DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services San Francisco Regional Office 90 Seventh Street, Suite 5-300 (5W) San Francisco, CA 94103-6706



### DIVISION OF MEDICAID & CHILDREN'S HEALTH OPERATIONS

February 15, 2017

Mari Cantwell Chief Deputy Director, Health Care Programs California Department of Health Care Services P.O. Box 997413, MS 0000 Sacramento, CA 95899-7413

Dear Ms. Cantwell:

Enclosed is an approved copy of California State Plan Amendment (SPA) 09-023B, which was submitted to the Centers for Medicare & Medicaid Services (CMS) on December 30, 2009. This amendment adds a third, median rate setting methodology for licensed/certified residential services. This methodology requires that rates negotiated with new providers may not exceed the regional center's current median rate for the same service, or the statewide current median rate, whichever is lower.

This SPA has an effective date of October 1, 2009 and a sunset date of September 30, 2016. Enclosed are the following approved SPA pages that should be incorporated into your approved state plan:

• Attachment 4.19-B, pages 69-77

If you have any questions, please contact Cheryl Young at 415-744-3598 or via email at Cheryl Young@cms.hhs.gov.

Sincerely,

/s/

Henrietta Sam-Louie Associate Regional Administrator Division of Medicaid & Children's Health Operations

cc: Jacey Cooper, California Department of Health Care Services (DHCS)
Joseph Billingsley, DHCS
Jalal Haddad, DHCS
Kathyryn Waje, DHCS
Wendy Ly, DHCS
Nathaniel Emery, DHCS

#### **DESCRIPTION OF RATE METHODOLOGIES:**

The following rate methodologies are utilized by multiple providers of the services contained in this SPA. The methodologies are described in this section and are referenced under the applicable individual services.

Rates Set pursuant to a Cost Statement Methodology – Prior to July 1, 2004, providers were reimbursed based on the permanent cost based rate which was developed using twelve consecutive months of actual allowable costs divided by the actual total consumer utilization (days or hours) for the same period. The permanent cost based rate must be within the applicable upper and lower limit rates established by the Department of Developmental Services.

Effective July1, 2004, pursuant to State Law, under the cost statement methodology, all new providers of services are reimbursed the fixed new vendor rate. The rates are developed based on the service category, staff ratio, and are calculated as the mean of permanent cost based rates for like providers established using the permanent costs based rate methodology described above.

If a regional center demonstrates an increase to the fixed new vendor rate is necessary for a provider to provide the service in order to protect a beneficiary's health and safety need, the Department of Development Services can grant prior written authorization to the regional center to reimburse the provider for the service based on the permanent cost based methodology described above using the most current cost data.

The following allowable costs used to calculate the permanent cost based rate:

- <u>Direct costs for covered services:</u> Includes unallocated payroll costs and other unallocated cost that can be directly charged to covered medical services. Direct payroll costs include total compensation (i.e., salaries and benefits and contract compensation) of direct care staff. Other direct costs include costs directly related to the delivery of covered services, such as supervision, materials and supplies, professional and contracted services, capital outlay, and travel. For providers/facilities that are used for multiple purposes, the allowable costs are only those that are directly attributable to the provision of the medical services.
- <u>Indirect costs</u>: Determined by applying the cognizant agency specific approved indirect cost rate to its net direct costs or derived from provider's approved cost allocation plan. If a facility does not have a cognizant agency approved indirect cost rate or approved cost allocation plan, the costs and related basis used to determine the allocated indirect costs must be in accordance with OMB Circular A-87 (if applicable), Medicare Cost Principle (42 CFR 413 and Medicare Provider Reimbursement Manual Part 1 and Part 2) and in compliance with Medicaid non-institutional reimbursement policy. For providers/facilities

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that are used for multiple purposes, the allowable costs are only those that are "directly attributable" to the professional component of providing the medical services. For those costs incurred that "benefit" multiple purposes but would be incurred at the same level if the medical services did not occur are not allowed.

The applicable rate schedules are included in the descriptions of services below.

Usual and Customary Rate Methodology – Per California Code of Regulations (CCR), Title 17, Section 57210(19), a usual and customary rate "means the rate which is regularly charged by a vendor for a service that is used by both regional center consumers and/or their families and where at least 30% of the recipients of the given service are not regional center consumers or their families. If more than one rate is charged for a given service, the rate determined to be the usual and customary rate for a regional center consumer and/or family shall not exceed whichever rate is regularly charged to members of the general public who are seeking the service for an individual with a developmental disability who is not a regional center consumer, and any difference between the two rates must be for extra services provided and not imposed as a surcharge to cover the cost of measures necessary for the vendor to achieve compliance with the Americans With Disabilities Act."

**Department of Health Care Services (DHCS) Fee Schedules -** Rates established by the single-state Medicaid agency for services reimbursable under the Medi-Cal program. Fee schedule rates are the maximum amount that can be paid for the service. For providers who have a usual and customary rate that is less than the fee schedule rates, the regional center shall pay the provider's usual and customary rate.

Median Rate Methodology - This methodology requires that rates negotiated with new providers may not exceed the regional center's current median rate for the same service, or the statewide current median rate, whichever is lower. This methodology is defined in California Welfare and Institutions Code section 4691.9(b) which stipulates that "no regional center may negotiate a rate with a new service provider, for services where rates are determined through a negotiation between the regional center and the provider, that is higher than the regional center's median rate for the same service code and unit of service, or the statewide median rate for the same service code and unit of service, whichever is lower. The unit of service designation must conform with an existing regional center designation or, if none exists, a designation used to calculate the statewide median rate for the same service." While the law sets a cap on negotiated rates, the rate setting methodology for applicable services is one of negotiation between the regional center and prospective provider. Pursuant to law and the regional center's contracts with the Department of Developmental Services regional centers must maintain documentation on the process to determine, and the rationale for granting any negotiated rate (e.g. cost-statements), including consideration of

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the type of service and any education, experience and/or professional qualifications required to provide the service.

If the regional center demonstrates an increase to the median rate is necessary to protect a beneficiary's health and safety, the Department of Developmental Services can grant prior written authorization to the regional center to negotiate the reimbursement rate up to the actual cost of providing the service.

### REIMBURSEMENT METHODOLOGY FOR HABILITATION – COMMUNITY LIVING ARRANGEMENT SERVICES

This service contains the following two subcomponents:

A. Licensed/Certified Residential Services – Providers in this subcategory are Foster Family Agency/Certified Family Home, Foster Family Home, Small Family Home, Group Home, Adult Residential Facility, Residential Facility for the Elderly, Out-of-State Residential Facility, Adult Residential Facility for Persons with Special Health Care Needs and Family Home Agency. There are three rate setting methodologies for all providers in this subcategory.

1) Alternative Residential Model (ARM) Methodology – The ARM methodology and monthly rates resulted from an analysis of actual costs of operating residential care facilities. The applicable cost components (see below) were analyzed to determine the statistical significance of the variation in costs among facilities by service type, facility size, and operation type. Based upon the results of this statistical analysis, the initial ARM rates were determined and became effective in 1987. Within this methodology 13 different service levels were established based upon the results of this cost analysis. Individual providers apply to be vendored at one of these service levels based upon the staffing ratios, service design, personnel qualifications and use of consultant services as described in their program design.

The following allowable costs were used in setting the ARM rates:

• <u>Direct costs for covered services:</u> Includes unallocated payroll costs and other unallocated cost that can be directly charged to covered medical services. Direct payroll costs include total compensation (i.e., salaries and benefits and contract compensation) of direct care staff. Other direct costs include costs directly related to the delivery of covered services, such as supervision, materials and supplies, professional and contracted services, capital outlay, and travel. For providers/facilities that are used for multiple purposes, the allowable costs are only those that are directly attributable to the provision of the medical services.

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• Indirect costs: Determined by applying the cognizant agency specific approved indirect cost rate to its net direct costs or derived from provider's approved cost allocation plan. If a facility does not have a cognizant agency approved indirect cost rate or approved cost allocation plan, the costs and related basis used to determine the allocated indirect costs must be in accordance with OMB Circular A-87 (if applicable), Medicare Cost Principle (42 CFR 413 and Medicare Provider Reimbursement Manual Part 1 and Part 2) and in compliance with Medicaid non-institutional reimbursement policy. For facilities that are used for multiple purposes, the allowable costs are only those that are "directly attributable" to the professional component of providing the medical services. For those costs incurred that "benefit" multiple purposes but would be incurred at the same level if the medical services did not occur are not allowed.

Rates may be updated by the legislature in various ways, including, but not limited to, the California Consumer Price Index, changes in staffing requirements (e.g. implementation of Direct Support Professional Training,) changes in minimum wage, and cost of living increases. The rate schedule, effective January 1, 2012 can be found at the following link: <a href="http://www.dds.ca.gov/Rates/docs/ccf\_rate\_2012.pdf">http://www.dds.ca.gov/Rates/docs/ccf\_rate\_2012.pdf</a>

The State will review rates for residential facilities set using the ARM methodology every three years to ensure that it complies with the statutory and regulatory requirements as specified under Section 1902(a)(30)(A). This will involve an analysis of the factors that have occurred since the ARM rates were initially developed, including changes in minimum wage and the general economy as measured through various indices such as Medicare Economic Index (MEI). The analysis will determine if the rates are consistent with the current economic conditions in the State while maintaining access to services. If this analysis reveals that the current rates may be excessive or insufficient when compared to the current economic conditions, the State will take steps to determine the appropriate reimbursement levels and update the fee schedule and State Plan. If the State determines that no rebasing is necessary, the State must submit documentation to CMS to support its decision.

- 2) Out-of-State Rate Methodology This methodology is applicable for out-of-state residential providers. The rate paid is the established usual and customary rate for that service, paid by that State in the provision of that service to their own service population.
- **3) Median Rate Methodology -** As described on pages 70-71, above. This methodology is used to determine the applicable rate for Licensed/Certified Residential Services providers.
- B. Supported Living Services provided in a Consumer's own Home (Non-Licensed/Certified)
  Supported Living Services providers are in this subcategory. Maximum hourly rates for these providers are determined using the median rate methodology, as described on page 70 above.

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#### REIMBURSEMENT METHODOLOGY FOR HABILITATION – DAY SERVICES

This service is comprised of the following three subcomponents:

- <u>A. Community-Based Day Services</u> There are two rate setting methodologies for providers in this subcategory.
  - 1) Rates Set pursuant to a Cost Statement Methodology As described on page 69, above. This methodology is applicable to the following providers (unit of service in parentheses): Activity Center (daily), Adult Development Center (daily), Behavior Management Program (daily), Independent Living Program (hourly), and Social Recreation Program (hourly). The rate schedule, effective January 1, 2008, for these services is located at the following link: <a href="http://www.dds.ca.gov/Rates/docs/Comm\_Based\_Respite.pdf">http://www.dds.ca.gov/Rates/docs/Comm\_Based\_Respite.pdf</a>
  - 2) Median Rate Methodology As described on page 70, above. This methodology is used to determine the applicable daily rate for In-Home Day Program, Creative Art Program, Community Integration Training Program and Community Activities Support Services providers. This methodology is also used to determine the applicable hourly rate for Adaptive Skills Trainer, Socialization Training Program, Personal Assistance and Independent Living Specialist providers.
- **B.** Therapeutic/Activity-Based Day Services The providers in this subcategory are Specialized Recreation Therapy, Special Olympics, Sports Club, Art Therapist, Dance Therapist, Music Therapist and Recreational Therapist. The units of service for all providers are daily, with the exception of Sports Club providers, who have a monthly rate. There are two rate setting methodologies for providers in this subcategory.
  - 1) Usual and Customary Rate Methodology As described on page 70, above. If the provider does not have a usual and customary rate, then rates are set using #2 below.
  - 2) Median Rate Methodology As described on page 70, above.
- <u>C. Mobility Related Day Services</u> The providers in this subcategory are Driver Trainer, Mobility Training Services Agency and Mobility Training Services Specialist. There are two rate setting methodologies for providers in this subcategory. There are two rate setting methodologies to determine the hourly rates for providers in this subcategory.

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- 1) Usual and Customary Rate Methodology As described on page 70, above. If the provider does not have a usual and customary rate, then rates are set using #2 below.
- 2) Median Rate Methodology As described on page 70, above.

### REIMBURSEMENT METHODOLOGY FOR HABILITATION – BEHAVIORAL INTERVENTION SERVICES

This service is comprised of the following two subcomponents:

- <u>A. Non-Facility-Based Behavior Intervention Services</u>— Providers in this subcategory are Behavior Analyst, Associate Behavior Analyst, Behavior Management Assistant, Behavior Management Consultant, Psychiatrist, Psychiatric Technician, Crisis Team, Client/Parent Support Behavior Intervention Training, Parent Support Services, Individual/Family Training Providers, Family Counselor, and Behavioral Technician. There are two rate setting methodologies to determine the hourly rates for all providers in this subcategory (except psychiatrists see DHCS Fee Schedule below).
  - 1) Usual and Customary Rate Methodology As described on page 70, above. If the provider does not have a usual and customary rate, then rates are set using #2 below.
  - **2) Median Rate Methodology** As described on page 70, above.
  - **3) DHCS Fee Schedules** As described on page 70, above. The fee schedule, effective January 15, 2013 can be found at the following link: http://files.medi-cal.ca.gov/pubsdoco/Rates/rates\_download.asp
- **B.** Crisis Intervention Facility The following two methodologies apply to determine the daily rates for these providers;
  - 1) Usual and Customary Rate Methodology As described on page 70, above. If the provider does not have a usual and customary rate, then rates are set using #2 below.
  - 2) Median Rate Methodology As described on page 70, above.

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#### REIMBURSEMENT METHODOLOGY FOR RESPITE CARE

There are five rate setting methodologies for Respite Services. The applicable methodology is based on whether the service is provided by an agency, individual provider or facility, type of facility, and service design.

- 1) Rates Set pursuant to a Cost Statement Methodology As described on page 69, above. This methodology is used to determine the hourly rate for In-home Respite Agencies. The rate schedule, effective January 1, 2008, for this service is located at the following link: <a href="http://www.dds.ca.gov/Rates/docs/Comm\_Based\_Respite.pdf">http://www.dds.ca.gov/Rates/docs/Comm\_Based\_Respite.pdf</a>
- 2) Rates set in State Regulation This rate applies to individual respite providers. Per Title 17 CCR, Section 57332(c)(3), the rate for this service is \$10.71 per hour. This rate is based on the current California minimum wage of \$8.00 per hour plus \$1.17 differential (retention incentive) plus Mandated Employer Costs (MEC) of 16.76%. The MEC is comprised of Social Security (6.20%), Medicare (1.45%), Federal Unemployment (0.80%), State Unemployment (4.40%) and Worker's Compensation (3.91%).
- 3) ARM Methodology As described on page 71, above. This methodology is applicable to respite facilities that also have rates established with this methodology for "Habilitation-Community Living Assistance Services." The daily respite rate is 1/21 of the established monthly ARM rate. This includes Foster Family Agency/Certified Family Home, Foster Family Home, Small Family Home, Group Home, Adult Residential Facility, Residential Care Facility for the Elderly, Adult Residential Facility for Persons with Special Health Care Needs and Family Home Agency. If the facility does not have rate for "Habilitation-Community Living Assistance Services" using the ARM methodology, then rates are set using #5 below.
- **4) Usual and Customary Rate Methodology -** As described on page 70, above. This methodology is applicable for the following providers (unit of service in parentheses); Adult Day Care Facility (daily), Camping Services (daily) and Child Day Care (hourly) providers. If the provider does not have a usual and customary rate, then rates are set using #5 below.
- **5) Median Rate Methodology -** As described on page 70, above.

### REIMBURSEMENT METHODOLOGY FOR ENHANCHED HABILITATION – SUPPORTED EMPLOYMENT

Supported employment rates for all providers are set in State statute [Welfare and Institutions Code Section 4860(a)(1)] at \$30.82 per job coach hour.

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### REIMBURSEMENT METHODOLOGY FOR ENHANCED HABILITATION – PREVOCATIONAL SERVICES

Daily rates for Work Activity Program providers are set using the cost statement methodology, as described on page 69.

The rate schedule, effective July 1, 2006, can be found at the following link: <a href="http://www.dds.ca.gov/Rates/docs/WAP\_SEP\_Rates.pdf">http://www.dds.ca.gov/Rates/docs/WAP\_SEP\_Rates.pdf</a>

### REIMBURSEMENT METHODOLOGY FOR HOMEMAKER SERVICES

There are two rate methodologies to set hourly rates for Homemaker services provided by either an agency or individual.

- 1) Usual and Customary Rate Methodology As described on page 70, above. If the provider does not have a usual and customary rate, then rates are set using #2 below.
- **2) Median Rate Methodology** As described on page 70, above.

#### REIMBURSEMENT METHODOLOGY FOR HOME HEALTH AIDE SERVICES

**DHCS Fee Schedules** - As described on page 70, above. Specific hourly rates can be found on the following link: <a href="http://files.medi-cal.ca.gov/pubsdoco/Rates/rates\_download.asp">http://files.medi-cal.ca.gov/pubsdoco/Rates/rates\_download.asp</a>

### REIMBURSEMENT METHODOLOGY FOR ADULT DAY HEALTH CARE SERVICES EFFECTIVE 4/1/12 COMMUNITY BASED ADULT SERVICES

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The daily rate for Adult Day Health Care (effective 4/1/12 this service is titled Community Based Adult Services)

DHCS Fee Schedules - As described on page 70, above. Specific daily rates can be found at the following link: <a href="http://files.medi-cal.ca.gov/pubsdoco/publications/masters-mtp/part2/communitycd\_o01.doc">http://files.medi-cal.ca.gov/pubsdoco/publications/masters-mtp/part2/communitycd\_o01.doc</a>

### REIMBURSEMENT METHODOLOGY FOR PERSONAL EMERGENCY RESPONSE SYSTEMS Effective 10-1-2010

There are two methodologies to determine the monthly rate for this service.

- 1) Usual and Customary Rate methodology As described on page 70, above. If the provider does not have a usual and customary rate, then rates are set using #2 below.
- 2) Median Rate Methodology As described on page 70, above.

### REIMBURSEMENT METHODOLOGY FOR VEHICLE MODIFICATION AND ADAPTATION Effective 10-1-2010

The per modification rate for vehicle modifications is determined utilizing the usual and customary rate methodology, as described on page 70, above.

#### **Termination Date**

The reimbursement methodologies described in this section of the State plan will sunset on September 30, 2016.

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TN No. 09-23A prior to TNs 11-040, 16-036 & 16-016