

ICF/DD Homes— Change to Medi-Cal Managed Care

How does it affect me?



Why am I receiving this?

- » You live in an Intermediate Care Facility for the Developmentally Disabled (ICF/DD) Home
- » There will be some changes in how your Home and your health care services are paid.
- » You will be joining a Medi-Cal Managed Care Plan.



What is changing?

- » Starting on January 1, 2024 you will be enrolled in a Medi-Cal Managed Care Plan — your Medi-Cal Managed Care Plan, together with your Regional Center, is responsible for making sure your health care needs are met and that you continue to get the services you need in your ICF/DD Home.
- » The Home you live in will work with your Medi-Cal Managed Care Plan to make sure you get all the services you need.



What do I have to do?

- » **You do not have to do anything!** You will be able to stay in your Home.
- » More information will be sent to you in the mail over the next couple of months.
- » You can choose a Medi-Cal Managed Care Plan starting in November 2023 or one will be picked for you based on the area you live in.

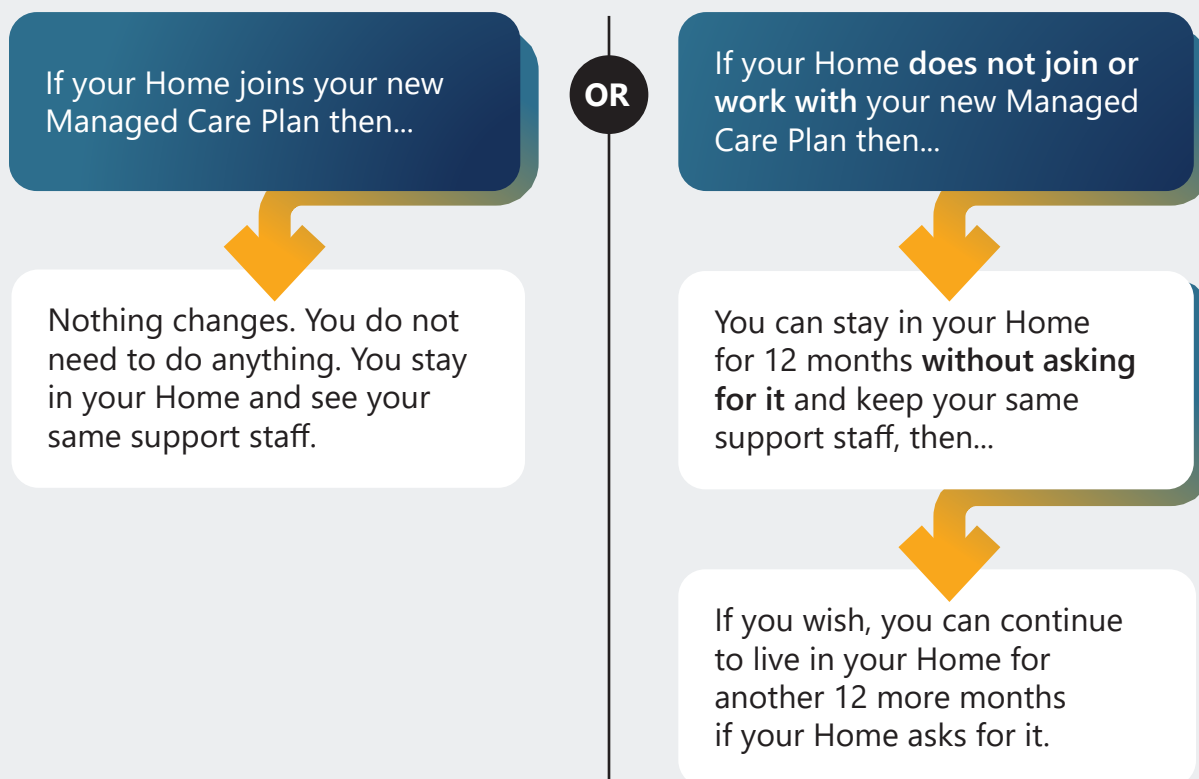


What if I have questions?

- » Ask a trusted family member or your Conservator (if you have one).
- » Ask your service coordinator at your Regional Center.
- » Call the DHCS Medi-Cal Helpline at 1 (800) 541-5555 or the Medi-Cal Ombudsman at 1 (888) 452-8609 Monday—Friday 8 a.m. to 5 p.m. PT. The call is free.

What happens next?

- » Most likely, **your daily activities will not change.**
- » Your Medi-Cal Managed Care Plan will contact you.
- » You will continue to get the services you need, but some of your providers may change.



Definitions

- » **ICF/DD Home:** An Intermediate Care Facility for the Developmentally Disabled, also called an ICF/DD Home, is a home where you get the healthcare and other supports you need.
- » **Services:** These might include your ICF/DD Home and the supports you receive for your health needs and to support your daily activities.
- » **Examples:** Seeing a doctor, doing physical therapy, making a meal, going to the store, or showering.
- » **Support Staff:** People who support you (doctors, therapists, aides, support coordinators, and staff at your Home).
- » **Medi-Cal Managed Care Plan:** A health care company that pays for, and coordinates, the health care and ICF/DD services you need. The Plan also helps make sure you receive those services by working with your doctors, your ICF/DD Home, and other support staff.