Mental Health Services Act (MHSA) Performance Review Report Alameda County Program Review April 25-27, 2023

FINDINGS

Finding #1: Alameda County did not indicate the number of children, TAY, adults, and older adults to be served and the cost per person for Community Services and Supports (CSS), Prevention and Early Intervention (PEI) and Innovation (INN) programs/services in the adopted FY 2020-23 Three-Year Program and Expenditure Plan (Plan) and FY 2022-23 Annual Update (Update). (Welfare and Institution Code (W&I Code) section 5847(e)).

Recommendation #1: The County must indicate the number of children, TAY, adults, and older adults to be served and the cost per person for CSS, PEI and INN programs/services in each subsequent adopted Plan and Update, thereafter.

Finding #2: Alameda County did not include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services in the adopted FY 2020-23 Plan. (California Code Regulations (Cal. Code Regs.), tit. 9, § 3650(a)(1)(A)).

Recommendation #2: The County must include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services in each subsequent adopted Plan, thereafter.

Finding #2a: Alameda County also did not identify the number of children/TAY/adult/and older adults by gender, race/ethnicity, and primary language in the narrative analysis in the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(1)(A)).

Recommendation #2a: The County must identify the number of children, TAY, adult, and older adults by gender, race/ethnicity, and primary language in the narrative analysis in each subsequent adopted Plan, thereafter.

Finding #3: Alameda County did not have evidence that a Full Service Partnership (FSP) agreement with each client served under the FSP Service Category, and when appropriate, with the client's family was entered into with the County. (Cal. Code of Regs., tit. 9, § 3620(e)).

<u>Recommendation #3:</u> The County must enter into a full service partnership agreement with each client served under the Full Service Partnership Service Category, and when appropriate the client's family.

<u>Finding #4</u>: Alameda County did not provide an estimate of the number of clients, in each age group, to be served in the FSP category for each fiscal year of the FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(3)).

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<u>Recommendation #4</u>: The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the Plan, in each subsequent adopted Plan thereafter.

SUGGESTED IMPROVEMENT

<u>Suggested Improvement #1:</u> DHCS recommends the county include the Annual PEI report as part of each subsequent adopted Plan and/or Update hereafter to ensure that future Annual PEI reports are easily located and identified. It should be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. The Annual PEI report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755, which are the regulations for the PEI Component of the Plan and Update. DHCS recommends the county submit the report as an addendum or attachment to the Plan or Update and include a cover page for the Annual PEI report with the title:

Annual PEI Report FY XXXX to XXXX

<u>Suggested Improvement #2</u>: DHCS recommends the county include the Three-Year PEI Evaluation report as part of each subsequent adopted Plan and/or Update hereafter to ensure that future Three-Year PEI Evaluation reports are easily located and identified. It should be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. The Three-Year PEI Evaluation report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755, which are the regulations for the PEI Component of the Plan and Update. DHCS recommends the county submit the report as an addendum or attachment to the Plan or Update and include a cover page for the Three-Year PEI report with the title:

Three-Year Prevention and Early Intervention Evaluation Report FY XXXX to FY XXXX

The Three-Year PEI Evaluation report is due every third year as part of the Plan and/or Update and shall report on the evaluation(s) for the three prior fiscal years. (Cal. Code of Regs., tit. 9, § 3560.020).