

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

1.	County/City:	El Dorado County
2.	POC Submitted for:	MHSA Performance Review
3.	Date of Audit/Performance Review	June 21, 2022
4.	Name of Preparer:	-
5.	Preparer Contact Email:	-
6.	Preparer Contact Telephone:	-

	A	B	C	D
#	Finding #	Finding	Recommendation	Action Taken to Correct Finding (Identify Timeline / Evidence of Correction)
7.	Finding #1	El Dorado County did not report the cost per person for Prevention Early Intervention (PEI) and Innovation (INN) services/programs in the adopted Fiscal Year (FY) 2019-20 Annual Update (Update). (Welfare & Institution Code (W&I Code) section 5847(e); Mental Health Services Oversight & Accountability Commission (MHSOAC) FY 2014-2015 through FY 2016-2017 MHSA Plan Instructions (pg 4); MHSOAC	The County must report the cost per person for Community Services and Support (CSS), PEI, and INN programs in each subsequent adopted Three-Year Program and Expenditure Plan (Plan) and Update thereafter.	<p>Using actual data detailed in our annual Outcomes Reports as well as projected information reported by providers, we will analyze the program costs and number of individuals served in order to project an anticipated cost per person for CSS, PEI and INN programs.</p> <p>In our FY 23/26 MHSA Three Year Plan and subsequent Updates these projections will be clearly conveyed and evaluated annually.</p> <p>Approved Policy M-124: MHSA Planning & Stakeholder Training Requirements FINAL 11-08-22 and the existing MHSA Three-Year Plan and Plan Updates Procedural Guide have been submitted to DHCS as of 11/8/22.</p> <p>Our 23/26 MHSA Three Year Plan will be submitted to DHCS on or before June 30, 2023.</p>

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		FY 2015-2016 MHSA Annual Update Instructions (p 4-5)).		
8.	Finding #2	<p>El Dorado County did not include a narrative description of the training provided to participants in the Community Program Planning Process (CPPP) in the adopted FY 2017-20 Plan and FY 2019-20 Update. (California Code of Regulations, title 9, section 3300(c); MHSOAC FY 2014-2015 through FY 2016-2017 MHSA Plan Instructions (pg 3); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 2)).</p>	<p>The County must include a description of the training provided to participants in the CPPP in each subsequent adopted Plan and Update thereafter.</p>	<p>In the adopted FY 22/23 MHSA Annual Update to the FY 20/23 MHSA Three Year Plan, the MHSA Informational slides (training) presented at community meetings was included in the Appendices. This presentation provided an overview of MHSA and the 5 components.</p> <p>https://www.edcgov.us/Government/MentalHealth/mhsa/Pages/mhsa_plans.aspx</p> <p>In our FY 23/26 MHSA Three Year Plan, we are building upon this training foundation from previous CPPP to build a more robust training plan and will include a narrative description in addition to the informational slides.</p> <p>Approved Policy M-124: MHSA Planning & Stakeholder Training Requirements FINAL 11-08-22 and the existing MHSA Three-Year Plan and Plan Updates Procedural Guide have been submitted to DHCS as of 11/8/22.</p> <p>Our 23/26 MHSA Three Year Plan will be submitted to DHCS on or before June 30, 2023.</p>

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9.	Finding #3	<p>El Dorado County's adopted FY 2019-20 Update did not include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on: mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations. (W&I Code section 5848(a); MHSOAC FY 2014-2015 through FY 2016-2017 MHSA Plan Instructions (pg 3); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 2)).</p>	<p>The County must include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations in each subsequent adopted Plan and Update thereafter.</p>	<p>In the adopted FY 22/23 MHSA Annual Update to the FY 20/23 MHSA Three Year Plan, power point presentation slides from CPPP meetings were added and the description of the CPPP process was expanded.</p> <p>Documentation will be added to the FY 23/26 MHSA Three Year Plan to convey stakeholder engagement activities that are already taking place through the El Dorado County Behavioral Health Commission, Cultural Competence meetings, CPPP meetings and Quality Improvement Committee meetings.</p> <p>Approved Policy M-124: MHSA Planning & Stakeholder Training Requirements FINAL 11-08-22 and the existing MHSA Three-Year Plan and Plan Updates Procedural Guide have been submitted to DHCS as of 11/8/22.</p> <p>Our 23/26 MHSA Three Year Plan will be submitted to DHCS on or before June 30, 2023.</p>
10	Finding #4	<p>El Dorado County did not ensure stakeholder involvement in the CPPP for the INN Project. (W&I Code section 5848(a), 5898; Cal. Code Regs., tit. 9,</p>	<p>The County must provide a narrative of how the County ensures stakeholder involvement in the CPPP for INN Projects in each subsequent</p>	<p>A narrative description will be added to the FY 23/26 MHSA Three Year Plan detailing the stakeholder involvement in the INN project development process.</p> <p>Approved Policy M-124: MHSA Planning & Stakeholder Training Requirements FINAL 11-</p>

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		§ 3930(b)(1)).	adopted Plan and Update thereafter.	<p>08-22 and the existing MHSA Three-Year Plan and Plan Updates Procedural Guide have been submitted to DHCS as of 11/8/22.</p> <p>Our 23/26 MHSA Three Year Plan will be submitted to DHCS on or before June 30, 2023.</p>
11	Finding #5	El Dorado County did not include an assessment of the County's capacity to implement mental health programs and services in the adopted FY 2017-20 Plan. (Cal. Code Regs, tit. 9, § 3650(a)(5)).	<p>The County must include an assessment of its capacity to implement mental health programs and services in each subsequent adopted Plan thereafter:</p> <ul style="list-style-type: none"> a. The strengths and limitations of the County and service providers that impact their ability to meet the needs of racially and ethnically diverse populations. The evaluation should include an assessment of bilingual proficiency in threshold languages. b. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing 	<p>An analysis of strengths and limitations will be conducted parallel to our CPPP process and a narrative will be added to the FY 23/26 MHSA Three Year Plan.</p> <p>Approved Policy M-124: MHSA Planning & Stakeholder Training Requirements FINAL 11-08-22 and the existing MHSA Three-Year Plan and Plan Updates Procedural Guide have been submitted to DHCS as of 11/8/22.</p> <p>Our 23/26 MHSA Three Year Plan will be submitted to DHCS on or before June 30, 2023.</p>

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			services and the total population being served. c. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.	
12	Finding #6	El Dorado County did not identify in the FY 2019-20 Update the types of problem(s) and need(s) for which the Early Intervention Program would be directed; and the activities to be included in the program that are intended to bring about mental health and related functional outcomes including reduction of the negative outcomes referenced in W&I Code section 5840(d) for individuals with early onset of potentially serious mental illness. (Cal Code Regs., tit. 9, § 3755(c)(3)).	The County must identify the type(s) of problem(s) and need(s) for which the Early Intervention Program will be directed; and the activities to be included in the program that are intended to bring about mental health and related functional outcomes including reduction of the negative outcomes referenced in W&I Code section 5840(d) for individuals with early onset of potentially serious mental illness in each subsequent adopted Plan and Update thereafter.	<p>In the FY 23/26 MHSA Three Year Plan, Early Intervention Program descriptions will be re-evaluated to ensure the identification of problem(s) and need(s) and functional outcomes referenced in W&I Code section 5840(d) are clearly conveyed. Full descriptions of programs will be included with each subsequent Update.</p> <p>Approved Policy M-124: MHSA Planning & Stakeholder Training Requirements FINAL 11-08-22 and the existing MHSA Three-Year Plan and Plan Updates Procedural Guide have been submitted to DHCS as of 11/8/22.</p> <p>Our 23/26 MHSA Three Year Plan will be submitted to DHCS on or before June 30, 2023.</p>

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13	Finding #7	El Dorado County did not specify the methods to be used to reach out and engage potential responders or the methods to be used for potential responders and public mental health service providers to learn together about how to identify and respond supportively to signs and symptoms of potentially serious mental illness for each Outreach for Increasing Recognition of Early Signs of Mental Illness Program in the adopted FY 2019-20 Update. (Cal. Code Regs., tit. 9, § 3755(e)(3)).	The County shall specify the methods to be used to reach out and engage potential responders and the methods to be used for potential responders and public mental health service providers to learn together about how to identify and respond supportively to signs and symptoms of potentially serious mental illness for each Outreach for Increasing Recognition of Early Signs of Mental Illness Program in the next adopted Plan and Update and in each subsequent adopted Plan and Update thereafter.	<p>In the FY 23/26 MHSA Three Year Plan, Outreach for Increasing Recognition of Early Signs of Mental Illness Program descriptions will be re-evaluated to ensure the methods used within each program are clearly conveyed. Full descriptions of programs will be included with each subsequent Update.</p> <p>Approved Policy M-124: MHSA Planning & Stakeholder Training Requirements FINAL 11-08-22 and the existing MHSA Three-Year Plan and Plan Updates Procedural Guide have been submitted to DHCS as of 11/8/22.</p> <p>Our 23/26 MHSA Three Year Plan will be submitted to DHCS on or before June 30, 2023.</p>
14	Finding #8	El Dorado County did not identify in the FY 2019-20 Update the types of problem(s) and need(s) for which the Prevention Program would be directed; and the activities to be included in the program that are intended to bring about mental health and related functional outcomes	The County must identify the type(s) of problem(s) and need(s) for which the Prevention Program will be directed; and the activities to be included in the program that are intended to bring about mental health and related functional outcomes including reduction of the negative outcomes	<p>In the FY 23/26 MHSA Three Year Plan, Prevention Intervention Program descriptions will be re-evaluated to ensure the identification of problem(s) and need(s) and functional outcomes referenced in W&I Code section 5840(d) are clearly conveyed. Full descriptions of programs will be included with each subsequent Update.</p> <p>Approved Policy M-124: MHSA Planning & Stakeholder Training Requirements FINAL 11-08-22 and the existing MHSA Three-Year Plan</p>

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		including reduction of the negative outcomes referenced in W&I Code section 5840(d) for individuals with early onset of potentially serious mental illness. (Cal. Code Regs., tit. 9, § 3755(c)(3)).	referenced in W&I Code section 5840(d) for individuals with early onset of potentially serious mental illness in each subsequent adopted Plan and Update thereafter	and Plan Updates Procedural Guide have been submitted to DHCS as of 11/8/22. Our 23/26 MHSA Three Year Plan will be submitted to DHCS on or before June 30, 2023.
15	Finding #9	El Dorado County did not specify the methods and activities to be used to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and or seeking mental health services for each Stigma and Discrimination Program in the adopted FY 2019-20 Update. (Cal. Code Regs., tit. 9, § 3755(f)(3)).	The County shall specify the methods and activities to be used to change attitudes, knowledge, and or behavior regarding being diagnosed with mental illness, having mental illness and or seeking mental health services for each Stigma and Discrimination Program in each subsequent adopted Plan and Update thereafter.	In the FY 23/26 MHSA Three Year Plan, Stigma and Discrimination Program descriptions will be re-evaluated to ensure the methods and activities are clearly conveyed. Full descriptions of programs will be included with each subsequent Update. Approved Policy M-124: MHSA Planning & Stakeholder Training Requirements FINAL 11-08-22 and the existing MHSA Three-Year Plan and Plan Updates Procedural Guide have been submitted to DHCS as of 11/8/22. Our 23/26 MHSA Three Year Plan will be submitted to DHCS on or before June 30, 2023.
16	Finding #10	El Dorado County did not explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to County mental health services, a primary care provider, or other mental health treatment for	The County shall explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to County mental health services, a primary care provider, or other mental health treatment and how	In the FY 23/26 MHSA Three Year Plan, Access and Linkage to Treatment Program descriptions will be re-evaluated to ensure the linkage processes and follow up are clearly conveyed. Full descriptions of programs will be included with each subsequent Update. Approved Policy M-124: MHSA Planning & Stakeholder Training Requirements FINAL 11-

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		each Access and Linkage to Treatment Program or how each Access and Linkage to Treatment Program will follow up with the referral to support engagement in treatment in the adopted FY 2019-20 Update. (Cal. Code Regs., tit. 9, §§ 3755(h)(4), 3755(h)(5)).	the program will follow up with the referral to support engagement in treatment for each Access and Linkage to Treatment Program in each subsequent adopted Plan and Update thereafter.	08-22 and the existing MHSA Three-Year Plan and Plan Updates Procedural Guide have been submitted to DHCS as of 11/8/22. Our 23/26 MHSA Three Year Plan will be submitted to DHCS on or before June 30, 2023.
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Instructions: Complete the MHSA Plan of Correction (POC) to address Findings from the Fiscal Audit Report or Performance Review Report.

Row 1: Enter County/City name.

Row 2: Select from the drop down menu if this POC is submitted in response to a Fiscal Audit or a Performance Review.

Row 3: Enter the date that the Fiscal Audit or Performance Review was conducted.

Row 4: Enter the name of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 5: Enter the contact email address of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 6: Enter the contact telephone number of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Rows 7-28, Column A: Enter the number of the specific Finding from the Fiscal Audit Report or Performance Review Report.

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Rows 7-28, Column B: Enter the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column C: Enter the specific recommendation from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column D: Enter the description of the actions taken to correct the Finding. Must include 1) timeline for implementation and/or completion of actions; 2) proposed (or actual) evidence of correction to be submitted to DHCS.

This completed form must be submitted to MHSA@dhcs.ca.gov.