Business Goals

1. Ensure Consumers receive accurate & timely eligibility determination and correct plan enrollment, initially and during any change or renewal event

2.Ensure Business Partners are able to receive, exchange and reconcile appropriate Consumer information on a timely basis.

3. Authorized End Users are

appropriately equipped with tools and trained to serve consumers effectively and to handle exceptional situations.

4. Provide Consumers and End Users with Improved Consumer Experience.

5. Ensure the technical infrastructure is properly maintained, current, secure and supports capacity demands and

completion of business goals.

Release 16.2 - 3/7/16 Deployed

Release 16.4 - 5/16/16 Deployed

Release 16.7 - 08/01/2016 Deployment

Release 16.9 - Deployment 09/26/2016

Release Q1 - 17.Q1

Release Q2 - 17.Q2

Release Q3 - 17.Q3

Release Q4 - 17.Q4

RELEASE 16.2 October 2015 - Feb 2015

Prog Adds/ Enhancements:

4846 – CCHIP Integration

45507 – Former Foster Youth (FFY) Phase II

Page Flow/Schema Changes

Notices:

35243 - SB1341 Phase I MAGI

50102- Implement Functionality for Disc and Denials

32825 –Email/ Electronic notification to view notice 56211 –Expand logic to support eligibility programs that are not

56211 –Expand logic to support eligibility programs that are not prospective

RELEASE 16.4 Oct 2015 - Apr 2016

Prog Adds/Enhancements:

3043 - Soft Pause

52030 - SB 75 - Full Scope M/C All Children

Income: 4304 - Modify Income Limit for Ages 6-19 for Aid Code P5 & P6

Application:

4633 – Deemed Infant

52313 - Dup App Prevent multiple/duplicate accounts, applications and cases

46220 - Consumers are not eligible to APTC if

they received APTC and did not file income taxes or reconcile their APTC for that year.

RELEASE 16.7 Dec 2015 - Jul 2016

Citizenship:

29176 - Alien and INS to MEDS

31943 - RIDP Text

Income:

52341 - Pregnant Teen Income Disregard

Prog Adds/Enhancements:

34752 - Horizontal Integration Non Health

Application:

32277 - Elig for IAP based on Immigration Status

3124 - Newly Qualified Immigrants M/C Wrap (not operational)

RELEASE 16.9 Dec 2015 - Jul 2016

Eligibility

27819 - Discontinue/Disenrollment failed citizenship/lawful presence/MEC/SSN/Income over 90 days

40758 - Projected Annual Income (PAI) Logic Updates 46384 - Implement End of Month Terminations 47370 - APTC recalculation updates - 36110 Phase II

59947 - Pregnant Women Enrolled in QHP to remain in QHP with option to transition to Medi- Cal

59949 - Apply MAGI Medi-Cal Effective Date Rules Year Round (including during Open

Case Management

52314 - Dup App – Long Term CR -Provide Functionality to Close Identified Multiple/Duplicate Cases Created by Consumers

56179 - Provider Directory Functionality 59948 - 2017 Renewals Enhancements 60481 - Dental Renewal

Enhancement

46047 - Insurance Affordability Programs Transition Automation Enhancement

RELEASE 17.Q1 Apr 2016 - Mar 2017

Income Changes - Income capture updates;

57638 - Income Data Quality and Usability Enhancements

30049 - MAGI Medi-Cal and APTC Budget Info Passed to SAWS

Eligibility

29911 – ESI and MEC questions

RELEASE 17.Q2

Eligibility

70614 -Implement Renewal Opt Out Reasons

70500 -Advance Availability of RAC (Permanent Move, Release from Incarceration, MEC)

70676-Dropdowns for Citizenship Documents

76084 -Dynamic App

RELEASE 17.Q3

Eligibility

6614 -Update CalHEERS to automatically discontinue members/cases

Semi-Annual Redetermination: Implement semi-annual redetermination process for death, Medicare, and Medicaid/CHIP

Renewals Update for 2018:Fair share update, updates to tax filing attestation language on e-sig page, add new tax codes, consumer experience updates

BREFs PhaseC -Create an eligibility business rules service in CalHEERS, wherein CEWs can run a “preview” MAGI eligibility determinations before finalizing the results and initiating downstream eligibility processes

BREFs Phase D -Modify EHIT to create a simple and distinct electronic verification service, decoupled from the eligibility business rules

IAP: Eligibility for IAP Based on Immigration Status -Phase 2

Consumer Protection Programs (CPPs)

Eligible for IAP Based on Immigration Status (Phase II)

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Release 16.4 - 5/16/16 Deployed

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Release 16.9 - Deployment 09/26/2016

Release Q2 - 17.Q2

Release Q3 - 17.Q3

Release Q4 - 17.Q4

RELEASE 16.2 Oct 2015 - Feb 2016

eHIT Enhancement: 37037 – eHIT Schema 4.0

Verifs: 10804 - Use Admin Verif from SAWS

RELEASE 16.4 Oct 2015 - Apr 2016

MEDS:

30174 - Implement CalHEERS MEDS Check for MC Elig

47630 - CalHEERS Case Number added to Alert File from MEDS

RELEASE 17.Q1 Apr 2016 - Mar 2017

eHIT Enhancement

10675 – HX 18 and HX 20 at the Individual Level

72004 -Business Rules Exposure for SAWS (BREfS) –Phase A:Modify the eHIT interface to provide reasons and detailed data for eligibility

determination results to SAWS

Transaction/Reconciliation

57713 -CMS Data Submission

RELEASE 17.Q3 Aug 2016 - Sept 2017

Carrier Updates - 834 Processing, Carrier Updates, PCP Selection

RELEASE 16.7 Dec 2015 - Jul 2017

Fed Hub:

12055 Medicare MEC Check

RELEASE 16.9 Feb 2016 - Sept 2016

Data Validation:

47371 - Add Automation, Monitoring, and Alerting to the Inbound and Outbound 834/GI Batch processes- 29022 Phase II

43965 - Retroactive billing for PMPM

60324 - Change PMPM Billing to Percentage of Premium

60493 - 1095 Reporting in the month of termination for non-payment

RELEASE 16.2 Oct 2015 - Feb 2016

Case Management:

7169 - Expedited, Flexible Application

RELEASE 16.2X Priority

47817 – 2016 FPL Tble Update (16.2.1.0)

RELEASE 17.Q1 Apr 2016 - Mar 2017

Agent/CEC Enhancements

65685 - CECs Never Lose Delegations

RELEASE 16.4 Oct 2015 - Apr 2016

Transactions/Reconciliation:

43915 - Send 834 Term/Re-enroll for change in subscriber id as primary household member (not maintenance transaction)

RELEASE 17.Q2 June 2016 - June 2017

Agent/CEC Enhancements

56121 - Agency Portal, Including Agent Management and Delegation Functionality

RELEASE 16.9 Feb 2016 - Sept 2016

Case Management:

28970 - Automate workflow processes for Covered California

37095 - Enhanced CalHEERS Functionality for Specific SCR Roles for Manual Overrides

RELEASE 16.2 Oct 2015 - Feb 2016

Consumer Assistance:

37033 - Income Improvements

Consumer Experience

11708 - Do not display Non-MAGI for non-applying members

RELEASE 17.Q1 Apr 2016 - Mar 2017

Consumer Experience:

65922 -Document Upload

66251-Bulk Document Upload

4187 -Implement NOD01 in twelve threshold languages

RELEASE 16.4 Oct 2015 - Apr 2016

Consumer Experience:

54364-ADA Compliance Findings - Visual and Text-based Cues

RELEASE 17.Q2

70497 -Modify the online single streamline application (SSApp) to meet regulatory and statutory requirements

68296-Ability for consumer to download, email or mail a personal proposal

Release 16.2 - 3/7/16 Deployed

Release Q1 - 17.Q1

Release 16.4 - 5/16/16 Deployed

Release 16.7 - 08/01/2016 Deployment

Release 16.9 - Deployment 09/26/2016

Release Q2 - 17.Q2

Release Q3 - 17.Q3

Release Q4 - 17.Q4

RELEASE 16.7 Dec 2015 - Jul 2017

Consumer Assistance:

3262 - Provide APTC members the choice to purchase member level plans and Allow RDPs

and children under the age of 26 on same plan with parents

47367 - Updates to Online Help Pages - Phase 2

48140 - Implement IVR & expected wait time

RELEASE 17.Q3 Aug 2016 - Sept 2017

Medi-Cal Plan Selection

RELEASE 16.9 Feb 2016 - Sept 2016

Case Management:

60571 - Update CalHEERS to Include Consumer Consent to Share PII With any Covered CA Certified Representative

60289 - Plan Year 2017 Operational Changes for Plan Management

57637 - GI 2.0 Integration Services

RELEASE 16.2 Oct 2015 - Feb 2016

Technical:

42378 -EDR-C Mitigation of Near Consecutive Eligibility

Determination Request submissions

57229 - Remove usage of Arial Monotype fonts

RELEASE 17.Q1 Apr 2016 - Mar 2017

Technical

65930 - CCU Training Environment Enhancements

66344 - Design, Develop and Implement Technical Framework to support agile portal verbiage changes

66345 - Design, Develop and Implement Technical Framework to support agile notice/snippet verbiage changes

67666 -2017 Q1 Feature Release : EHIT Schema Technical Update

10021 –Add Business Validation to Primary Contact Match in the CalHEERS SAWS eHIT Interface to Mitigate Against Case Data Overlay

32983 -CAPTCHA Software

RELEASE 16.7 Dec 2015 - Jul 2017

Technical:

57936 - Release 16.7 eHIT Schema Changes - eHIT v4.2

RELEASE 17.Q2

70674 -Automate Processing of Returned Mail

70678 -NCOA and CASS (standardaddress)

GI Product Updates

RELEASE 16.9 Technical:45954 - Add My Profile Link to GI Portal Pages for CR 9873 Password Policy Change for Agent Manager, CEE Admin, Agent, CEE, and CEC Roles 58014 - CalHEERS Header and Footer Hosted by CoveredCA.com

RELEASE 17.Q3

GIProduct Updates

EHIT Schema Technical Update