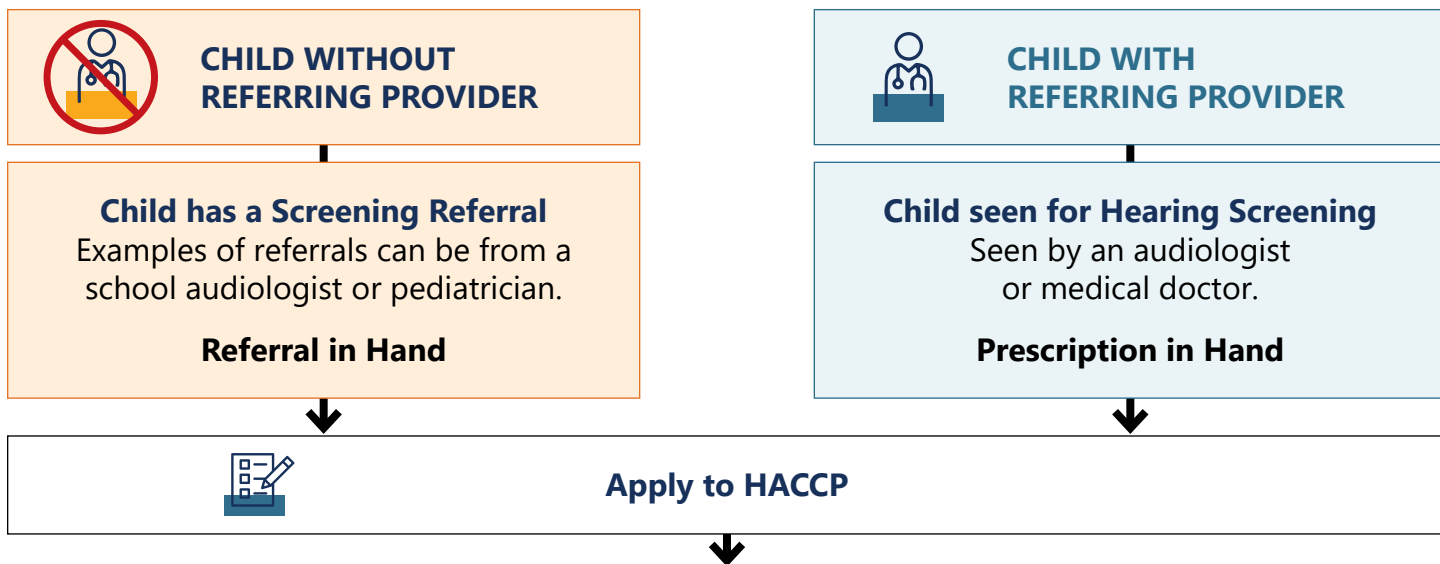
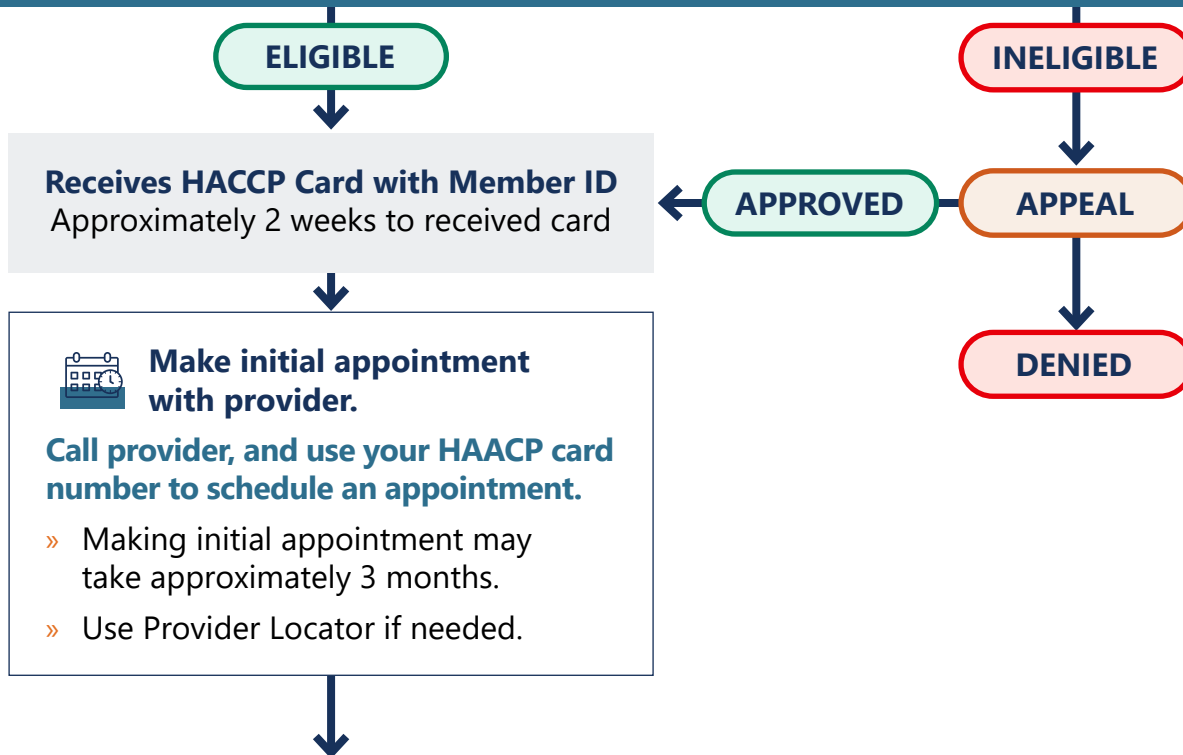


Determining Eligibility for Hearing Aid Coverage for Children Program (HACCP) Benefits



Eligibility Determination



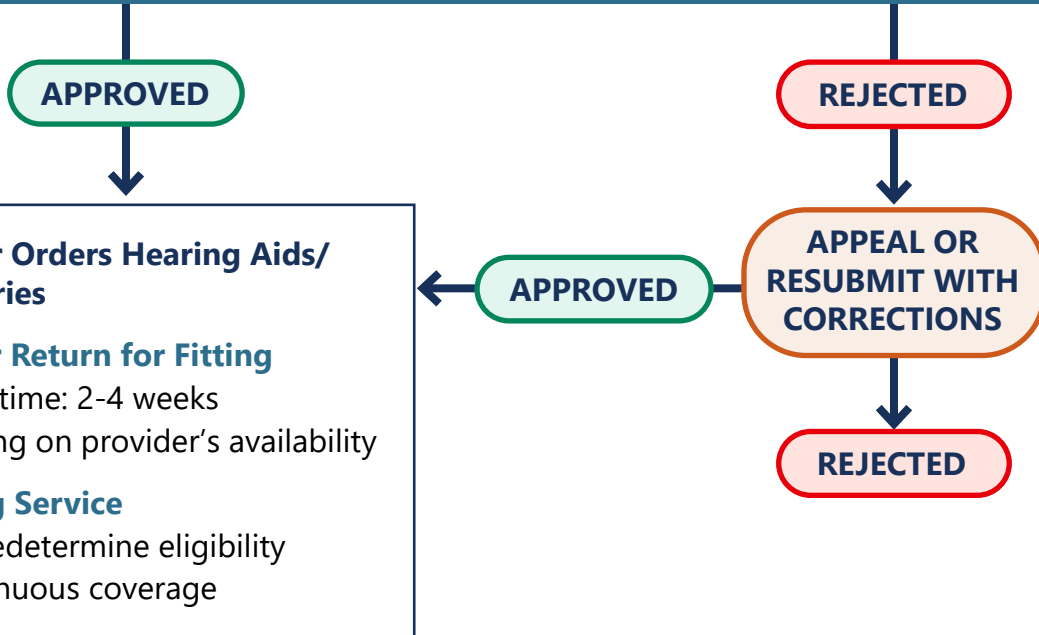
Continue on Page 2

Determining Eligibility for HACCP Benefits (Continued)



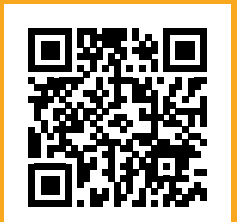
Provider Submits TAR

TARs take up to 30 business days



Take the next step toward securing your child's hearing aid coverage.

Visit <https://www.dhcs.ca.gov/haccp> to apply and access easy to use application forms and multilingual HACCP information.



DETERMINING ELIGIBILITY FOR HACCP BENEFITS: NARRATIVE COMPANION DOCUMENT

Introduction

This companion document provides a clear, step-by-step narrative of the process for determining eligibility for the Hearing Aid Coverage for Children Program (HACCP). It converts the visual flowchart from the flyer into a written format that is easy to read, reference, or integrate into reports and guidance documents.

1. Beginning of the HACCP Eligibility Pathway

- » When the Child Does Not Have a Referring Provider
 - A child may enter the process without an established medical provider. In these cases, a screening referral is issued from sources such as a school audiologist or pediatrician. The family then submits an application to HACCP, which triggers the eligibility review.
- » When the Child Already Has a Referring Provider
 - If a child is under ongoing clinical care, the hearing screening is conducted by a medical doctor or audiologist. A prescription is produced following this evaluation.

2. Receiving the HACCP Card

Once an application is submitted, the child receives a HACCP Member ID card, typically within two weeks. This card is required for scheduling provider appointments.

3. Eligibility Determination Outcomes

HACCP reviews the application and determines whether the child is eligible (approved) or ineligible (denied). Families receiving a denial may file an appeal.

4. Scheduling the Initial Appointment

Following approval, families must contact an authorized hearing provider to book the child's initial appointment. Families may need the HACCP card number and may face a wait time of up to three months. The Provider Locator tool can assist with finding providers.

5. Provider Submits a Treatment Authorization Request (TAR)

After the child is evaluated, the provider submits a Treatment Authorization Request (TAR). Processing may take up to 30 business days and can result in approval or rejection. Rejected TARs may be appealed or resubmitted with corrections.

6. Hearing Aid Ordering and Fitting

If the TAR is approved, the provider orders the child's hearing aids and accessories. The child returns for a fitting, typically 2–4 weeks later depending on provider availability.

7. Continued Services and Re-Evaluation

HACCP requires ongoing eligibility monitoring. Redetermination reviews ensure continuous coverage and services for the child.

8. Additional Resources

Families can apply for HACCP and access multilingual resources, FAQs, and application forms at: <https://www.dhcs.ca.gov/haccp>