

DATE: April 13, 2026

ALL PLAN LETTER 26-004

TO: ALL MEDI-CAL DENTAL MANAGED CARE PLANS

SUBJECT: 2026 CALENDAR YEAR (CY) DELIVERABLE SCHEDULE FOR DENTAL MANAGED CARE PLANS

PURPOSE:

The purpose of this Dental All Plan Letter (APL) is to notify all Medi-Cal Dental Managed Care Plans (Dental MCPs) of the CY 2026 Deliverable Schedule.

POLICY:

Please see the attached enclosure for the 2026 deliverable schedule. DHCS will provide the Dental MCPs any applicable updated reporting templates. Additional deliverables may be required as determined by DHCS. DHCS reserves the right to require the submission of deliverables from Dental MCPs at any time, independent of the issuance of an APL or superseding APL. Dental MCPs are expected to adhere to all deadlines established by DHCS to support effective oversight, ensure program integrity, and maintain continuous compliance with contractual and regulatory obligations.

The following deliverables have been updated and are reflected in the Attachment:

Deliverable	Submission Guideline	Template Update
Call Center Report	30 days after the end of the CY quarter	X
Case Management	30 days after the end of the CY quarter	X
Community Advisory Committee Meeting Minutes	120 days after the end of the CY quarter	
Initial Oral Health Assessment Compliance Report	30 days after the end of the CY quarter	X

Deliverable	Submission Guideline	Template Update
Interoperability API Endpoint and Capability Reporting	As Directed	X
Interoperability API Usage and Outcomes Reporting	As Directed	X
Marketing & Health Education Program Materials	60 days before the end of CY (Prospective)	
Prior Authorization Data Report	As Directed	X
Provider Training Attestation	30 days after the end of the CY (Retrospective)	
Provider Recruitment Activities	15 days following end of CY quarter	X
Transition of Care Policy and Procedure	Within 10 days of any changes	
EPSDT Policy and Procedure	Within 10 days of any changes	
Policy and Procedure for <i>detecting</i> Fraud, Waste and Abuse	Within 10 days of any changes	
Policy and Procedure for <i>reporting</i> Fraud, Waste and Abuse	Within 10 days of any changes	
Treatment Authorization Request (TAR)	30 days after the end of the month	X

REQUIREMENTS:

If the requirements contained in this APL or an attachment, including any updates or revisions to this APL, necessitate a change in the Dental MCP's policies and procedures (P&Ps), the Dental MCP must submit its updated P&Ps in track changes to dmcdeliverables@dhcs.ca.gov within 90 days of the release or update of the APL or any attachment.

If the Dental MCP determines that no changes to its P&Ps are necessary, the Dental MCP must submit an email attestation to dmcdeliverables@dhcs.ca.gov within 10 days of the release of this APL, stating that the Dental MCP's P&Ps have been reviewed and no changes are necessary. The email confirmation must include the title of this APL as well as the applicable APL release date in the subject line.

Dental MCPs are responsible for ensuring that their subcontractors and network providers comply with all applicable state and federal laws and regulations, contract requirements, and other DHCS guidance, including APLs. These requirements must be communicated by each Dental MCP to all subcontractors and network providers.

If you have any questions regarding this APL, please contact the Medi-Cal Dental Services Division at dmcdeliverables@dhcs.ca.gov.

Sincerely,

Original signed by

Dana Durham
Chief, Medi-Cal Dental Services Division
Department of Health Care Services

Enclosure:

- 2026 Deliverable Schedule