

# ICF/DD Carve-In Stakeholder Workgroup

Thirteenth Session

Friday, October 13th, 2023

# How to Add Your Organization to Your Zoom Name

- » Click on the **Participants** icon at the bottom of the window.
- » Hover over your name in the **Participants** list on the right side of the Zoom window.
- » Select **Rename** from the drop-down menu.
- » Enter your **name** and add your **organization** as you would like it to appear.
- » For example: Kevin Tolmich – Mercer

# Workgroup Agenda

- » Introductions
- » APL Updates
- » Authorized Representatives
- » Proposed Quality Monitoring Plan
- » Communications Update
- » Open Forum

# ICF/DD Carve-In Workgroup

- » Meetings are open to the public using the link from the LTC ICF/DD web page: [Intermediate-Care-Facility-for-Developmentally-Disabled-ICF-DD-Long-Term-Care-Carve-In](#).
- » Presentations and discussion are welcome from all Workgroup members and all other attendees.
- » Members of the public will remain in listen-only mode. Any member of the public may send an email regarding questions or comments they may wish to share for DHCS/DDS consideration: [ICFDDworkgroup@dhcs.ca.gov](mailto:ICFDDworkgroup@dhcs.ca.gov).
- » Workgroup meetings will be a solution-focused, collegial environment for respectfully expressing different points of view.
- » Workgroup is for direct communication and problem solving with the DHCS for the ICF/DD carve-in to Medi-Cal managed care.

# Roll Call: ICF/DD Workgroup Members

Name	Organization
Janet Davidson	Health Plan of San Mateo
Dennis Mattson	Independent Options
Brian Tremain	Inland Regional Center
Becky Joseph	JonBec Care Inc.
Linnea Koopmans	Local Health Plans of California
Jenn Lopez	Local Health Plans of California
Lori Anderson	Momentum
Stacy Sullivan	Mountain Shadows Support Group
Larry Landauer	Regional Center of Orange County
Mark Klaus	San Diego Regional Center
Olivia Funaro	San Gabriel/Pomona Regional Center
Robert Harris	Service Employees International Union
Matt Mourer	The Arc of SD
Deb Donovan	Valley Village

# Roll Call: ICF/DD Workgroup Members

Name	Organization
Kim Mills	A Better Life
Beau Hennemann	Anthem
Amy Westling	Association of Regional Center Agencies
Susan Mahonga	Blue Shield of California
Ysobel Smith	Blue Shield of California
Craig Cornett	California Association of Health Facilities
Lorraine Espitallier	California Association of Health Facilities
Scott Robinson	CalOptima
Sylvia Yee	Consumer Voice
Kathy Mossburg	Developmental Services Network
Diane VanMaren	Developmental Services Network
Sabrina Epstein	Disability Rights California
Edward Mariscal	HealthNet
David Tran	HealthNet

# Introductions: DHCS

## DHCS

**Susan Philip**, Deputy Director, HCDS

**Bambi Cisneros**, Assistant Deputy Director, Managed Care, HCDS

**Beau Bouchard**, Assistant Division Chief, CRDD

**Stephanie Conde**, Branch Chief, MCOD

**Tyra Taylor**, Assistant Chief, CAD

**Shanell White**, Branch Chief, CAD

**Dana Durham**, Division Chief, MCQMD

**Stacy Nguyen**, Branch Chief, MCQMD

**Alek Klimek**, Chief, FFSRDD

**Rafael Davtian**, Deputy Director, HCF

**Michelle Retke**, Division Chief, MCOD

**Jesse Delis**, Assistant Division Chief, CRDD

**Christie Hansen**, LTC Rates Section Chief FFSRDD

**Phi Long (Phil) Nguyen**, Research Data Supervisor, FFSRDD

**Tracy Meeker**, Consultant, MCQMD

**Jalal Haddad**, Project Manager, HCDS

# Introductions: DHCS

## DDS

**Jim Knight**, California Department of Developmental Services

**Caroline Castaneda**, California Department of Developmental Services

**Jane Ogle**, Consultant for California Department of Developmental Services

## Consultants

**Kathy Nichols**, Mercer

**Brittany van der Salm**, Mercer

**Kayla Whaley**, Mercer

**Kevin Tolmich**, Mercer

**Eva Velez**, Mercer

**Branch McNeal**, Mercer

**Kristal Vardaman**, Aurrera Health Group

**Becky Normile**, Aurrera Health Group

**Winter Koifman**, Aurrera Health Group

**Brendan Finn**, Aurrera Health Group



# Workgroup Charge and Goals

- » To provide an opportunity for stakeholders to collaborate and provide advisory feedback on DHCS' policy and operational efforts in carving in ICF/DD homes from FFS into Medi-Cal managed care.
- » The ICF/DD Workgroup will focus on issues specific to Medi-Cal beneficiaries with developmental disabilities, and the ICF/DD homes and providers who serve this population.
- » The goal of the workgroup will be to create an ICF/DD Promising Practices/FAQ document, which DHCS may use to inform development of an APL focused on the ICF/DD carve-in.

# APL Revisions

- » In the week of October 16, DHCS will update APL [23-023](#) to make the following technical changes:
- New Attachment B for the ICF/DD Authorization Request Form
  - New Attachment C for the Credentialing Attestation Form
  - Memorialize final credentialing policy
  - Update FFS TAR form reference to ICF/DD Home Authorization Request Form

# Authorized Representative (AR)

- » Is used when applicants or Medi-Cal members appoint either an individual or an organization as an AR to act on the applicant or Medi-Cal member's behalf.
- » An AR is able to act on behalf of the Medi-Cal applicant or member in all eligibility related matters, including health care plan selection, unless limited by the Medi-Cal applicant or member.

# Power of Attorney (POA)

- » A POA can act on behalf of a Medi-Cal applicant or member as long as the legal documentation of authority includes acting for health care or government benefits.
- » Depending on the type of POA, they may act for someone who is competent or someone who cannot act on their own behalf.

# Conservators and Limited Conservators

- » A person with a valid conservatorship or limited conservatorship has the legal authority to act on behalf of a Medi-Cal applicant or member in all matters related to their health coverage.

# Power of Attorney (POA) and Conservatorship

- » Legal documentation of authority to act on behalf of a Medi-Cal applicant or member under state law encompasses a broad category of documentation.
- » This may include, **but is not limited to**, documentation establishing conservatorship, guardianship, or Power of Attorney.
- » A person with legal authority to act does not need to be appointed as an Authorized Representative.

# Regional Centers and Authorized Representative

- » Regional Centers may act on an applicant or Medi-Cal member's behalf if they cannot act for themselves.
- » Regional Centers do not need to be appointed as an Authorized Representative.
- » Eligibility information may be shared with the Regional Centers regardless of whether someone else also acts on the applicant or Medi-Cal member's behalf.

# Proposed Quality Monitoring Plan

- » Selecting around 5 quality measures focused on outcomes for year one
- » Aligning with data captured through Regional Centers
- » Assessing greatest need and highest impact

Question: What health outcomes are you most concerned or measures you feel are important to monitor?



# Educational Webinars and Office Hours

*DHCS and DDS are hosting a series of educational webinars and office hours to support overall readiness for the transition; all sessions are open to the public.*

Topic	Audience	Date
<b>ICF/DD Carve-In 101 for MCPs</b>	MCPs	July 12, 2023
<b>ICF/DD Carve-In 101 for ICF/DD Homes</b>	ICF/DD Homes and RCs	August 21, 2023
<b>Office Hours</b>	ICF/DD Homes, RCs, and MCPs	September 8, 2023
<b>Promising Practices</b>	ICF/DD Homes, RCs, and MCPs	October 6, 2023
<b>Billing and Payment</b>	ICF/DD Homes, RCs, and MCPs	November 17, 2023
<b>Office Hours</b>	ICF/DD Homes, RCs, and MCPs	December 1, 2023
<b>How Medi-Cal Supports ICF/DD &amp; Subacute Residents</b>	ICF/DD Homes, RCs, Subacute Facilities and MCPs	December 15, 2023

# Trainings for Trusted Advisors

- » The second of two trainings for the following groups, which are listed as resources in the DHCS ICF/DD member notices, will be held October 20, 2023:
  - Health Care Options
  - Medi-Cal Managed Care Ombudsman
  - Medi-Cal Help Line (CA-MMIS)
  - LTC Ombudsman
  - Medicare Medi-Cal Ombudsman
  - Health Insurance Counseling and Advocacy Program (HICAP)
- » Two trainings for Regional Center staff will be held in October/November.

# Upcoming Workgroup Meetings

- » Future Topics:
  - November: Network readiness update
  - December: Quality Plan
- » Monthly for one hour until February 2024 to hear post transition concerns
- » New LTC Transition Email
  - DHCS has set-up a new inbox for stakeholders to contact with questions about the ICF/DD Carve-In: [LTCtransition@dhcs.ca.gov](mailto:LTCtransition@dhcs.ca.gov).
  - ICF/DD Stakeholder Workgroup Members should continue to use the [ICFDDworkgroup@dhcs.ca.gov](mailto:ICFDDworkgroup@dhcs.ca.gov) for questions or feedback related to Workgroup activities.

# Appendix



# Previous Meeting Materials

- » As a reminder, previous ICF/DD Carve-in Workgroup meeting materials are linked from the LTC ICF/DD web page.
- » [Intermediate-Care-Facility-for-Developmentally-Disabled-ICF-DD-Long-Term-Care-Carve-In](#)

# Glossary

Term	Definition
APL	All Plan Letter
CAD	Clinical Assurance Division
CAHF	California Association of Health Facilities, a professional organization of providers of long-term care services
CAHP	California Association of Health Plans
CalAIM	California Advancing and Innovating Medi-Cal (CalAIM) is a long-term commitment to transform and strengthen Medi-Cal, offering Californians a more equitable, coordinated, and person-centered approach to maximizing their health and life trajectory.
CCR	California Code of Regulations
CDPH	California Department of Public Health
Choice Packets	Packets of information mailed to members notifying them of their rights and responsibilities pertaining to ICF/DD carve-in.
COHS	County Organized Health System
CRDD	Capitated Rates Development Division
DDS	Department of Developmental Services
DHCS	Department of Health Care Services

# Glossary

Term	Definition
DSN	Developmental Services Network - An association of community-based ICF/DD Home providers (mainly 4-6 beds)
ECM	Enhanced Care Management
FFS	Fee-for-Service
FFSRDD	Fee-for-Service Rate Development Division
HCDS	Health Care Delivery and Systems
HCF	Health Care Financing
ICF	Intermediate Care Facility
ICF/DD	Intermediate Care Facility for Developmentally Disabled
ICF/DD-H	Intermediate Care Facility for Developmentally Disabled-Habilitative
ICF/DD-N	Intermediate Care Facility for Developmentally Disabled-Nursing
IPP	Individual Program Plan
ISP	Individual Service Plan

# Glossary

Term	Definition
LHPC	Local Health Plans of California
LOA	Leave of Absence
LTC	Long Term Care
MCP	Managed Care Plan
MCOD	Managed Care Operations Division
MCQMD	Managed Care Quality and Monitoring Division
Medi-Cal	California's Medicaid Program
MOU	Memoranda of Understanding
NOAI	Notice of Additional Information (in the context of member noticing)
P&P	Planning & Policy
QI	Quality Improvement
RC(s)	Regional Center(s)
TAR	Treatment Authorization Request