

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

1.	County/City:	Inyo
2.	POC Submitted for:	MHSA Performance Review
3.	Date of Audit/Performance Review	January 16, 2024
4.	Name of Preparer:	
5.	Preparer Contact Email:	
6.	Preparer Contact Telephone:	

	A	B	C	D
#	Finding #	Finding	Recommendation	Action Taken to Correct Finding (Identify Timeline / Evidence of Correction)
7.	Finding #1	Inyo County did not include any substantive written recommendations for revisions received during the 30-day comment period in the adopted Fiscal Year (FY) 2022-25 Three-Year Program and Expenditure Plan (Plan). The county indicated that input on the FY	The County must include any substantive written recommendations for revisions received during the 30-day comment period in each subsequent adopted Plan and Annual Update (Update) thereafter. If no recommendations for revisions received, identify no recommendations received in the Plan or	Inyo County did not have any substantive recommendations or revisions received during the 30-day Comment period for the (FY) 2022-25 Three-year Plan prior to submission to BOS. Inyo County will provide written recommendations and revisions received within the 30-day period in the adopted Plan and Annual Updates in all future MHSA Plan submittals. Inyo County will submit the MHSA

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		2023-25 Plan will be reviewed prior to submission to the County Board of Supervisors (BOS) and the California Mental Health Services Oversight and Accountability Commission, (MHSOAC). However, the Plan was not updated with the correct FY date (should have been FY 2022-25) as well as any substantive written recommendations for revisions received during the 30-day comment period. (Welfare and Institution Code (W&I	Update.	Plan Annual Update to DHCS by July 30, 2024. By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that substantive written recommendations for revisions received during the 30-day comment period on Three-year Plans and Annual Updates will be completed prior to submission to BOS.

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		Code) section 5848(b)).		
8.	Finding #2	Inyo County did not summarize and analyze the recommended revisions received during the 30-day public comment period in the adopted FY 2022-25 Plan. (California Code of Regulations (Cal. Code Regs.), title (tit.) 9, section (§) 3315(a)(3)).	The County must summarize and analyze the recommended revisions received during the 30-day public comment period in each subsequent adopted Plan and Update thereafter.	<p>Inyo County did not have any substantive recommendations or revisions received during the 30-day Comment period for the (FY) 2022-25 Three-year Plan prior to submission to BOS. Inyo County will provide written recommendations and revisions received within the 30-day period in the adopted Plan and Annual Updates in all future MHSA Plan submittals.</p> <p>Inyo County will submit the MHSA Plan Annual Update to DHCS by July 30, 2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and</p>

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				procedures to DHCS that specify that substantive written recommendations for revisions received during the 30-day comment period on Three-year Plans and Annual Updates will be completed prior to submission to BOS.
9.	Finding #3	Inyo County did not include a description of substantive changes made to Plan/Update that was circulated in the adopted FY 2022-25 Plan. (Cal. Code Regs., tit. 9, § 3315(a)(4))	The County must include a description of any substantive changes made to each subsequent adopted Plan and Update thereafter that was circulated. If no changes made, identify no changes made in the Plan or Update.	Inyo County did not have any substantive recommendations or revisions received during the 30-day Comment period for the (FY) 2022-25 Three-year Plan prior to submission to BOS. Inyo County will provide written recommendations and revisions received within the 30-day period in the adopted Plan and Annual Updates in all future MHSA Plan submittals. Inyo County will submit the MHSA

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				<p>Plan Annual Update to DHCS by July 30, 2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that substantive written recommendations for revisions received during the 30-day comment period on Three-year Plans and Annual Updates will be completed prior to submission to BOS.</p>
10	Finding #4	Inyo County did not include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes	The County must include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on mental	Inyo County will ensure that its FY 24/25 Annual Plan Update will explicitly outline how each Access and Linkage to Treatment program will follow up with a referral to support engagement in treatment. Inyo County will send the FY 24/25 Annual Plan Update to DHCS with the incorporated action steps and page number references by 6/30/2024. Inyo County will also

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		meaningful stakeholder involvement on: monitoring, evaluation, and budget allocations in the adopted FY 2022-25 Plan. (W&I Code section 5848(a))	health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations in each subsequent adopted Plan and Update thereafter.	update its Community Program Planning Process Policy and Procedure to confirm that our 3-Year Plan and Annual Plan Updates will address all regulatory requirements outlined in both WIC and CCR by 12/30/24.
11	Finding #5	Inyo County did not submit the adopted FY 2022-25 Plan and/or Update within 30 days after adoption. The FY 2022-25 Plan was adopted by the BOS on July 18, 2023, and submitted to the Department of Health Care Services (DHCS) on October 22, 2023. (W&I Code Section 5847(a)).	The County must submit the adopted MHSA Plan and/or Update to DHCS within 30 days after adoption for each subsequent adopted Plan and Update thereafter.	<p>Inyo County will submit future adopted MHSA Updates to DHCS within 30 days after adoption and each subsequent adopted Plans and Updates thereafter.</p> <p>Inyo County will submit the MHSA Plan Annual Update to DHCS by July 30, 2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that</p>

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				adopted MHSA Updates will be submitted to DHCS within 30 days after adoption
12	Finding #6	Inyo County did not include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA service in the adopted FY 2022-25 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(1)(A)).	The County must include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served County residents who qualify for MHSA services each subsequent adopted Plan thereafter.	<p>Inyo County will ensure that its FY 24/25 Annual Plan Update will explicitly outline how each Access and Linkage to Treatment program will follow up with a referral to support engagement in treatment. Inyo County will send the FY 24/25 Annual Plan Update to DHCS with the incorporated action steps and page number references by 7/30/2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that the County must include a narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and</p>

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				fully served County residents who qualify for MHSA services in each adopted Plan
13	Finding #7	Inyo County did not identify the number of children, Transition-age youth (TAY), adult, and Older Adults by gender, race/ethnicity, and primary language in the narrative analysis (see above finding) of the mental health needs of unserved, underserved/ inappropriately served, and fully served county residents who qualify for MHSA services in the adopted FY 2022-25 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(1)(A)).	The County must include identification on the number of children, TAY, adult, and older adults by gender, race/ethnicity, and primary language in the narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served county residents who qualify for MHSA services in each subsequent adopted Plan thereafter.	<p>Inyo County will include the estimated number of children, TAY, adults, and older adults to be served and the cost per person for children, TAY, adults, and older adults to be served for CSS, PEI programs/services within the next Annual Plan Update FY 24-25 and in each subsequent adopted plan thereafter.</p> <p>Inyo County will submit the MHSA Plan Annual Update to DHCS by July 30, 2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify the County must include identification</p>

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				on the number of children, TAY, adult, and older adults by gender, race/ethnicity, and primary language in the narrative analysis of the mental health needs of unserved, underserved/ inappropriately served, and fully served county residents who qualify for MHSA services in each subsequent adopted Plan thereafter.
14	Finding #8	Inyo County did not provide an estimate of the number of clients, in each age group, to be served in the Full-Service Partnership category for each fiscal year of the adopted FY 2022-25 Plan. The county indicated that they estimate to serve twelve clients per month, however, does not clearly identify the clients by age group or for each fiscal year of	The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the Plan, in each subsequent adopted Plan thereafter.	Inyo County will provide an estimate of the number of clients, in each age group: children (0-15), transitional age youth (16-25), adult (26-59), and older adult (60 and older), to be served in the FSP service category in the Annual Plan Update FY 2024-25 and in each fiscal year of the Plan and in each subsequent adopted Plan, thereafter.

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		the Plan. (Cal. Code of Regs., tit. 9, § 3650(a)(3)).		Inyo County will submit the MHSA Plan Annual Update to DHCS by July 30, 2024. By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that the County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the Plan, in each subsequent adopted Plan thereafter.
15	Finding #9	Inyo County did not provide evidence of a FSP Partnership Agreement. (Cal. Code of Regs., tit. 9, § 3620(e)).	The County shall enter a FSP agreement between their client and when appropriate the client's family, and the Personal Service Coordinator/Case Manager for each client served under the FSP service category for	Inyo County will provide an estimate of the number of clients, in each age group: children (0-15), transitional age youth (16-25), adult (26-59), and older adult (60 and older), to be served in the FSP service category in the Annual Plan Update FY 2024-25 and in each fiscal year of the Plan

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			each subsequent client and client's family thereafter. DHCS defines an agreement as a signed agreement between the client, and when appropriate the client's family, and the Personal Service Coordinator/Case Manager.	and in each subsequent adopted Plan, thereafter. Inyo County will submit the FSP Partnership Agreement to DHCS by July 30, 2024. By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that the County shall enter a FSP agreement between their client and when appropriate the client's family, and the Personal Service Coordinator/Case Manager for each client served under the FSP service category for each subsequent client and client's family thereafter. DHCS defines an agreement as a signed agreement between the client, and when appropriate the client's family, and the Personal Service Coordinator/Case Manager.

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16	Finding #10	Inyo County did not indicate the number of children, TAY, adults, and older adults to be served, and did not provide the cost per person for Prevention and Early Intervention (PEI) and Innovation (INN) in the adopted FY 2022-25 Plan. The County indicates the cost per person for the Community Services and Support (CSS) category, however, does not indicate the cost per person for each age group. The	The County must indicate the number of children, TAY, adults, and older adults to be served, and indicate the cost per person for CSS, PEI, and INN, in each subsequent adopted Plan and Update thereafter.	Inyo County will indicate the number of children, TAY, adults, and older adults to be served and the cost per person for CSS and PEI programs/services in each subsequent adopted Plan, including all three years of the Plan, and Update, thereafter. Inyo County will indicate an estimate of the number of children, TAY, adults, and older adults to be served and the cost per person for CSS and PEI programs/services for each fiscal year in the Annual Update FY 2024-25 and in each subsequent adopted Plan and Update thereafter.

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		County does not have an approved INN project, therefore will not have an estimated number per age group and cost per person. (W&I Code section 5847(e)).		Inyo County will submit the MHSA Plan Annual Update to DHCS by July 30, 2024. By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that the County must indicate the number of children, TAY, adults, and older adults to be served, and indicate the cost per person for CSS, PEI, and INN, in each subsequent adopted Plan and Update thereafter.
17	Finding #11	Inyo County did not include documentation of achievement in performance outcomes	The County must include documentation of achievement in performance outcomes for CSS, PEI, and INN programs in each	Inyo County will include documentation of achievement in performance outcomes for CSS, and PEI programs in each programs/services for each fiscal

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		for CSS and PEI programs in the adopted FY 2022-25 Plan. The County does not have an approved INN project, therefore will not have achievement in performance outcomes for INN. (W&I Code section 5848 (c); County Performance Contract (6)(A)(5)(d)).	subsequent adopted Plan and Update thereafter.	<p>year in the Annual Update FY 2024-25 and in each subsequent adopted Plan and Update thereafter.</p> <p>Inyo County will submit the MHSA Plan Annual Update to DHCS by July 30, 2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that the County must include documentation of achievement in performance outcomes for CSS, PEI, and INN programs in each subsequent adopted Plan and Update thereafter.</p>
18	Finding #12	Inyo County did not have at least one of each PEI program in the PEI component	The County must have at least one of each PEI programs in the PEI component: Early Intervention Program, Outreach for Increasing	Inyo County will have at least one of each PEI programs in the PEI component: Early Intervention Program, Outreach for Increasing

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		<p>of the adopted FY 2022-25 Plan:</p> <ul style="list-style-type: none"> • Early Intervention Program • Outreach for Increasing Recognition of Early Signs of Mental Illness Program • Prevention Program • Stigma and Discrimination Reduction Program • Access and Linkage to Treatment Program <p>(W&I Code section 5840; Cal. Code Regs., tit. 9, §§ 3705(a), 3755) Suicide Prevention Program (optional) (Cal. Code Regs., tit. 9 §3705 (b)(1))</p>	<p>Recognition of Early Signs of Mental Illness Program, Prevention Program, Stigma and Discrimination Reduction Program and Access to Linkage to Treatment Program in each subsequent adopted Plan and Update thereafter</p>	<p>Recognition of Early Signs of Mental Illness Program, Prevention Program, Stigma and Discrimination Reduction Program and Access to Linkage to Treatment Program in our Annual Update FY 2024-25 and in each subsequent adopted Plan and Update thereafter.</p> <p>Inyo County will submit the MHSA Plan Annual Update to DHCS by July 30, 2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that the County must have at least one of each PEI programs in the PEI component: Early Intervention Program, Outreach for Increasing Recognition of Early Signs of Mental Illness Program, Prevention Program,</p>

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				Stigma and Discrimination Reduction Program and Access to Linkage to Treatment Program in each subsequent adopted Plan and Update thereafter
19	Finding #13	Inyo County did not include a description of each Stigma & Discrimination Reduction program and specify the methods and activities to be used to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and/or seeking mental health services in the adopted FY 2022-25 Plan. (Cal. Code Regs., tit. 9, §	The County must include a description of each Stigma & Discrimination Reduction program and specify the methods and activities to be used to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and/or seeking mental health services in each subsequent adopted Plan and Update thereafter.	Inyo County will include a description of each Stigma & Discrimination Reduction program and specify the methods and activities to be used to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and/or seeking mental health services in the Annual Update FY 2024-25 and in each subsequent adopted Plan and Update thereafter. Inyo County will submit the MHSA Plan Annual Update to DHCS by

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		3755(f)(3)).		<p>July 30, 2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that the County must include a description of each Stigma & Discrimination Reduction program and specify the methods and activities to be used to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and/or seeking mental health services in each subsequent adopted Plan and Update thereafter</p>
20	Finding #14	The County must include a description of each Stigma & Discrimination Reduction program and specify the methods and activities to be used to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having	The County must explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to county mental health services, a primary care provider, or other mental health treatment; and how	Inyo County will explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to county mental health services, a primary care provider, or other mental health treatment; and how the program will follow up with the referral to support

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		mental illness and/or seeking mental health services in each subsequent adopted Plan and Update thereafter.	the program will follow up with the referral to support engagement in treatment each subsequent adopted Plan and Update thereafter.	<p>engagement in treatment in the Annual Update FY 2024-25 and in each subsequent adopted Plan and Update thereafter.</p> <p>Inyo County will submit the MHSA Plan Annual Update to DHCS by July 30, 2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that the County must explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to county mental health services, a primary care provider, or other mental health treatment; and how the program will follow up with the referral to support engagement in treatment each subsequent adopted Plan and Update thereafter.</p>

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21	Finding #15	Inyo County's adopted FY 2022-25 Plan does not contain a budget summary for each fiscal year, including the total budgeted for each funding category of CSS, PEI, INN, Workforce Education and Training (WET), Capital Facilities (CF), and Technological Needs (TN). (Cal. Code Regs., tit. 9, §§ 3650(a)(6)(c), 3755(l), 3930(d), 3820(e), IN 08-09 Enclosure 2, IN 08-09 Part IV).	The County must include a budget summary for each fiscal year, including the total budgeted for each funding category of CSS, PEI, INN, WET, CF, and TN in each subsequent adopted Plan and Update thereafter.	<p>Inyo County will include a budget summary for each fiscal year, including the total budgeted for each funding category of CSS, PEI, WET, CF, and TN in Annual Update FY 2024-25 and in each subsequent adopted Plan and Update thereafter.</p> <p>Inyo County will submit the MHSA Plan Annual Update to DHCS by July 30, 2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that the County must include a budget summary for each fiscal year, including the total budgeted</p>

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				for each funding category of CSS, PEI, INN, WET, CF, and TN in each subsequent adopted Plan and Update thereafter.
22	Finding #16	Inyo County did not include the Annual PEI report as a part of the adopted FY 2022-25 Plan. (Cal. Code Regs tit. 9, § 3560.010).	The County must include the Annual PEI report as a distinct part of each subsequent adopted Plan and/or Update hereafter to ensure that future Annual PEI reports are easily located and identified. It should be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. The Annual PEI report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755, which	Inyo County shall include the Annual PEI report as a separate document in each subsequent adopted Plan and/or Update hereafter, starting with the Fiscal Year 2024- 2025 MHSA Plan Update. The Annual PEI report will be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. Inyo County's Annual PEI report will not be used in lieu of the information required in the Prevention and Early Intervention

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			<p>are the regulations for the PEI Component of the Plan and Update. DHCS recommends the county submit the report as an addendum or attachment to the Plan or Update and include a cover page for the Annual PEI report with the title:</p> <p><i>Annual PEI Report FY XXXX to XXXX</i></p>	<p>Component section of the Three-Year Program and Expenditure Plans or Annual Updates. The Annual PEI report will be submitted to DHCS and MHSAOAC as an addendum or attachment to the Plan or Update, by June 30th of that year, with a cover page that includes the title: Annual PEI Report FY XXXX to XXXX.</p> <p>Inyo County will submit the MHSA Plan Annual Update to DHCS by July 30, 2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that the County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year</p>

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				of the Plan, in each subsequent adopted Plan thereafter.
23	Finding #17	Inyo County did not include the Three-Year PEI Evaluation report as part of the adopted FY 2022-25 Plan. (Cal. Code of Regs., tit. 9, § 3560.020).	The County must include the Three-Year PEI Evaluation report as a distinct part of each subsequent adopted Plan and/or Update hereafter. It must be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. The Three-Year PEI Evaluation report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755, which are the regulations for the PEI Component of the Plan and Update. DHCS recommends the county submit the report as an addendum or	Inyo County shall include the Annual PEI report as a separate document in each subsequent adopted Plan and/or Update hereafter, starting with the Fiscal Year 2024- 2025 MHSA Plan Update. The Annual PEI report will be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. Inyo County's Annual PEI report will not be used in lieu of the information required in the Prevention and Early Intervention Component section of the Three-Year Program and Expenditure Plans or Annual Updates. The Annual PEI report will be submitted to DHCS and MHSAOAC as an addendum or attachment to

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			<p>attachment to the Plan or Update with a cover page for the Three- Year PEI Evaluation report with the title:</p> <p><i>Three-Year Prevention and Early Intervention Evaluation Report FY XXXX to FY XXXX</i></p> <p>The Three-Year PEI Evaluation report is due every third year as part of the Plan and/or Update and shall report on the evaluation(s) for the three prior fiscal years.</p>	<p>the Plan or Update, by June 30th of that year, with a cover page that includes the title: Annual PEI Report FY XXXX to XXXX.</p> <p>Inyo County will submit the MHSA Plan Annual Update to DHCS by July 30, 2024.</p> <p>By December 30, 2024, Inyo County will submit approved policies and procedures to DHCS that specify that The County must include the Three-Year PEI Evaluation report as a distinct part of each subsequent adopted Plan and/or Update hereafter. It must be clearly labeled, indicating what years are being reported and the location of the report within the Plan or Update. The Three-Year PEI Evaluation report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755, which are the</p>

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				regulations for the PEI Component of the Plan and Update. DHCS recommends the county submit the report as an addendum or attachment to the Plan or Update with a cover page for the Three- Year PEI Evaluation report with the title: Three-Year Prevention and Early Intervention Evaluation Report FY XXXX to FY XXXX

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Instructions: Complete the MHSA Plan of Correction (POC) to address Findings from the Fiscal Audit Report or Performance Review Report.

Row 1: Enter County/City name.

Row 2: Select from the drop down menu if this POC is submitted in response to a Fiscal Audit or a Performance Review.

Row 3: Enter the date that the Fiscal Audit or Performance Review was conducted.

Row 4: Enter the name of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 5: Enter the contact email address of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 6: Enter the contact telephone number of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Rows 7-28, Column A: Enter the number of the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column B: Enter the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column C: Enter the specific recommendation from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column D: Enter the description of the actions taken to correct the Finding. Must include 1) timeline for implementation and/or completion of actions; 2) proposed (or actual) evidence of correction to be submitted to DHCS.

This completed form must be submitted to MHSA@dhcs.ca.gov.