2019 to DHCS. CalOptima has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

CalViva Health

Madera Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hospital	N/A	Pass with Conditions	Madera	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	CalViva Health submitted updated AAS request(s) on September 9, 2019 to DHCS. CalViva Health has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

CenCal Health

San Luis Obispo Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Pediatric	Pass with Conditions	San Luis Obispo	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>CenCal resubmitted updated accessibility analyses charts to DHCS on October 10, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Dermatology	Pediatric	Pass with Conditions	San Luis Obispo	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p>
Endocrinology	Pediatric	Pass with Conditions	San Luis Obispo	<p>The MCP did not submit adequate accessibility</p>	<p>CenCal resubmitted updated accessibility</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>analyses charts to DHCS on October 10, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
ENT/Otolaryngology	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Gastroenterology	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					inadequate accessibility analyses charts previously submitted.
General Surgery	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hematology	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					analyses charts previously submitted.
Mental Health-Outpatient	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Neurology	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Ophthalmology	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Orthopedic Surgery	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
PCP	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility	CenCal resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Physical Medicine Rehab	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Psychiatry	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pulmonology	Pediatric	Pass with Conditions	San Luis Obispo	The MCP did not submit adequate accessibility analyses charts demonstrating that providers	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were within time and distance per zip code in service area(s).	demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Santa Barbara Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Cardiology	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal submitted updated AAS request(s) on August 8, 2019 to DHCS. CenCal has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Dermatology	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility	CenCal resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Dermatology	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Endocrinology	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Endocrinology	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers	CenCal submitted updated AAS request(s) on August 8, 2019 to DHCS. CenCal has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
ENT/Otolaryngology	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
ENT/Otolaryngology	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Gastroenterology	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Gastroenterology	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
General Surgery	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
General Surgery	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility	CenCal resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hematology	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hematology	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were within time and distance per zip code in service area(s).	demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health-Outpatient	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Mental Health-Outpatient	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				distance per zip code in service area(s).	time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Neurology	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					inadequate accessibility analyses charts previously submitted.
Neurology	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
OB/GYN	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
OB/GYN PCP	N/A	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					analyses charts previously submitted.
Oncology	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Oncology	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Ophthalmology	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Ophthalmology	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Orthopedic Surgery	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Orthopedic Surgery	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
PCP	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility	CenCal resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
PCP	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Physical Medicine Rehab	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Physical Medicine Rehab	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were within time and distance per zip code in service area(s).	demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Psychiatry	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Psychiatry	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pulmonology	Adult	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				distance per zip code in service area(s).	time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Pulmonology	Pediatric	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Hospital	N/A	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, CenCal submitted updated AAS request(s) on August 8, 2019 to DHCS. CenCal has demonstrated they have attempted to contract with the nearer

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pharmacy	N/A	Pass with Conditions	Santa Barbara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>CenCal resubmitted updated accessibility analyses charts to DHCS on August 8, 2019 demonstrating CenCal providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, CenCal submitted updated AAS request(s) on August 8, 2019 to DHCS. CenCal has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>

Community Health Group Partnership Plan

San Diego Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Cardiology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Dermatology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Dermatology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Endocrinology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Endocrinology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Gastroenterology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
General Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
General Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved.	DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Community Health Group Partnership Plan submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Nephrology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Nephrology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard	Community Health Group Partnership Plan submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Ophthalmology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s). Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Orthopedic Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hospital	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pharmacy	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Community Health Group Partnership Plan submitted updated AAS request(s) during the CAP process to DHCS. Community Health

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	Group Partnership Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Contra Costa Health Plan

Contra Costa Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Cardiology	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Dermatology	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					zip coded area(s) due to PO Boxes.
Dermatology	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Endocrinology	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Endocrinology	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/Otolaryngology	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
ENT/Otolaryngology	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.
Gastroenterology	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.
Gastroenterology	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility	Contra Costa Health Plan resubmitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
General Surgery	Adult	Pass with Conditions	Contra Costa	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.
General Surgery	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.
Hematology	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				and distance per zip code in service area(s).	<p>7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Hematology	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Mental Health-Outpatient	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.
Mental Health-Outpatient	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Nephrology	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Nephrology	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					zip coded area(s) due to PO Boxes.
Neurology	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Neurology	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
OB/GYN	Adult	Pass with Conditions	Contra Costa	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Oncology	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.
Oncology	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Ophthalmology	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility	Contra Costa Health Plan resubmitted updated

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Ophthalmology	Pediatric	Pass with Conditions	Contra Costa	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Orthopedic Surgery	Adult	Pass with Conditions	Contra Costa	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Orthopedic Surgery	Pediatric	Pass with Conditions	Contra Costa	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time</p>	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				and distance per zip code in service area(s).	<p>7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
PCP	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.
PCP	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Physical Medicine Rehab	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Physical Medicine Rehab	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.
Psychiatry	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Psychiatry	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Pulmonology	Adult	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					zip coded area(s) due to PO Boxes.
Pulmonology	Pediatric	Pass with Conditions	Contra Costa	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Hospital	N/A	Pass with Conditions	Contra Costa	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request,</p>	Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>
Pharmacy	N/A	Pass with Conditions	Contra Costa	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>Contra Costa Health Plan resubmitted updated accessibility analyses charts to DHCS on August 7, 2019 demonstrating Contra Costa Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Contra Costa Health Plan submitted a narrative to DHCS on August 7, 2019 demonstrating why Contra Costa Health Plan is not responsible for time and distance standards in non-zip coded area(s) due to PO Boxes.</p>

Health Net Community Solutions, Inc.

Los Angeles Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Los Angeles	<p>The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Endocrinology	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved.	<p>during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Physical Medicine Rehab	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Adult	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Pediatric	Pass with Conditions	Los Angeles	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Sacramento Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/Otolaryngology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard	Health Net Community Solutions, Inc. submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Pulmonology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

San Diego Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Cardiology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Dermatology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Endocrinology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.
Endocrinology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.
ENT/Otolaryngology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard	Health Net Community Solutions, Inc. submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Gastroenterology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Gastroenterology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
General Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
General Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Hematology	Adult	Pass with Conditions	San Diego	<p>In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Hematology	Pediatric	Pass with Conditions	San Diego	<p>In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	<p>Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Nephrology	Adult	Pass with Conditions	San Diego	<p>In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Nephrology	Pediatric	Pass with Conditions	San Diego	<p>In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Neurology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Oncology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Orthopedic Surgery	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
PCP	Adult	Pass with Conditions	San Diego	<p>In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
PCP	Pediatric	Pass with Conditions	San Diego	<p>In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Adult	Pass with Conditions	San Diego	<p>The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Physical Medicine Rehab	Pediatric	Pass with Conditions	San Diego	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	DHCS has withdrawn the specific CAP finding(s) on August 1, 2019. Health Net Community Solutions, Inc. was released of the CAP mandates for the specific CAP finding(s).
Pulmonology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	<p>demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Pulmonology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	<p>Health Net Community Solutions, Inc. resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Net Community Solutions, Inc. providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>

Stanislaus Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Stanislaus	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Net Community Solutions, Inc. submitted updated AAS request(s) during the CAP process to DHCS. Health Net Community Solutions, Inc. has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Health Plan of San Joaquin

San Joaquin Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
General Surgery	Pediatric	Pass with Conditions	San Joaquin	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Plan of San Joaquin resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Plan of San Joaquin providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.
OB/GYN PCP	N/A	Pass with Conditions	San Joaquin	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Plan of San Joaquin resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Plan of San Joaquin providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.

Stanislaus Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Stanislaus	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Health Plan of San Joaquin resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Plan of San Joaquin providers

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Hospital	N/A	Pass with Conditions	Stanislaus	<p>In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Health Plan of San Joaquin resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Health Plan of San Joaquin providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>

Inland Empire Health Plan

Riverside Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Dermatology	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Dermatology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Endocrinology	Adult	Pass with Conditions	Riverside	<p>The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Endocrinology	Pediatric	Pass with Conditions	Riverside	<p>The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	time and distance standard due to the inadequate accessibility analyses charts previously submitted. The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.
ENT/Otolaryngology	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
General Surgery	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard	Inland Empire Health Plan submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
General Surgery	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.
Hematology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Riverside	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s). Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Riverside	<p>The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN PCP	N/A	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Orthopedic Surgery	Adult	Pass with Conditions	Riverside	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Orthopedic Surgery	Pediatric	Pass with Conditions	Riverside	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Inland Empire Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Inland Empire Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
PCP	Adult	Pass with Conditions	Riverside	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
PCP	Pediatric	Pass with Conditions	Riverside	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Physical Medicine Rehab	Adult	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	<p>Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Physical Medicine Rehab	Pediatric	Pass with Conditions	Riverside	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>The original AAS request(s) submitted to DHCS are no longer needed per the updated accessibility analyses charts.</p>
Hospital	N/A	Pass with Conditions	Riverside	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for	Inland Empire Health Plan resubmitted updated accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Pharmacy	N/A	Pass with Conditions	Riverside	<p>The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

San Bernardino Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Cardiology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Dermatology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Dermatology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Endocrinology	Adult	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Endocrinology	Pediatric	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
ENT/Otolaryngology	Adult	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
ENT/Otolaryngology	Pediatric	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Gastroenterology	Adult	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Gastroenterology	Pediatric	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
General Surgery	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					zip coded areas due to uninhabitable area(s).
General Surgery	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Hematology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Hematology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					distance standards in non- zip coded areas due to uninhabitable area(s).
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					zip coded areas due to uninhabitable area(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Mental Health-Outpatient	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Mental Health-Outpatient	Pediatric	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Nephrology	Adult	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Nephrology	Pediatric	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Neurology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					zip coded areas due to uninhabitable area(s).
Neurology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
OB/GYN	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s). Additionally, in reviewing the MCP's Alternative Access	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
OB/GYN PCP	N/A	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS)</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Oncology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Oncology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					zip coded areas due to uninhabitable area(s).
Ophthalmology	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Ophthalmology	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Orthopedic Surgery	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					distance standards in non-zip coded areas due to uninhabitable area(s).
Orthopedic Surgery	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
PCP	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
PCP	Pediatric	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Physical Medicine Rehab	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Physical Medicine Rehab	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					zip coded areas due to uninhabitable area(s).
Psychiatry	Adult	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Psychiatry	Pediatric	Pass with Conditions	San Bernardino	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Pulmonology	Adult	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	<p>by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Pulmonology	Pediatric	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p> <p>Furthermore, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request.</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Therefore, the AAS request was not approved.	<p>approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Hospital	N/A	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified by DHCS. DHCS has</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Pharmacy	N/A	Pass with Conditions	San Bernardino	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Inland Empire Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Inland Empire Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted and Inland Empire Health Plan submitted updated AAS request(s) for the affected zip codes during the CAP process to DHCS. Inland Empire Health Plan has demonstrated the attempt to contract with the nearer provider(s) identified</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>by DHCS. DHCS has approved the AAS request(s).</p> <p>Additionally, Inland Empire Health Plan submitted a narrative to DHCS during the CAP process demonstrating why Inland Empire Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>

Kaiser Permanente Northern California

Sacramento Reporting Unit

Provider Type	Adult/ Pediatric	Provider to Member Ratios	Reporting Unit	Description of Deficiency	
Psychiatry SMHS	Adult	Pass with Conditions	Sacramento	The MCP did not meet specialty mental health services provider ratios compared to the statewide provider to member ratio which Mental Health Plans are held	Kaiser submitted an updated Network Adequacy Certification Template to DHCS on August 2, 2019 demonstrating that Kaiser meets the specialty mental health services provider ratios.

Kern Health Systems

Kern Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/Otolaryngology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				AAS request was not approved.	the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS.

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					DHCS has approved the AAS request(s).
Neurology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN PCP	N/A	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Ophthalmology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Ophthalmology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard	Kern Health Systems submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Adult	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Pediatric	Pass with Conditions	Kern	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Kern Health Systems submitted updated AAS request(s) on August 7, 2019 to DHCS. Kern Health Systems has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

L.A. Care Health Plan

Los Angeles Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Mental Health-Outpatient	Adult	Pass with Conditions	Los Angeles	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	L.A. Care Health Plan submitted updated AAS request(s) on September 11, 2019 to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN PCP	N/A	Pass with Conditions	Los Angeles	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	L.A. Care Health Plan submitted updated AAS request(s) on September 11, 2019 to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
PCP	Adult	Pass with Conditions	Los Angeles	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	L.A. Care Health Plan submitted updated AAS request(s) on September 11, 2019 to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has approved the AAS request(s).
PCP	Pediatric	Pass with Conditions	Los Angeles	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	L.A. Care Health Plan submitted updated AAS request(s) on September 11, 2019 to DHCS. L.A. Care Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Molina Healthcare

San Diego Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN PCP	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has approved the AAS request(s).
Psychiatry	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hospital	N/A	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Sacramento Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/Otolaryngology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				request. Therefore, the AAS request was not approved.	demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN PCP	N/A	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Adult	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Pediatric	Pass with Conditions	Sacramento	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has approved the AAS request(s).

Imperial Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
OB/GYN PCP	N/A	Pass with Conditions	Imperial	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Molina Healthcare submitted updated AAS request(s) during the CAP process to DHCS. Molina Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Partnership Health Plan of California

Del Norte Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
ENT/Otolaryngology	Adult	Pass with Conditions	Del Norte	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	Del Norte	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Siskiyou Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hematology	Adult	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard	Partnership Health Plan of California submitted

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Pediatric	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Adult	Pass with Conditions	Siskiyou	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Modoc Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hematology	Adult	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Pediatric	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Ophthalmology	Adult	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has approved the AAS request(s).
Ophthalmology	Pediatric	Pass with Conditions	Modoc	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Lassen Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Hematology	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				compared to the MCP's AAS request. Therefore, the AAS request was not approved.	DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Ophthalmology	Adult	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS	Partnership Health Plan of California submitted updated AAS request(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Ophthalmology	Pediatric	Pass with Conditions	Lassen	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Mendocino Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Physical Medicine Rehab	Adult	Pass with Conditions	Mendocino	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Partnership Health Plan of California submitted updated AAS request(s) during the CAP process to DHCS. Partnership Health Plan of California has demonstrated they have attempted to contract with the nearer provider(s)

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					identified by DHCS. DHCS has approved the AAS request(s).

Santa Clara Family Health Plan

Santa Clara Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Dermatology	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Endocrinology	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Gastroenterology	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and	Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				distance per zip code in service area(s).	<p>Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
General Surgery	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Hematology	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's	Santa Clara Family Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Santa Clara

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				AAS request. Therefore, the AAS request was not approved.	Family Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	Santa Clara	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Santa Clara Family Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					Furthermore, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Mental Health-Outpatient	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.
Nephrology	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Neurology	Adult	Pass with Conditions	Santa Clara	<p>In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Santa Clara Family Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Santa Clara Family Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>
Neurology	Pediatric	Pass with Conditions	Santa Clara	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access</p>	<p>Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	<p>inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Santa Clara Family Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p> <p>Furthermore, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Oncology	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Ophthalmology	Pediatric	Pass with Conditions	Santa Clara	<p>The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).</p>	<p>Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan</p>

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Orthopedic Surgery	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	<p>Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
PCP	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and distance per zip code in service area(s).	Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					<p>providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Physical Medicine Rehab	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Santa Clara Family Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Santa Clara Family Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers were within time and	Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS during the CAP process demonstrating Santa

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>distance per zip code in service area(s).</p> <p>Additionally, the MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).</p>	<p>Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Santa Clara Family Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p> <p>Furthermore, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>
Psychiatry	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts demonstrating that providers	Santa Clara Family Health Plan resubmitted updated accessibility analyses charts to DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				were within time and distance per zip code in service area(s).	during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted. Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).
Pulmonology	Adult	Pass with Conditions	Santa Clara	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	Santa Clara Family Health Plan submitted updated AAS request(s) during the CAP process to DHCS. Santa Clara Family Health Plan has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Pulmonology	Pediatric	Pass with Conditions	Santa Clara	The MCP did not submit adequate accessibility analyses charts	Santa Clara Family Health Plan resubmitted updated accessibility

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				demonstrating that providers were within time and distance per zip code in service area(s).	<p>analyses charts to DHCS during the CAP process demonstrating Santa Clara Family Health Plan providers were within the time and distance standard due to the inadequate accessibility analyses charts previously submitted.</p> <p>Additionally, Santa Clara Family Health Plan submitted a narrative to DHCS on August 8, 2019 demonstrating why Santa Clara Family Health Plan is not responsible for time and distance standards in non-zip coded areas due to uninhabitable area(s).</p>

United Healthcare

San Diego Reporting Unit

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
Cardiology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Endocrinology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
ENT/Otolaryngology	Pediatric	Pass with Conditions	San Diego	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
					has approved the AAS request(s).
General Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Hematology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
HIV AIDS/Infectious Disease	Adult	Pass with Conditions	San Diego	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
HIV AIDS/Infectious Disease	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Mental Health-Outpatient	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Mental Health-Outpatient	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Adult	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard	United Healthcare submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Neurology	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
OB/GYN PCP	N/A	Pass with Conditions	San Diego	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Oncology	Adult	Pass with Conditions	San Diego	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				time and distance for zip codes within the service area(s).	Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Orthopedic Surgery	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
PCP	Adult	Pass with Conditions	San Diego	The MCP did not submit an Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s). Additionally, in reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
PCP	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard	United Healthcare submitted updated AAS

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				(AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Physical Medicine Rehab	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as compared to the MCP's AAS request. Therefore, the AAS request was not approved.	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Adult	Pass with Conditions	San Diego	The MCP did not submit an adequate Alternative Access Standard (AAS) request(s) for provider(s) that were not within time and distance for zip codes within the service area(s).	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).
Psychiatry	Pediatric	Pass with Conditions	San Diego	In reviewing the MCP's Alternative Access Standard (AAS) request, DHCS identified a nearer provider as	United Healthcare submitted updated AAS request(s) on August 8, 2019 to DHCS. United

Provider Type	Adult/ Pediatric	Time & Distance	Reporting Unit	Description of Deficiency	MCP Response
				<p>compared to the MCP's AAS request. Therefore, the AAS request was not approved.</p>	<p>Healthcare has demonstrated they have attempted to contract with the nearer provider(s) identified by DHCS. DHCS has approved the AAS request(s).</p>