Mental Health Services Act (MHSA) Performance Review Report Calaveras County Program Review June 27-28, 2023

FINDINGS

Finding #1: Calaveras County did not include a narrative analysis of the mental health needs of unserved, underserved/inappropriately served, and fully served County residents who qualify for MHSA services in the adopted Fiscal Year (FY) 2020-23 Three-Year Program and Expenditure Plan (Plan). (California Code of Regulations, title 9, section 3650(a)(1)).

<u>Recommendation #1</u>: The County must include a narrative analysis of the mental health needs of unserved, underserved/inappropriately served, and fully served county residents who qualify for MHSA services in each subsequent adopted Plan thereafter.

Finding #1a: Calaveras County did not identify the number of children, transition age youth (TAY), adult, and older adults by gender, race/ethnicity, and primary language in the above narrative analysis (Finding #1) in the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(1)(A)).

<u>Recommendation #1a</u>: The County must include identification on the number of children, TAY, adult, and older adults by gender, race/ethnicity, and primary language in the narrative analysis (Finding #1) for each subsequent adopted Plan thereafter.

Finding #2: Calaveras County did not include an assessment of the County's capacity to implement mental health programs and services in the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(5)).

<u>Recommendation #2</u>: The County must include an assessment of its capacity to implement mental health programs and services in each subsequent adopted Plan thereafter; to include:

a. The strengths and limitations of the County and service providers that impact their ability to meet the needs of racially and ethnically diverse populations.

b. The evaluation should include an assessment of bilingual proficiency in threshold languages.

c. Percentages of diverse cultural, racial/ethnic, and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.

d. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.

Finding #3: Calaveras County did not provide an estimate of the number of clients, in each age group, to be served in the Full Service Partnership (FSP) category for each fiscal year of the adopted FY 2020-23 Plan. However, the Plan did contain FY 2020-21

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estimated number to be served, but not broken down by age group. (Cal. Code Regs., tit. 9, § 3650(a)(3)).

<u>Recommendation #3</u>: The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the Plan, in each subsequent adopted Plan thereafter.

Finding #4: Calaveras County did not indicate the number of children, TAY, adults, and older adults to be served, and cost per person for Community Services Support (CSS), Prevention Early Intervention (PEI) & Innovation (INN) for each fiscal year in the adopted FY 2020-23 Plan and FY 2022-23 Annual Update (Update). (Welfare and Institutions Code (W&I Code) section 5847(e)).

<u>Recommendation #4</u>: The County must indicate the number of children, TAY, adults, and older adults to be served and cost per person for each fiscal year, in each subsequent adopted Plan and Update thereafter.

Finding #5: Calaveras County's adopted FY 2020-23 Plan does not contain a budget summary for each fiscal year, including the total budgeted for each funding category of CSS, PEI, INN, Workforce Education and Training (WET), Capital Facilities (CF), and Technological Needs (TN). (Cal. Code Regs., tit. 9, §§ 3650, 3755(I), 3820(e), 3930(d); W&I Code section 5847(e)).

<u>Recommendation #5</u>: The County must include a budget summary each fiscal year, including the total budgeted for each funding category of CSS, PEI, INN, WET, CF, and TN in each subsequent adopted Plan and Update thereafter.

SUGGESTED IMPROVEMENTS

<u>Suggested Improvement #1</u>: DHCS recommends that all substantive written recommendations for revisions received during the 30-day comment period be summarized, analyzed, and include a description of any substantive changes made to each subsequent adopted Plan and Update thereafter that was circulated. If no changes made, identify no changes made in the Plan or Update.

<u>Suggested Improvement #2</u>: DHCS recommends the County include the Annual PEI report as a distinct part of each subsequent adopted Plan and/or Update hereafter to ensure that future Annual PEI reports are easily located and identified. It should be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. The Annual PEI report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755, which are the regulations for the PEI Component of the Plan and Update. DHCS recommends the County submit the report as an addendum or

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attachment to the Plan or Update and include a cover page for the Annual PEI report with the title:

Annual PEI Report FY XXXX to XXXX

<u>Suggested Improvement #3</u>: DHCS recommends the County include the Three-Year PEI Evaluation report as a distinct part of each subsequent adopted Plan and/or Update hereafter to ensure that future Three-Year PEI Evaluation reports are easily located and identified. It should be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. The Three-Year PEI Evaluation report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755, which are the regulations for the PEI Component of the Plan and Update. DHCS recommends the County submit the report as an addendum or attachment to the Plan or Update and include a cover page for the Three-Year PEI report with the title:

Three-Year Prevention and Early Intervention Evaluation Report FY XXXX to FY XXXX

The Three-Year PEI Evaluation report is due every third year as part of the Plan and/or Update and shall report on the evaluation(s) for the three prior fiscal years. (Cal. Code Regs., tit. 9, § 3560.020).