

California Behavioral Health Planning Council

Performance Outcomes Committee

April 18, 2023

Meeting Summary

Committee Members present:

Susan Wilson, Chairperson

Noel O'Neill, Chair-elect

Walter Shwe

Steve Leoni

Karen Baylor

Catherine Moore

Uma Zykofsky

Erin Franco

Invited External Partners present:

Theresa Comstock, CALBHBC

Samantha Spangler

Staff present:

Justin Boese

Linda Dickerson

Item #1: Welcome and Introductions

Susan Wilson welcomed all committee members and guests. A quorum was reached.

Item #2: Review Meeting Minutes

The Committee reviewed the meeting minutes for January 2023. Steve Leoni requested one edit regarding consumer inclusion.

Item #3: Setting the Stage for Today's Meeting

Susan Wilson reviewed the agenda and goals for the meeting. All three of the current Data Notebook projects – 2021, 2022, and 2023 – were on the agenda for the meeting,

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as well as discussion on the 2-day performance outcomes panel event scheduled for Thursday and Friday of the June meetings' General Session.

Item #4: CBHPC Workgroups Discussion

The CBHPC Executive Committee requested that each committee have at least one member who can attend each of the workgroups (Children and Youth, Reducing Disparities, and SUD) that meet during the quarterly meetings. The committee determined that between its members, the three workgroups should be covered.

Item #5: Performance Outcomes Event Discussion

Susan Wilson updated the committee on the performance outcomes event. Based on previous committee discussions and planning, a two-day event on performance outcomes measures has been scheduled for April 20th and 21st.

Susan explained that the first day will consist of a moderated panel of experts who will answer questions about performance outcomes, including defining and identifying performance outcomes measures. Susan will moderate the panel and there will be time for council member questions. The April 20th panel consists of:

- **Debbie Innes-Gomberg, Ph.D.**, Deputy Director, Quality, Outcomes and Training Division, Los Angeles County DMH
- **Samantha Spangler, Ph.D.**, Owner and CEO of Behavioral Health Data Project
- **Tara Niendam, Ph.D.**, Executive Director, UC Davis Early Psychosis Programs (EDAPT and Ascendant Clinics)

Susan reviewed the questions that the panelists will address, which are:

1. How do *you* define performance outcome measures?
 - a. What are 2-3 examples that you collect, and how long have you been collecting them?
2. What is the lens through which you collect performance outcomes measures? In other words, who and what do you have in mind when you choose and collect measures in regards to their functionality and usefulness?

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3. How should we expect quality performance outcomes measures be collected, analyzed, and shared throughout the system?

The questions will be addressed one at a time, with opportunity for each panelist to answer, along with limited time for cross-talk as well.

On the second day, April 21, there will be a second panel discussion with Toby Ewing (MHSOAC), Theresa Comstock (CALBHBC) and committee members Uma Zykofsky and Karen Baylor. This discussion will focus more on the role of the Planning Council in the process of identifying and approving performance outcomes measures. The questions for this group will be:

1. What is your perspective/lens when it comes to performance outcomes?
2. What kinds of outcomes does the Planning Council want to measure?
3. What data is already being collected that aligns with these measures?
4. What is the Planning Council's role in this process?
5. What are the next steps?

Susan noted that this event was a first step for the Planning Council as a whole to begin engaging with the issues of performance outcomes measures. The committee discussed the plans for the event, and some thoughts on how to proceed with this topic in the future.

Item #6: 2021 Data Notebook: Racial and Ethnic Disparities - Overview Report

Susan Wilson and Linda Dickerson provided an updated on the 2021 Data Notebook, the topic of focus of which is "Racial/Ethnic Inequities in Behavioral Health." Linda informed the committee that the overview report for the 2021 Data Notebook has been completed, and she has also wrote a shorter executive summary that includes the recommendations from the report. Linda also commented on some of the most striking data, including the data collected on homelessness. Both the overview report and the executive summary are going through some final editing and formatting before they will be submitted for review, approval, and online posting. The committee spent some time discussing the format and role of the Data Notebook overview reports and provided some feedback.

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Item #7: 2022 Data Notebook: Impact of COVID-19 - Update

Linda Dickerson provided a brief update on the 2022 Data Notebook on the Impact of COVID-19 on Behavioral Health. As there had not been time yet to start analyzing the data collected, Linda said she will provide some analysis of the responses from the 2022 Data Notebook at the next committee meeting (June 2023).

Item #8: 2023 Data Notebook: Stakeholder Engagement - Update

Justin Boese provided an update on the 2023 Data Notebook on Stakeholder Engagement. He showed the committee the draft of the SurveyMonkey online survey, which includes the questions developed by the committee and the drafted background information. The survey needs to be checked and tested before it is ready to share, and the background information for Part II (on Stakeholder Engagement) will be further fleshed out. The anticipated timeline for the 2023 Data Notebook is to get it sent out to the counties around the time of the June 2023 quarterly meeting.

Item #9: Wrap Up and Plan for Future Activities

Susan Wilson thanked the committee members, partners, and members of the public for a productive meeting. She identified the next steps for the committee, which are:

- The completion and publication of the 2021 Data Notebook Overview Report and Executive Summary.
- Commencement of the analysis of the 2022 Data Notebook responses, including an update from Linda about data from Part II of the survey.
- Finishing and finalizing the 2023 Data Notebook to get it out the door.
- Discussing the outcome of the general session event on performance outcomes and next steps, including potentially hiring a research contractor to help push this project forward.
- Starting to plan for the 2024 Data Notebook, including selecting a topic for Part II

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of the survey.

- Lastly, another idea brought up was to have a presentation by EQRO on their newly released annual report.

The meeting adjourned at 5:00pm.