CalAIM Community Supports Webinar **Asthma Remediation and Environmental Accessibility Adaptations (Home Modifications**)

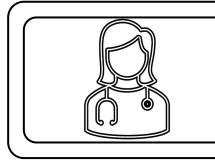


July 20th, 2022

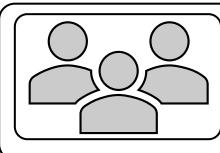
Agenda

- » Welcome and Introductions
- » Review of Asthma Remediation and Promising Practices
- » Review of Environmental Accessibility and Home Modifications and Promising Practices
- » Q&A

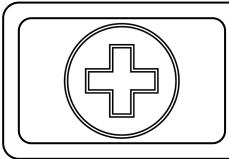
CalAIM and Community Supports



CalAIM Community Supports are **optional services** that health plans can opt to provide in lieu of higher-cost services traditionally covered by Medicaid.



CalAIM includes **14** Community Supports.



MCPs selected Community Supports to offer when CalAIM went-live on January 1, 2022 and have the **option to add new Community Supports every six months.**

In Lieu of Services (ILOS) Authority 101

What Are "In-Lieu-Of" Services"?

ILOS are **medically appropriate** and **cost-effective services or settings** offered by a managed care plan as a **substitute** for a Medicaid state plancovered service or setting.

States to date have covered various targeted ILOS. California's recent approval, however, establishes that ILOS authority can be used to offer a **comprehensive menu** of health-related services in Medicaid.

Example: Offering home asthma remediation in lieu of future emergency department visits. **Regulatory requirements:** ILOS are authorized through federal regulation¹⁾ which specifies that services must be:

- Medically appropriate and costeffective substitutes for a covered service or setting under the Medicaid State Plan
- Authorized and identified in the plan contract
- Offered at plan and enrollee option

The regulation also specifies that the cost of ILOS is taken into account in rate setting.

What are Community Supports?

Pre-Approved DHCS Community Supports

- 1. Housing Transition Navigation Services
- 2. Housing Deposits
- 3. Housing Tenancy and Sustaining Services
- 4. Short-Term Post-Hospitalization Housing
- 5. Recuperative Care (Medical Respite)
- 6. Respite Services
- 7. Day Habilitation Programs
- 8. Nursing Facility Transition/Diversion to Assisted Living Facilities

- 9. Community Transition Services/Nursing Facility Transition to a Home
- 10. Personal Care and Homemaker Services
- 11. Environmental Accessibility Adaptations (Home Modifications)
- 12. Meals/Medically-Tailored Meals or Medically-Supportive Foods
- 13. Sobering Centers
- 14. Asthma Remediation

For more details, see Community Supports Policy Guide (April 2022).

Managed Care Plan Community Supports Elections

Community Supports	Counties with MCP Elections no later than 1/2024
Asthma Remediation	37
Environmental Accessibility Adaptations	41



Asthma Remediation Guidance Summary

What is Asthma Remediation?

Physical modifications to a home environment to ensure the health, welfare, and safety of the individual

Enables the individual to function in their home

Prevents acute asthma episodes that could result in the need for emergency services and hospitalization

Outlined by the DHCS Community Supports Policy Guidance

Common Environmental Triggers¹



Examples of Asthma Remediation Services

Allergen- impermeable mattress and pillow dust covers	High-efficiency particulate air (HEPA) filtered vacuums	Integrated Pest Management (IPM) services
De-humidifiers	Air filters	Other moisture- controlling interventions
Minor mold removal and remediation services	Ventilation improvements	Asthma-friendly cleaning products and supplies

Outlined by the DHCS Community Supports Policy Guidance

Eligible Populations

» Individuals with poorly controlled asthma as defined by:

» Emergency department visit or hospitalization,

- » Two sick or urgent care visits in the past 12 months,
- » Or a score of 19 or lower on the Asthma Control Test
- » Licensed health care provider has documented that the service will likely avoid asthma-related hospitalizations, emergency department visits, or other high-cost services

11

Service Limitations and Restrictions

- » Restricted or limited if another State Plan service is available and would accomplish the same goals of preventing asthma emergencies or hospitalizations.
- » Remediations must adhere to applicable State and local building codes.
- » Lifetime maximum of \$7,500.
- » Modifications are **limited to those that are of direct medical or remedial benefit** to the Member.
- » Remediations may include finishing to return the home to a habitable condition, but do not include aesthetic embellishments.
- Plans must provide the owner and Member with written documentation that the modifications are permanent and that the State is not responsible for maintenance, repair, or removal of any modification.

Who Can Provide Asthma Remediation Services?



Lung health organizations

Healthy housing organizations

Local Health Departments

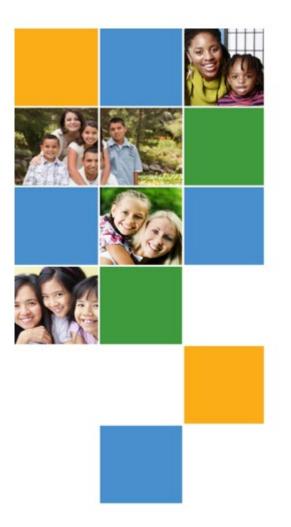


Community-based providers and organizations

Outlined by the DHCS Community Supports Policy Guidance

Asthma Remediation Promising Practices

Anne Kelsey Lamb, Director, Regional Asthma Management and Prevention (RAMP) Joel Ervice, Associate Director, Regional Asthma Management and Prevention (RAMP)





Asthma Remediation Services: The Value, Best Practices, and Partnerships

Community Supports Webinar Series July 20, 2022

Regional Asthma Management & Prevention



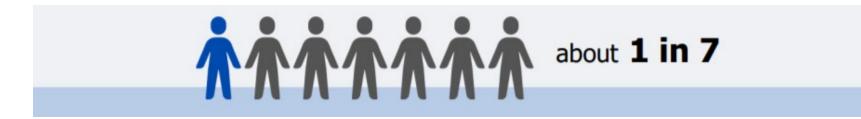
Anne Kelsey Lamb, MPH, Director

Joel Ervice, Associate Director

RAMP's mission is to reduce the burden of asthma with a focus on health equity. Emphasizing both prevention and management, we build capacity, create linkages, and mobilize networks to advocate for policy and systems changes targeting the root causes of asthma disparities.



Why is Asthma Remediation an exciting opportunity for Medi-Cal members?



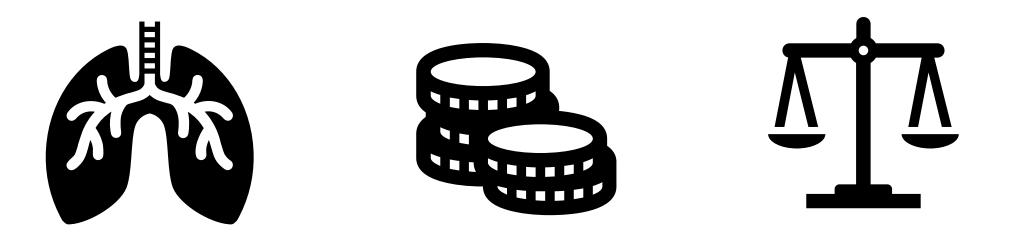


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Working together to reduce the burden of asthma



Asthma Remediation: An evidence-based intervention



Working together to reduce the burden of asthma



Asthma Remediation: An evidence-based intervention

Select outcomes

- 56% reduction in asthma symptom days⁸
- 23 to 65% increase in well-controlled asthma^{8,9}
- 36% decrease in wheezing and 43% decrease in rhinitis among adults¹⁰
- Proportion of children with asthma-related ED visits decreased by 42% and urgent care visits decreased by 37%⁸
- 71% reduction in inpatient hospitalizations⁹
- Significant reduction in ED utilization and 69% reduction in ED costs⁸
- 1.34 ROI for patients with two or more past-year ED visits⁸



The benefits of Asthma Remediation for managed care plans

- Improved health outcomes
- Lower care costs
- Increase care quality

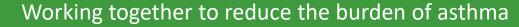
http://www.rampasthma.org/archives/15654



LEADING THE WAY TO BETTER BREATHING:

Managed Care Organizations and Asthma Home Visiting Services in California

20

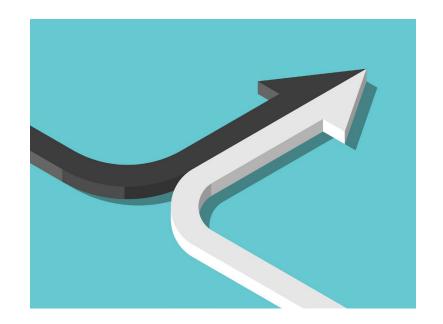


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How MCPs can go about launching AR?

- Select the AR option
- Identify the beneficiaries who will benefit from AR
- Identify AR partners/providers





California Asthma Home Visiting Program Directory

Covers the following:

- Service area
- Services provided
- Client eligibility
- Contact information

County	Organization / Program Name	Geographic Focus	Home-Based Asthma Services Provided	Elibility Criteria	Contact information
Alameda	Alameda County Public Health Asthma Start	County-wide	Asthma education Asthma trigger assessment Asthma trigger remediation supplies and/or services	Anyone with an asthma diagnosis is eligible. Only children up to age 18 are eligible. We serve Medi-Cal beneficiaries and uninsured populations, including undocumented individuals.	Brenda Rueda Yamashita brenda.yamashita@acgov.org (510) 577-7081 www.acphd.org/asthma/
	Breathe California of the Bay Area, Golden Gate, and Central Coast	County-wide	Asthma education Asthma trigger assessment Asthma trigger remediation supplies and/or services	Anyone with an asthma diagnosis is eligible. We serve Medi-Cal beneficiaries and uninsured populations, including undocumented individuals. We serve all ages.	Kiran Kaur kiran@lungerus.org (408) 998-5865 www.lungerus.org
	Roots Community Health Center Breathe Oakland	County-wide	Asthma education Asthma trigger assessment Asthma trigger remediation supplies and/or services	Only people with poorly controlled asthma are eligible. We serve all ages. We serve Medi-Cal beneficiaries and uninsured populations, including undocumented individuals.	Domonique Lindsey Domonique@rootsclinic.org (510) 850-6868
Amador	Nexus Youth & Family Services	County-wide	Asthma education Asthma trigger assessment Asthma trigger remediation supplies and/or services	Only people with poorly controlled asthma are eligible. We serve all ages. We serve Medi-Cal beneficiaries and uninsured populations, including undocumented individuals.	Ivonne Isaac iisaac@nexusyfs.org (209) 257-1980 ext. 104
Calaveras	Nexus Youth & Family Services	County-wide	Asthma education Asthma trigger assessment Asthma trigger remediation supplies and/or services	Only people with poorly controlled asthma are eligible. We serve all ages. We serve Medi-Cal beneficiaries and uninsured populations, including undocumented individuals.	Ivonne Isaac iisaac@nexusyfs.org (209) 257-1980 ext. 104
Contra Costa	Breathe California of the Bay Area, Golden Gate, and Central Coast	County-wide	Asthma education Asthma trigger assessment Asthma trigger remediation supplies and/or services	Anyone with an asthma diagnosis is eligible. We serve Medi-Cal beneficiaries and uninsured populations, including undocumented individuals. We serve all ages.	Kiran Kaur kiran@lungsrus.org (408) 998-5865 www.lungsrus.org
	Contra Costa Health Services Asthma Mitigation Program	County-wide	Asthma education Asthma trigger assessment Asthma trigger remediation supplies and/or services Energy efficiency assessments and improvements	People with poorly controlled asthma or a doctor referral or recent ED or hospitalization are eligible. We serve all ages. We serve Medi-Cai beneficiaries, We serve Medi-Cai beneficiaries, We serve only Contra Costa Health Plan patients.	Michael Kent mkent@cchealth.org (925) 250-3227
	LifeLong Medical Care	County-wide	Asthma trigger assessment Asthma trigger remediation supplies and/or services	Anyone with an asthma diagnosis is eligible. We serve all ages. We serve Medi-Cal beneficiaries and uninsured populations, including undocumented individuals.	Lucinda Bazile Ibazile@ilfelongmedical.org (510) 981-4153 www.lifelongmedical.org
Fresno	Central California Asthma Collaborative Asthma Impact Model	County-wide	Asthma education Asthma trigger assessment Asthma trigger remediation supplies and/or services Chronic Disease Case Management for enrolled patients	People who meet the state's criteris for the CalAIM Asthma Remediation program are eligible. We serve all ages. We serve Medi-Cal beneficiaries and uninsured populations, including undocumented individuals.	Graciela Deniz graciela.deniz@centralcalasthma.r (559) 272-4874 www.centralcalasthma.org

http://www.rampasthma.org/inforesources/asthma-home-visiting-directory



Best practices in successful service delivery

23



When crafting a program and selecting partners, MCPs should emphasize:

- Community health worker/health educator model
- Participant-centered service delivery
- Culturally responsive curriculum



RAMP's support for Asthma Remediation

- We can support new partnerships
 - Facilitate connections with existing local programs
 - Provide technical assistance to both AR providers and MCPs



RAMP's support for Asthma Remediation

- Where local programs are not available, we can:
 - Share best practices on asthma remediation services
 - Provide sample implementation manuals
 - Give strategic guidance



Please reach out!

- Anne Kelsey Lamb, <u>anne@rampasthma.org</u>
- Joel Ervice, joel@rampasthma.org

Environmental Accessibility and Home Modifications *Guidance Summary*

What are Environmental Accessibility Adaptations and Home Modifications?

- » Physical adaptations to a home
- » Promote health, welfare, safety, and independence
- » Modifications that help keep members at home and out of long-term care settings



Outlined by the DHCS Community Supports Policy Guidance

Environmental Accessibility and Home Modification Service Offerings

- » Ramps and grab-bars to ensure access at home
- » Doorway widening for Members who require a wheelchair
- » Stair lifts
- » Making bathrooms and showers wheelchair accessible
- » Installation of specialized electric and plumbing systems to accommodate medical equipment and supplies
- » Installation and testing of a Personal Emergency Response System (PERS)

Eligibility and Authorizations

For individuals at risk for institutionalization in a nursing facility

Documented provider order for service or equipment

30

Documented provider description of medical necessity for services and efficacy of equipment for member

Outlined by the DHCS Community Supports Policy Guidance

Authorization Requirements

» Physical or occupational therapy evaluation and report

- » Member evaluation and equipment needs
- » Evaluation of provider-ordered services or equipment
- » Description of similar equipment used that has demonstrated to be inadequate for the Member
- » Two itemized bids from service providers
- » Suitability of service or equipment verified via home visit

Service Limitations and Restrictions

- **Restricted or limited if another State Plan service is available** and would accomplish the same goals of independence and avoiding institutional placement, that service should be used
- EAAs must be conducted in accordance with applicable State and local building codes
- Lifetime maximum of \$7,500
- EAAs may include finishing to return the home to a habitable condition, but do not include aesthetic embellishments
- Modifications are limited to those that are of direct medical or remedial benefit to the Member
- Plans must provide written documentation that the **modifications are permanent** and that the State is not responsible for maintenance, repair, or removal before making physical adaptations to the home Outlined by the **DHCS Community Supports Policy Guidance**

Who can provide Environmental Accessibility Adaptations?

Area Agencies on Aging (AAA)

Local Health Departments

33

Communitybased providers and organizations

Outlined by the DHCS Community Supports Policy Guidance



Program Benefits

- » \$867 savings in Medicaid per member per month⁵
- 75% of participants improved their
 performance of activities of daily
 living (ADLs)⁶
 * 49% reduction in difficulty with ADLs⁶
- » 26% decrease in at-home falls⁷

Pricing Guidance

- » The Non-Binding ILOS Pricing Guidance outlines a high-level pricing approach.
- » The cap for these services is aligned with current spending caps to promote consistency between programs and services.

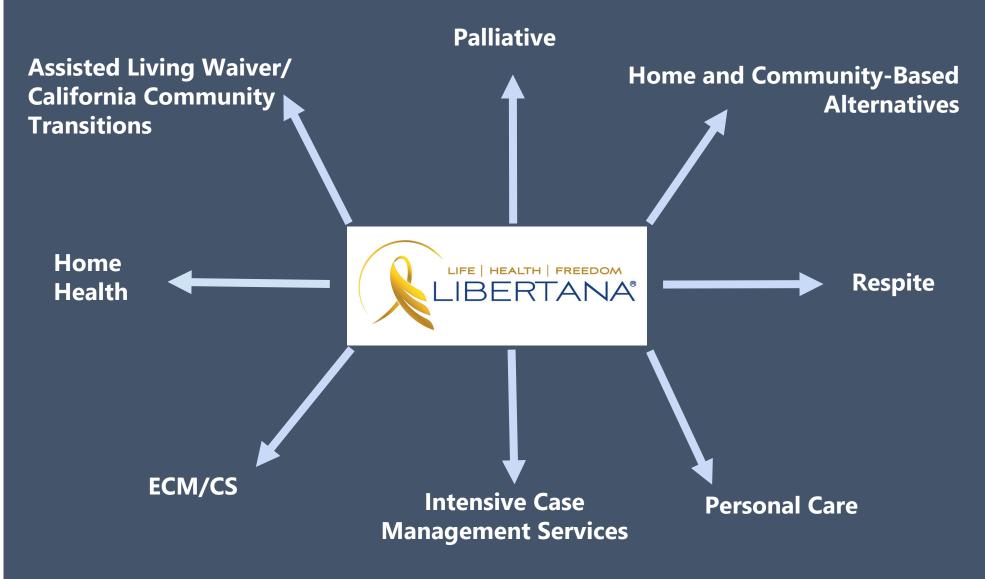
Environmental Accessibility Provider Promising Practices

Esther Honig, Director of External Affairs, Libertana Home Health

36



Who we are



Environmental Accessibility Adaptations (Home Modifications)

Physical adaptations to a home necessary to allow for greater independence.



Widening Doorways



Stair Lifts



Bathroom and Shower Wheelchair Accessibility



PERS systems



Ramps and Grab Bars

Requirements

- » A Physical or Occupational Therapist's evaluation and report requesting a service or equipment <u>> Evaluation must include one of the</u>
- following:
 - >> Evaluation of the member and current equipment needs, and how former equipment is insufficient
 - >> Evaluation of requested equipment with an explanation for how it will reduce institutionalization
 - > A description of how equipment has been insufficient in the past



Process

- Assessment of the clients' needs are conducted by the clients' care team
 - Care team is comprised of the clients' case manager, social worker and/or caregivers
- Assess whether placement of the client has been secured. If the individual is moving into a rented unit, we work with the landlord to ensure potential modifications are approved
 We request a minimum of two bids from separate contractors who are insured and licensed under Contractors State License Board (CSLB) for the requested service(s)
- » Submit the requests through proper channels (i.e., the state or the Managed Care Plan). Once authorized, facilitate contracting between the client and the awarded bidder to perform work
- » Ensure the work was completed satisfactorily

Case Study

Before





After



Data Speaks for Itself

> Am J Occup Ther. Mar/Apr 2017;71(2):7102290010p1-7102290010p11. doi: 10.5014/ajot.2017.018887.

Effect of Home Modification Interventions on the Participation of Community-Dwelling Adults With Health Conditions: A Systematic Review

Susan Stark¹, Marian Keglovits², Marian Arbesman³, Deborah Lieberman⁴

Mar/Apr 2017;71(2):7102290010p1-7102290010p11. doi: 10.5014/ajot.2017.018887.



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Asthma Remediation and Environmental Accessibility (Home Modifications) Plan Promising Practices



Nancy Kalev, Senior Director of Systems of Care, California Health & Wellness

Dipa Patolia, Senior Director of Population Health and Clinical Operations, California Health & Wellness







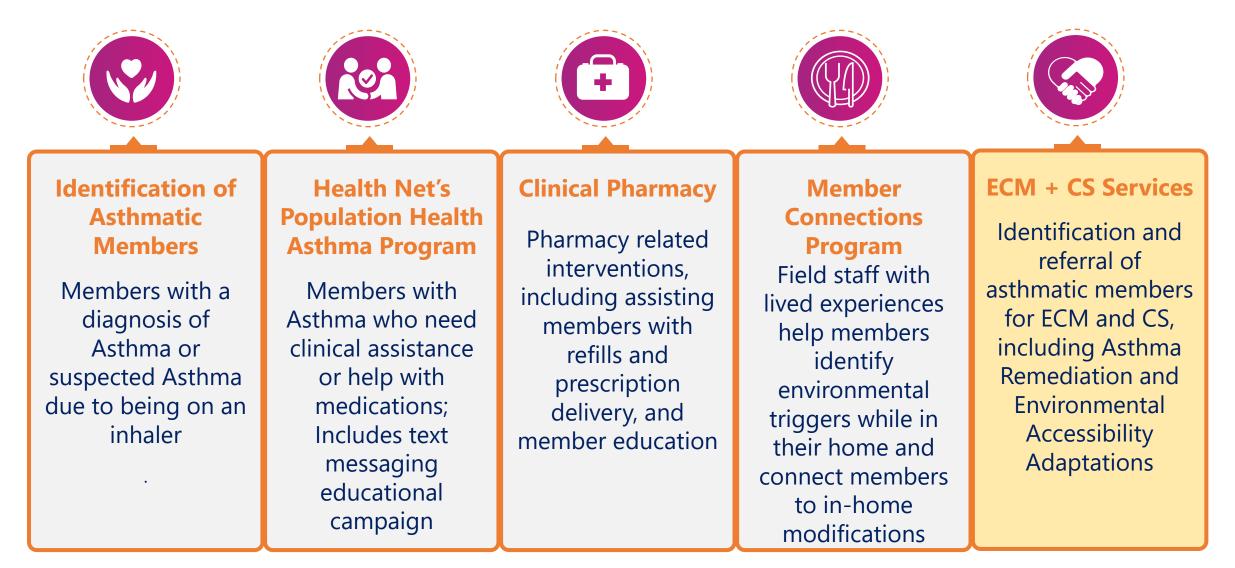
CalAIM's Asthma Remediation and Environmental Accessibility Adaptations (Home Modifications)

Health Net is one of California's Longest Serving & Most Experienced Medi-Cal Partners

SAN	1977: Founded in California	Nearly 3 Decades Serving Medi-Cal Enrollees	2 Millio Medi-Cal Me in 2022	embers	90,000 Providers in our Network	Sponsored Plans
	INYO ARE SAN SAN BERNARD ANGELES RIVERS	healt Californi	HCS hnet ia Health & We	O	ur 2 Million 4 Health Net Sub	
0	SAN IMI DIEGO	Health I	Net		County Partner	47

Health Net & Asthma

CalAIM's Enhanced Care Management (ECM) and Community Supports (CS) services is part of our comprehensive Population Health Management (PHM) service continuum.



Asthma Remediation & Environmental Accessibility Adaptations Rollout by County

11 counties with WPC/HHP

Kern, Sacramento, Los Angeles, Riverside, San Bernardino, San Diego, San Joaquin, Tulare, Kings, Imperial, and Placer

20 counties with non-WPC/non-HHP

Mariposa, Stanislaus, Fresno, Madera, Alpine, Amador, Butte, Calaveras, Colusa, El Dorado, Glenn, Inyo, Mono, Nevada, Plumas, Sierra, Sutter, Tehama, Tuolumne, and Yuba

January 1, 2022

• Asthma Remediation

<u>July 1, 2022</u>

• Environmental Accessibility Adaptations (Home Modifications)

January 1,2022

- Asthma Remediation
- Environmental Accessibility Adaptations (Home Modifications)



California health & wellness.

Contracted Providers (as of July 2022)

Asthma Remediation

- Central California Asthma Collaborative
- Cardin Healthcare
- Evolve Emod, LLC
- The JUDAHH Project
- WellSpace Health

health net

- River City Medical Group
- Access TLC Home Health Care
- El Centro Regional Medical Center

h&wellness

• Home and Health Care Management

Environmental Accessibility (Home Modifications)

- Evolve Emod, LLC
- Lifewise
- WellSpace Health
- Libertana
- Access TLC Home Health Care
- Home and Health Care Management

Community Supports Referral Process

Step can be completed by anyone: non Step contracted ECM/CS provider, ECM provider, provider, CS provider

Step for servicing CS provider to complete

ID potential member for CS using CS auth guides Refer member to CS through findhelp or contacting CS provider CS provider assess member for CS and obtain consent CS provider submit authorization through fax or provider portal After auth approval is received provider can service and bill for CS services



california health & wellness

Authorization Guides

Optimized (Contract)

Authorization Guide for Asthma Remediation

Asthma Remediations are physical modifications to a home that are necessary to ensure the health, welfare, and safety of the individual.

This service is covered for a duration for up to 90 days. Extensions are allowed based upon estimate for completion of the remediation.

Members must meet the following criteria to qualify for the Asthma Remediation service:

Eligibility	Restrictions
Member meets the criteria for poorly controlled asthma: In the past 12 months: o an emergency department visit or hospitalization, or two sick or urgent care visits in the past 12 months, or A score of 19 or lower on the asthma control test.	 Member is part of a duplicative asthma remediation program. Limited to those that are of direct medical or remedial benefit to the member. Excludes adaptations or improvements that are of general utility to the household. Must be conducted in accordance with applicable state and local building codes. Home must be owned, rented, leased, or occupied by member or caregiver.
Required documentation	Member education
 Member must meet one of the following to get asthma remediation: A licensed provider's order specifying the requested service. A written evaluation describing how and why the service meets the needs of the individual. Proof that a home visit has been conducted to determine the suitability of any requested service. 	 Identification of environmental triggers commonly found in and around the home, including allergens and irritants. Using dust-proof mattress and pillow covers, HEPA vacuums, asthma-friendly cleaning products, dehumidifers, and air filters. Health-related minor home repairs such as pest management or patching holes and cracks through which pests can enter.
For permanent adaptations or installations	Examples of asthma remediation
 Must provide the owner and member with written documentation that the modifications are permanent, and that the state is not responsible for maintenance or repair of any modification or for removal of any modification if the member ceases to reside at the residence. 	 Allergen-impermeable mattress and pillow dustcovers. High-efficiency particulate air (HEPA) filtered vacuums. Integrated Pest Management (IPM) services. De-humidifiers. Air filters. Other moisture-controlling interventions. Minor mold removal and remediation services. Ventilation improvements. Asthma-friendly cleaning products and supplies. Other interventions identified to be medically appropriate and cost effective.

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Total lifetime maximum: \$7,500

The only exception to the \$7,500 total maximum is if the member's condition has changed so significantly that additional modifications are necessary to ensure the health, welfare, and safety of the member, or are necessary to enable the member to function with greater independence in the home and avoid institutionalization or hospitalization.

Code: S5165 U5- Home modifications; per service

Unit of Service: Cap

State services to be avoided:

State Plan services to be avoided include but are not limited to inpatient and outpatient hospital services and emergency department services.

Allowable providers:

Providers must have experience and expertise with providing these unique services.¹

Asthma trigger https://www.cdc.gov/asthma/triggers.html

Trigger training https://www.epa.gov/sites/production/files/2020-

 O6/home_characteristics_and_asthma_triggers_training_for_home_visitors_0.pptx

 Home
 https://www.cdc.gov/asthma/pdfs/home_assess_checklist_P.pdf

 assessment
 Image: contract of the state of th

Useful Links

checklist

Key Learnings

california

health & wellness

health net

Lessons Learned & Recommendations: Phase One of CalAIM Implementation

Extensive collaboration with plan partners and providers is paramount

Key Finding: At the direction of DHCS, Health Net and our plan partners collaborated in an unprecedented manner to minimize administrative burdens on providers, counties and others. We extended this model of collaboration and support to our relationships with locally embedded providers.

Recommendation: Day by day, week by week, work hand-in-hand with plan partners, aligned to the vision and goals of CalAIM. Lean into the deep knowledge of local providers who are viewed as trusted advisors by residents. Their county-specific knowledge is critical to deliver the culturally responsive care that is key to reducing health disparities within the Medi-Cal population.

2 Foundational need for operational support and funding for local providers

Key Finding: By design, Health Net brought many Community Supports providers into the company's network who were new to Medi-Cal managed care. This meant that the development of infrastructure, capacity building and operational support was key to meet program requirements, as required by DHCS. Comprehensive trainings and funding ensured providers were prepared to deliver care from day one of implementation.

Recommendation: Continue to invest in workforce development, training and recruitment to build new capacity and invest in technology to support service efficiency and reach.

3 Essential role of timely and complete data sharing

Key Finding: Accurate data allowed Health Net to understand the Community Supports needs of the communities we serve, which greatly informed how and where we are implementing Community Supports and who we identify as the providers best suited to serve our Medi-Cal members.

Recommendation: Leverage connected information systems that offer integrated data on social drivers of health that impact Medi-Cal members to ensure they are receiving the care they need. Closing the information loop between Community Supports programs and CBOs will result in a more seamless beneficiary experience.



Confidential and Proprietary Information

Case Examples

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Confidential and Proprietary Information. For internal use only.

Health Net and California Health & Wellness Resources

CalAIM Resource Page with Authorization Guides

- Health Net: <u>https://www.healthnet.com/content/healthnet/en_us/providers/support/calaim-resources.html</u>
- California Health and Wellness: https://www.cahealthwellness.com/providers/CalAIM

Take Control of Your Asthma Page

https://www.healthnet.com/content/healthnet/en_us/population-health-management/asthma.html

CalAIM Lessons Learned

https://bridgingthedivideca.com/wp-content/uploads/2022/06/CalAIM-Lessons-Learned-508.pdf?sf258162809=1



FAQs

- » Billing and rates
- » How to become a provider
- » Who can refer patients and how to make a referral
- » How eligibility is determined

Provider Resources

Next Steps for Providers

Learn more about Community Supports:

- <u>Community Supports Explainer</u>
- Reach out to the MCPs in your county if you are interested in becoming a Community Supports provider. see Slides 63 – 78 in the Appendix for additional details.

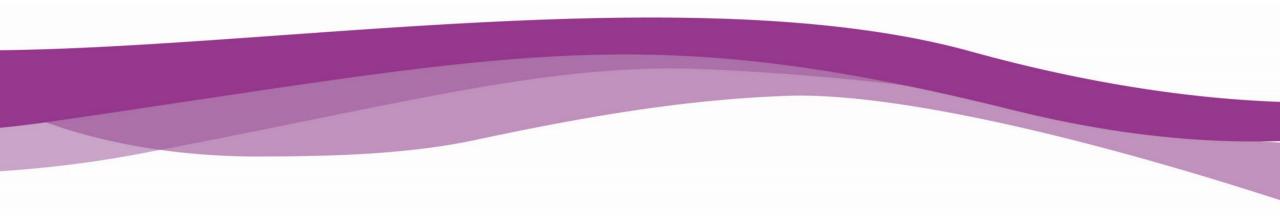
Citations

- 1. <u>MN Dept. of Health: Asthma and the Home Environment</u>
- 2. <u>Home Visits for Children with Asthma Reduce Medicaid Costs</u>
- 3. <u>A Multicomponent, Multi-Trigger Intervention to Enhance Asthma Control in High-Risk</u> <u>African American Children</u>
- 4. <u>Remediating buildings damaged by dampness and mould for preventing or reducing</u> <u>respiratory tract symptoms, infections and asthma (Review)</u>
- 5. <u>Medicaid Cost Savings of a Preventive Home Visit Program for Disabled Older Adults</u>
- 6. <u>Home-Based Care Program Reduces Disability And Promotes Aging In Place</u>
- 7. <u>Home modifications to reduce injuries from falls in the Home Injury Prevention</u> <u>Intervention (HIPI) study: a cluster-randomised controlled trial</u>

Citations

- 8. <u>Home Visits for Children with Asthma Reduce Medicaid Costs</u>
- 9. <u>A Multicomponent, Multi-Trigger Intervention to Enhance Asthma Control in High-Risk</u> <u>African American Children</u>
- 10. <u>Remediating buildings damaged by dampness and mould for preventing or reducing</u> <u>respiratory tract symptoms, infections and asthma (Review)</u>

Questions?



Closing

» Next Community Supports Webinar: » Short-Term Post-Hospitalization and Recuperative Care » August 18th at 1pm PT.

» Please send questions to: <u>CalAIMECMILOS@dhcs.ca.gov</u>.

Resources

- » DHCS Community Supports Policy Guidance
- » Non-Binding ILOS Pricing Guidance
- » National Sobering Center

Appendices



Appendix A: Asthma Remediation Authorization Requirements

- » A current licensed health care provider's order specifying the requested remediation(s) for the Member
- » A written evaluation specific to the Member describing how and why the remediation(s) meets the needs of the individual
- » Home visit conducted to determine the suitability of any requested remediation

Appendix B: Member Education Requirements for Asthma Remediation

- » Identification of environmental triggers commonly found in and around the home, including allergens and irritants
- » Using dust-proof mattress and pillow covers, high-efficiency particulate air vacuums, asthma-friendly cleaning products, dehumidifiers, and air filters
- » Health-related minor home repairs such as pest management or patching holes and cracks

MCPs by County & Contact Information (1/16)

County	Health Plans	Contact Information
	Alameda Alliance for Health	CalAIMinfo@alamedaalliance.org
Alameda County		Interest Form
	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
	Anthony Dhun Curry Doute such in Dhun	Interest Form
Alpine County	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwellnes
		<u>s.com</u>
		Interest Form
Amador County	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwellnes
		<u>s.com</u>

MCPs by County & Contact Information (2/16)

County	Health Plans	Contact Information
	Anthom Plue Cross Partnership Plan	Interest Form
Butte County	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
,	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwellne
		<u>ss.com</u>
		Interest Form
Calaveras County	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwellne
		<u>ss.com</u>
	Anthony Dhug Cross Douty such in Dian	Interest Form
Colusa County	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
	California Haalth & Wallmass	CaHealthWellness ECM ILOS@cahealthwellne
	California Health & Wellness	<u>ss.com</u>

MCPs by County & Contact Information (3/16)

County	Health Plans	Contact Information
	Anthon Dlug Cross Dartnership Dlan	Interest Form
Contra Costa	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
County	Contra Costa Health Plan	Sharron.Mackey@cchealth.org
Del Norte County	Partnership Health Plan	CalAIM@partnershiphp.org
	Anthone Dive Creas Doute archie Dian	Interest Form
El Dorado County	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwellness.c
		<u>om</u>
	Anthony Dive Crease Dente and in Dise	Interest Form
Fresno County Anthem Blue Cross Partnership Plan		CalAIM@anthem.com

MCPs by County & Contact Information (4/16)

County	Health Plans	Contact Information
Fresno County	CalViva	CalViva ECM ILOS@healthnet.com
	Anthem Blue Cross Partnership Plan	Interest Form
Glenn County	Anthem blue cross Partnership Plan	CalAIM@anthem.com
Gierin county	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwellnes
		<u>s.com</u>
Humboldt County	Partnership Health Plan	CalAIM@partnershiphp.org
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwellnes
Imperial County		<u>s.com</u>
	Molina Healthcare of California Partner	MHCGovernment.Contracts@MolinaHealthCare.
	Plan, Inc.	Com

MCPs by County & Contact Information (5/16)

County	Health Plans	Contact Information
	Anthony Diver Crease Dentra makin Dian	Interest Form
Inyo County	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwellness
		<u>.com</u>
Kern County	Health Net Community Solutions, Inc.	ECM ILOS@healthnet.com
	Kern Family Health Care	amisha.pannu@khs-net.com
		Interest Form
Kings County	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
	CalViva Health	CalViva ECM ILOS@healthnet.com
Lake County	Partnership Health Plan of California	CalAIM@partnershiphp.org

MCPs by County & Contact Information (6/16)

County	Health Plans	Contact Information
Lassen County	Partnership Health Plan of California	CalAIM@partnershiphp.org
	Health Net Community Solutions, Inc.	ECM ILOS@healthnet.com
Los Angeles County		ECM: <u>mzavala@lacare.org</u>
	L.A. Care Health Plan	ILOS: <u>aklurfeld@lacare.org</u>
		Interest Form
Madera County	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
	CalViva Health	CalViva ECM ILOS@healthnet.com
Marin County	Partnership Health Plan of California	CalAIM@partnershiphp.org

MCPs by County & Contact Information (7/16)

County	Health Plans	Contact Information
	Anthem Blue Cross Partnership Plan	Interest Form
Mariposa County	Anthem blue cross Farthership Flan	CalAIM@anthem.com
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwellness
		.com
Mendocino County		CalAIM@partnershiphp.org
	Partnership Health Plan of California	
Merced County	Central California Alliance for Health	ECMILOSProgram@ccah-alliance.org
Modoc County	Partnership Health Plan of California	CalAIM@partnershiphp.org

MCPs by County & Contact Information (8/16)

County	Health Plans	Contact Information
	Anthom Plue Cross Partnership Plan	Interest Form
Mono County	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
interio county	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwelln
		ess.com
Monterey County	Central California Alliance for Health	ECMILOSProgram@ccah-alliance.org
Napa County	Partnership Health Plan of California	CalAIM@partnershiphp.org
Nevada County	Central California Alliance for Health	ECMILOSProgram@ccah-alliance.org
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwelln
		ess.com

MCPs by County & Contact Information (9/16)

County	Health Plans	Contact Information
Orange County	CalOptima	BusinessIntegration@caloptima.org
	Anthem Blue Cross Partnership Plan	Interest Form
Placer County		CalAIM@anthem.com
1	California Haalth & Wallmass	CaHealthWellness ECM ILOS@cahealthwellness
	California Health & Wellness	<u>.com</u>
Plumas County		Interest Form
	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwellness
	California Health & Weiness	<u>.com</u>
Riverside County	Inland Empire Health Plan	ECM@iehp.org
	Molina Healthcare of California Partner	MHCGovernment.Contracts@MolinaHealthCare.
	Plan, Inc.	Com

MCPs by County & Contact Information (10/16)

County	Health Plans	Contact Information
	Aetna Better Health	FlanaganBrownJ@aetna.com
	Anthom Plue Cross Partnership Plan	Interest Form
	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
Sacramento County	Health Net Community Solutions, Inc.	ECM ILOS@healthnet.com
	Kaiser Permanente	<u>https://healthy.kaiserpermanente.org/northern-</u> <u>california/front-door</u>
	Molina Healthcare of California Partner Plan, Inc.	MHCGovernment.Contracts@MolinaHealthCare.Com
San Benito	Anthem Blue Cross Partnership Plan	Interest Form
County	Anthem blue cross rai mership Plan	CalAIM@anthem.com

MCPs by County & Contact Information (11/16)

County	Health Plans	Contact Information
San Bernardino County	Inland Empire Health Plan	ECM@iehp.org
	Molina Healthcare of California Partner Plan, Inc.	MHCGovernment.Contracts@MolinaHealthCare. <u>Com</u>
San Diego County	Aetna Better Health of California	FlanaganBrownJ@aetna.com
	Blue Shield of California Promise Health Plan	ECM-ILOS@blueshieldca.com
	Community Health Group Partnership Plan	info@chgsd.com
	Health Net Community Solutions, Inc.	ECM ILOS@healthnet.com
	Kaiser Permanente	Medi-Cal-State-Program@kp.org

MCPs by County & Contact Information (12/16)

County	Health Plans	Contact Information
San Diego County	Molina Healthcare of California Partner Plan, Inc.	MHCGovernment.Contracts@MolinaHealthCare. <u>Com</u>
	UnitedHealthcare Community Plan	morgan_perez@uhc.com
San Francisco County	Anthem Blue Cross Partnership Plan	Interest Form
		CalAIM@anthem.com
	San Francisco Health Plan	<u>calaimecmilos@sfhp.org</u>
San Joaquin County	Health Net Community Solutions, Inc.	ECM ILOS@healthnet.com
	Health Plan of San Joaquin	https://www.hpsj.com/contact-us/
San Luis Obispo County	CenCal Health	https://www.cencalhealth.org/contact-us/

MCPs by County & Contact Information (13/16)

County	Health Plans	Contact Information
San Mateo County	Health Plan of San Mateo	https://www.hpsm.org/contact-us
Santa Barbara County	CenCal Health	https://www.cencalhealth.org/contact-us/
Santa Clara	Anthem Blue Cross Partnership Plan	Interest Form
		CalAIM@anthem.com
County	Santa Clara Family Health Plan	<u>ehennessy@scfhp.com</u>
Santa Cruz County	Central California Alliance	ECMILOSProgram@ccah-alliance.org
Shasta County		CalAIM@partnershiphp.org
	Partnership Health Plan of California	

MCPs by County & Contact Information (14/16)

County	Health Plans	Contact Information
Sierra County	CenCal Health	https://www.cencalhealth.org/contact-us/
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealthwell ness.com
Siskiyou County	Partnership Health Plan of California	CalAIM@partnershiphp.org
Solano County	Partnership Health Plan of California	CalAIM@partnershiphp.org
Sonoma County	Partnership Health Plan of California	CalAIM@partnershiphp.org
Stanislaus County	Health Net Community Solutions, Inc.	ECM ILOS@healthnet.com
	Health Plan of San Joaquin	https://www.hpsj.com/contact-us/

MCPs by County & Contact Information (15/16)

County	Health Plans	Contact Information
Sutter County	Anthem Blue Cross Partnership	Interest Form
	Plan	CalAIM@anthem.com
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealth
		wellness.com
Tehama County	Anthem Blue Cross Partnership	Interest Form
	Plan	CalAIM@anthem.com
	California Health & Wellness	CaHealthWellness ECM ILOS@cahealth
		wellness.com
Trinity County	Partnership Health Plan of California	CalAIM@partnershiphp.org

MCPs by County & Contact Information (16/16)

County	Health Plans	Contact Information
Tulare County		Interest Form
	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
,		ECM_ILOS@healthnet.com
	Health Net Community Solutions, Inc.	
Tuolumne County		Interest Form
	Anthem Blue Cross Partnership Plan	CalAIM@anthem.com
		CaHealthWellness ECM ILOS@cahealthwelln
		<u>ess.com</u>
Ventura County	Gold Coast Health Plan	ppreciado@gchp.org
Yolo County	Partnership Health Plan of California	CalAIM@partnershiphp.org