Medication Assisted Treatment Toolkit for Counselors

This resource was created by Harbage Consulting with support from the Department of Health Care Services
Medication Assisted Treatment Toolkit for Counselors

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GLOSSARY OF TERMS

Acamprosate: Medication that reduces the craving to drink alcohol.

Alcohol Use Disorder (AUD): Drinking that is problematic and becomes severe is given the medical diagnosis of AUD. AUD is characterized by compulsive alcohol use, loss of control over alcohol intake, and a negative emotional state when not drinking.

Benzodiazepine: A class of drugs used to relax the central nervous system, commonly used to treat anxiety, seizures, and trouble sleeping.

Buprenorphine: Medication that makes the brain think it is still receiving the problem opioid. It stops cravings and withdrawal symptoms and blocks the effect of other opioids. It can be given in a doctor’s office, clinic, or narcotic treatment program (NTP).

Chronic Disease: Long-lasting conditions that usually can be controlled but not cured. People living with chronic illnesses often must manage daily symptoms.

This resource was created by Harbage Consulting with support from the Department of Health Care Services
DATA 2000 Waiver: A special training available to physicians, nurse practitioners, and physician assistants that allows them to prescribe buprenorphine.

Disulfiram: Medication used to treat AUD. Causes severe vomiting if someone drinks alcohol after taking it.

Hepatitis C: Hepatitis C is a virus that causes inflammation of the liver. Hepatitis C often does not have symptoms early on. Without treatment, hepatitis C may lead to cirrhosis (scarring and damage in the liver), liver failure, and liver cancer. It is spread through contact with infected blood, most commonly by sharing needles and unprotected sex.

HIV: HIV stands for human immunodeficiency virus. It is a condition that harms the immune system by destroying the white blood cells that fight infection. People with HIV are at risk for serious infections and certain cancers. It is spread through contact with infected blood, most commonly by sharing needles and unprotected sex.

Medication Assisted Treatment (MAT): MAT uses medications with counseling to treat the whole patient. MAT stabilizes the brain, controlling cravings and helping patients do the hard work of recovery.

Methadone: Medication that makes the brain think it is still receiving the problem opioid. It stops cravings and withdrawal symptoms but does not block the effect of other opioids. It can only be given in a highly regulated NTP setting.

Naloxone: Medication that reverses an opioid overdose. Naloxone works by temporarily blocking the opioid receptors in the brain.

Naltrexone: Medication that blocks the opioid receptors in the brain. Can be taken as a daily pill or an injection that is effective for one month.

Narcotic Treatment Program (NTP): NTPs are the only settings allowed to offer methadone. In addition to methadone, they offer other medications, counseling, and recovery services.

Obstetrician: Doctor who specializes in pregnancy and childbirth.

Opioid Use Disorder (OUD): A pattern of behavior characterized by craving, increased tolerance, withdrawal when use stops, and persistent use of opioids despite adverse consequences. This includes the misuse of prescription opioids and the use of heroin or fentanyl.

Outpatient Substance Use Disorder (SUD) Provider: Outpatient treatment programs are programs where patients come for services during the day rather than staying at the facility. They typically offer counseling, case management services, and recovery services, and may offer MAT.

Relapse: Return to use after a period of abstinence from using an addictive substance.

Residential Treatment Facilities: Residential treatment facilities offer 24-hour care for individuals seeking treatment for SUD. They typically offer counseling and group therapy, and may offer other forms of therapy and enrichment activities.

Substance Use Disorder (SUD): Problematic use of alcohol and/or other substances causing significant problems, including health problems, disability, and failure to meet major responsibilities at work, school, or home.

Withdrawal: The feeling of sickness that happens when someone stops using an addictive substance.
PART ONE:
Basic Overview of Medication Assisted Treatment

What is Medication Assisted Treatment (MAT)?

Addiction is a disease.
Treatment works.
Recovery is possible.

MAT uses medications with counseling to treat the whole patient. Addiction is a chronic disease, meaning that it does not have a cure and patients will have to manage their symptoms. In this way, it is similar to diabetes or heart disease. Long-term opioid or alcohol use damages the part of the brain responsible for motivation, organization, human bonding, and rewards. MAT stabilizes the brain, controlling cravings and helping patients do the hard work of recovery.

Why should patients take medications?

Without MAT, patients with opioid use disorder (OUD) are at high risk of using again and possibly overdosing. Patients with alcohol use disorder (AUD) who do not receive MAT are less likely to stay sober. MAT reduces the chances of relapse. It also reduces many other risks. For example, methadone and buprenorphine help people stop using illicit opioids. As a result, they are less likely to be arrested, or contract HIV and hepatitis C by sharing or using dirty needles.¹ More treatment settings are beginning to embrace MAT as a best practice for OUD and AUD because of the strong evidence behind it. Recent court cases and legislation have also reinforced treatment providers’ obligation to provide access to MAT for the patients they serve.²

While MAT is a best practice for patients with AUD or OUD, there are currently no medications approved for methamphetamine (meth) or other substance use disorders (SUDs). Patients should talk to their medical provider about any other substances that they may be using. For example, if they also use meth or benzodiazepines like Xanax or Valium,

CONTINUED ON NEXT PAGE

¹ National Institute on Drug Abuse. “Effective Treatments for Opioid Addiction.” Available at bit.ly/2ZMYNQG
80% of people with OUD who receive treatment without MAT relapse within 2 years.

What medications are commonly used in MAT?

**MAT FOR OPIOID USE DISORDER**

**Buprenorphine and buprenorphine products:** Medication that stops cravings and withdrawal. Buprenorphine blocks other opioids, making it harder to feel “high” when on the medication. Offered as a daily dissolving tablet or film that is placed under the tongue or inside the cheek, a monthly injection, or as a 6-month implant under the skin. Buprenorphine can be given in a doctor’s office or clinic, as well as in a narcotic treatment program (NTP). Many buprenorphine products contain naloxone to prevent the medication from being injected. If injected, the naloxone causes severe withdrawal symptoms. If taken as prescribed, the naloxone has no effect.

**Methadone:** Medication that stops cravings and withdrawal symptoms. It also reduces the risk of overdose if given in a controlled setting. Methadone does not block the effect of other opioids. Methadone is given as a daily liquid dispensed only in highly regulated programs known as NTPs.

**Naltrexone:** Medication that blocks the intoxication and “feel-good” effect of alcohol and reduces cravings. Naltrexone is proven to help people with AUD drink less or stop drinking. Offered as a daily pill or monthly injection.

**Acamprosate:** Medication to reduce cravings for patients who have already stopped drinking. It does not help with withdrawal but does reduce cravings. Patients can continue taking this medication in the event of a relapse. Offered as a tablet taken three times a day.

**Disulfiram:** Medication that causes severe vomiting if someone drinks alcohol. Offered as daily pill.

For more information about MAT and considerations for patients, see the “MAT Quick Guide” in this toolkit.
WITHDRAWAL

Many people with OUD or AUD continue to use opioids or alcohol simply to avoid withdrawal. Withdrawal is an extremely painful process. Many compare opioid withdrawal to the worst flu of your life. Symptoms include fever, nausea, vomiting and diarrhea. People also experience drug cravings, anxiety and/or depression.

Withdrawal from alcohol can cause anxiety, shaking, headache, nausea, and vomiting. In some cases, it can cause hallucinations or seizures.

Withdrawal is a medical condition and should be treated seriously. Talk to patients about medications that can help them avoid withdrawal, such as methadone or buprenorphine. You can also discuss ways to manage their withdrawal safely. For example, some patients may want to check into a facility that can monitor them during the process.

NALOXONE FOR OPIOID OVERDOSE

Naloxone is a life-saving medication that reverses an opioid overdose. Naloxone is safe for people without medical training to use. There is no risk of misuse. If you give it to someone who is not experiencing an overdose, it will do no harm.

Naloxone blocks opioids, wakes people up if unconscious, and re-starts breathing. Naloxone can be given by nasal spray or injection (in the muscle, under the skin, or in a vein).

Naloxone should be given when someone appears to have overdosed (unconscious, with slowed breathing, or if breathing has stopped).

Programs that treat people with SUDs should keep naloxone onsite in the case of emergencies. For more information on naloxone, including videos and patient education, see Prescribe to Prevent at bit.ly/2HLO9UL.

3 For more information on naloxone regulations for treatment programs, see Mental Health and Substance Use Disorders Services (MHSUDS) Information Notice 17-048 available at bit.ly/2Yk7DVC.
How does MAT help the patient?

MAT stabilizes the brain – it helps break the cycle of cravings and withdrawal, which can last for years after the last drug use. This allows patients to fully benefit from counseling and peer support.

Addiction is a chronic disease, and many patients will relapse before they are ready to be sober for good. Medications help support patients during the recovery process. They decrease the risk of relapse and help prevent relapse from resulting in overdose death.

For patients taking methadone or buprenorphine, the provider may need to adjust the dose in the early stages to control cravings. Patients should stay on the dose that works for as long as they need before trying to slowly decrease the dose (known as “tapering”). Patients should never be forced to taper off. If cravings come back when someone tapers, it means they need to stay on treatment longer. It all depends on the individual needs of each patient and how severe and long-lasting the addiction has been.

The relapse rate for a patient with OUD who receives treatment without MAT is 80% within two years. This means only one out of five patients can recover without using medication. Buprenorphine and methadone cut the risk of overdose in half. Buprenorphine and methadone also stop patients from returning to illicit drug use. This means there is less chance of them getting HIV or hepatitis C, or getting arrested.

Detox alone usually does not work for OUD. The longer patients stay in treatment, the greater their chance of long-term survival.

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Basic Overview of Medication Assisted Treatment (MAT)

MAT FOR PREGNANT WOMEN WITH OUD

Current medical advice for treating pregnant women with OUD says that:

- The woman’s obstetrician and addiction treatment provider should work together. She should also receive counseling and services to help her achieve a stable life.
- Treatment with methadone or buprenorphine during pregnancy is recommended. Treatment with naltrexone is not recommended during pregnancy, because detox could harm the baby.
- Newborns of women who take OUD medication often show symptoms of Neonatal Abstinence Syndrome (NAS). NAS is treatable. NAS from MAT is not as harmful to the fetus as continued use of illicit opioids during pregnancy.
- Mothers taking medication for OUD are encouraged to breastfeed.

What is the length of treatment?

Every patient is different, but research shows that the longer patients are on MAT, the better their rates of long-term success. Some patients may be on MAT for the rest of their lives. There is no right or wrong length of time – it all depends on the patient’s needs. Research shows that patients should receive medication for as long as it provides a benefit. This is known as “maintenance treatment.” Maintenance treatment reduces cravings and lowers the risk of relapse. It allows patients to focus on other parts of their life, like finding a job or taking care of family. Ongoing maintenance treatment for OUD or AUD is no different than taking medicine to control high blood pressure, high cholesterol, or diabetes.

Who pays for MAT?

MAT is covered by public (Medi-Cal/Medicare) and private forms of insurance. It can also be paid for out-of-pocket. It is always important to have a conversation with the patient to help them explore treatment options that are sustainable and affordable.

For more information on how patients can get coverage for MAT, see the insert “Helping Patients Access MAT” in this toolkit.

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8 While evidence suggests that methadone and buprenorphine are preferred options for women with OUD, there is currently less evidence for the safety of MAT options for AUD in pregnant women. Pregnant women with AUD should speak with their medical professionals about options for treatment during pregnancy. For more information, see Heberlein, Annemarie et al. “The treatment of alcohol and opioid dependence in pregnant women.” Current Opinion in Psychiatry 25 (2012): 559-64. Available at bit.ly/3vb8pk1

9 This guidance summary comes from SAMHSA Tip 63 Part 4, “Partnering Addiction Counselors With Clients and Healthcare Professionals” available at bit.ly/2HgVHgX and “A Collaborative Approach to the Treatment of Pregnant Women With Opioid Use Disorders” available at bit.ly/2Fe4yR.
Where is MAT offered?

MAT may be offered in many different places, including:

1. **Narcotic Treatment Programs (NTPs):**
   - Only settings where methadone is offered.
   - May also offer other MAT medications, as well as counseling and recovery services.\(^9\)

2. **Outpatient SUD Treatment Programs:**
   - Offer counseling and recovery services and may offer MAT.
   - May be found in community clinics, doctors’ offices, and addiction treatment clinics.

3. **Primary Care Settings:**
   - MAT can be provided in doctor’s offices, community clinics, and other primary care settings.
   - Buprenorphine can only be prescribed in a doctor’s office or clinic by providers who have special training (called a DATA 2000 waiver).\(^11\)
   - Naltrexone, acamprosate and disulfiram can be prescribed by any provider.

4. **Emergency Departments (EDs) and Hospitals:**
   - Any provider in a hospital or ED may give patients a three-day supply of buprenorphine to reduce withdrawal symptoms and help patients get into treatment.

5. **Residential Treatment Facilities:**
   - MAT may be offered within residential treatment facilities. Facilities can allow patients to bring their medications and store them onsite. Or, the facility can prescribe and administer medication onsite if they have a trained prescriber.\(^12\)

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\(^9\) Recovery services are for people who have already been through treatment and need help maintaining their sobriety.

\(^10\) For more information about the DATA 2000 waiver process for physicians, see the Prescriber Toolkit available at bit.ly/2GFqw5f.

\(^11\) The process for receiving DHCS approval to provide IMS is discussed in Information Notice 18-031 available at bit.ly/2PuHan8 and in this toolkit for residential treatment facilities available at bit.ly/2Os2RR2.
What steps should I take if my workplace wants to provide MAT?

1 **Speak with leadership:** Discuss how MAT can help many of the patients seeking help at your facility. Not only can it help patients achieve recovery, it can prevent relapse and overdose. Many patients are looking for programs that offer medications to support their recovery. Offering MAT can help your program stand out as evidence-based and effective.

2 **Find a prescribing medical professional:** In order to provide MAT at your facility, you will need a medical professional who can prescribe and administer the medication. This will likely be a physician, a nurse practitioner, or physician assistant. If you want to provide buprenorphine, the provider will need to have a DATA 2000 waiver.

3 **Check the requirements:** DHCS is the agency charged with licensing and regulation of SUD services in California. Check the DHCS website to find information about licensing requirements for different types of facilities: bit.ly/2MNgy8.

What are common myths about MAT?

Research has shown that MAT can help patients with OUD or AUD, but many people still have a stigma against MAT. Some of the common myths include:

- The belief that MAT is just trading one drug for another.
- That patients using MAT are “under the influence.”
- That people are not really “clean and sober” if they take medications.

See “Challenging the Myths about MAT” from National Council for Behavioral Health for responses to common misunderstandings at bit.ly/2ppAaen.

Not allowing patients to have MAT is much more likely to result in an overdose death. This is why it is so important for all drug treatment providers to embrace MAT for OUD. Only one out of five of people with OUD can achieve two years of sobriety without medications, and those who relapse are at high risk of death. Once someone has overdosed once, the chance of dying in the next year is one in ten. And, increased access to MAT can reduce a patient’s risk of getting HIV and hepatitis C or being arrested.

MAT for those with OUD or AUD is no different than medication for other chronic conditions like diabetes or heart disease. Patients may rely on their medications either short term or throughout their lifetime to help them lead healthy, productive lives.

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Counselors can help patients who are receiving MAT the same way that they help any other patient with an SUD. Counseling and case management services are very important to patients that are on the path to recovery. Counseling helps patients:

- Learn skills to resist returning to drug use
- Build new social networks
- Repair family relationships
- Find assistance for health care needs, legal issues, housing and employment

Many of the techniques that counselors use are helpful for treating people with OUD and AUD. Counselors can motivate individuals to seek treatment. They can also help patients learn to manage the urge to use drugs. Counselors are also good at identifying gaps and barriers in a person’s life that can prevent them from achieving their goals. Because of this, they can help individuals find the resources they need to move forward in recovery.17

Counselors can also help family members understand the patient’s path to recovery. They can share resources with family members and encourage family involvement in the process. SAMHSA’s18 “Medication-Assisted Treatment for Opioid Addiction: Facts for Families and Friends” Handbook provides a helpful starting point for working with families and is available at bit.ly/2VM4xYa. Counselors should let patients know that there are many paths to recovery, and medication may play a role at any time in that journey. They should support patients in making informed decisions about their treatment. This includes helping them to understand their options and what might work best for them.19

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18 The Substance Abuse and Mental Health Services Administration is the agency within the U.S. Department of Health and Human Services that oversees behavioral health services.

Decisions about MAT must always be made between the patient and their health care provider. Counselors can have an important role in talking to patients about their options for MAT and talking about patients’ concerns. Many factors determine what medications may work best, including:

- History of drug and alcohol use
- Treatment history
- Mental and physical health factors
- Family and community support
- Employment responsibilities

Counselors should work with patients on making a treatment plan with the patient’s goals in mind. Focusing on the patient’s goals can improve engagement in treatment and lead to better long-term recovery outcomes.20

How do I know if MAT is appropriate for my patient?

How to Talk to Patients About MAT

**ASK.** Ask patients if they have ever considered using medication to stop their cravings for opioids or alcohol. Ask about their feelings toward using medications to help with recovery. Use facts to combat stigma and disprove myths about MAT. See the “Challenging the Myths about MAT for Opioid Use Disorder” handout in this toolkit and available online at bit.ly/2ppAaen.

**INFORM.** Describe MAT options that may be available to the patient. Inform them about the benefits of MAT. Discuss their recovery goals to help them make informed decisions about treatment. See “MAT Quick Guide” in this toolkit for quick facts on the different OUD and AUD medication options. For information about how to talk to a patient about MAT see the “Decisions in Recovery” Handbook available at bit.ly/2EMNFuA.

**ENCOURAGE.** Recommend that they talk with a medical provider to learn more. Provide referrals and connect patients to external providers if MAT is not available at your location.

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How should I communicate with a patient’s MAT prescriber?

Counselors can provide valuable support to a patient’s MAT prescriber. They see patients more often than prescribers and have more information about the patient’s life. Counselors can also help make sure that patients are sticking to their treatment plan.

The patient must agree to let their counselor and medical provider share information. If your organization does not have a consent form, examples can be found on the Legal Action Center website at bit.ly/2wqLTJE. When speaking with the patient’s provider, you should protect personal information by using only secure forms of communication, such as encrypted emails or phone calls.

When speaking with a patient’s prescriber, remember to:

- **Identify the patient.** Use the patient’s name, birthday, and medical record number if available.
- **Share the purpose of the call upfront,** even if it is just to get in contact about a shared patient.
- **Share relevant information about the patient.** Let them know about any side effects or concerns about the patient’s behavior.
- **Discuss next steps and plan for continued communication.**

How can I help my patient find an MAT provider?

Counselors can play an important role in helping patients find an MAT provider. For more information on steps you can take, see the insert “Helping Patients Access MAT” in this toolkit.

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**SB 1228 AND PATIENT BROKERING**

Patient brokering is the practice of giving or getting anything of value (for example, money or promotions) in exchange for patient referrals. Patient brokering can include:

- **Giving or getting anything of value in exchange for a patient referral.**
- **Giving anything of value to a patient in exchange for going to a facility or provider.**
- **Giving anything of value to any call center or company in exchange for a patient referral.**
- **Selling potential patient information to other providers in order for them to enroll patients.**

In 2018, California passed SB 1228, which created penalties for any licensed facilities or individuals engaged in patient brokering. Penalties can include a $2,000 fine, suspending a facility’s license, or denying future license applications. Counselors could have their registration or certification suspended or removed. It is important to know the rules around patient brokering when referring or receiving referrals for patients. Ensure that other staff are aware of the rules and avoid any situations that may present a conflict.
How does a patient’s MAT status affect counseling?

If a patient is taking their medication properly, there should be no difference between patients taking MAT medications and patients who are not taking medications. MAT should be treated like any other factor in the journey toward the patient’s recovery.

Medication status should not impact group sessions. Counselors should make sure that group members are respectful of each other’s decisions. For group sessions that include patients taking MAT and those not taking MAT, counselors should encourage accepting attitudes about different paths to recovery. Set ground rules about being respectful, avoiding negative comments, and keeping group conversations private.

Can patients on MAT attend mutual-help programs like A.A. or N.A.?

Mutual help groups like Alcoholics Anonymous (A.A.) or Narcotics Anonymous (N.A.) can be helpful for many individuals in treatment and recovery. However, patients on MAT have sometimes found challenges in attending mutual help groups. This is partly because each A.A. and N.A. group makes its own rules, and beliefs about medications can differ from group to group.

If patients are interested in participating in A.A. or N.A., counselors can encourage them to sit in on different groups and explore which groups in their community may be the best fit for them.

Other mutual-help groups focus on different parts of personal identity, whether it be a medication-assisted approach, religious or non-religious.21

21 For more information on mutual help groups, see bit.ly/2DN7IrS.
Personal story:
David's journey with MAT

David credits his counseling & medication with helping him get back on track.

David grew up in a family of 15 children, and often did agricultural work to help support the family. After years of working in the fields, he had a series of surgeries. After surgery, David was prescribed pain medication to cope with the pain. Eventually, David was taking pain medication around the clock, just to feel normal and avoid the pain of withdrawal. One day, while under the influence of pain medication, David ran a stop sign. He was arrested for driving under the influence and the court ordered him to enter treatment.

When David began treatment, his counselor talked to him about buprenorphine. At first, David was worried about going through withdrawal and continued pain from his back problems. After starting buprenorphine, David found that his withdrawal symptoms went away, and his pain was under control. David now felt freed from thinking about his next pill and worrying about withdrawal. Starting buprenorphine allowed him to focus on group therapy sessions and getting the help he needed. David is now able to do the things that bring him happiness, like going fishing and walking his dog. He credits his counseling and medication with helping him get back on track. He keeps his program graduation certificate on his wall as a reminder of his success.
**PART THREE:** Where Can I Find More Information?

**Additional resources for counseling patients who are receiving MAT**

1. **SAMHSA Tip 63, Part 4: Partnering Addiction Treatment Counselors with Clients and Healthcare Professionals.** This resource from the Substance Abuse and Mental Health Services Administration (SAMHSA) provides information for counselors about how to work with patients receiving MAT for OUD. Available at [bit.ly/2HgVHgx](http://bit.ly/2HgVHgx)

2. **NIDA, Principles of Effective Treatment.** This short guide from the National Institute on Drug Abuse (NIDA) provides 13 guiding principles to treating patients with substance use disorder. Available at [bit.ly/2ehRqro](http://bit.ly/2ehRqro)

3. **Supporting Recovery from Opioid Addiction: Community Care Best Practice Guidelines for Buprenorphine and Suboxone.** This resource provides specific tasks and strategies for programs that provide services to patients who take methadone. Available at [bit.ly/2VM4xyA](http://bit.ly/2VM4xyA)

4. **Supporting Recovery from Opioid Addiction: Community Care Best Practice Guidelines for Recovery-Oriented Methadone Maintenance.** This resource provides specific tasks and strategies for programs that provide services to patients who take methadone. Available at [bit.ly/2VM4xyA](http://bit.ly/2VM4xyA)

5. **Decisions in Recovery: Medications for Opioid Use Disorder.** This handbook is geared toward patients with OUD, to help them make decisions about treatment and recovery. Available at [bit.ly/2EMNFuA](http://bit.ly/2EMNFuA)

6. **Are You in Recovery from Alcohol or Drug Problems? Know Your Rights: Rights for Individuals on Medication-Assisted Treatment.** This brochure provides information on the legal rights of individuals with alcohol and drug problems in housing, employment, and other settings. Available at [bit.ly/2HgebhK](http://bit.ly/2HgebhK)

7. **Medication-Assisted Treatment for Opioid Addiction: Facts for Families and Friends.** This booklet provides information about MAT for OUD and is geared toward friends and family. Available at [bit.ly/2VM4xyA](http://bit.ly/2VM4xyA)

8. **A Collaborative Approach to the Treatment of Pregnant Women with Opioid Use Disorders.** This guide was created to help health care professionals and service providers in addressing the needs of women with OUD and their infants and families. Available at [bit.ly/2FEb4yR](http://bit.ly/2FEb4yR)

9. **Legal Action Center: Sample Forms for Substance Use Confidentiality.** The Legal Action Center provides template forms for patient information sharing that comply with federal confidentiality laws. Available at [bit.ly/2wqLTJE](http://bit.ly/2wqLTJE)

10. **SAMHSA Opioid Overdose Prevention Toolkit.** This toolkit provides resources and strategies for preventing and responding to opioid overdose. Available at [bit.ly/2AqVDXH](http://bit.ly/2AqVDXH)

11. **Prescribe to Prevent.** This website contains videos and resources to help family, friends, patients, and providers recognize an overdose and administer naloxone. Available at [bit.ly/2HLO9UL](http://bit.ly/2HLO9UL)

12. **Addiction Neuroscience 101.** This video provides an overview of how MAT works on the brain, and why treatment works better with medications. Available at [bit.ly/2zL87s0](http://bit.ly/2zL87s0)