

Mental Health Service Act (MHSA) Performance Review Report
Solano County Program Review
June 21, 2024

FINDINGS

Finding #1:

Solano County provided the estimated number of clients in each age group to be served in the Full-Service Partnership (FSP) category, however, did not provide the information for each fiscal year of the adopted Fiscal Year (FY) 2020-23 Three-Year Program and Expenditure Plan (Plan). (California Code of Regulations (Cal. Code Regs.), title (tit.) 9, Section (§) 3650(a)(3)).

Recommendation #1:

The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the Plan, in each subsequent adopted Plan thereafter.

Finding #2:

Solano County did not include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the Community Program Planning Process (CPPP) that includes meaningful stakeholder involvement on: mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations in the adopted FY 2020-23 Plan. Specifically, the Plan did not show meaningful stakeholder participation in Quality Improvement, Evaluation, and Budget Allocation. (Welfare and Institutions Code (W&I Code) § 5848(a)).

Recommendation #2:

The County must include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the CPPP that includes meaningful stakeholder involvement on mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations in each subsequent adopted Plan and Update thereafter.

Finding #3:

Solano County did not provide evidence that a Personal Service Coordinator (PSC)/Case Manager or other qualified individual known to the client/family is available to respond to the client/family 24 hours a day, 7 days a week to provide after-hours interventions. (Cal. Code Regs., tit. 9, § 3620(i)).

Recommendation #3:

The County must provide evidence that a PSC/Case Manager or other qualified individual known to the client/family is available to respond to the client/family 24 hours a day, 7 days a week to provide after-hours interventions.

SUGGESTED IMPROVEMENTS

Suggested Improvement #1:

DHCS recommends that the county submit all pertinent MHSA documents to DHCS prior to the scheduled MHSA program review. Documents must be submitted to the MOVEit system by the due date and per the correct naming convention instructions indicated on the Suggested Documents List to be considered for the review. For example, there were no documents clearly indicating a numbered and approved Policy and Procedure (P&P) for FSP that were submitted to DHCS. Items such as but not limited to FSP, Treatment Plan Development, the CPP Process, and access to Case Managers should be documented in a P&P.