# Mental Health Services Act (MHSA) Performance Review Report Butte County Program Review January 31-Febuary 1, 2023

#### **FINDINGS**

**Finding #1**: Butte County did not address all off the components in their assessment of the county's capacity to implement proposed mental health programs and services in the adopted Fiscal Year (FY) 2020-23 Three-Year Program and Expenditure Plan (Plan) (California Code of Regs., Title 9, section 3650(a)(5)). While the Plan did include bilingual proficiency in threshold languages, and identification of possible barriers to implementing the proposed programs/services, it did not include the strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations, or the percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.

The county provided a hyperlink to the county's Cultural Competency Plan which does address the specific requirements of the Plan per California Code of Regulations, title 9, section 3650(a)(5). The Cultural Competency Plan, however, cannot be used in lieu of the Plan or Update requirements.

Specifically, the county's capacity assessment must include all of the following for each Plan and subsequent adopted Plan, hereafter:

- a. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations,
- b. Bilingual proficiency in threshold languages,
- c. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served, and
- d. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers...

<u>Recommendation #1</u>: The County must include an assessment of its capacity to implement mental health programs and services which addresses and includes all required components in the Plan and each subsequent adopted Plan, hereafter.

<u>Finding #2:</u> Butte County did not provide an estimate of the number of clients, in each age group, to be served in the Full Service Partnership (FSP) category for each fiscal year of the FY 2020-23 Plan. The county's FY 2020-23 Plan only provided estimates for FY 2019-20. (Cal. Code of Regs., tit. 9, § 3650(a)(3)).

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Recommendation #2: The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the Plan and in each subsequent adopted Plan, hereafter.

<u>Finding #3</u>: Butte County did not indicate the number of children, TAY, adults, and older adults to be served and the cost per person for Community Services and Supports (CSS), Prevention and Early Intervention (PEI) and Innovative (INN) programs/services in the FY 2020-23 Plan and FY 2022-23 Update. (Welfare and Institutions Code (W&I) Code section 5847(e)).

Recommendation #3: The County must indicate the number of children, TAY, adults, and older adults to be served and the cost per person for CSS, PEI and INN programs/services in each subsequent adopted Plan and Update, hereafter.

Finding #4: Butte County did not provide the following information for the new Innovative Project, Resiliency Empowerment Support Team (REST), regarding ensuring stakeholder involvement in the Community Program Planning Process (CPPP) for the INN project in in the adopted FY 2020-23 Plan and FY 2022-23 Update (W&I Code section 5848(a); Cal. Code of Regs., tit. 9, § 3930(b)):

- A description of how the county ensured that staff and stakeholders involved in the CPPP were informed about and understood the purpose and requirements of the MHSA INN component, and
- b. A description of the County's plan to involve community stakeholders meaningfully in all phases of INN projects, including evaluation of the INN project and decision making regarding whether to continue the INN project or elements of the project, without INN funds. was not provided. (W&I Code section Cal. Code of Regs., tit. 9, § 3930(b)(1)(2)).

Recommendation #4: The County must provide a narrative description of how the County ensures stakeholder involvement in the CPPP for new INN Projects in each subsequent adopted Plan and Update, hereafter.

Finding #5: Butte County did not include the Annual PEI report as part of the adopted FY 2020-23 Plan or FY 2022-23 Update. (Cal. Code Regs., tit. 9, § 3560.010).

Recommendation #5: The County must include the Annual PEI report as part of each subsequent adopted Plan and/or Update hereafter. It must be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. The Annual PEI Report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755, which are the regulations for the PEI Component of the Plan and Update. Department of Health Care Services (DHCS) recommends the county submit it as an addendum or attachment to the Plan or Update and include a cover page for the Annual PEI Report with the title:

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### Annual PEI Report FY XXXX to XXXX

<u>Finding #6:</u> Butte County did not include the Three-Year PEI Evaluation report as part of the adopted FY 2020-23 Plan or FY 2022-23 Update. (Cal. Code Regs., tit. 9, § 3560.020).

Recommendation #6: The County must include the Three-Year PEI Evaluation report as part of each subsequent adopted Plan and/or Update hereafter. It must be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. The Three-Year PEI Evaluation report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755, which are the regulations for the PEI Component of the Plan and Update. DHCS recommends the county submit it as an addendum or attachment to the Plan or Update and include a cover page for the Three-Year PEI Report with the title:

Three-Year Prevention and Early Intervention Evaluation Report FY XXXX to FY XXXX

The Three-Year PEI Evaluation report is due every third year as part of the Plan and/or Update and shall report on the evaluation(s) for the three prior fiscal years. (Cal. Code of Regs., tit. 9, § 3560.020).