### Mental Health Services Act (MHSA) Performance Review Report Amended Amador County Program Review May 23-24, 2023

### **FINDINGS**

**Finding #1**: Amador County did not include documentation of achievement in performance outcomes for Innovation (INN) in the adopted Fiscal Year (FY) 2020-23 Three Year Program and Expenditure Plan (Plan) and FY 2022-23 Annual Update (Update). The County included achievement in performance outcomes for Community Services Support (CSS) and Prevention and Early Intervention (PEI). (Welfare and Institution Code (W&I Code) section 5848; County Performance Contract (6.)(A.)(5)(d.)).

<u>Recommendation #1</u>: The County must include documentation of achievement in performance outcomes for CSS, PEI, and INN programs in each subsequent adopted Plan and Update, thereafter.

**Finding #2**: Amador County did not include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services in the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(1)(A)).

<u>Recommendation #2</u>: The County must include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services each subsequent adopted Plan, thereafter.

**Finding #2a**: Amador County did not identify in the narrative analysis (Finding #3 above) the number of children/TAY/adult/and older adults by: gender, race/ethnicity, and primary language in the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(1)(A)).

<u>Recommendation #2a</u>: The County must include identification on the number of children, TAY, adult, and older adults by gender, race/ethnicity, and primary language in the narrative analysis of each subsequent adopted Plan, thereafter.

**Finding #3**: Amador County did not include an assessment of the County's capacity to implement mental health programs and services in the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(5)).

<u>Recommendation #3</u>: The County must include an assessment of its capacity to implement mental health programs and services in each subsequent adopted Plan thereafter, that includes:

- a. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations.
- b. The evaluation should include an assessment of bilingual proficiency in threshold languages.

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- c. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.
- d. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.

**Finding #4**: Amador County did not provide an estimate of the number of clients, in each age group, to be served in the Full-Service Partnership (FSP) category for each fiscal year of the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(3)).

<u>Recommendation #4</u>: The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the Plan in each subsequent adopted Plan, thereafter. For example, for the FY 2023-26 Plan, the Plan will indicate the estimate number of clients, in each age group, to be served in the FSP service category for FY 2023-24, FY 2024-25, and FY 2025-26.

**Finding #5**: Amador County did not indicate the number of children, TAY, adults, and older adults to be served for PEI, and INN in the adopted FY 2020-23 Plan and FY 2022-23 Update. (W&I Code section 5847(e)).

<u>Recommendation #5</u>: The County must indicate the number of children, TAY, adults, and older adults to be served for PEI and INN in each subsequent adopted Plan and Update, thereafter.

**Finding #5a**: Amador County did not report cost per person for CSS and INN in the adopted FY 2020-23 Plan and FY 2022-23 Update. The County did report cost per person for PEI. (W&I Code section 5847(e)).

<u>Recommendation #5a</u>: The County must report cost per person for CSS, PEI, and INN in each subsequent adopted Plan and Update, thereafter.

### SUGGESTED IMPROVEMENTS

<u>Suggested Improvement #1:</u> DHCS recommends the county include the Annual PEI report as a distinct part of each subsequent adopted Plan and/or Update hereafter to ensure that future Annual PEI reports are easily located and identified. It should be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. The Annual PEI report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755, which are the regulations for the PEI Component of the Plan and Update. DHCS recommends the county submit the report as an addendum or attachment to the Plan or Update and include a cover page for the Annual PEI report with the title:

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## Annual PEI Report FY XXXX to XXXX

<u>Suggested Improvement #2</u>: DHCS recommends the county include the Three-Year PEI Evaluation report as a distinct part of each subsequent adopted Plan and/or Update hereafter to ensure that future Three-Year PEI Evaluation reports are easily located and identified. It should be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. The Three-Year PEI Evaluation report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755, which are the regulations for the PEI Component of the Plan and Update. DHCS recommends the county submit the report as an addendum or attachment to the Plan or Update and include a cover page for the Three-Year PEI report with the title:

# Three-Year Prevention and Early Intervention Evaluation Report FY XXXX to FY XXXX

The Three-Year PEI Evaluation report is due every third year as part of the Plan and/or Update and shall report on the evaluation(s) for the three prior fiscal years. (Cal. Code of Regs., tit. 9, § 3560.020).