

Does CalEVV Apply To You?

Understanding Who Is Impacted

How To Verify Services Impacted by EVV

The **Provider Types and Codes (PTC)**¹ document outlines which services are subject to CalEVV requirements. If an individual provider or agency bills using any of the code combinations in the PTC document, then EVV applies to you or your agency.

Please note, visits billed to any of the service codes listed in the PTC document (unless where *exceptions* apply) are EVV-impacted and providers will need to self-register and begin submitting Cures compliant data.

What You Need to Know...

To understand whether EVV applies to you, visit our **CalEVV website**² for a list of programs and services NOT subject to EVV requirements.

If you are an Independent Nurse Provider or a Live-In Caregiver who regularly remains in the recipient's home for more than 24 hours at a time and provides authorized PCS and HHCS, refer to **CalEVV Live-In Caregiver Information Notice 23-01**³ and visit the **California Electronic Visit Verification for Individual Nurse Providers webpage**⁴.



Provider Self-Registration Portal

Those who provide Personal Care Services (PCS) or Home Health Care Services (HHCS), whether using the free state-sponsored CalEVV system or an Alternate EVV system, must register through the **Provider Self-Registration Portal**⁵.

Please refer to the **CalEVV Self-Registration Quick Reference Guide**⁶ and step-by-step **instructional video**⁷ on "How to Register for CalEVV."



The 21st Century CURES Act, signed into law in 2016, requires that states set up an EVV system to verify that all Medicaid-funded Personal Care Services (PCS) and Home Health Care Services (HHCS) occurred.

Join us for our April Office Hours!

Friday, April 04 | 1 – 2 pm Q&A Only
[Register](#)

Monday, April 14 | 9 – 10 am Q&A Only
[Register](#)

Friday, April 25 | 3 – 4 pm Q&A Only
[Register](#)



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(Explore [previous editions](#) of the CalEVV Spotlight)



Here are some helpful links to get you started!

¹[Provider Types and Codes](#)

²[DHCS CalEVV website](#)

³[CalEVV Live-In Caregiver Information Notice 23-01](#)

⁴[California Electronic Visit Verification for Individual Nurse Providers webpage](#)

⁵[California Provider Self-Registration Portal](#)

⁶[Step-by-Step on How to Register in CalEVV \[VIDEO\]](#)

Need Assistance?

For program policy questions, email EVV@dhcs.ca.gov.

For CalEVV Customer Support, call 1-855-943-6070 or email CACustomerCare@sandata.com.

For EVV assistance with Alternate systems, call 1-855-943-6069 or email CAAltEVV@sandata.com.

To update Administrator access to CalEVV, submit a request ticket through [Sandata On-Demand](#).



Questions? E-mail us at: EVV@dhcs.ca.gov

Comments & Feedback: [CalEVV Feedback & Comment Form](#)