DATE: December 26, 2025

ALL PLAN LETTER 25-017

TO: ALL MEDI-CAL MANAGED CARE PLANS

SUBJECT: 2025-2027 MEDI-CAL MANAGED CARE HEALTH PLAN
MEDS/834 CUTOFF AND PROCESSING SCHEDULE

PURPOSE:
The purpose of this All Plan Letter (APL) is to provide Medi-Cal managed care plans (MCPs) with the 2025-2027 Medi-Cal Eligibility Data System (MEDS)/834 cutoff and processing schedule.

REQUIREMENTS:
The enclosed MEDS/834 cutoff and processing schedule covers the period of December 2025 through January 2027. These cutoff dates and timelines are established by the Department of Health Care Services (DHCS), Enterprise Technology Services Division and are critical to ensuring timely processing of eligibility files and data. When applicable, it is important for DHCS to receive all enrollments and disenrollments on a daily basis. MCPs must adhere to the enclosed cutoff dates and timelines to allow adequate processing time and to ensure timely payments.

In addition to the MEDS/834 cutoff and processing schedule, enclosed is the updated outline of MCP 834 responsibilities and the Health Care Options (HCO) Secure Data Exchange Services (SDES) file posting schedule for 2026.

If you have any questions regarding this APL or the enclosed schedules, please contact your Managed Care Operations Division contract manager. For questions regarding the HCO schedule, please contact HCO at 1-866-710-4522.

Sincerely,

Michelle Retke, Chief
Managed Care Operations Division

Enclosures

California Department of Health Care Services
Managed Care Operations Division
P.O. Box 997413 | Sacramento, CA | 95899-7413
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State of California
Gavin Newsom, Governor

California Health and Human Services Agency

MANAGED CARE PLAN/MEDS/834 RESPONSIBILITES
January 2026

All Medi-Cal Managed Care Plans (MCPs) are reminded of the importance of keeping the California Department of Health Care Services (DHCS), Managed Care Operations Division (MCOD) informed of any Plan changes as described below.

NOTIFICATION/REQUEST PROCESS

MCPs are reminded of the extreme importance of notifying the Managed Care Operations Division (MCOD) Systems Support Unit (SSU) of any MCP/MEDS/834 changes prior to the 15th of any given month by sending an email to ssuhelpdesk@dhcs.ca.gov. This receipt deadline is necessary to meet DHCS Enterprise Technology Services (ETS) processing timelines and make the changes effective within 45-60 days. It is requested that MCPs send the original copy of their notification (which includes the original signature of person authorized to submit the change) to their assigned MCOD Contract Manager. Examples of MCP/MEDS/834 changes for which notification must be given are, but not limited to: MCP/MEDS/834 MIS Coordinator name change, address and phone number changes, or distribution changes, etc.

➢ Please include the following MCP information in the email notification:

- Plan Name
- Plan Code(s) (Specify all "Active" Plan Codes)
- Plan Mailing Address
- MEDS/834 MIS Contact
  (Name, Phone/Page/Fax Numbers, and E-mail Address)
- MEDS/834 MIS Backup Contact
  (Name, Phone/Page/Fax Numbers, and E-mail Address)
- The nature of the MCP/MEDS/834 change

➢ Medi-Cal 834 files are available via the 834 SFTP site. Please contact your Contract Manager should you have any questions.

➢ Month-End 834 files will be available by 5:00 p.m., two days after MEDS renewal. MCPs are asked to wait until 5:00 p.m. and then, if the HCP file is not available, please contact ETS @ (916) 440-7000 and request that the ticket is sent to HCP Services - CAPMAN 820/834.

Process Month	Month of Eligibility	MCP file input due (MCP to EITS by 2:30 PM)	MEDS Renewal	834 file available (SFTP site no later than 5:00 PM)
Dec-2025	Jan-2026	(Thu) Dec 18, 2025	(Tue) Dec 23, 2025	(Fri) Dec 26, 2025
Jan-2026	Feb-2026	(Wed) Jan 21, 2026	(Mon) Jan 26, 2026	(Wed) Jan 28, 2026
Feb-2026	Mar-2026	(Wed) Feb 18, 2026	(Mon) Feb 23, 2026	(Wed) Feb 25, 2026
Mar-2026	Apr-2026	(Wed) Mar 18, 2026	(Mon) Mar 23, 2026	(Wed) Mar 25, 2026
Apr-2026	May-2026	(Mon) Apr 20, 2026	(Thu) Apr 23, 2026	(Mon) Apr 27, 2026
May-2026	Jun-2026	(Wed) May 20, 2026	(Tue) May 26, 2026	(Thu) May 28, 2026
Jun-2026	Jul-2026	(Thu) Jun 18, 2026	(Tue) Jun 23, 2026	(Thu) Jun 25, 2026
Jul-2026	Aug-2026	(Wed) Jul 22, 2026	(Mon) Jul 27, 2026	(Wed) Jul 29, 2026
Aug-2026	Sep-2026	(Thu) Aug 20, 2026	(Tue) Aug 25, 2026	(Thu) Aug 27, 2026
Sep-2026	Oct-2026	(Fri) Sep 18, 2026	(Wed) Sep 23, 2026	(Fri) Sep 25, 2026
Oct-2026	Nov-2026	(Wed) Oct 21, 2026	(Mon) Oct 26, 2026	(Wed) Oct 28, 2026
Nov-2026	Dec-2026	(Wed) Nov 18, 2026	(Mon) Nov 23, 2026	(Wed) Nov 25, 2026
Dec-2026	Jan-2027	(Fri) Dec 18, 2026	(Wed) Dec 23, 2026	(Mon) Dec 28, 2026
Jan-2027	Feb-2027	(Wed) Jan 20, 2027	(Mon) Jan 25, 2027	(Wed) Jan 27, 2027

State Holidays

January 1, 2026	New Year's Day
January 19, 2026	Dr. Martin Luther King Day
February 16, 2026	President's Day
March 31, 2026	César Chávez Day
May 25, 2026	Memorial Day
July 4, 2026	Independence Day
September 7, 2026	Labor Day
November 11, 2026	Veteran's Day
November 26, 2026	Thanksgiving Day
November 27, 2026	Day After Thanksgiving
December 25, 2026	Christmas Day
January 1, 2027	New Year's Day
January 18, 2027	Dr. Martin Luther King Day

Legend:

MEDS - Medi-Cal Eligibility Data System
MCP - Medi-Cal Managed Care Health Plan
SPD - Seniors and Persons with Disabilities
SFTP - Secure File Transfer Protocol

MAXIMUS 2026 CALENDAR

JANUARY · 1 — 20 BUSINESS DAYS

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

JULIAN DATES 1-31

FEBRUARY · 2 — 19 BUSINESS DAYS

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

JULIAN DATES 32-59

MARCH · 3 — 21 BUSINESS DAYS

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

JULIAN DATES 60-90

APRIL · 4 — 22 BUSINESS DAYS

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

JULIAN DATES 91-120

MAY · 5 — 20 BUSINESS DAYS

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

JULIAN DATES 121-151

JUNE · 6 — 22 BUSINESS DAYS

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

JULIAN DATES 152-181

JULY · 7 — 23 BUSINESS DAYS

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

JULIAN DATES 182-212

AUGUST · 8 — 21 BUSINESS DAYS

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

JULIAN DATES 213-243

SEPTEMBER · 9 — 21 BUSINESS DAYS

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

JULIAN DATES 244-273

OCTOBER · 10 — 22 BUSINESS DAYS

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

JULIAN DATES 274-304

NOVEMBER · 11 — 18 BUSINESS DAYS

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

JULIAN DATES 305-334

DECEMBER · 12 — 22 BUSINESS DAYS

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

JULIAN DATES 335-365

■ CUT-OFF DATES '26

MONTH	CUT-OFF	MOE
JANUARY	01.26.26	02.01.26
FEBRUARY	02.23.26	03.01.26
MARCH	03.23.26	04.01.26
APRIL	04.23.26	05.01.26
MAY	05.26.26	06.01.26
JUNE	06.23.26	07.01.26
JULY	07.27.26	08.01.26
AUGUST	08.25.26	09.01.26
SEPTEMBER	09.23.26	10.01.26
OCTOBER	10.26.26	11.01.26
NOVEMBER	11.23.26	12.01.26
DECEMBER	12.23.26	01.01.27

⬡ MAXIMUS HOLIDAYS '26

NEW YEAR'S DAY	01.01.26
MARTIN LUTHER KING JR. DAY	01.19.26
PRESIDENT'S DAY	02.16.26
CESAR CHAVEZ	03.31.26
MEMORIAL DAY	05.25.26
LABOR DAY	09.07.26
VETERAN'S DAY	11.11.26
THANKSGIVING	11.26-27.26
CHRISTMAS DAY	12.25.26

■ SCHEDULES '26

- ◆ PRESENTATION SCHEDULE IMPLEMENTS
- ● MONTHLY RECON
- ● SYSTEMS MONTHLY SECURITY PATCH
- ○ BI-WEEKLY INTERNAL SECURITY SCAN
- ☐ WPF/MER FOR POSTING THE NEXT BUSINESS DAY

JANUARY · 2027 — 19 BUSINESS DAYS

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

JULIAN DATES 1-31

⬡ JANUARY '27 HOLIDAYS

NEW YEAR'S DAY	01.01.27
MARTIN LUTHER KING JR. DAY	01.18.27

■ JANUARY '27 CUT-OFF DATE

MONTH	CUT-OFF	MOE
JANUARY	01.25.27	02.01.27

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