

## MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

|    |                                  |                         |
|----|----------------------------------|-------------------------|
| 1. | County/City:                     | Ventura County          |
| 2. | POC Submitted for:               | MHSA Performance Review |
| 3. | Date of Audit/Performance Review | 9/26/2023 – 9/28/2023   |
| 4. | Name of Preparer:                |                         |
| 5. | Preparer Contact Email:          |                         |
| 6. | Preparer Contact Telephone:      |                         |

|    | A         | B  | C  | D  |
|----|-----------|--|--|--|
| #  | Finding # | Finding  | Recommendation   | Action Taken to Correct Finding<br>(Identify Timeline / Evidence of Correction)  |
| 7. | Finding 1 | Ventura County did not indicate the number of children, transition-aged youth (TAY), adults, and older adults to be served, and did not provide the cost per person for Community Services and Supports (CSS), Prevention and Early Intervention (PEI), and Innovations (INN), in the Fiscal Year (FY) 2022-23 Annual Update (Update). (Welfare and Institutions | The County must indicate the number of children, TAY, adults, and older adults to be served, and indicate the cost per person for CSS, PEI, and INN for each subsequent adopted Three-Year Plan and Expenditure Report (Plan) and Update thereafter. | By June 30, 2024 the County will add a table to the Annual Update Report that includes an estimate of the number of children, TAY, adults and seniors to be served and the anticipated cost per person. Date to be completed and submitted to DHCS is June 30, 2024. An approved procedure to outline Annual Report requirements shall be sent to DHCS by June 30, 2024. |

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|    |           | Code section 5847(e); California Code of Regulations Title 9, sections 3755 (k) and 3755 (o)(8)).   |  |   |
| 8. | Finding 2 | Ventura County did not provide an estimate of the number of clients, in each age group, to be served in the Full-Service Partnership (FSP) category for each fiscal year of the FY 2020-23 Plan. (Cal. Code Regs., tit. 9, § 3650(a)(3)). | The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year in each subsequent adopted Plan thereafter. | The County will set and review FSP targets annually in advance of each Three-year Plan or Annual Update. Evidence of the correction can be seen in the 21-22 Annual Update and will continue in subsequent reports. Targets for the next few years will increase at the rate of 1-3 percent per age category based on past numbers served and state eligibility requirements. Targets will continue to be set with clinical input based on current MultiCounty FSP work taking place and may vary from year to year until the overhaul of the VCBH FSP system is fully implemented. Targets that have been set are reflected in the FY 21/22. Evidence that shows this finding is completed can be seen |

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|    |           |  |  | in the 20-21 MHSA Annual Update (page 36) and in the 21-22 MHSA Annual Update (page 31) the MHSA Three Year Plan 23-26 and Annual Update 22-23 (part 2 page 9). An approved procedure to outline Annual Report requirements shall be sent to DHCS by June 30,2024.  |
| 9. | Finding 3 | Ventura County did not specify the methods and activities to be used to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and/or seeking mental health services for each Stigma and Discrimination Reduction Program in the adopted FY 2020-23 Plan and FY 2022- | The County must specify the methods and activities to be used to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental health services for each Stigma and Discrimination Reduction Program in each subsequent adopted Plan and Update thereafter. | For current and future PEIfunded SDR programs, trainings are planned to reduce stigma and discrimination for people living with mental illness. For this program the methods and activities used to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental health illness and/or seeking mental health services will be included in the program description as well as the validated method to measure such changes by June 30, 2024. Measurement tool is the SOS-10 |

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|    |           | 23 Update. (Cal. Code Regs., tit. 9, § 3755(f)(3)).   |   | (Attachment 1). Outcome surveys are distributed after an SDR training to all participants and reported annually in the PEI evaluation report. The PEI Evaluation Report will be submitted annually to DHCS by June 30th . An approved procedure to outline Annual Report requirements shall be sent to DHCS by June 30,2024.  |
| 10 | Finding 4 | <p>Ventura County's adopted FY 2020-23 Plan and FY 2022-23 Update did not include a work detail for each Workforce, Education, and Training (WET) program/activity that includes:</p> <ul style="list-style-type: none"> <li>• The title of the program and/or activity</li> <li>• A description of the program and/or activity</li> <li>• The objectives of the program and/or activity</li> </ul> | The County must include a work detail for each WET program/activity that includes: the title of the program and/or activity, a description of the program and/or activity, the objectives of the program and/or activity in each subsequent adopted Plan and Update thereafter. | <p>Due to a change in managers overseeing WET and MHSA programs in CY 2020 and CY 2021, there was some confusion with regard to which programs belonged in the annual update and who was to prepare the report. Information was stored on individual accounts versus shared accounts.</p> <p>VCBH is now better prepared to report on all WET programs and activities. While the program description sections improved in the</p> |

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|   |           | Specifically, program objectives in the narrative description found within the Plan and Update were unclear. (Cal. Code Regs., tit. 9, § 3820(a). |                | 2023 update report which reported on FY21-22 data, program title and objectives were not clearly noted. Subsequent reports, commencing with 2023/24 reporting of FY22-23 data, will ensure objectives are clearly stated for each identified/described program.<br>Note: as an example of future improvement efforts, program titles and objectives were added to the 2023 report of FY21-22 (see attachment 2). An approved procedure to outline WET requirements shall be sent to DHCS by June 30,2024. |

## **MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)**

Instructions: Complete the MHSA Plan of Correction (POC) to address Findings from the Fiscal Audit Report or Performance Review Report.

Row 1: Enter County/City name.

Row 2: Select from the drop down menu if this POC is submitted in response to a Fiscal Audit or a Performance Review.

Row 3: Enter the date that the Fiscal Audit or Performance Review was conducted.

Row 4: Enter the name of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 5: Enter the contact email address of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 6: Enter the contact telephone number of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Rows 7-28, Column A: Enter the number of the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column B: Enter the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column C: Enter the specific recommendation from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column D: Enter the description of the actions taken to correct the Finding. Must include 1) timeline for implementation and/or completion of actions; 2) proposed (or actual) evidence of correction to be submitted to DHCS.

This completed form must be submitted to [MHSA@dhcs.ca.gov](mailto:MHSA@dhcs.ca.gov).