Mental Health Services Act (MHSA) Performance Review Report Napa County Program Review September 27, 2022

Finding #1: Napa County did not report the cost per person for Prevention and Early Intervention (PEI) in the adopted FY 2021-22 Annual Update (Update) and the cost per person for Innovation (INN) in the adopted FY 2020-23 Three-Year Program and Expenditure Plan (Plan). (Welfare and Institution Code (W&I Code) section 5847(e); Mental Health Services Oversight & Accountability Commission (MHSOAC) FY 2015-2016 MHSA Annual Update Instructions (p 4-5); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 4)).

Recommendation #1: The County must report the cost per person for Community Services and Supports (CSS), PEI, and INN programs in each subsequent adopted Plan and Update thereafter.

Finding #2: Napa County did not include a narrative description of the training provided to participants in the Community Program Planning Process (CPPP) in the adopted FY 2020-23 Plan and FY 2021-22 Update. (California Code of Regulations, title 9, section 3300(c); (MHSOAC) FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 3)).

Recommendation #2: The County must include a description of the training provided to participants in the CPPP in each subsequent adopted Plan and Update thereafter.

Finding #3: Napa County's adopted FY 2020-23 Plan and FY 2021-22 Update did not include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on: mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations. (W&I Code section 5848(a); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 2); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 3)).

Recommendation #3: The County must include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations in each subsequent adopted Plan and Update thereafter.

Finding #4: Napa County's adopted FY 2021-22 Update did not contain a narrative description of the local stakeholder process including date(s) of the meeting(s) and any other planning activities conducted. (Cal. Code Regs., tit. 9, §§ 3310, 3300; MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 3)).

Mental Health Services Act (MHSA) Performance Review Report Napa County Program Review September 27, 2022

<u>Recommendation #4</u>: The County must include a narrative description of the local stakeholder process including date(s) of the meeting(s) and any other planning activities conducted in each subsequent adopted Plan and Update thereafter.

Finding #5: Napa County's adopted FY 2021-22 Update did not contain methods used by the county to circulate for the purpose of eliciting public comment of the draft Update to representatives of the stakeholders' interests and any other interested party who requested a copy. (Cal. Code Regs., tit. 9, § 3315(a)(1)(A)).

<u>Recommendation #5</u>: The County must include methods used by the county to circulate for the purpose of eliciting public comment of the draft Plan/Update to representatives of the stakeholders' interests and any other interested party who requested a copy in each subsequent adopted Plan and Update thereafter.

Finding #6: Napa County did not submit the adopted FY 2021-22 Update to the Department of Health Care Services (DHCS) within 30 days after adoption by the County Board of Supervisors, which occurred on June 23, 2020, and submitted to DHCS on August 3, 2020. (W&I Code section 5847(a)).

Recommendation #6: The County must prepare and submit a Plan and Update, adopted by the Board of Supervisors, to the Mental Health Services Oversight and Accountability Commission and DHCS within 30 days after adoption; for each subsequent adopted Plan and Update thereafter.

Finding #7: Napa County did not include a narrative analysis of the mental health needs of unserved, underserved, inappropriately served, and fully served county residents who qualify for MHSA services in the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)).

Recommendation #7: The County must include a narrative analysis of the mental health needs of unserved, underserved/inappropriately served, and fully served county residents who qualify for MHSA services in each subsequent adopted Plan thereafter.

Finding #8: Napa County did not include an assessment of the county's capacity to implement proposed mental health programs and services in the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(5)).

Recommendation #8: The County must include an assessment of its capacity to implement proposed mental health programs and services in each subsequent adopted Plan thereafter; and shall include

a. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations. The evaluation should include an assessment of bilingual proficiency in threshold languages.

Mental Health Services Act (MHSA) Performance Review Report Napa County Program Review September 27, 2022

- b. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.
- c. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.

<u>Finding #9</u>: Napa County did not provide an estimate of the number of clients, in each age group, to be served in the Full Service Partnership (FSP) category for each fiscal year of the adopted FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § section 3650(a)(3)).

Recommendation #9: The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the Plan in each subsequent adopted Plan thereafter.

Finding #10: Napa County did not have at least one each of these programs listed in the adopted FY 2020-23 Plan and FY 2021-22 Update: Early Intervention Program, Outreach for Increasing Recognition of Early Signs of Mental Illness Program, Prevention Program, Stigma and Discrimination Reduction program, and Access and Linkage to Treatment Program. Specifically, the county was missing an Outreach for Increasing Recognition of Early Signs of Mental Illness Program and an Access and Linkage to Treatment Program. (Cal. Code Regs., tit. 9, § section 3755; W&I Code section 5840).

Recommendation #10: The County must have at least one of each of these programs in PEI: Early Intervention Program, Outreach for Increasing, Recognition of Early Signs of Mental Illness Program, Prevention Program, Stigma and Discrimination Reduction Program and Access to Linkage to Treatment Program in each subsequent adopted Plan and Update thereafter.