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Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

DATE: October 23, 2019 **PPL 19-026**

TO: Local Governmental Agency (LGA) Coordinators for the Targeted Case Management (TCM) Program

SUBJECT: New Medi-Cal TCM Provider Manual

The purpose of this Policy and Procedure Letter (PPL) is to notify all participating LGAs that the Department of Health Care Services' (DHCS) TCM program is releasing a new Medi-Cal TCM Provider Manual.

The new Medi-Cal TCM Provider Manual includes updated:

- LGA operations and policies for the TCM program
- Regulation and State Plan Amendment references

The new Medi-Cal TCM Provider Manual is effective as the date of this PPL and will supersede the previous provider manual. LGAs must utilize the new Medi-Cal TCM Provider Manual per the effective date.

Please email DHCS at dhcs-tcm@dhcs.ca.gov for any questions regarding this PPL.

Sincerely,

ORIGINAL SIGNED BY

Shelly Taunk, Chief
County-Based Claiming and Inmate Services Section