

Network Adequacy Standards					
Provider Type	Timely Access Standard	Time and Distance Standard by County Size <sup>1</sup>			
	•	Rural	Small	Medium	Dense
Primary Care (Adult and Pediatric)	Within 10 business days to appt. from request	10 miles or 30 minutes from the member's residence			
Specialty Care <sup>2</sup> (Adult and Pediatric)	Within 15 business days to appt. from request <sup>3</sup>	60 miles or 90 minutes from the member's residence	45 miles or 75 minutes from the member's residence	30 miles or 60 minutes from the member's residence	15 miles or 30 minutes from the member's residence
Obstetrics/Gynecology (OB/GYN) Primary Care	Within 10 business days to appt. from request	10 miles or 30 minutes from the member's residence			
Obstetrics/Gynecology (OB/GYN) Specialty Care	Within 15 business days to appt. from request	60 miles or 90 minutes from the member's residence	45 miles or 75 minutes from the member's residence	30 miles or 60 minutes from the member's residence	15 miles or 30 minutes from the member's residence
Hospitals	Not Applicable	15 miles or 30 minutes from the member's residence			
Pharmacy	Dispensing of at least a 72-hour supply of covered outpatient drug in an emergency situation	10 miles or 30 minutes from the member's residence			
Mental Health (non-psychiatry) Outpatient Services <sup>4</sup> (Adult and Pediatric)	Within 10 business days to apt. from request	60 miles or 90 minutes from the member's residence	45 miles or 75 minutes from the member's residence	30 miles or 60 minutes from the member's residence	15 miles or 30 minutes from the member's residence
Ancillary Services	Within 15 business days to appt. from request.	Not Applicable			

 <sup>&</sup>lt;sup>1</sup> County Size Category by Population defined in Table 1
<sup>2</sup> Time and Distance Standards apply to the core specialists outlined in Table 2
<sup>3</sup> Timely Access standards apply to all specialists, not only core specialists
<sup>4</sup> Non-specialty mental health services for members with mild to moderate impairments



Network Adequacy Standards			
Provider Type	Timely Access Standard	Time and Distance Standard by County Size <sup>5</sup>	
Long Term Services and Supports (LTSS)	If applicable <sup>6</sup>	Time and distance standards are not established for Multipurpose Senior Services Program (MSSP), Skilled Nursing Facilities (SNF), or Intermediate Care Facilities (ICF) providers as these providers either travel to the member to provide services or the member resides at the facility for care.	

Table 1: County Size Categories by Population				
Size Category	Population Density	# of Counties	Counties	
Rural	<50 people per square mile	21	Alpine, Calaveras, Colusa, Del Norte, Glenn, Humboldt, Imperial, Inyo, Lassen, Mariposa, Mendocino, Modoc, Mono, Plumas, San Benito, Shasta, Sierra, Siskiyou, Tehama, Tuolumne, Trinity	
Small	51 to 200 people per square mile	19	Amador, Butte, El Dorado, Fresno, Kern, Kings, Lake, Madera, Merced, Monterey, Napa, Nevada, San Bernardino, San Luis Obispo, Santa, Barbara, Sutter, Tulare, Yolo, Yuba	
Medium	201 to 600 people per square mile	9	Marin, Placer, Riverside, San Joaquin, Santa Cruz, Solano, Sonoma, Stanislaus, Ventura	
Dense	≥600 people per square mile	9	Alameda, Contra Costa, Los Angeles, Orange, Sacramento, San Diego, San Francisco, San Mateo, Santa Clara	

Table 2: DHCS Adult and Pediatric Core Specialists		
Cardiology/Interventional Cardiology	Nephrology	
Dermatology	Neurology	
Endocrinology	Oncology	
ENT/Otolaryngology	Ophthalmology	
Gastroenterology	Orthopedic Surgery	
General Surgery	Physical Medicine and Rehabilitation	
Hematology	Psychiatry	
HIV/AIDS Specialists/Infectious Diseases	Pulmonology	

 <sup>&</sup>lt;sup>5</sup> County Size Category by Population defined in Table 1
<sup>6</sup> LTSS Timely Access Network Standards defined in Table 3



Table 3: LTSS Timely Access Network Standards				
Provider Type	Timely Access Standard by County Size			
	Rural	Small	Medium	Dense
Skilled Nursing Facility (SNF)	Within 14 calendar days of request	Within 14 calendar days of request	Within 7 business days of request	Within 5 business days of request
Intermediate Care Facility/Developmentally Disabled (ICF-DD)	Within 14 calendar days of request	Within 14 calendar days of request	Within 7 business days of request	Within 5 business days of request
Community Based Adult Services (CBAS)	Capacity cannot decrease in aggregate statewide below April 2012 level			