

Contents

Doula Services	1
Medi-Cal Managed Care Plan Contact List for Members.....	2
Crosswalks.....	5
County by Medi-Cal Managed Care Plan	5
Medi-Cal Managed Care Plan by County	8

Medi-Cal Managed Care Plan Contact List for Members

Managed Care Plan Name	Doula Services	General Inquires
AIDS Healthcare Foundation dba PHC California	Member Services: 800-263-0067	Member Services: 800-263-0067
Alameda Alliance for Health	Alliance Member Services Department: 510-747-4567 or Toll-Free: 877-932-2738 People with hearing and speaking impairments (CRS/TTY): 711/800-735-2929 Monday – Friday, 8 am – 5 pm memberservices@alamedaalliance.org	Alliance Member Services Department: 510-747-4567 or Toll-Free: 877-932-2738 People with hearing and speaking impairments (CRS/TTY): 711/800-735-2929 Monday – Friday, 8 am – 5 pm memberservices@alamedaalliance.org
Anthem Blue Cross Partnership Plan	Member Services: 800-407-4627	CADoulaProgram@anthem.com Attn: Lucida Vang
Blue Shield of California Promise Health Plan	Blue Shield Promise Maternity Care Management: 888-802-4410 Monday – Friday, 8 am – 5 pm https://www.blueshieldca.com/en/bsp/medi-cal-members/benefits/doula-program Doula Program Team bscpromisedoula@blueshieldca.com	Customer Service: 855-699-5557 (TTY: 711) Monday-Friday, 8 am – 6 pm https://www.blueshieldca.com/en/bsp Doula Program Team bscpromisedoula@blueshieldca.com
CalOptima Health	Customer Service: 888-587-8088	Customer Service: 888-587-8088
CalOptima Health: AltaMed	213-693-4309	213-693-4309
CalOptima Health: Optum Network (Monarch HealthCare)	Customer Service: 888-656-7523	Customer Service: 888-656-7523

Managed Care Plan Name	Doula Services	General Inquires
CalOptima Health: Prospect Medical Group	800-708-3230	800-708-3230
CalOptima Health: CHOC	800-424-2462	800-424-2462
CalOptima Health: Family Choice Medical Group (FCMG)	Member Services: 800-611-0111 Monday - Friday, 8am - 5 pm csr@familychoice.com	Member Services: 800-611-0111 Monday - Friday, 8am - 5 pm csr@familychoice.com
CalOptima Health: HPN-Regal	Customer Service: 818-357-5000	Customer Service: 818-357-5000
CalOptima Health: Noble	Member Services: 888-880-8811	Member Services: 888-880-8811
CalViva Health	888-893-1569 (TTY 711)	800-804-6074 (TTY 711)
CenCal Health	Member Services: 877-814-1861	Member Services: 877-814-1862
Central California Alliance for Health	Member Services Call Center: 800-700-3874	Member Services Call Center: 800-700-3874
Community Health Group Partnership Plan	jesussanchez@chgsd.com Attn: Jesus Sanchez	jesussanchez@chgsd.com Attn: Jesus Sanchez
Community Health Plan of Imperial Valley	833-236-4141 (TTY 711)	833-236-4141 (TTY 711)
Contra Costa Health Plan	877-661-6230	877-661-6230
Gold Coast Health Plan	Member Services: 888-301-1228 (TTY 711)	Member Services: 888-301-1228 (TTY 711)
Health Net Community Solutions	800-675-6110 (TTY 711)	800-675-6110 (TTY 711)

Managed Care Plan Name	Doula Services	General Inquires
Health Plan of San Joaquin	Customer Service: 888-936-7526	Customer Service: 888-936-7526
Health Plan of San Mateo	Baby + Me Program: 650-616-2165	Member Services: 800-750-4776
Inland Empire Health Plan	doula@iehp.org	Member Services: 800-440-IEHP (4347)
Kaiser Permanente	Member Services: 855-839-7613 (TTY 711) The call is free. Kaiser Permanente is here 24 hours a day, 7 days a week.	Member Services: 1-855-839-7613 (TTY 711) The call is free. Kaiser Permanente is here 24 hours a day, 7 days a week.
Kern Health Systems	Member Services Department: 800-391-2000	Member Services Department: 800-391-2000
L.A. Care Health Plan	doulabenefit@lacare.org	Member Services: 888-839-9909
Molina Healthcare of California	Member Services: 888-665-4621 www.molinahealthcare.com	Member Services: 888-665-4621 www.molinahealthcare.com
Mountain Valley Health Plan	Customer Service: 888-936-7526	Customer Service: 888-936-7526
Partnership Health Plan of California	Member Services: 800-863-4155 https://www.partnershiphp.org/Pages/PHC.aspx	Member Services: 800-863-4155 https://www.partnershiphp.org/Pages/PHC.aspx
San Francisco Health Plan	Phone: 800-288-5555 or (415) 547-7800 MemberServices@sfhp.org	Phone: 800-288-5555 or 415-547-7800 MemberServices@sfhp.org
Santa Clara Family Health Plan	800-260-2055	CallCenterManagement@scfhp.com https://www.scfhp.com/contact-us/

Crosswalks

County by Medi-Cal Managed Care Plan

County	Managed Care Plan	County	Managed Care Plan
Alameda	Alameda Alliance for Health, Kaiser Permanente	Orange	CalOptima Health, Kaiser Permanente
Alpine	Anthem Blue Cross Partnership Plan, Mountain Valley Health Plan	Placer	Partnership Health Plan of California, Kaiser Permanente
Amador	Anthem Blue Cross Partnership Plan, Health Net Community Solutions, Kaiser Permanente	Plumas	Partnership Health Plan of California
Butte	Partnership Health Plan of California	Riverside	Molina Health Care of California, Inland Empire Health Plan, Kaiser Permanente
Calaveras	Anthem Blue Cross Partnership Plan, Health Net Community Solutions	Sacramento	Anthem Blue Cross Partnership Plan, Health Net Community Solutions, Molina Healthcare of California, Kaiser Permanente
Colusa	Partnership Health Plan of California	San Benito	Central California Alliance for Health
Contra Costa	Contra Costa Health Plan, Kaiser Permanente	San Bernardino	Molina Health Care of California, Inland Empire Health Plan, Kaiser Permanente
Del Norte	Partnership Health Plan of California	San Diego	Blue Shield of California Promise Health Plan, Community Health Group Partnership Plan, Kaiser Permanente, Molina Health Care of California

County	Managed Care Plan	County	Managed Care Plan
El Dorado	Anthem Blue Cross Partnership Plan, Mountain Valley Health Plan, Kaiser Permanente	San Francisco	Anthem Blue Cross Partnership Plan, San Francisco Health Plan, Kaiser Permanente
Fresno	Anthem Blue Cross Partnership Plan, CalViva Health, Kaiser Permanente	San Joaquin	Health Net Community Solutions, Health Plan of San Joaquin, Kaiser Permanente
Glenn	Partnership Health Plan of California	San Luis Obispo	CenCal Health
Humboldt	Partnership Health Plan of California	San Mateo	Health Plan of San Mateo, Kaiser Permanente
Imperial	Community Health Plan of Imperial Valley, Kaiser Permanente	Santa Barbara	CenCal Health
Inyo	Anthem Blue Cross Partnership Plan, Health Net Community Solutions	Santa Clara	Anthem Blue Cross Partnership Plan, Santa Clara Family Health Plan, Kaiser Permanente
Kern	Anthem Blue Cross Partnership Plan, Kern Family Health Care, Kaiser Permanente	Santa Cruz	Central California Alliance for Health, Kaiser Permanente
Kings	Anthem Blue Cross Partnership Plan, CalViva Health, Kaiser Permanente	Shasta	Partnership Health Plan of California
Lake	Partnership Health Plan of California	Sierra	Partnership Health Plan of California
Lassen	Partnership Health Plan of California	Siskiyou	Partnership Health Plan of California
Los Angeles	AIDS Healthcare Foundation dba PHC California, Health Net Community Solutions, Molina Healthcare of California, L.A. Care Health Plan, Kaiser Permanente	Solano	Partnership Health Plan of California, Kaiser Permanente

County	Managed Care Plan	County	Managed Care Plan
Madera	Anthem Blue Cross Partnership Plan, CalViva Health, Kaiser Permanente	Sonoma	Partnership Health Plan of California, Kaiser Permanente
Marin	Partnership Health Plan of California, Kaiser Permanente	Stanislaus	Health Net Community Solutions, Health Plan of San Joaquin, Kaiser Permanente
Mariposa	Central California Alliance for Health, Kaiser Permanente	Sutter	Partnership Health Plan of California, Kaiser Permanente
Mendocino	Partnership Health Plan of California	Tehama	Partnership Health Plan of California
Merced	Central California Alliance for Health	Trinity	Partnership Health Plan of California
Modoc	Partnership Health Plan of California	Tulare	Anthem Blue Cross Partnership Plan, Health Net Community Solutions, Kaiser Permanente
Mono	Anthem Blue Cross Partnership Plan, Health Net Community Solutions	Tuolumne	Anthem Blue Cross Partnership Plan, Health Net Community Solutions
Monterey	Central California Alliance for Health	Ventura	Gold Coast Health Plan, Kaiser Permanente
Napa	Partnership Health Plan of California, Kaiser Permanente	Yolo	Partnership Health Plan of California, Kaiser Permanente
Nevada	Partnership Health Plan of California	Yuba	Partnership Health Plan of California, Kaiser Permanente

Medi-Cal Managed Care Plan by County

Managed Care Plan Name	County
AIDS Healthcare Foundation dba PHC California	Los Angeles
Alameda Alliance for Health	Alameda
Anthem Blue Cross Partnership Plan	Alpine, Amador, Calaveras, El Dorado, Fresno, Inyo, Kern, Kings, Madera, Mono, Sacramento, San Francisco, Santa Clara, Tulare, Tuolumne
Blue Shield of California Promise Health Plan	San Diego
CalOptima Health	Orange
CalViva Health	Fresno, Kings, Madera
CenCal Health	San Luis Obispo, Santa Barbara
Central California Alliance for Health	Mariposa, Merced, Monterey, San Benito, Santa Cruz
Community Health Group Partnership Plan	San Diego
Community Health Plan of Imperial Valley	Imperial
Contra Costa Health Plan	Contra Costa
Gold Coast Health Plan	Ventura
Health Net Community Solutions	Amador, Calaveras, Inyo, Los Angeles, Mono, Sacramento, San Joaquin, Stanislaus, Tulare, Tuolumne
Health Plan of San Joaquin	San Joaquin, Stanislaus
Health Plan of San Mateo	San Mateo
Inland Empire Health Plan	Riverside, San Bernardino

Managed Care Plan Name	County
Kaiser Permanente	Alameda, Amador, Contra Costa, El Dorado, Fresno, Imperial, Kern, Kings, Los Angeles, Madera, Marin, Mariposa, Napa, Orange, Placer, Riverside, Sacramento, San Bernardino, San Diego, San Francisco, San Joaquin, San Mateo, Santa Clara, Santa Cruz, Solano, Sonoma, Stanislaus, Sutter, Tulare, Ventura, Yolo, Yuba
Kern Health Systems	Kern
L.A. Care Health Plan	Los Angeles
Molina Healthcare of California	Los Angeles, Riverside, Sacramento, San Bernardino, San Diego
Mountain Valley Health Plan	Alpine, El Dorado
Partnership Health Plan of California	Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo, Yuba
San Francisco Health Plan	San Francisco
Santa Clara Family Health Plan	Santa Clara