



State of California—Health and Human Services Agency  
Department of Health Care Services



ARNOLD SCHWARZENEGGER  
Governor

DATE: June 30, 2008

MMCD All Plan Letter 08-006

TO: ALL MEDICAL MANAGED CARE HEALTH PLANS

SUBJECT: INTERIM PROCEDURES UNTIL EXECUTION OF NEW EORO CONTRACT

The Department of Health Care Services' contract with its current External Quality Review Organization (EORO), Delmarva Foundation for Medical Care, Inc., expires on June 30, 2008. The reprocurement process is nearing completion, but it may be several months before the new EORO contract is executed.


As a result of this gap in EORO contracts, we are writing to ask plans to no longer submit any Quality Improvement Project (QIP) documents to Delmarva as described in All Plan Letter 07013. Instead, please send QIP documents (whether plan proposals or annual status reports) to Sharon Moody in the Med-Cal Managed Care Division's Performance Measurement Unit at [sharon.moody@dohcs.ca.gov](mailto:sharon.moody@dohcs.ca.gov).

Any questions about external quality review activities should be directed to Rita Marowitz, Chief of the Performance Measurement Unit, at [rita.marowitz@dohcs.ca.gov](mailto:rita.marowitz@dohcs.ca.gov).

We will inform plans when the new EORO contract has been awarded. In August 2008, we'll be issuing an All Plan Letter describing the quality and performance measurement requirements for 2009. That letter will include updated information about submitting QIP documents to the EORO.

Your patience and understanding is appreciated as we transition to a new EORO contract.

Sincerely,

  
Vanessa M. Baird, MRPA, Chief  
Med-Cal Managed Care Division